

Noel Levitz Student Satisfaction Inventory
One College Reorganization



Published by
Office of Institutional Research
June 9, 2009

Table of Contents

	page no.
All questions in the order asked	1
Questions ranked by Gap between campus/site ratings	6
Question ranked lowest by campus/site	13
City Park Campus - ranked from Lowest Rating to Highest	20
West Bank Park Campus - ranked from Lowest Rating to Highest	27
Charity School of Nursing - ranked from Lowest Rating to Highest	34
Slidell site - ranked from Lowest Rating to Highest	40
Covington site - ranked from Lowest Rating to Highest	47

Summary

- ✓ City Park students rated 5 items higher than other campus/sites
- ✓ West Bank students rated 22 items higher than other campus/sites
- ✓ Nursing students rated 13 items higher than other campus/sites
- ✓ Slidell students rated 18 items higher than other campus/sites
- ✓ Covington students rated 37 items higher than other campus/sites, making them the most satisfied campus/site.

- ✓ City Park students rated 53 items lower than other campus/sites making them the most dissatisfied students
- ✓ West Bank student rated 0 items lower than other campus sites
- ✓ Nursing student rated 24 items lower than other campus sites
- ✓ Slidell student rated 12 items lower than other campus sites
- ✓ Covington student rated 2 items lower than other campus sites

Noel Levitz Student Satisfaction Inventory
One College Reorganization
Campus/Site Analysis

All questions in the order asked

	City Park	West Bank	Charity	Slidell	Covington	Gap Highest - Lowest
SAT: Faculty care about me as an individual.	5.14	5.34	4.85	5.34	5.39	0.55
SAT: The quality of instruction in the vocational/technical programs is excellent.	5.22	5.44	5.22	5.31	5.69	0.47
SAT: Security staff are helpful.	4.88	5.13	5.61	5.04	5.47	0.74
SAT: The personnel involved in registration are helpful.	4.48	5.19	4.28	5.78	5.23	1.49
SAT: My academic advisor is approachable.	4.96	5.22	5.41	6.20	5.55	1.24
SAT: Adequate financial aid is available for most students.	4.83	5.16	5.10	5.34	5.24	0.51
SAT: Classes are scheduled at times that are convenient for me.	5.25	5.69	5.35	5.44	5.58	0.44
SAT: Internships or practical experiences are provided in my degree/certificate program.	4.89	5.08	5.47	4.69	5.32	0.77
SAT: Child care facilities are available on campus.	4.12	3.71	3.66	3.15	3.95	0.96
SAT: Security staff respond quickly in emergencies.	4.86	5.07	5.41	5.06	5.07	0.21
SAT: My academic advisor helps me set goals to work toward.	4.73	4.77	4.80	5.74	5.00	1.00
SAT: Financial aid awards are announced to students in time to be helpful in college planning.	4.43	4.77	4.48	4.81	5.20	0.39
SAT: Library resources and services are adequate.	4.82	5.52	5.94	5.25	4.91	1.12
SAT: I am able to register for classes I need with few conflicts.	4.99	5.45	4.32	5.48	5.56	1.24
SAT: The college shows concern for students as individuals.	4.74	5.03	4.79	4.85	5.16	0.42
SAT: Personnel in the Veterans' Services program are helpful.	4.57	4.65	4.40	4.29	5.02	0.73
SAT: The quality of instruction I receive in most of my classes is excellent.	5.40	5.59	5.08	5.68	5.62	0.54
SAT: This campus provides effective support services for displaced homemakers.	4.54	4.79	3.95	4.27	4.82	0.87
SAT: Financial aid counselors are helpful.	4.29	4.95	4.35	4.49	5.65	1.36
SAT: There are a sufficient number of study areas on campus.	4.91	5.17	5.08	4.60	4.61	0.56

Light tinted blocks contain the lowest rating, dark tinted blocks contain the highest rating.

Noel Levitz Student Satisfaction Inventory
One College Reorganization
Campus/Site Analysis

All questions in the order asked

	City Park	West Bank	Charity	Slidell	Covington	Gap Highest - Lowest
SAT: People on this campus respect and are supportive of each other.	4.95	5.09	5.38	5.11	5.52	0.57
SAT: Faculty are understanding of students' unique life circumstances.	4.92	5.21	4.77	5.02	5.36	0.59
SAT: Parking lots are well-lighted and secure.	4.70	4.80	3.13	3.38	4.48	1.67
SAT: My academic advisor is concerned about my success as an individual.	4.68	4.86	4.96	5.41	5.20	0.74
SAT: Library staff are helpful and approachable.	4.94	5.43	5.76	5.01	5.09	0.82
SAT: The campus staff are caring and helpful.	4.83	5.38	5.22	5.24	5.37	0.56
SAT: It is an enjoyable experience to be a student on this campus.	5.10	5.38	5.29	5.32	5.71	0.61
SAT: Faculty are fair and unbiased in their treatment of individual students.	4.97	5.32	5.11	5.47	5.63	0.66
SAT: The career services office provides students with the help they need to get a job.	4.57	4.83	4.80	4.60	5.29	0.72
SAT: The campus is safe and secure for all students.	5.07	5.34	5.49	5.30	5.33	0.42
SAT: My academic advisor is knowledgeable about my program requirements.	4.94	5.23	5.30	5.96	5.41	1.01
SAT: Admissions counselors accurately portray the campus in their recruiting practices.	4.72	5.09	4.96	5.07	5.26	0.54
SAT: Computer labs are adequate and accessible.	5.15	5.76	5.67	5.59	5.17	0.61
SAT: Policies and procedures regarding registration and course selection are clear and well-publicized.	4.97	5.58	5.22	5.55	5.38	0.61
SAT: Students are made to feel welcome on this campus.	5.13	5.54	5.45	5.34	5.55	0.42
SAT: Faculty take into consideration student differences as they teach a course.	4.97	5.41	5.10	5.17	5.31	0.43
SAT: The student center is a comfortable place for students to spend their leisure time.	5.20	5.21	4.86	4.71	4.82	0.49
SAT: The amount of student parking space on campus is adequate.	3.72	4.19	2.77	2.44	3.88	1.74

Noel Levitz Student Satisfaction Inventory
One College Reorganization
Campus/Site Analysis

All questions in the order asked

	City Park	West Bank	Charity	Slidell	Covington	Gap Highest - Lowest
SAT: My academic advisor is knowledgeable about the transfer requirements of other schools.	4.81	5.02	4.78	5.65	5.30	0.87
SAT: Admissions staff are knowledgeable.	4.65	5.22	4.69	5.57	5.41	0.92
SAT: The equipment in the lab facilities is kept up to date.	5.17	5.32	5.03	5.47	5.32	0.44
SAT: Class change (drop/add) policies are reasonable.	5.29	5.62	5.23	5.63	5.29	0.40
SAT: I generally know what's happening on campus.	4.81	5.20	5.19	5.01	5.06	0.39
SAT: This institution has a good reputation within the community.	5.11	5.42	5.44	5.47	5.68	0.57
SAT: Faculty provide timely feedback about student progress in a course.	5.15	5.49	5.55	5.42	5.67	0.52
SAT: There are adequate services to help me decide upon a career.	4.91	5.23	5.14	5.20	5.30	0.38
SAT: Counseling staff care about students as individuals.	4.79	5.21	5.08	5.17	5.30	0.51
SAT: Admissions counselors respond to prospective students' unique needs and requests.	4.72	5.20	4.73	5.22	5.24	0.52
SAT: Tutoring services are readily available.	5.07	5.48	5.05	5.49	5.44	0.44
SAT: There are convenient ways of paying my school bill.	5.24	5.40	5.23	5.45	5.70	0.47
SAT: This school does whatever it can to help me reach my educational goals.	4.90	5.28	5.00	5.12	5.26	0.38
SAT: The assessment and course placement procedures are reasonable.	5.00	5.18	5.10	5.43	5.33	0.43
SAT: Faculty are interested in my academic problems.	4.86	5.17	5.06	5.02	5.24	0.38
SAT: Academic support services adequately meet the needs of students.	4.95	5.22	5.09	4.98	5.42	0.47
SAT: The business office is open during hours which are convenient for most students.	4.91	5.37	5.02	5.08	5.16	0.46
SAT: Administrators are approachable to students.	4.84	5.41	5.19	5.52	5.36	0.68
SAT: Nearly all of the faculty are knowledgeable in their fields.	5.25	5.52	5.49	5.86	5.55	0.60

Noel Levitz Student Satisfaction Inventory
One College Reorganization
Campus/Site Analysis

All questions in the order asked

	City Park	West Bank	Charity	Slidell	Covington	Gap Highest - Lowest
SAT: New student orientation services help students adjust to college.	5.03	5.31	5.22	5.11	5.38	0.36
SAT: Billing policies are reasonable.	5.05	5.31	5.22	5.24	5.59	
SAT: Faculty are usually available after class and during office hours.	5.45	5.66	5.45	5.84	5.55	0.21
SAT: Bookstore staff are helpful.	5.17	5.56	4.91	4.96	5.22	0.65
SAT: I seldom get the "run-around" when seeking information on this campus.	4.21	4.86	4.44	4.53	5.00	0.79
SAT: Nearly all classes deal with practical experiences and applications.	5.03	5.40	5.41	5.32	5.40	0.38
SAT: Students are notified early in the term if they are doing poorly in a class.	4.88	4.93	5.26	5.04	4.93	0.38
SAT: Program requirements are clear and reasonable.	5.19	5.55	5.34	5.53	5.57	0.39
SAT: Channels for expressing student complaints are readily available.	4.57	4.85	4.89	4.83	5.06	0.49
SAT: On the whole, the campus is well-maintained.	5.17	5.61	5.08	5.59	5.66	0.58
SAT: There is a good variety of courses provided on this campus.	5.26	5.50	5.48	5.02	5.31	0.48
SAT: I am able to experience intellectual growth here.	5.35	5.66	5.52	5.55	5.77	0.41
All services I need are available on my primary campus.	5.55	5.44	5.30	4.73	4.47	1.08
I am satisfied with the student activities available on my primary campus.	5.15	5.15	5.03	4.41	4.69	0.74
I am satisfied with the knowledge of the faculty & staff on my primary campus about student activities available.	5.17	5.34	5.14	4.94	5.14	0.40
I am satisfied with the number of times I have to go to another campus or site to obtain services	5.35	5.12	5.41	4.76	4.79	0.65
I am satisfied with the availability of on campus classes	5.35	5.49	5.53	4.81	4.88	0.72
I am satisfied with the availability of online classes	5.22	5.53	4.84	5.33	5.34	0.69

Noel Levitz Student Satisfaction Inventory
One College Reorganization
Campus/Site Analysis

All questions in the order asked

	City Park	West Bank	Charity	Slidell	Covington	Gap Highest - Lowest
I am satisfied with the amount of time I have to wait to obtain admissions services on my campus	4.97	5.32	4.71	5.08	5.33	0.62
I am satisfied with the amount of time I have to wait to obtain financial aid services on my campus	4.53	4.99	4.53	4.79	5.17	0.64
I am satisfied with the amount of time I have to wait to obtain advisement services on my campus	4.81	5.15	5.16	5.21	5.10	0.39
I am satisfied with food service on my primary campus	5.02	4.28	3.69	3.40	4.10	1.62
SAT: Satisfaction that campus demonstrates commitment to Part-time students	5.40	5.69	5.48	5.57	5.42	0.29
SAT: Satisfaction that campus demonstrates commitment to Evening students	5.26	5.59	5.35	5.73	5.57	0.47
SAT: Satisfaction that campus demonstrates commitment to Older, returning learners	5.31	5.51	5.24	5.49	5.65	0.41
SAT: Satisfaction that campus demonstrates commitment to Under-represented populations	5.18	5.41	4.91	5.31	5.41	0.50
SAT: Satisfaction that campus demonstrates commitment to Commuters	5.24	5.46	5.24	5.27	5.20	0.26
SAT: Satisfaction that campus demonstrates commitment to Students with disabilities	5.30	5.52	4.96	5.43	5.51	0.56
SAT: So far, how has your college experience met your expectations?	4.64	4.80	4.39	4.83	4.88	0.48
SAT: Rate your overall satisfaction with your experience here thus far.	5.20	5.41	5.00	5.58	5.52	0.58
SAT: All in all, if you had it to do over again, would you enroll here?	5.32	5.65	5.44	5.58	5.90	0.58

Noel Levitz Student Satisfaction Inventory
 One College Reorganization
 Campus/Site Analysis
 Questions Ranked by Gap

	City Park	West Bank	Charity	Slidell	Covington	Gap Highest - Lowest
SAT: The amount of student parking space on campus is adequate.	3.72	4.19	2.77	2.44	3.88	1.74
SAT: Parking lots are well-lighted and secure.	4.70	4.80	3.13	3.38	4.48	1.67
I am satisfied with food service on my primary campus	5.02	4.28	3.69	3.40	4.10	1.62
SAT: The personnel involved in registration are helpful.	4.48	5.19	4.28	5.78	5.23	1.49
SAT: Financial aid counselors are helpful.	4.29	4.95	4.35	4.49	5.65	1.36
SAT: I am able to register for classes I need with few conflicts.	4.99	5.45	4.32	5.48	5.56	1.24
SAT: Library resources and services are adequate.	4.82	5.52	5.94	5.25	4.91	1.12
All services I need are available on my primary campus.	5.55	5.44	5.30	4.73	4.47	1.08
SAT: My academic advisor is knowledgeable about my program requirements.	4.94	5.23	5.30	5.96	5.41	1.01
SAT: My academic advisor helps me set goals to work toward.	4.73	4.77	4.80	5.74	5.00	1.00
SAT: My academic advisor is approachable.	4.96	5.22	5.41	6.20	5.55	1.24
SAT: Child care facilities are available on campus.	4.12	3.71	3.66	3.15	3.95	0.96
SAT: Admissions staff are knowledgeable.	4.65	5.22	4.69	5.57	5.41	0.92
SAT: My academic advisor is knowledgeable about the transfer requirements of other schools.	4.81	5.02	4.78	5.65	5.30	0.87
SAT: This campus provides effective support services for displaced homemakers.	4.54	4.79	3.95	4.27	4.82	0.87
SAT: Library staff are helpful and approachable.	4.94	5.43	5.76	5.01	5.09	0.82

Light tinted blocks contain the lowest rating, dark tinted blocks contain the highest rating.

Noel Levitz Student Satisfaction Inventory
 One College Reorganization
 Campus/Site Analysis
 Questions Ranked by Gap

	City Park	West Bank	Charity	Slidell	Covington	Gap Highest - Lowest
SAT: The amount of student parking space on campus is adequate.	3.72	4.19	2.77	2.44	3.88	1.74
SAT: I seldom get the "run-around" when seeking information on this campus.	4.21	4.86	4.44	4.53	5.00	0.79
SAT: Internships or practical experiences are provided in my degree/certificate program.	4.89	5.08	5.47	4.69	5.32	0.77
SAT: My academic advisor is concerned about my success as an individual.	4.68	4.86	4.96	5.41	5.20	0.74
I am satisfied with the student activities available on my primary campus.	5.15	5.15	5.03	4.41	4.69	0.74
SAT: Security staff are helpful.	4.88	5.13	5.61	5.04	5.47	0.74
SAT: Personnel in the Veterans' Services program are helpful.	4.57	4.65	4.40	4.29	5.02	0.73
I am satisfied with the availability of on campus classes	5.35	5.49	5.53	4.81	4.88	0.72
SAT: The career services office provides students with the help they need to get a job.	4.57	4.83	4.80	4.60	5.29	0.72
I am satisfied with the availability of online classes	5.22	5.53	4.84	5.33	5.34	0.69
SAT: Administrators are approachable to students.	4.84	5.41	5.19	5.52	5.36	0.68
SAT: Faculty are fair and unbiased in their treatment of individual students.	4.97	5.32	5.11	5.47	5.63	0.66
SAT: Bookstore staff are helpful.	5.17	5.56	4.91	4.96	5.22	0.65
I am satisfied with the number of times I have to go to another campus or site to obtain services	5.35	5.12	5.41	4.76	4.79	0.65
I am satisfied with the amount of time I have to wait to obtain financial aid services on my campus	4.53	4.99	4.53	4.79	5.17	0.64

Noel Levitz Student Satisfaction Inventory
 One College Reorganization
 Campus/Site Analysis
 Questions Ranked by Gap

	City Park	West Bank	Charity	Slidell	Covington	Gap Highest - Lowest
SAT: The amount of student parking space on campus is adequate.	3.72	4.19	2.77	2.44	3.88	1.74
I am satisfied with the amount of time I have to wait to obtain admissions services on my campus	4.97	5.32	4.71	5.08	5.33	0.62
SAT: Policies and procedures regarding registration and course selection are clear and well-publicized.	4.97	5.58	5.22	5.55	5.38	0.61
SAT: It is an enjoyable experience to be a student on this campus.	5.10	5.38	5.29	5.32	5.71	0.61
SAT: Computer labs are adequate and accessible.	5.15	5.76	5.67	5.59	5.17	0.61
SAT: Nearly all of the faculty are knowledgeable in their fields.	5.25	5.52	5.49	5.86	5.55	0.60
SAT: Faculty are understanding of students' unique life circumstances.	4.92	5.21	4.77	5.02	5.36	0.59
SAT: All in all, if you had it to do over again, would you enroll here?	5.32	5.65	5.44	5.58	5.90	0.58
SAT: Rate your overall satisfaction with your experience here thus far.	5.20	5.41	5.00	5.58	5.52	0.58
SAT: On the whole, the campus is well-maintained.	5.17	5.61	5.08	5.59	5.66	0.58
SAT: This institution has a good reputation within the community.	5.11	5.42	5.44	5.47	5.68	0.57
SAT: People on this campus respect and are supportive of each other.	4.95	5.09	5.38	5.11	5.52	0.57
SAT: Satisfaction that campus demonstrates commitment to Students with disabilities	5.30	5.52	4.96	5.43	5.51	0.56
SAT: There are a sufficient number of study areas on campus.	4.91	5.17	5.08	4.60	4.61	0.56
SAT: The campus staff are caring and helpful.	4.83	5.38	5.22	5.24	5.37	0.56
SAT: Faculty care about me as an individual.	5.14	5.34	4.85	5.34	5.39	0.55

Noel Levitz Student Satisfaction Inventory
 One College Reorganization
 Campus/Site Analysis
 Questions Ranked by Gap

	City Park	West Bank	Charity	Slidell	Covington	Gap Highest - Lowest
SAT: The amount of student parking space on campus is adequate.	3.72	4.19	2.77	2.44	3.88	1.74
SAT: Admissions counselors accurately portray the campus in their recruiting practices.	4.72	5.09	4.96	5.07	5.26	0.54
SAT: The quality of instruction I receive in most of my classes is excellent.	5.40	5.59	5.08	5.68	5.62	0.54
SAT: Admissions counselors respond to prospective students' unique needs and requests.	4.72	5.20	4.73	5.22	5.24	0.52
SAT: Faculty provide timely feedback about student progress in a course.	5.15	5.49	5.55	5.42	5.67	0.52
SAT: Counseling staff care about students as individuals.	4.79	5.21	5.08	5.17	5.30	0.51
SAT: Adequate financial aid is available for most students.	4.83	5.16	5.10	5.34	5.24	0.51
SAT: Satisfaction that campus demonstrates commitment to Under-represented populations	5.18	5.41	4.91	5.31	5.41	0.50
SAT: The student center is a comfortable place for students to spend their leisure time.	5.20	5.21	4.86	4.71	4.82	0.49
SAT: Channels for expressing student complaints are readily available.	4.57	4.85	4.89	4.83	5.06	0.49
SAT: So far, how has your college experience met your expectations?	4.64	4.80	4.39	4.83	4.88	0.48
SAT: There is a good variety of courses provided on this campus.	5.26	5.50	5.48	5.02	5.31	0.48
SAT: Academic support services adequately meet the needs of students.	4.95	5.22	5.09	4.98	5.42	0.47
SAT: There are convenient ways of paying my school bill.	5.24	5.40	5.23	5.45	5.70	0.47

Noel Levitz Student Satisfaction Inventory
 One College Reorganization
 Campus/Site Analysis
 Questions Ranked by Gap

	City Park	West Bank	Charity	Slidell	Covington	Gap Highest - Lowest
SAT: The amount of student parking space on campus is adequate.	3.72	4.19	2.77	2.44	3.88	1.74
SAT: The quality of instruction in the vocational/technical programs is excellent.	5.22	5.44	5.22	5.31	5.69	0.47
SAT: Satisfaction that campus demonstrates commitment to Evening students	5.26	5.59	5.35	5.73	5.57	0.47
SAT: The business office is open during hours which are convenient for most students.	4.91	5.37	5.02	5.08	5.16	0.46
SAT: Tutoring services are readily available.	5.07	5.48	5.05	5.49	5.44	0.44
SAT: Classes are scheduled at times that are convenient for me.	5.25	5.69	5.35	5.44	5.58	0.44
SAT: The equipment in the lab facilities is kept up to date.	5.17	5.32	5.03	5.47	5.32	0.44
SAT: Faculty take into consideration student differences as they teach a course.	4.97	5.41	5.10	5.17	5.31	0.43
SAT: The assessment and course placement procedures are reasonable.	5.00	5.18	5.10	5.43	5.33	0.43
SAT: Students are made to feel welcome on this campus.	5.13	5.54	5.45	5.34	5.55	0.42
SAT: The campus is safe and secure for all students.	5.07	5.34	5.49	5.30	5.33	0.42
SAT: The college shows concern for students as individuals.	4.74	5.03	4.79	4.85	5.16	0.42
SAT: I am able to experience intellectual growth here.	5.35	5.66	5.52	5.55	5.77	0.41
SAT: Satisfaction that campus demonstrates commitment to Older, returning learners	5.31	5.51	5.24	5.49	5.65	0.41
I am satisfied with the knowledge of the faculty & staff on my primary campus about student activities available.	5.17	5.34	5.14	4.94	5.14	0.40

Noel Levitz Student Satisfaction Inventory
 One College Reorganization
 Campus/Site Analysis
 Questions Ranked by Gap

	City Park	West Bank	Charity	Slidell	Covington	Gap Highest - Lowest
SAT: The amount of student parking space on campus is adequate.	3.72	4.19	2.77	2.44	3.88	1.74
SAT: Class change (drop/add) policies are reasonable.	5.29	5.62	5.23	5.63	5.29	0.40
I am satisfied with the amount of time I have to wait to obtain advisement services on my campus	4.81	5.15	5.16	5.21	5.10	0.39
SAT: I generally know what's happening on campus.	4.81	5.20	5.19	5.01	5.06	0.39
SAT: Financial aid awards are announced to students in time to be helpful in college planning.	4.43	4.77	4.48	4.81	5.20	0.39
SAT: Program requirements are clear and reasonable.	5.19	5.55	5.34	5.53	5.57	0.39
SAT: There are adequate services to help me decide upon a career.	4.91	5.23	5.14	5.20	5.30	0.38
SAT: Nearly all classes deal with practical experiences and applications.	5.03	5.40	5.41	5.32	5.40	0.38
SAT: Students are notified early in the term if they are doing poorly in a class.	4.88	4.93	5.26	5.04	4.93	0.38
SAT: This school does whatever it can to help me reach my educational goals.	4.90	5.28	5.00	5.12	5.26	0.38
SAT: Faculty are interested in my academic problems.	4.86	5.17	5.06	5.02	5.24	0.38
SAT: New student orientation services help students adjust to college.	5.03	5.31	5.22	5.11	5.38	0.36
SAT: Satisfaction that campus demonstrates commitment to Part-time students	5.40	5.69	5.48	5.57	5.42	0.29
SAT: Satisfaction that campus demonstrates commitment to Commuters	5.24	5.46	5.24	5.27	5.20	0.26
SAT: Faculty are usually available after class and during office hours.	5.45	5.66	5.45	5.84	5.55	0.21

Noel Levitz Student Satisfaction Inventory
 One College Reorganization
 Campus/Site Analysis
 Questions Ranked by Gap

	City Park	West Bank	Charity	Slidell	Covington	Gap Highest - Lowest
SAT: The amount of student parking space on campus is adequate.	3.72	4.19	2.77	2.44	3.88	1.74
SAT: Security staff respond quickly in emergencies.	4.86	5.07	5.41	5.06	5.07	0.21
SAT: Billing policies are reasonable.	5.05	5.31	5.22	5.24	5.59	

Noel Levitz Student Satisfaction Inventory
One College Reorganization
Campus/Site Analysis

Grouped by Lowest Response of Each Campus/Site

	City Park	West Bank	Charity	Slidell	Covington	Gap Highest - Lowest
Items rated the lowest by Covington students						
All services I need are available on my primary campus.	5.55	5.44	5.30	4.73	4.47	1.08
SAT: Satisfaction that campus demonstrates commitment to Commuters	5.24	5.46	5.24	5.27	5.20	0.26
Items rated lowest by Charity School of Nursing						
SAT: Parking lots are well-lighted and secure.	4.70	4.80	3.13	3.38	4.48	1.67
SAT: The personnel involved in registration are helpful.	4.48	5.19	4.28	5.78	5.23	1.49
SAT: I am able to register for classes I need with few conflicts.	4.99	5.45	4.32	5.48	5.56	1.24
SAT: My academic advisor is knowledgeable about the transfer requirements of other schools.	4.81	5.02	4.78	5.65	5.30	0.87
SAT: This campus provides effective support services for displaced homemakers.	4.54	4.79	3.95	4.27	4.82	0.87
I am satisfied with the availability of online classes	5.22	5.53	4.84	5.33	5.34	0.69
I am satisfied with the amount of time I have to wait to obtain admissions services on my campus	4.97	5.32	4.71	5.08	5.33	0.62
SAT: Faculty are understanding of students' unique life circumstances.	4.92	5.21	4.77	5.02	5.36	0.59
SAT: Rate your overall satisfaction with your experience here thus far.	5.20	5.41	5.00	5.58	5.52	0.58
SAT: On the whole, the campus is well-maintained.	5.17	5.61	5.08	5.59	5.66	0.58
SAT: Satisfaction that campus demonstrates commitment to Students with disabilities	5.30	5.52	4.96	5.43	5.51	0.56
SAT: Faculty care about me as an individual.	5.14	5.34	4.85	5.34	5.39	0.55

Noel Levitz Student Satisfaction Inventory
One College Reorganization
Campus/Site Analysis

Grouped by Lowest Response of Each Campus/Site

	City Park	West Bank	Charity	Slidell	Covington	Gap Highest - Lowest
Items rated lowest by Charity School of Nursing						
SAT: The quality of instruction I receive in most of my classes is excellent.	5.40	5.59	5.08	5.68	5.62	0.54
SAT: Satisfaction that campus demonstrates commitment to Under-represented populations	5.18	5.41	4.91	5.31	5.41	0.50
SAT: So far, how has your college experience met your expectations?	4.64	4.80	4.39	4.83	4.88	0.48
SAT: There are convenient ways of paying my school bill.	5.24	5.40	5.23	5.45	5.70	0.47
SAT: Tutoring services are readily available.	5.07	5.48	5.05	5.49	5.44	0.44
SAT: The equipment in the lab facilities is kept up to date.	5.17	5.32	5.03	5.47	5.32	0.44
SAT: Satisfaction that campus demonstrates commitment to Older, returning learners	5.31	5.51	5.24	5.49	5.65	0.41
SAT: Class change (drop/add) policies are reasonable.	5.29	5.62	5.23	5.63	5.29	0.40
SAT: The quality of instruction in the vocational/technical programs is excellent.	5.22	5.44	5.22	5.31	5.69	0.47
SAT: Faculty are usually available after class and during office hours.	5.45	5.66	5.45	5.84	5.55	0.21
Items rated lowest by City Park campus						
SAT: Financial aid counselors are helpful.	4.29	4.95	4.35	4.49	5.65	1.36
SAT: My academic advisor is approachable.	4.96	5.22	5.41	6.20	5.55	1.24
SAT: Library resources and services are adequate.	4.82	5.52	5.94	5.25	4.91	1.12
SAT: My academic advisor is knowledgeable about my program requirements.	4.94	5.23	5.30	5.96	5.41	1.01
SAT: My academic advisor helps me set goals to work toward.	4.73	4.77	4.80	5.74	5.00	1.00

Noel Levitz Student Satisfaction Inventory
One College Reorganization
Campus/Site Analysis

Grouped by Lowest Response of Each Campus/Site

	City Park	West Bank	Charity	Slidell	Covington	Gap Highest - Lowest
Items rated lowest by City Park campus						
SAT: Admissions staff are knowledgeable.	4.65	5.22	4.69	5.57	5.41	0.92
SAT: Library staff are helpful and approachable.	4.94	5.43	5.76	5.01	5.09	0.82
SAT: I seldom get the "run-around" when seeking information on this campus.	4.21	4.86	4.44	4.53	5.00	0.79
SAT: My academic advisor is concerned about my success as an individual.	4.68	4.86	4.96	5.41	5.20	0.74
SAT: Security staff are helpful.	4.88	5.13	5.61	5.04	5.47	0.74
SAT: The career services office provides students with the help they need to get a job.	4.57	4.83	4.80	4.60	5.29	0.72
SAT: Administrators are approachable to students.	4.84	5.41	5.19	5.52	5.36	0.68
SAT: Faculty are fair and unbiased in their treatment of individual students.	4.97	5.32	5.11	5.47	5.63	0.66
I am satisfied with the amount of time I have to wait to obtain financial aid services on my campus	4.53	4.99	4.53	4.79	5.17	0.64
SAT: Policies and procedures regarding registration and course selection are clear and well-publicized.	4.97	5.58	5.22	5.55	5.38	0.61
SAT: It is an enjoyable experience to be a student on this campus.	5.10	5.38	5.29	5.32	5.71	0.61
SAT: Computer labs are adequate and accessible.	5.15	5.76	5.67	5.59	5.17	0.61
SAT: Nearly all of the faculty are knowledgeable in their fields.	5.25	5.52	5.49	5.86	5.55	0.60
SAT: All in all, if you had it to do over again, would you enroll here?	5.32	5.65	5.44	5.58	5.90	0.58
SAT: This institution has a good reputation within the community.	5.11	5.42	5.44	5.47	5.68	0.57

Noel Levitz Student Satisfaction Inventory
One College Reorganization
Campus/Site Analysis

Grouped by Lowest Response of Each Campus/Site

	City Park	West Bank	Charity	Slidell	Covington	Gap Highest - Lowest
Items rated lowest by City Park campus						
SAT: People on this campus respect and are supportive of each other.	4.95	5.09	5.38	5.11	5.52	0.57
SAT: The campus staff are caring and helpful.	4.83	5.38	5.22	5.24	5.37	0.56
SAT: Admissions counselors accurately portray the campus in their recruiting practices.	4.72	5.09	4.96	5.07	5.26	0.54
SAT: Admissions counselors respond to prospective students' unique needs and requests.	4.72	5.20	4.73	5.22	5.24	0.52
SAT: Faculty provide timely feedback about student progress in a course.	5.15	5.49	5.55	5.42	5.67	0.52
SAT: Counseling staff care about students as individuals.	4.79	5.21	5.08	5.17	5.30	0.51
SAT: Adequate financial aid is available for most students.	4.83	5.16	5.10	5.34	5.24	0.51
SAT: Channels for expressing student complaints are readily available.	4.57	4.85	4.89	4.83	5.06	0.49
SAT: Academic support services adequately meet the needs of students.	4.95	5.22	5.09	4.98	5.42	0.47
SAT: Satisfaction that campus demonstrates commitment to Evening students	5.26	5.59	5.35	5.73	5.57	0.47
SAT: The business office is open during hours which are convenient for most students.	4.91	5.37	5.02	5.08	5.16	0.46
SAT: Classes are scheduled at times that are convenient for me.	5.25	5.69	5.35	5.44	5.58	0.44
SAT: Faculty take into consideration student differences as they teach a course.	4.97	5.41	5.10	5.17	5.31	0.43

Noel Levitz Student Satisfaction Inventory
One College Reorganization
Campus/Site Analysis

Grouped by Lowest Response of Each Campus/Site

	City Park	West Bank	Charity	Slidell	Covington	Gap Highest - Lowest
Items rated lowest by City Park campus						
SAT: The assessment and course placement procedures are reasonable.	5.00	5.18	5.10	5.43	5.33	0.43
SAT: Students are made to feel welcome on this campus.	5.13	5.54	5.45	5.34	5.55	0.42
SAT: The campus is safe and secure for all students.	5.07	5.34	5.49	5.30	5.33	0.42
SAT: The college shows concern for students as individuals.	4.74	5.03	4.79	4.85	5.16	0.42
SAT: I am able to experience intellectual growth here.	5.35	5.66	5.52	5.55	5.77	0.41
I am satisfied with the amount of time I have to wait to obtain advisement services on my campus	4.81	5.15	5.16	5.21	5.10	0.39
SAT: I generally know what's happening on campus.	4.81	5.20	5.19	5.01	5.06	0.39
SAT: Financial aid awards are announced to students in time to be helpful in college planning.	4.43	4.77	4.48	4.81	5.20	0.39
SAT: Program requirements are clear and reasonable.	5.19	5.55	5.34	5.53	5.57	0.39
SAT: There are adequate services to help me decide upon a career.	4.91	5.23	5.14	5.20	5.30	0.38
SAT: Nearly all classes deal with practical experiences and applications.	5.03	5.40	5.41	5.32	5.40	0.38
SAT: Students are notified early in the term if they are doing poorly in a class.	4.88	4.93	5.26	5.04	4.93	0.38
SAT: This school does whatever it can to help me reach my educational goals.	4.90	5.28	5.00	5.12	5.26	0.38

Noel Levitz Student Satisfaction Inventory
One College Reorganization
Campus/Site Analysis

Grouped by Lowest Response of Each Campus/Site

	City Park	West Bank	Charity	Slidell	Covington	Gap Highest - Lowest
Items rated lowest by City Park campus						
SAT: Faculty are interested in my academic problems.	4.86	5.17	5.06	5.02	5.24	0.38
SAT: New student orientation services help students adjust to college.	5.03	5.31	5.22	5.11	5.38	0.36
SAT: Satisfaction that campus demonstrates commitment to Part-time students	5.40	5.69	5.48	5.57	5.42	0.29
SAT: Security staff respond quickly in emergencies.	4.86	5.07	5.41	5.06	5.07	0.21
SAT: Billing policies are reasonable.	5.05	5.31	5.22	5.24	5.59	
Items rated lowest by Slidell						
SAT: The amount of student parking space on campus is adequate.	3.72	4.19	2.77	2.44	3.88	1.74
I am satisfied with food service on my primary campus	5.02	4.28	3.69	3.40	4.10	1.62
SAT: Child care facilities are available on campus.	4.12	3.71	3.66	3.15	3.95	0.96
SAT: Internships or practical experiences are provided in my degree/certificate program.	4.89	5.08	5.47	4.69	5.32	0.77
I am satisfied with the student activities available on my primary campus.	5.15	5.15	5.03	4.41	4.69	0.74
SAT: Personnel in the Veterans' Services program are helpful.	4.57	4.65	4.40	4.29	5.02	0.73
I am satisfied with the availability of on campus classes	5.35	5.49	5.53	4.81	4.88	0.72
I am satisfied with the number of times I have to go to another campus or site to obtain services	5.35	5.12	5.41	4.76	4.79	0.65
SAT: There are a sufficient number of study areas on campus.	4.91	5.17	5.08	4.60	4.61	0.56

Noel Levitz Student Satisfaction Inventory
 One College Reorganization
 Campus/Site Analysis

Grouped by Lowest Response of Each Campus/Site

	City Park	West Bank	Charity	Slidell	Covington	Gap Highest - Lowest
Items rated lowest by Slidell						
SAT: The student center is a comfortable place for students to spend their leisure time.	5.20	5.21	4.86	4.71	4.82	0.49
SAT: There is a good variety of courses provided on this campus.	5.26	5.50	5.48	5.02	5.31	0.48
I am satisfied with the knowledge of the faculty & staff on my primary campus about student activities available.	5.17	5.34	5.14	4.94	5.14	0.40
SAT: Bookstore staff are helpful.	5.17	5.56	4.91	4.96	5.22	0.65

Noel Levitz Student Satisfaction Inventory
One College Reorganization
Campus/Site Analysis

City Park by Rating Lowest to Highest

	City Park	West Bank	Charity	Slidell	Covington	Gap Highest -
SAT: The amount of student parking space on campus is adequate.	3.72	4.19	2.77	2.44	3.88	1.74
SAT: Child care facilities are available on campus.	4.12	3.71	3.66	3.15	3.95	0.96
SAT: I seldom get the "run-around" when seeking information on this campus.	4.21	4.86	4.44	4.53	5.00	0.79
SAT: Financial aid counselors are helpful.	4.29	4.95	4.35	4.49	5.65	1.36
SAT: Financial aid awards are announced to students in time to be helpful in college planning.	4.43	4.77	4.48	4.81	5.20	0.39
SAT: The personnel involved in registration are helpful.	4.48	5.19	4.28	5.78	5.23	1.49
I am satisfied with the amount of time I have to wait to obtain financial aid services on my campus	4.53	4.99	4.53	4.79	5.17	0.64
SAT: This campus provides effective support services for displaced homemakers.	4.54	4.79	3.95	4.27	4.82	0.87
SAT: Personnel in the Veterans' Services program are helpful.	4.57	4.65	4.40	4.29	5.02	0.73
SAT: The career services office provides students with the help they need to get a job.	4.57	4.83	4.80	4.60	5.29	0.72
SAT: Channels for expressing student complaints are readily available.	4.57	4.85	4.89	4.83	5.06	0.49
SAT: So far, how has your college experience met your expectations?	4.64	4.80	4.39	4.83	4.88	0.48
SAT: Admissions staff are knowledgeable.	4.65	5.22	4.69	5.57	5.41	0.92
SAT: My academic advisor is concerned about my success as an individual.	4.68	4.86	4.96	5.41	5.20	0.74

Light tinted blocks contain the lowest rating, dark tinted blocks contain the highest rating.

Noel Levitz Student Satisfaction Inventory
One College Reorganization
Campus/Site Analysis

City Park by Rating Lowest to Highest

	City Park	West Bank	Charity	Slidell	Covington	Gap Highest -
SAT: The amount of student parking space on campus is adequate.	3.72	4.19	2.77	2.44	3.88	1.74
SAT: Parking lots are well-lighted and secure.	4.70	4.80	3.13	3.38	4.48	1.67
SAT: Admissions counselors respond to prospective students' unique needs and requests.	4.72	5.20	4.73	5.22	5.24	0.52
SAT: Admissions counselors accurately portray the campus in their recruiting practices.	4.72	5.09	4.96	5.07	5.26	0.54
SAT: My academic advisor helps me set goals to work toward.	4.73	4.77	4.80	5.74	5.00	1.00
SAT: The college shows concern for students as individuals.	4.74	5.03	4.79	4.85	5.16	0.42
SAT: Counseling staff care about students as individuals.	4.79	5.21	5.08	5.17	5.30	0.51
SAT: I generally know what's happening on campus.	4.81	5.20	5.19	5.01	5.06	0.39
SAT: My academic advisor is knowledgeable about the transfer requirements of other schools.	4.81	5.02	4.78	5.65	5.30	0.87
I am satisfied with the amount of time I have to wait to obtain advisement services on my campus	4.81	5.15	5.16	5.21	5.10	0.39
SAT: Library resources and services are adequate.	4.82	5.52	5.94	5.25	4.91	1.12
SAT: The campus staff are caring and helpful.	4.83	5.38	5.22	5.24	5.37	0.56
SAT: Adequate financial aid is available for most students.	4.83	5.16	5.10	5.34	5.24	0.51
SAT: Administrators are approachable to students.	4.84	5.41	5.19	5.52	5.36	0.68
SAT: Faculty are interested in my academic problems.	4.86	5.17	5.06	5.02	5.24	0.38
SAT: Security staff respond quickly in emergencies.	4.86	5.07	5.41	5.06	5.07	0.21
SAT: Security staff are helpful.	4.88	5.13	5.61	5.04	5.47	0.74

Noel Levitz Student Satisfaction Inventory
One College Reorganization
Campus/Site Analysis

City Park by Rating Lowest to Highest

	City Park	West Bank	Charity	Slidell	Covington	Gap Highest -
SAT: The amount of student parking space on campus is adequate.	3.72	4.19	2.77	2.44	3.88	1.74
SAT: Students are notified early in the term if they are doing poorly in a class.	4.88	4.93	5.26	5.04	4.93	0.38
SAT: Internships or practical experiences are provided in my degree/certificate program.	4.89	5.08	5.47	4.69	5.32	0.77
SAT: This school does whatever it can to help me reach my educational goals.	4.90	5.28	5.00	5.12	5.26	0.38
SAT: There are a sufficient number of study areas on campus.	4.91	5.17	5.08	4.60	4.61	0.56
SAT: There are adequate services to help me decide upon a career.	4.91	5.23	5.14	5.20	5.30	0.38
SAT: The business office is open during hours which are convenient for most students.	4.91	5.37	5.02	5.08	5.16	0.46
SAT: Faculty are understanding of students' unique life circumstances.	4.92	5.21	4.77	5.02	5.36	0.59
SAT: Library staff are helpful and approachable.	4.94	5.43	5.76	5.01	5.09	0.82
SAT: My academic advisor is knowledgeable about my program requirements.	4.94	5.23	5.30	5.96	5.41	1.01
SAT: Academic support services adequately meet the needs of students.	4.95	5.22	5.09	4.98	5.42	0.47
SAT: People on this campus respect and are supportive of each other.	4.95	5.09	5.38	5.11	5.52	0.57
SAT: My academic advisor is approachable.	4.96	5.22	5.41	6.20	5.55	1.24
SAT: Policies and procedures regarding registration and course selection are clear and well-publicized.	4.97	5.58	5.22	5.55	5.38	0.61

Noel Levitz Student Satisfaction Inventory
One College Reorganization
Campus/Site Analysis

City Park by Rating Lowest to Highest

	City Park	West Bank	Charity	Slidell	Covington	Gap Highest -
SAT: The amount of student parking space on campus is adequate.	3.72	4.19	2.77	2.44	3.88	1.74
SAT: Faculty are fair and unbiased in their treatment of individual students.	4.97	5.32	5.11	5.47	5.63	0.66
I am satisfied with the amount of time I have to wait to obtain admissions services on my campus	4.97	5.32	4.71	5.08	5.33	0.62
SAT: Faculty take into consideration student differences as they teach a course.	4.97	5.41	5.10	5.17	5.31	0.43
SAT: I am able to register for classes I need with few conflicts.	4.99	5.45	4.32	5.48	5.56	1.24
SAT: The assessment and course placement procedures are reasonable.	5.00	5.18	5.10	5.43	5.33	0.43
I am satisfied with food service on my primary campus	5.02	4.28	3.69	3.40	4.10	1.62
SAT: New student orientation services help students adjust to college.	5.03	5.31	5.22	5.11	5.38	0.36
SAT: Nearly all classes deal with practical experiences and applications.	5.03	5.40	5.41	5.32	5.40	0.38
SAT: Billing policies are reasonable.	5.05	5.31	5.22	5.24	5.59	
SAT: Tutoring services are readily available.	5.07	5.48	5.05	5.49	5.44	0.44
SAT: The campus is safe and secure for all students.	5.07	5.34	5.49	5.30	5.33	0.42
SAT: It is an enjoyable experience to be a student on this campus.	5.10	5.38	5.29	5.32	5.71	0.61
SAT: This institution has a good reputation within the community.	5.11	5.42	5.44	5.47	5.68	0.57
SAT: Students are made to feel welcome on this campus.	5.13	5.54	5.45	5.34	5.55	0.42
SAT: Faculty care about me as an individual.	5.14	5.34	4.85	5.34	5.39	0.55

Noel Levitz Student Satisfaction Inventory
One College Reorganization
Campus/Site Analysis

City Park by Rating Lowest to Highest

	City Park	West Bank	Charity	Slidell	Covington	Gap Highest -
SAT: The amount of student parking space on campus is adequate.	3.72	4.19	2.77	2.44	3.88	1.74
I am satisfied with the student activities available on my primary campus.	5.15	5.15	5.03	4.41	4.69	0.74
SAT: Faculty provide timely feedback about student progress in a course.	5.15	5.49	5.55	5.42	5.67	0.52
SAT: Computer labs are adequate and accessible.	5.15	5.76	5.67	5.59	5.17	0.61
SAT: Bookstore staff are helpful.	5.17	5.56	4.91	4.96	5.22	0.65
SAT: The equipment in the lab facilities is kept up to date.	5.17	5.32	5.03	5.47	5.32	0.44
SAT: On the whole, the campus is well-maintained.	5.17	5.61	5.08	5.59	5.66	0.58
I am satisfied with the knowledge of the faculty & staff on my primary campus about student activities available.	5.17	5.34	5.14	4.94	5.14	0.40
SAT: Satisfaction that campus demonstrates commitment to Under-represented populations	5.18	5.41	4.91	5.31	5.41	0.50
SAT: Program requirements are clear and reasonable.	5.19	5.55	5.34	5.53	5.57	0.39
SAT: Rate your overall satisfaction with your experience here thus far.	5.20	5.41	5.00	5.58	5.52	0.58
SAT: The student center is a comfortable place for students to spend their leisure time.	5.20	5.21	4.86	4.71	4.82	0.49
SAT: The quality of instruction in the vocational/technical programs is excellent.	5.22	5.44	5.22	5.31	5.69	0.47
I am satisfied with the availability of online classes	5.22	5.53	4.84	5.33	5.34	0.69
SAT: Satisfaction that campus demonstrates commitment to Commuters	5.24	5.46	5.24	5.27	5.20	0.26

Noel Levitz Student Satisfaction Inventory
One College Reorganization
Campus/Site Analysis

City Park by Rating Lowest to Highest

	City Park	West Bank	Charity	Slidell	Covington	Gap Highest -
SAT: The amount of student parking space on campus is adequate.	3.72	4.19	2.77	2.44	3.88	1.74
SAT: There are convenient ways of paying my school bill.	5.24	5.40	5.23	5.45	5.70	0.47
SAT: Classes are scheduled at times that are convenient for me.	5.25	5.69	5.35	5.44	5.58	0.44
SAT: Nearly all of the faculty are knowledgeable in their fields.	5.25	5.52	5.49	5.86	5.55	0.60
SAT: There is a good variety of courses provided on this campus.	5.26	5.50	5.48	5.02	5.31	0.48
SAT: Satisfaction that campus demonstrates commitment to Evening students	5.26	5.59	5.35	5.73	5.57	0.47
SAT: Class change (drop/add) policies are reasonable.	5.29	5.62	5.23	5.63	5.29	0.40
SAT: Satisfaction that campus demonstrates commitment to Students with disabilities	5.30	5.52	4.96	5.43	5.51	0.56
SAT: Satisfaction that campus demonstrates commitment to Older, returning learners	5.31	5.51	5.24	5.49	5.65	0.41
SAT: All in all, if you had it to do over again, would you enroll here?	5.32	5.65	5.44	5.58	5.90	0.58
I am satisfied with the number of times I have to go to another campus or site to obtain services	5.35	5.12	5.41	4.76	4.79	0.65
I am satisfied with the availability of on campus classes	5.35	5.49	5.53	4.81	4.88	0.72
SAT: I am able to experience intellectual growth here.	5.35	5.66	5.52	5.55	5.77	0.41
SAT: The quality of instruction I receive in most of my classes is excellent.	5.40	5.59	5.08	5.68	5.62	0.54
SAT: Satisfaction that campus demonstrates commitment to Part-time students	5.40	5.69	5.48	5.57	5.42	0.29
SAT: Faculty are usually available after class and during office hours.	5.45	5.66	5.45	5.84	5.55	0.21

Noel Levitz Student Satisfaction Inventory
 One College Reorganization
 Campus/Site Analysis

City Park by Rating Lowest to Highest

	City Park	West Bank	Charity	Slidell	Covington	Gap Highest -
SAT: The amount of student parking space on campus is adequate.	3.72	4.19	2.77	2.44	3.88	1.74
All services I need are available on my primary campus.	5.55	5.44	5.30	4.73	4.47	1.08

Noel Levitz Student Satisfaction Inventory
 One College Reorganization
 Campus/Site Analysis
 West Bank by Rating

	West Bank	City Park	Charity	Slidell	Covington	Gap Highest -
SAT: Child care facilities are available on campus.	3.71	4.12	3.66	3.15	3.95	0.96
SAT: The amount of student parking space on campus is adequate.	4.19	3.72	2.77	2.44	3.88	1.74
I am satisfied with food service on my primary campus	4.28	5.02	3.69	3.40	4.10	1.62
SAT: Personnel in the Veterans' Services program are helpful.	4.65	4.57	4.40	4.29	5.02	0.73
SAT: Financial aid awards are announced to students in time to be helpful in college planning.	4.77	4.43	4.48	4.81	5.20	0.39
SAT: My academic advisor helps me set goals to work toward.	4.77	4.73	4.80	5.74	5.00	1.00
SAT: This campus provides effective support services for displaced homemakers.	4.79	4.54	3.95	4.27	4.82	0.87
SAT: Parking lots are well-lighted and secure.	4.80	4.70	3.13	3.38	4.48	1.67
SAT: So far, how has your college experience met your expectations?	4.80	4.64	4.39	4.83	4.88	0.48
SAT: The career services office provides students with the help they need to get a job.	4.83	4.57	4.80	4.60	5.29	0.72
SAT: Channels for expressing student complaints are readily available.	4.85	4.57	4.89	4.83	5.06	0.49
SAT: My academic advisor is concerned about my success as an individual.	4.86	4.68	4.96	5.41	5.20	0.74

Light tinted blocks contain the lowest rating, dark tinted blocks contain the highest rating.

Noel Levitz Student Satisfaction Inventory
 One College Reorganization
 Campus/Site Analysis
 West Bank by Rating

	West Bank	City Park	Charity	Slidell	Covington	Gap Highest -
SAT: Child care facilities are available on campus.	3.71	4.12	3.66	3.15	3.95	0.96
SAT: I seldom get the "run-around" when seeking information on this campus.	4.86	4.21	4.44	4.53	5.00	0.79
SAT: Students are notified early in the term if they are doing poorly in a class.	4.93	4.88	5.26	5.04	4.93	0.38
SAT: Financial aid counselors are helpful.	4.95	4.29	4.35	4.49	5.65	1.36
I am satisfied with the amount of time I have to wait to obtain financial aid services on my campus	4.99	4.53	4.53	4.79	5.17	0.64
SAT: My academic advisor is knowledgeable about the transfer requirements of other schools.	5.02	4.81	4.78	5.65	5.30	0.87
SAT: The college shows concern for students as individuals.	5.03	4.74	4.79	4.85	5.16	0.42
SAT: Security staff respond quickly in emergencies.	5.07	4.86	5.41	5.06	5.07	0.21
SAT: Internships or practical experiences are provided in my degree/certificate program.	5.08	4.89	5.47	4.69	5.32	0.77
SAT: People on this campus respect and are supportive of each other.	5.09	4.95	5.38	5.11	5.52	0.57
SAT: Admissions counselors accurately portray the campus in their recruiting practices.	5.09	4.72	4.96	5.07	5.26	0.54
I am satisfied with the number of times I have to go to another campus or site to obtain services	5.12	5.35	5.41	4.76	4.79	0.65
SAT: Security staff are helpful.	5.13	4.88	5.61	5.04	5.47	0.74
I am satisfied with the student activities available on my primary campus.	5.15	5.15	5.03	4.41	4.69	0.74

Noel Levitz Student Satisfaction Inventory
 One College Reorganization
 Campus/Site Analysis
 West Bank by Rating

	West Bank	City Park	Charity	Slidell	Covington	Gap Highest -
SAT: Child care facilities are available on campus.	3.71	4.12	3.66	3.15	3.95	0.96
I am satisfied with the amount of time I have to wait to obtain advisement services on my campus	5.15	4.81	5.16	5.21	5.10	0.39
SAT: Adequate financial aid is available for most students.	5.16	4.83	5.10	5.34	5.24	0.51
SAT: There are a sufficient number of study areas on campus.	5.17	4.91	5.08	4.60	4.61	0.56
SAT: Faculty are interested in my academic problems.	5.17	4.86	5.06	5.02	5.24	0.38
SAT: The assessment and course placement procedures are reasonable.	5.18	5.00	5.10	5.43	5.33	0.43
SAT: The personnel involved in registration are helpful.	5.19	4.48	4.28	5.78	5.23	1.49
SAT: I generally know what's happening on campus.	5.20	4.81	5.19	5.01	5.06	0.39
SAT: Admissions counselors respond to prospective students' unique needs and requests.	5.20	4.72	4.73	5.22	5.24	0.52
SAT: Faculty are understanding of students' unique life circumstances.	5.21	4.92	4.77	5.02	5.36	0.59
SAT: The student center is a comfortable place for students to spend their leisure time.	5.21	5.20	4.86	4.71	4.82	0.49
SAT: Counseling staff care about students as individuals.	5.21	4.79	5.08	5.17	5.30	0.51
SAT: Academic support services adequately meet the needs of students.	5.22	4.95	5.09	4.98	5.42	0.47
SAT: Admissions staff are knowledgeable.	5.22	4.65	4.69	5.57	5.41	0.92
SAT: My academic advisor is approachable.	5.22	4.96	5.41	6.20	5.55	1.24
SAT: There are adequate services to help me decide upon a career.	5.23	4.91	5.14	5.20	5.30	0.38

Noel Levitz Student Satisfaction Inventory
 One College Reorganization
 Campus/Site Analysis
 West Bank by Rating

	West Bank	City Park	Charity	Slidell	Covington	Gap Highest -
SAT: Child care facilities are available on campus.	3.71	4.12	3.66	3.15	3.95	0.96
SAT: My academic advisor is knowledgeable about my program requirements.	5.23	4.94	5.30	5.96	5.41	1.01
SAT: This school does whatever it can to help me reach my educational goals.	5.28	4.90	5.00	5.12	5.26	0.38
SAT: New student orientation services help students adjust to college.	5.31	5.03	5.22	5.11	5.38	0.36
SAT: Billing policies are reasonable.	5.31	5.05	5.22	5.24	5.59	
SAT: The equipment in the lab facilities is kept up to date.	5.32	5.17	5.03	5.47	5.32	0.44
I am satisfied with the amount of time I have to wait to obtain admissions services on my campus	5.32	4.97	4.71	5.08	5.33	0.62
SAT: Faculty are fair and unbiased in their treatment of individual students.	5.32	4.97	5.11	5.47	5.63	0.66
SAT: Faculty care about me as an individual.	5.34	5.14	4.85	5.34	5.39	0.55
SAT: The campus is safe and secure for all students.	5.34	5.07	5.49	5.30	5.33	0.42
I am satisfied with the knowledge of the faculty & staff on my primary campus about student activities available.	5.34	5.17	5.14	4.94	5.14	0.40
SAT: The business office is open during hours which are convenient for most students.	5.37	4.91	5.02	5.08	5.16	0.46
SAT: It is an enjoyable experience to be a student on this campus.	5.38	5.10	5.29	5.32	5.71	0.61
SAT: The campus staff are caring and helpful.	5.38	4.83	5.22	5.24	5.37	0.56

Noel Levitz Student Satisfaction Inventory
 One College Reorganization
 Campus/Site Analysis
 West Bank by Rating

	West Bank	City Park	Charity	Slidell	Covington	Gap Highest -
SAT: Child care facilities are available on campus.	3.71	4.12	3.66	3.15	3.95	0.96
SAT: Nearly all classes deal with practical experiences and applications.	5.40	5.03	5.41	5.32	5.40	0.38
SAT: There are convenient ways of paying my school bill.	5.40	5.24	5.23	5.45	5.70	0.47
SAT: Faculty take into consideration student differences as they teach a course.	5.41	4.97	5.10	5.17	5.31	0.43
SAT: Administrators are approachable to students.	5.41	4.84	5.19	5.52	5.36	0.68
SAT: Rate your overall satisfaction with your experience here thus far.	5.41	5.20	5.00	5.58	5.52	0.58
SAT: Satisfaction that campus demonstrates commitment to Under-represented populations	5.41	5.18	4.91	5.31	5.41	0.50
SAT: This institution has a good reputation within the community.	5.42	5.11	5.44	5.47	5.68	0.57
SAT: Library staff are helpful and approachable.	5.43	4.94	5.76	5.01	5.09	0.82
SAT: The quality of instruction in the vocational/technical programs is excellent.	5.44	5.22	5.22	5.31	5.69	0.47
All services I need are available on my primary campus.	5.44	5.55	5.30	4.73	4.47	1.08
SAT: I am able to register for classes I need with few conflicts.	5.45	4.99	4.32	5.48	5.56	1.24
SAT: Satisfaction that campus demonstrates commitment to Commuters	5.46	5.24	5.24	5.27	5.20	0.26
SAT: Tutoring services are readily available.	5.48	5.07	5.05	5.49	5.44	0.44
I am satisfied with the availability of on campus classes	5.49	5.35	5.53	4.81	4.88	0.72

Noel Levitz Student Satisfaction Inventory
 One College Reorganization
 Campus/Site Analysis
 West Bank by Rating

	West Bank	City Park	Charity	Slidell	Covington	Gap Highest -
SAT: Child care facilities are available on campus.	3.71	4.12	3.66	3.15	3.95	0.96
SAT: Faculty provide timely feedback about student progress in a course.	5.49	5.15	5.55	5.42	5.67	0.52
SAT: There is a good variety of courses provided on this campus.	5.50	5.26	5.48	5.02	5.31	0.48
SAT: Satisfaction that campus demonstrates commitment to Older, returning learners	5.51	5.31	5.24	5.49	5.65	0.41
SAT: Nearly all of the faculty are knowledgeable in their fields.	5.52	5.25	5.49	5.86	5.55	0.60
SAT: Library resources and services are adequate.	5.52	4.82	5.94	5.25	4.91	1.12
SAT: Satisfaction that campus demonstrates commitment to Students with disabilities	5.52	5.30	4.96	5.43	5.51	0.56
I am satisfied with the availability of online classes	5.53	5.22	4.84	5.33	5.34	0.69
SAT: Students are made to feel welcome on this campus.	5.54	5.13	5.45	5.34	5.55	0.42
SAT: Program requirements are clear and reasonable.	5.55	5.19	5.34	5.53	5.57	0.39
SAT: Bookstore staff are helpful.	5.56	5.17	4.91	4.96	5.22	0.65
SAT: Policies and procedures regarding registration and course selection are clear and well-publicized.	5.58	4.97	5.22	5.55	5.38	0.61
SAT: Satisfaction that campus demonstrates commitment to Evening students	5.59	5.26	5.35	5.73	5.57	0.47
SAT: The quality of instruction I receive in most of my classes is excellent.	5.59	5.40	5.08	5.68	5.62	0.54
SAT: On the whole, the campus is well-maintained.	5.61	5.17	5.08	5.59	5.66	0.58

Noel Levitz Student Satisfaction Inventory
 One College Reorganization
 Campus/Site Analysis
 West Bank by Rating

	West Bank	City Park	Charity	Slidell	Covington	Gap Highest -
SAT: Child care facilities are available on campus.	3.71	4.12	3.66	3.15	3.95	0.96
SAT: Class change (drop/add) policies are reasonable.	5.62	5.29	5.23	5.63	5.29	0.40
SAT: All in all, if you had it to do over again, would you enroll here?	5.65	5.32	5.44	5.58	5.90	0.58
SAT: I am able to experience intellectual growth here.	5.66	5.35	5.52	5.55	5.77	0.41
SAT: Faculty are usually available after class and during office hours.	5.66	5.45	5.45	5.84	5.55	0.21
SAT: Classes are scheduled at times that are convenient for me.	5.69	5.25	5.35	5.44	5.58	0.44
SAT: Satisfaction that campus demonstrates commitment to Part-time students	5.69	5.40	5.48	5.57	5.42	0.29
SAT: Computer labs are adequate and accessible.	5.76	5.15	5.67	5.59	5.17	0.61

Noel Levitz Student Satisfaction Inventory
One College Reorganization
Campus/Site Analysis

Charity School of Nursing by Rating

	Charity	City Park	West Bank	Slidell	Covington	Gap Highest - Lowest
SAT: The amount of student parking space on campus is adequate.	2.77	3.72	4.19	2.44	3.88	1.74
SAT: Parking lots are well-lighted and secure.	3.13	4.70	4.80	3.38	4.48	1.67
SAT: Child care facilities are available on campus.	3.66	4.12	3.71	3.15	3.95	0.96
I am satisfied with food service on my primary campus	3.69	5.02	4.28	3.40	4.10	1.62
SAT: This campus provides effective support services for displaced homemakers.	3.95	4.54	4.79	4.27	4.82	0.87
SAT: The personnel involved in registration are helpful.	4.28	4.48	5.19	5.78	5.23	1.49
SAT: I am able to register for classes I need with few conflicts.	4.32	4.99	5.45	5.48	5.56	1.24
SAT: Financial aid counselors are helpful.	4.35	4.29	4.95	4.49	5.65	1.36
SAT: So far, how has your college experience met your expectations?	4.39	4.64	4.80	4.83	4.88	0.48
SAT: Personnel in the Veterans' Services program are helpful.	4.40	4.57	4.65	4.29	5.02	0.73
SAT: I seldom get the "run-around" when seeking information on this campus.	4.44	4.21	4.86	4.53	5.00	0.79
SAT: Financial aid awards are announced to students in time to be helpful in college planning.	4.48	4.43	4.77	4.81	5.20	0.39
I am satisfied with the amount of time I have to wait to obtain financial aid services on my campus	4.53	4.53	4.99	4.79	5.17	0.64
SAT: Admissions staff are knowledgeable.	4.69	4.65	5.22	5.57	5.41	0.92
Light tinted blocks contain the lowest rating, dark tinted blocks contain the highest rating.						

Noel Levitz Student Satisfaction Inventory
One College Reorganization
Campus/Site Analysis

Charity School of Nursing by Rating

	Charity	City Park	West Bank	Slidell	Covington	Gap Highest - Lowest
I am satisfied with the amount of time I have to wait to obtain admissions services on my campus	4.71	4.97	5.32	5.08	5.33	0.62
SAT: Admissions counselors respond to prospective students' unique needs and requests.	4.73	4.72	5.20	5.22	5.24	0.52
SAT: Faculty are understanding of students' unique life circumstances.	4.77	4.92	5.21	5.02	5.36	0.59
SAT: My academic advisor is	4.78	4.81	5.02	5.65	5.30	0.87
SAT: The college shows concern for students as individuals.	4.79	4.74	5.03	4.85	5.16	0.42
SAT: The career services office provides students with the help they need to get a job.	4.80	4.57	4.83	4.60	5.29	0.72
SAT: My academic advisor helps me set goals to work toward.	4.80	4.73	4.77	5.74	5.00	1.00
I am satisfied with the availability of online classes	4.84	5.22	5.53	5.33	5.34	0.69
SAT: Faculty care about me as an individual.	4.85	5.14	5.34	5.34	5.39	0.55
SAT: The student center is a comfortable place for students to spend their leisure time.	4.86	5.20	5.21	4.71	4.82	0.49
SAT: Channels for expressing student complaints are readily available.	4.89	4.57	4.85	4.83	5.06	0.49
SAT: Bookstore staff are helpful.	4.91	5.17	5.56	4.96	5.22	0.65
SAT: Satisfaction that campus demonstrates commitment to Under-represented populations	4.91	5.18	5.41	5.31	5.41	0.50
SAT: Satisfaction that campus demonstrates commitment to Students with disabilities	4.96	5.30	5.52	5.43	5.51	0.56
SAT: Admissions counselors accurately portray the campus in their recruiting practices.	4.96	4.72	5.09	5.07	5.26	0.54

Noel Levitz Student Satisfaction Inventory
One College Reorganization
Campus/Site Analysis

Charity School of Nursing by Rating

	Charity	City Park	West Bank	Slidell	Covington	Gap Highest - Lowest
SAT: My academic advisor is concerned about my success as an individual.	4.96	4.68	4.86	5.41	5.20	0.74
SAT: Rate your overall satisfaction with your experience here thus far.	5.00	5.20	5.41	5.58	5.52	0.58
SAT: This school does whatever it can to help me reach my educational goals.	5.00	4.90	5.28	5.12	5.26	0.38
SAT: The business office is open during hours which are convenient for most students.	5.02	4.91	5.37	5.08	5.16	0.46
SAT: The equipment in the lab facilities is kept up to date.	5.03	5.17	5.32	5.47	5.32	0.44
I am satisfied with the student activities available on my primary campus.	5.03	5.15	5.15	4.41	4.69	0.74
SAT: Tutoring services are readily available.	5.05	5.07	5.48	5.49	5.44	0.44
SAT: Faculty are interested in my academic problems.	5.06	4.86	5.17	5.02	5.24	0.38
SAT: There are a sufficient number of study areas on campus.	5.08	4.91	5.17	4.60	4.61	0.56
SAT: The quality of instruction I receive in most of my classes is excellent.	5.08	5.40	5.59	5.68	5.62	0.54
SAT: On the whole, the campus is well-maintained.	5.08	5.17	5.61	5.59	5.66	0.58
SAT: Counseling staff care about students as individuals.	5.08	4.79	5.21	5.17	5.30	0.51
SAT: Academic support services adequately meet the needs of students.	5.09	4.95	5.22	4.98	5.42	0.47
SAT: Faculty take into consideration student differences as they teach a course.	5.10	4.97	5.41	5.17	5.31	0.43
SAT: The assessment and course placement procedures are reasonable.	5.10	5.00	5.18	5.43	5.33	0.43

Noel Levitz Student Satisfaction Inventory
 One College Reorganization
 Campus/Site Analysis
 Charity School of Nursing by Rating

	Charity	City Park	West Bank	Slidell	Covington	Gap Highest - Lowest
SAT: Adequate financial aid is available for most students.	5.10	4.83	5.16	5.34	5.24	0.51
SAT: Faculty are fair and unbiased in their treatment of individual students.	5.11	4.97	5.32	5.47	5.63	0.66
I am satisfied with the knowledge of the faculty & staff on my primary campus about student activities available.	5.14	5.17	5.34	4.94	5.14	0.40
SAT: There are adequate services to help me decide upon a career.	5.14	4.91	5.23	5.20	5.30	0.38
I am satisfied with the amount of time I have to wait to obtain advisement services on my campus	5.16	4.81	5.15	5.21	5.10	0.39
SAT: I generally know what's happening on campus.	5.19	4.81	5.20	5.01	5.06	0.39
SAT: Administrators are approachable to students.	5.19	4.84	5.41	5.52	5.36	0.68
SAT: The campus staff are caring and helpful.	5.22	4.83	5.38	5.24	5.37	0.56
SAT: New student orientation services help students adjust to college.	5.22	5.03	5.31	5.11	5.38	0.36
SAT: The quality of instruction in the vocational/technical programs is excellent.	5.22	5.22	5.44	5.31	5.69	0.47
SAT: Billing policies are reasonable.	5.22	5.05	5.31	5.24	5.59	
SAT: Policies and procedures regarding registration and course selection are clear and well-publicized.	5.22	4.97	5.58	5.55	5.38	0.61
SAT: There are convenient ways of paying my school bill.	5.23	5.24	5.40	5.45	5.70	0.47
SAT: Class change (drop/add) policies are reasonable.	5.23	5.29	5.62	5.63	5.29	0.40

Noel Levitz Student Satisfaction Inventory
 One College Reorganization
 Campus/Site Analysis
 Charity School of Nursing by Rating

	Charity	City Park	West Bank	Slidell	Covington	Gap Highest - Lowest
SAT: Satisfaction that campus demonstrates commitment to Commuters	5.24	5.24	5.46	5.27	5.20	0.26
SAT: Satisfaction that campus demonstrates commitment to Older, returning learners	5.24	5.31	5.51	5.49	5.65	0.41
SAT: Students are notified early in the term if they are doing poorly in a class.	5.26	4.88	4.93	5.04	4.93	0.38
SAT: It is an enjoyable experience to be a student on this campus.	5.29	5.10	5.38	5.32	5.71	0.61
SAT: My academic advisor is knowledgeable about my program requirements.	5.30	4.94	5.23	5.96	5.41	1.01
All services I need are available on my primary campus.	5.30	5.55	5.44	4.73	4.47	1.08
SAT: Program requirements are clear and reasonable.	5.34	5.19	5.55	5.53	5.57	0.39
SAT: Classes are scheduled at times that are convenient for me.	5.35	5.25	5.69	5.44	5.58	0.44
SAT: Satisfaction that campus demonstrates commitment to Evening students	5.35	5.26	5.59	5.73	5.57	0.47
SAT: People on this campus respect and are supportive of each other.	5.38	4.95	5.09	5.11	5.52	0.57
SAT: Security staff respond quickly in emergencies.	5.41	4.86	5.07	5.06	5.07	0.21
SAT: My academic advisor is approachable.	5.41	4.96	5.22	6.20	5.55	1.24
I am satisfied with the number of times I have to go to another campus or site to obtain services	5.41	5.35	5.12	4.76	4.79	0.65
SAT: Nearly all classes deal with practical experiences and applications.	5.41	5.03	5.40	5.32	5.40	0.38
SAT: This institution has a good reputation within the community.	5.44	5.11	5.42	5.47	5.68	0.57

Noel Levitz Student Satisfaction Inventory
One College Reorganization
Campus/Site Analysis

Charity School of Nursing by Rating

	Charity	City Park	West Bank	Slidell	Covington	Gap Highest - Lowest
SAT: All in all, if you had it to do over again, would you enroll here?	5.44	5.32	5.65	5.58	5.90	0.58
SAT: Students are made to feel welcome on this campus.	5.45	5.13	5.54	5.34	5.55	0.42
SAT: Faculty are usually available after class and during office hours.	5.45	5.45	5.66	5.84	5.55	0.21
SAT: Internships or practical experiences are provided in my degree/certificate program.	5.47	4.89	5.08	4.69	5.32	0.77
SAT: Satisfaction that campus demonstrates commitment to Part-time students	5.48	5.40	5.69	5.57	5.42	0.29
SAT: There is a good variety of courses provided on this campus.	5.48	5.26	5.50	5.02	5.31	0.48
SAT: Nearly all of the faculty are knowledgeable in their fields.	5.49	5.25	5.52	5.86	5.55	0.60
SAT: The campus is safe and secure for all students.	5.49	5.07	5.34	5.30	5.33	0.42
SAT: I am able to experience intellectual growth here.	5.52	5.35	5.66	5.55	5.77	0.41
I am satisfied with the availability of on campus classes	5.53	5.35	5.49	4.81	4.88	0.72
SAT: Faculty provide timely feedback about student progress in a course.	5.55	5.15	5.49	5.42	5.67	0.52
SAT: Security staff are helpful.	5.61	4.88	5.13	5.04	5.47	0.74
SAT: Computer labs are adequate and accessible.	5.67	5.15	5.76	5.59	5.17	0.61
SAT: Library staff are helpful and approachable.	5.76	4.94	5.43	5.01	5.09	0.82
SAT: Library resources and services are adequate.	5.94	4.82	5.52	5.25	4.91	1.12

Noel Levitz Student Satisfaction Inventory
One College Reorganization
Campus/Site Analysis

Slidell by Rating

	Slidell	Covington	City Park	West Bank	Charity	Gap Highest - Lowest
SAT: The amount of student parking space on campus is adequate.	2.44	3.88	3.72	4.19	2.77	1.74
SAT: Child care facilities are available on campus.	3.15	3.95	4.12	3.71	3.66	0.96
SAT: Parking lots are well-lighted and secure.	3.38	4.48	4.70	4.80	3.13	1.67
I am satisfied with food service on my primary campus	3.40	4.10	5.02	4.28	3.69	1.62
SAT: This campus provides effective support services for displaced homemakers.	4.27	4.82	4.54	4.79	3.95	0.87
SAT: Personnel in the Veterans' Services program are helpful.	4.29	5.02	4.57	4.65	4.40	0.73
I am satisfied with the student activities available on my primary campus.	4.41	4.69	5.15	5.15	5.03	0.74
SAT: Financial aid counselors are helpful.	4.49	5.65	4.29	4.95	4.35	1.36
SAT: I seldom get the "run-around" when seeking information on this campus.	4.53	5.00	4.21	4.86	4.44	0.79
SAT: The career services office provides students with the help they need to get a job.	4.60	5.29	4.57	4.83	4.80	0.72
SAT: There are a sufficient number of study areas on campus.	4.60	4.61	4.91	5.17	5.08	0.56
SAT: Internships or practical experiences are provided in my degree/certificate program.	4.69	5.32	4.89	5.08	5.47	0.77
SAT: The student center is a comfortable place for students to spend their leisure time.	4.71	4.82	5.20	5.21	4.86	0.49

Light tinted blocks contain the lowest rating, dark tinted blocks contain the highest rating.

Noel Levitz Student Satisfaction Inventory
One College Reorganization
Campus/Site Analysis

Slidell by Rating

	Slidell	Covington	City Park	West Bank	Charity	Gap Highest - Lowest
All services I need are available on my primary campus.	4.73	4.47	5.55	5.44	5.30	1.08
I am satisfied with the number of times I have to go to another campus or site to obtain services	4.76	4.79	5.35	5.12	5.41	0.65
I am satisfied with the amount of time I have to wait to obtain financial aid services on my campus	4.79	5.17	4.53	4.99	4.53	0.64
I am satisfied with the availability of on campus classes	4.81	4.88	5.35	5.49	5.53	0.72
SAT: Financial aid awards are	4.81	5.20	4.43	4.77	4.48	0.39
SAT: So far, how has your college experience met your expectations?	4.83	4.88	4.64	4.80	4.39	0.48
SAT: Channels for expressing student complaints are readily available.	4.83	5.06	4.57	4.85	4.89	0.49
SAT: The college shows concern for students as individuals.	4.85	5.16	4.74	5.03	4.79	0.42
I am satisfied with the knowledge of the faculty & staff on my primary campus about student activities available.	4.94	5.14	5.17	5.34	5.14	0.40
SAT: Bookstore staff are helpful.	4.96	5.22	5.17	5.56	4.91	0.65
SAT: Academic support services adequately meet the needs of students.	4.98	5.42	4.95	5.22	5.09	0.47
SAT: I generally know what's happening on campus.	5.01	5.06	4.81	5.20	5.19	0.39
SAT: Library staff are helpful and approachable.	5.01	5.09	4.94	5.43	5.76	0.82
SAT: Faculty are understanding of students' unique life circumstances.	5.02	5.36	4.92	5.21	4.77	0.59
SAT: There is a good variety of courses provided on this campus.	5.02	5.31	5.26	5.50	5.48	0.48

Noel Levitz Student Satisfaction Inventory
 One College Reorganization
 Campus/Site Analysis
 Slidell by Rating

	Slidell	Covington	City Park	West Bank	Charity	Gap Highest - Lowest
SAT: Faculty are interested in my academic problems.	5.02	5.24	4.86	5.17	5.06	0.38
SAT: Security staff are helpful.	5.04	5.47	4.88	5.13	5.61	0.74
SAT: Students are notified early in the term if they are doing poorly in a class.	5.04	4.93	4.88	4.93	5.26	0.38
SAT: Security staff respond quickly in emergencies.	5.06	5.07	4.86	5.07	5.41	0.21
SAT: Admissions counselors accurately portray the campus in their recruiting practices.	5.07	5.26	4.72	5.09	4.96	0.54
SAT: The business office is open during hours which are convenient for most students.	5.08	5.16	4.91	5.37	5.02	0.46
I am satisfied with the amount of time I have to wait to obtain admissions services on my campus	5.08	5.33	4.97	5.32	4.71	0.62
SAT: New student orientation services help students adjust to college.	5.11	5.38	5.03	5.31	5.22	0.36
SAT: People on this campus respect and are supportive of each other.	5.11	5.52	4.95	5.09	5.38	0.57
SAT: This school does whatever it can to help me reach my educational goals.	5.12	5.26	4.90	5.28	5.00	0.38
SAT: Counseling staff care about students as individuals.	5.17	5.30	4.79	5.21	5.08	0.51
SAT: Faculty take into consideration student differences as they teach a course.	5.17	5.31	4.97	5.41	5.10	0.43
SAT: There are adequate services to help me decide upon a career.	5.20	5.30	4.91	5.23	5.14	0.38
I am satisfied with the amount of time I have to wait to obtain advisement services on my campus	5.21	5.10	4.81	5.15	5.16	0.39

Noel Levitz Student Satisfaction Inventory
One College Reorganization
Campus/Site Analysis

Slidell by Rating

	Slidell	Covington	City Park	West Bank	Charity	Gap Highest - Lowest
SAT: Admissions counselors respond to prospective students' unique needs and requests.	5.22	5.24	4.72	5.20	4.73	0.52
SAT: Billing policies are reasonable.	5.24	5.59	5.05	5.31	5.22	
SAT: The campus staff are caring and helpful.	5.24	5.37	4.83	5.38	5.22	0.56
SAT: Library resources and services are adequate.	5.25	4.91	4.82	5.52	5.94	1.12
SAT: Satisfaction that campus demonstrates commitment to Commuters	5.27	5.20	5.24	5.46	5.24	0.26
SAT: The campus is safe and secure for all students.	5.30	5.33	5.07	5.34	5.49	0.42
SAT: Satisfaction that campus demonstrates commitment to Under-represented populations	5.31	5.41	5.18	5.41	4.91	0.50
SAT: The quality of instruction in the vocational/technical programs is excellent.	5.31	5.69	5.22	5.44	5.22	0.47
SAT: Nearly all classes deal with practical experiences and applications.	5.32	5.40	5.03	5.40	5.41	0.38
SAT: It is an enjoyable experience to be a student on this campus.	5.32	5.71	5.10	5.38	5.29	0.61
I am satisfied with the availability of online classes	5.33	5.34	5.22	5.53	4.84	0.69
SAT: Faculty care about me as an individual.	5.34	5.39	5.14	5.34	4.85	0.55
SAT: Adequate financial aid is available for most students.	5.34	5.24	4.83	5.16	5.10	0.51
SAT: Students are made to feel welcome on this campus.	5.34	5.55	5.13	5.54	5.45	0.42
SAT: My academic advisor is concerned about my success as an individual.	5.41	5.20	4.68	4.86	4.96	0.74

Noel Levitz Student Satisfaction Inventory
One College Reorganization
Campus/Site Analysis

Slidell by Rating

	Slidell	Covington	City Park	West Bank	Charity	Gap Highest - Lowest
SAT: Faculty provide timely feedback about student progress in a course.	5.42	5.67	5.15	5.49	5.55	0.52
SAT: Satisfaction that campus demonstrates commitment to Students with disabilities	5.43	5.51	5.30	5.52	4.96	0.56
SAT: The assessment and course placement procedures are reasonable.	5.43	5.33	5.00	5.18	5.10	0.43
SAT: Classes are scheduled at times that are convenient for me.	5.44	5.58	5.25	5.69	5.35	0.44
SAT: There are convenient ways of paying my school bill.	5.45	5.70	5.24	5.40	5.23	0.47
SAT: The equipment in the lab facilities is kept up to date.	5.47	5.32	5.17	5.32	5.03	0.44
SAT: This institution has a good reputation within the community.	5.47	5.68	5.11	5.42	5.44	0.57
SAT: Faculty are fair and unbiased in their treatment of individual students.	5.47	5.63	4.97	5.32	5.11	0.66
SAT: I am able to register for classes I need with few conflicts.	5.48	5.56	4.99	5.45	4.32	1.24
SAT: Satisfaction that campus demonstrates commitment to Older, returning learners	5.49	5.65	5.31	5.51	5.24	0.41
SAT: Tutoring services are readily available.	5.49	5.44	5.07	5.48	5.05	0.44
SAT: Administrators are approachable to students.	5.52	5.36	4.84	5.41	5.19	0.68
SAT: Program requirements are clear and reasonable.	5.53	5.57	5.19	5.55	5.34	0.39
SAT: I am able to experience intellectual growth here.	5.55	5.77	5.35	5.66	5.52	0.41
SAT: Policies and procedures regarding registration and course selection are clear and well-publicized.	5.55	5.38	4.97	5.58	5.22	0.61

Noel Levitz Student Satisfaction Inventory
One College Reorganization
Campus/Site Analysis

Slidell by Rating

	Slidell	Covington	City Park	West Bank	Charity	Gap Highest - Lowest
SAT: Admissions staff are knowledgeable.	5.57	5.41	4.65	5.22	4.69	0.92
SAT: Satisfaction that campus demonstrates commitment to Part-time students	5.57	5.42	5.40	5.69	5.48	0.29
SAT: All in all, if you had it to do over again, would you enroll here?	5.58	5.90	5.32	5.65	5.44	0.58
SAT: Rate your overall satisfaction with your experience here thus far.	5.58	5.52	5.20	5.41	5.00	0.58
SAT: Computer labs are adequate and accessible.	5.59	5.17	5.15	5.76	5.67	0.61
SAT: On the whole, the campus is well-maintained.	5.59	5.66	5.17	5.61	5.08	0.58
SAT: Class change (drop/add) policies are reasonable.	5.63	5.29	5.29	5.62	5.23	0.40
SAT: My academic advisor is knowledgeable about the transfer requirements of other schools.	5.65	5.30	4.81	5.02	4.78	0.87
SAT: The quality of instruction I receive in most of my classes is excellent.	5.68	5.62	5.40	5.59	5.08	0.54
SAT: Satisfaction that campus demonstrates commitment to Evening students	5.73	5.57	5.26	5.59	5.35	0.47
SAT: My academic advisor helps me set goals to work toward.	5.74	5.00	4.73	4.77	4.80	1.00
SAT: The personnel involved in registration are helpful.	5.78	5.23	4.48	5.19	4.28	1.49
SAT: Faculty are usually available after class and during office hours.	5.84	5.55	5.45	5.66	5.45	0.21
SAT: Nearly all of the faculty are knowledgeable in their fields.	5.86	5.55	5.25	5.52	5.49	0.60
SAT: My academic advisor is knowledgeable about my program requirements.	5.96	5.41	4.94	5.23	5.30	1.01

Noel Levitz Student Satisfaction Inventory
 One College Reorganization
 Campus/Site Analysis
 Slidell by Rating

	Slidell	Covington	City Park	West Bank	Charity	Gap Highest - Lowest
SAT: My academic advisor is approachable.	6.20	5.55	4.96	5.22	5.41	1.24

Noel Levitz Student Satisfaction Inventory
 One College Reorganization
 Campus/Site Analysis
 Covington by Rating

	Covington	Slidell	City Park	West Bank	Charity	Gap Highest - Lowest
SAT: The amount of student parking space on campus is adequate.	3.88	2.44	3.72	4.19	2.77	1.74
SAT: Parking lots are well-lighted and secure.	4.48	3.38	4.70	4.80	3.13	1.67
I am satisfied with food service on my primary campus	4.10	3.40	5.02	4.28	3.69	1.62
SAT: The personnel involved in registration are helpful.	5.23	5.78	4.48	5.19	4.28	1.49
SAT: Financial aid counselors are helpful.	5.65	4.49	4.29	4.95	4.35	1.36
SAT: I am able to register for classes I need with few conflicts.	5.56	5.48	4.99	5.45	4.32	1.24
SAT: My academic advisor is approachable.	5.55	6.20	4.96	5.22	5.41	1.24
SAT: Library resources and services are adequate.	4.91	5.25	4.82	5.52	5.94	1.12
All services I need are available on my primary campus.	4.47	4.73	5.55	5.44	5.30	1.08
SAT: My academic advisor is knowledgeable about my program requirements.	5.41	5.96	4.94	5.23	5.30	1.01
SAT: My academic advisor helps me set goals to work toward.	5.00	5.74	4.73	4.77	4.80	1.00
SAT: Child care facilities are available on campus.	3.95	3.15	4.12	3.71	3.66	0.96
SAT: Admissions staff are knowledgeable.	5.41	5.57	4.65	5.22	4.69	0.92
SAT: My academic advisor is knowledgeable about the transfer requirements of other schools.	5.30	5.65	4.81	5.02	4.78	0.87
SAT: This campus provides effective support services for displaced homemakers.	4.82	4.27	4.54	4.79	3.95	0.87
SAT: Library staff are helpful and approachable.	5.09	5.01	4.94	5.43	5.76	0.82
Light tinted blocks contain the lowest rating, dark tinted blocks contain the highest rating.						

Noel Levitz Student Satisfaction Inventory
 One College Reorganization
 Campus/Site Analysis
 Covington by Rating

	Covington	Slidell	City Park	West Bank	Charity	Gap Highest - Lowest
SAT: I seldom get the "run-around" when seeking information on this campus.	5.00	4.53	4.21	4.86	4.44	0.79
SAT: Internships or practical experiences are provided in my degree/certificate program.	5.32	4.69	4.89	5.08	5.47	0.77
SAT: My academic advisor is concerned about my success as an individual.	5.20	5.41	4.68	4.86	4.96	0.74
I am satisfied with the student activities available on my primary campus.	4.69	4.41	5.15	5.15	5.03	0.74
SAT: Security staff are helpful.	5.47	5.04	4.88	5.13	5.61	0.74
SAT: Personnel in the Veterans' Services program are helpful.	5.02	4.29	4.57	4.65	4.40	0.73
I am satisfied with the availability of on campus classes	4.88	4.81	5.35	5.49	5.53	0.72
SAT: The career services office provides students with the help they need to get a job.	5.29	4.60	4.57	4.83	4.80	0.72
I am satisfied with the availability of online classes	5.34	5.33	5.22	5.53	4.84	0.69
SAT: Administrators are approachable to students.	5.36	5.52	4.84	5.41	5.19	0.68
SAT: Faculty are fair and unbiased in their treatment of individual students.	5.63	5.47	4.97	5.32	5.11	0.66
SAT: Bookstore staff are helpful.	5.22	4.96	5.17	5.56	4.91	0.65
I am satisfied with the number of times I have to go to another campus or site to obtain services	4.79	4.76	5.35	5.12	5.41	0.65
I am satisfied with the amount of time I have to wait to obtain financial aid services on my campus	5.17	4.79	4.53	4.99	4.53	0.64
I am satisfied with the amount of time I have to wait to obtain admissions services on my campus	5.33	5.08	4.97	5.32	4.71	0.62

Noel Levitz Student Satisfaction Inventory
 One College Reorganization
 Campus/Site Analysis
 Covington by Rating

	Covington	Slidell	City Park	West Bank	Charity	Gap Highest - Lowest
SAT: Policies and procedures regarding registration and course selection are clear and well-publicized.	5.38	5.55	4.97	5.58	5.22	0.61
SAT: It is an enjoyable experience to be a student on this campus.	5.71	5.32	5.10	5.38	5.29	0.61
SAT: Computer labs are adequate and accessible.	5.17	5.59	5.15	5.76	5.67	0.61
SAT: Nearly all of the faculty are knowledgeable in their fields.	5.55	5.86	5.25	5.52	5.49	0.60
SAT: Faculty are understanding of students' unique life circumstances.	5.36	5.02	4.92	5.21	4.77	0.59
SAT: All in all, if you had it to do over again, would you enroll here?	5.90	5.58	5.32	5.65	5.44	0.58
SAT: Rate your overall satisfaction with your experience here thus far.	5.52	5.58	5.20	5.41	5.00	0.58
SAT: On the whole, the campus is well-maintained.	5.66	5.59	5.17	5.61	5.08	0.58
SAT: This institution has a good reputation within the community.	5.68	5.47	5.11	5.42	5.44	0.57
SAT: People on this campus respect and are supportive of each other.	5.52	5.11	4.95	5.09	5.38	0.57
SAT: Satisfaction that campus demonstrates commitment to Students with disabilities	5.51	5.43	5.30	5.52	4.96	0.56
SAT: There are a sufficient number of study areas on campus.	4.61	4.60	4.91	5.17	5.08	0.56
SAT: The campus staff are caring and helpful.	5.37	5.24	4.83	5.38	5.22	0.56
SAT: Faculty care about me as an individual.	5.39	5.34	5.14	5.34	4.85	0.55
SAT: Admissions counselors accurately portray the campus in their recruiting practices.	5.26	5.07	4.72	5.09	4.96	0.54

Noel Levitz Student Satisfaction Inventory
 One College Reorganization
 Campus/Site Analysis
 Covington by Rating

	Covington	Slidell	City Park	West Bank	Charity	Gap Highest - Lowest
SAT: The quality of instruction I receive in most of my classes is excellent.	5.62	5.68	5.40	5.59	5.08	0.54
SAT: Admissions counselors respond to prospective students' unique needs and requests.	5.24	5.22	4.72	5.20	4.73	0.52
SAT: Faculty provide timely feedback about student progress in a course.	5.67	5.42	5.15	5.49	5.55	0.52
SAT: Counseling staff care about students as individuals.	5.30	5.17	4.79	5.21	5.08	0.51
SAT: Adequate financial aid is available for most students.	5.24	5.34	4.83	5.16	5.10	0.51
SAT: Satisfaction that campus demonstrates commitment to Under-represented populations	5.41	5.31	5.18	5.41	4.91	0.50
SAT: The student center is a comfortable place for students to spend their leisure time.	4.82	4.71	5.20	5.21	4.86	0.49
SAT: Channels for expressing student complaints are readily available.	5.06	4.83	4.57	4.85	4.89	0.49
SAT: So far, how has your college experience met your expectations?	4.88	4.83	4.64	4.80	4.39	0.48
SAT: There is a good variety of courses provided on this campus.	5.31	5.02	5.26	5.50	5.48	0.48
SAT: Academic support services adequately meet the needs of students.	5.42	4.98	4.95	5.22	5.09	0.47
SAT: There are convenient ways of paying my school bill.	5.70	5.45	5.24	5.40	5.23	0.47
SAT: The quality of instruction in the vocational/technical programs is excellent.	5.69	5.31	5.22	5.44	5.22	0.47
SAT: Satisfaction that campus demonstrates commitment to Evening students	5.57	5.73	5.26	5.59	5.35	0.47

Noel Levitz Student Satisfaction Inventory
 One College Reorganization
 Campus/Site Analysis
 Covington by Rating

	Covington	Slidell	City Park	West Bank	Charity	Gap Highest - Lowest
SAT: The business office is open during hours which are convenient for most students.	5.16	5.08	4.91	5.37	5.02	0.46
SAT: Tutoring services are readily available.	5.44	5.49	5.07	5.48	5.05	0.44
SAT: Classes are scheduled at times that are convenient for me.	5.58	5.44	5.25	5.69	5.35	0.44
SAT: The equipment in the lab facilities is kept up to date.	5.32	5.47	5.17	5.32	5.03	0.44
SAT: Faculty take into consideration student differences as they teach a course.	5.31	5.17	4.97	5.41	5.10	0.43
SAT: The assessment and course placement procedures are reasonable.	5.33	5.43	5.00	5.18	5.10	0.43
SAT: Students are made to feel welcome on this campus.	5.55	5.34	5.13	5.54	5.45	0.42
SAT: The campus is safe and secure for all students.	5.33	5.30	5.07	5.34	5.49	0.42
SAT: The college shows concern for students as individuals.	5.16	4.85	4.74	5.03	4.79	0.42
SAT: I am able to experience intellectual growth here.	5.77	5.55	5.35	5.66	5.52	0.41
SAT: Satisfaction that campus demonstrates commitment to Older, returning learners	5.65	5.49	5.31	5.51	5.24	0.41
I am satisfied with the knowledge of the faculty & staff on my primary campus about student activities available.	5.14	4.94	5.17	5.34	5.14	0.40
SAT: Class change (drop/add) policies are reasonable.	5.29	5.63	5.29	5.62	5.23	0.40
I am satisfied with the amount of time I have to wait to obtain advisement services on my campus	5.10	5.21	4.81	5.15	5.16	0.39
SAT: I generally know what's happening on campus.	5.06	5.01	4.81	5.20	5.19	0.39

Noel Levitz Student Satisfaction Inventory
 One College Reorganization
 Campus/Site Analysis
 Covington by Rating

	Covington	Slidell	City Park	West Bank	Charity	Gap Highest - Lowest
SAT: Financial aid awards are announced to students in time to be helpful in college planning.	5.20	4.81	4.43	4.77	4.48	0.39
SAT: Program requirements are clear and reasonable.	5.57	5.53	5.19	5.55	5.34	0.39
SAT: There are adequate services to help me decide upon a career.	5.30	5.20	4.91	5.23	5.14	0.38
SAT: Nearly all classes deal with practical experiences and applications.	5.40	5.32	5.03	5.40	5.41	0.38
SAT: Students are notified early in the term if they are doing poorly in a class.	4.93	5.04	4.88	4.93	5.26	0.38
SAT: This school does whatever it can to help me reach my educational goals.	5.26	5.12	4.90	5.28	5.00	0.38
SAT: Faculty are interested in my academic problems.	5.24	5.02	4.86	5.17	5.06	0.38
SAT: New student orientation services help students adjust to college.	5.38	5.11	5.03	5.31	5.22	0.36
SAT: Satisfaction that campus demonstrates commitment to Part-time students	5.42	5.57	5.40	5.69	5.48	0.29
SAT: Satisfaction that campus demonstrates commitment to Commuters	5.20	5.27	5.24	5.46	5.24	0.26
SAT: Faculty are usually available after class and during office hours.	5.55	5.84	5.45	5.66	5.45	0.21
SAT: Security staff respond quickly in emergencies.	5.07	5.06	4.86	5.07	5.41	0.21
SAT: Billing policies are reasonable.	5.59	5.24	5.05	5.31	5.22	