

#### Office of Institutional Research

## Graduate Follow-Up Survey

# Spring 2012



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#### Methodology

Graduates were surveyed six months after their graduation. Graduates are contacted via email. Academic departments are asked to contact their graduates and encourage them to answer the survey.

## Graduate Experiences

	Number	Percent
Total Respondents	266	35.2%
Total Graduates	756	

After Graduation did you :	Yes	%	No	%	No Response	%
Continue your Education?	137	51.5%	128	48.1%	1	0.4%
Is your current major related to your						
major at Delgado?	111	81.0%	20	15.6%	6	4.4%

At what institution did you continue your education	1?
Delgado Community College	27
Dillard	0
UNO	36
SUNO	11
Loyola	4
Our Lady of Holy Cross College	3
LSU	9
Nicholls State University	3
Southeastern Louisiana University	8
ULL	2
Tulane	2
Xavier	0
Other	23
No Response	9
Total	137



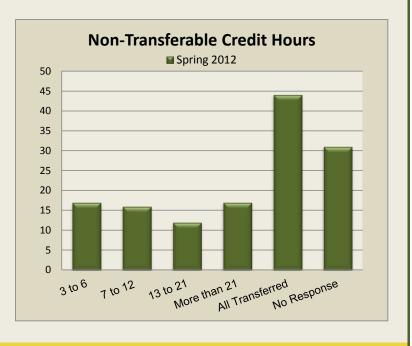
#### Number of Delgado Non-Developmental

Credit Hours Unable to Transfer

3 to 6	17	12.4%
7 to 12	16	11.7%
13 to 21	12	8.8%
More than 21	17	12.4%
All Transferred	44	32.1%
No Response	31	22.6%
Total	137	100.0%

#### Reasons Delgado Non-Developmental Credit Hours were not Transferred

11	8.0%
45	32.8%
2	1.5%
27	19.7%
52	38.0%
137	100.0%
	2 27 52



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## **Graduate Experiences**

Level of Satisfaction in relation to the field of study:	Average Rating*	
	Number	Average
	Spring 2012	
I feel well prepared from my studies at Delgado to		
continue my education	193	4.03
I was able to transfer most of my credits earned at		
Delgado to my four-year institution	NA	NA

% of students				
who res	ponded			
positi	vely**			
Number	%			
Spring 2012				
145	75.1%			
NA	NA			

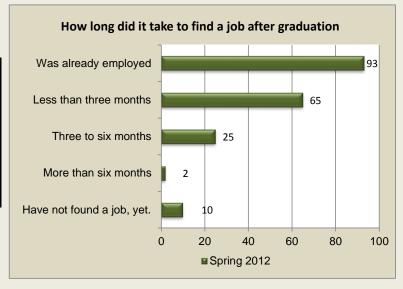
#### **Employment Experiences**

					No	
Employment Analysis	Yes	%	No	%	Response	%
Are you currently employed?	209	78.6%	52	19.5%	5	1.9%
Is your job related to your field of study?*	144	68.9%	65	31.1%	0	0.0%
Have you changed jobs since graduating?*	49	23.4%	160	76.6%	0	0.0%
Have you received a promotion or salary						
increase since graduating?*	77	36.8%	130	62.2%	2	1.0%
Do you attribute your promotion or salary						
increase to skills acquired at Delgado?**	66	85.7%	10	13.0%	1	1.3%
Are you generally satisfied with your						
chosen occupation?*	173	82.8%	30	14.4%	6	2.9%

<sup>\*</sup>Averages based on only those students who responded as being employed.

#### How long did it take you to find a job after graduating?

Was already employed	93	44.5%
Less than three months	65	31.1%
Three to six months	25	12.0%
More than six months	2	1.0%
Have not found a job, yet.	10	4.8%
No Response	14	6.7%
Total	209	100.0%



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<sup>\*</sup> Scale is 1 to 5, 5 = Strongly Agree

<sup>\*\*</sup> Percentage of students who responded Agree or Strongly Agree

<sup>\*\*</sup>Averages based on only those students who responded as receiving a salary increase.

## **Employment Experiences**

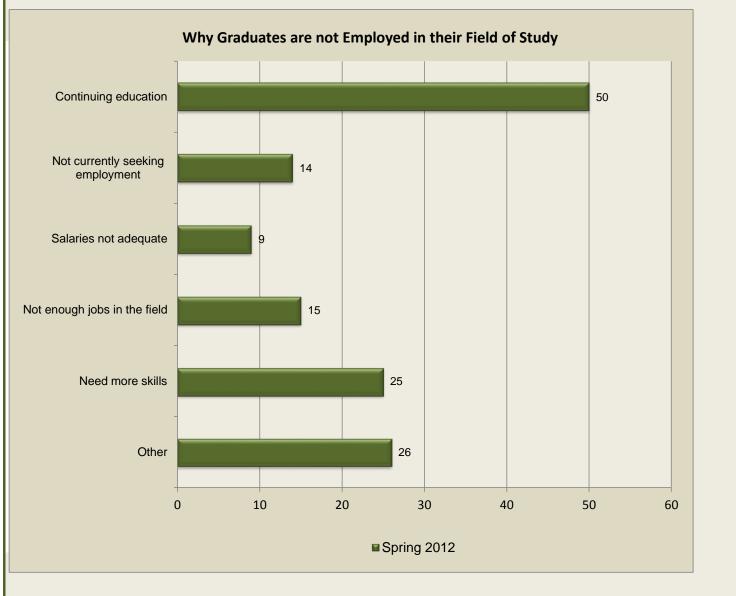
Reasons why graduates are unemployed or				
employed in a field unrelated to their field of study*				
Continuing education	50	36.0%		
Not currently seeking employment	14	10.1%		
Salaries not adequate	9	6.5%		
Not enough jobs in the field	15	10.8%		
Need more skills	25	18.0%		
Other	26	18.7%		
Total	139	100.0%		

<sup>\*</sup>Table contains multiple responses.

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## Employment Experiences

Level of Satisfaction in relation to job preparedness:		rage ing*
	Number	Average
	Spring	g 2012
I feel well prepared to efficiently and effectively		
perform my job duties	187	4.25
My program of study at Delgado prepared me for		
my career goal	197	3.96

% of students					
who responded positively**					
Number	%				
Spring 2012					
157	84.0%				
143	72.6%				

## **Educational Experience at Delgado**

		Average		
Level of Satisfaction with your educational		Rating*		
experience in relation to the field of study:				
	Number	Average		
	Spring 2012			
The program was logically organized; the material built from course to course	258	3.95		
The program could be completed in a reasonable amount of time	261	4.17		
The length of the program is appropriate to learn the material needed to start				
a career in this field	260	3.97		
There was a good balance between theoretical material and applied learning				
in the program	261	3.93		
Instructors were usually available to students outside the classroom	262	4.13		
Instructional methods were effective in presenting the material	262	3.98		
Course contents were up-to-date, giving good preparation in this field	263	4.00		
Equipment and labs were modern and up to industry standards	253	3.75		
I was satisfied with the quality of instruction I received	263	4.03		
I would recommend this program at Delgado to others	259	3.98		
I was satisfied with the quality of advising received	258	3.78		
The advising I received kept me "on track" toward program completion	251	3.80		
* Ocala is A to 5 5 Otroop by A man				

1						
% of students						
who responded						
positively**						
Number	%					
Spring 2012						
200	77.5%					
214	82.0%					
195	75.0%					
192	73.6%					
213	81.3%					
206	78.6%					
208	79.1%					
166	65.6%					
210	79.8%					
200	77.2%					
170	65.9%					
173	68.9%					

<sup>\*</sup> Scale is 1 to 5, 5 = Strongly Agree

<sup>\*\*</sup> Percentage of students who responded Agree or Strongly Agree

<sup>\*</sup> Scale is 1 to 5, 5 = Strongly Agree

<sup>\*\*</sup> Percentage of students who responded Agree or Strongly Agree





## Wages of Graduates

A/C and Refrigeration: Residential         2         "         2 c         "         2 c         "         2 c         "         2 c         "         2 c         "         2 c         "         2 c         "         2 c         "         1 c         1 c         1 c         1 c         1 c         1 c         1 c         1 c         1 c         1 c         1 c         1 c         1 c         1 c         1 c         1 c         1 c         1 c         1 c         2 c         2 c         2 c         2 c         2 c         2 c         2 c         2 c         2 c         2 c         2 c         3 c         3 c         1 c         1 c         3 c         1 c         1 c         1 c         1 c         1 c         1 c         2 c         2 c         2 c         3 c         3 c         1 c         1 c         2 c         2 c         3 c         3 c         1 c	Delgado	Number	Wage	Number	Wage Per
A/C and Refrigeration: Residential         2         **         2           Accounting         6         13.64         5         12.1           Accounting Technology: Account Clerk -AAS         1         **         1           Administrative Office Technology         2         **         2         **           Architechural Design Technology         1         **         1         **         1           Business Administration         19         16.57         12         15.2         Business and Management         7         15.19         5         14.3         10.3         4         10.3         4         10.3         4         10.3         4         10.3         4         10.3         4         10.3         4         10.3         4         10.3         4         10.3         4         10.3         4         10.3         4         10.3         4         10.3         4         10.3         4         10.3         5         4         10.3         4         10.3         4         10.3         4         10.3         4         10.3         4         10.3         4         10.3         4         10.3         10.3         11.7         10.3         11.3	Major	used in	Per	used in	
Accounting					
Accounting Technology: Account Clerk -AAS 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1					**
Administrative Office Technology Architechural Design Technology Architechural Design Technology Architechural Design Technology Architechural Design Technology Business Administration Business Administration Business and Management To 15.19 Business and Management To 15.19 Business Administration Care & Development of Young Children To 10.35	Ţ.				12.16
Architechural Design Technology 1 1 * 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1					**
Business Administration	6,7				**
Business and Management   7				-	**
Care & Development of Young Children         4         10.35         4         10.3           Computer Aided Design & Drafting         4         21.25         3         18.3           Computer Information Technology         1         ***         0         ***           Cosmetology Teacher Trainer         1         ***         1<				+	15.28
Computer Aided Design & Drafting         4         21.25         3         18.3           Computer Information Technology         1         **         0         **           Cosmetology Teacher Trainer         1         **         1 </td <td><u> </u></td> <td></td> <td></td> <td></td> <td>14.36</td>	<u> </u>				14.36
Computer Information Technology         1         **         0         **           Cosmetology Teacher Trainer         1         ** <td< td=""><td></td><td></td><td></td><td></td><td>10.35</td></td<>					10.35
Compete Information Technology					18.33
Comminal Justice					**
Dietetic Technician         3         11.77         2         **           Educational Interpreting         2         **         1         **           Fine Arts         2         ***         0         **           Fire Protection Technology         3         14.49         3         14.4           Funeral Service Education         5         15.75         4         16.8           General Science         1         **         1         *           General Studies         13         15.01         12         14.7           Health Information Technology         6         15.65         5         14.2           Horticulture Technology         2         **         1         *           Interior Design         2         **         1         *           Legal Secretary         3         25.04         1         *           Louisiana Transfer Degree: Associate Arts         1         *         1         *           Louisiana Transfer Degree: Associate Science         1         *         0         *           Massage Therapy         2         **         2         *           Medical Coding         1         **         1	Cosmetology Teacher Trainer	1	**	1	**
Educational Interpreting         2         **         1         **           Fine Arts         2         **         0         **           Fire Protection Technology         3         14.49         3         14.4           Funeral Service Education         5         15.75         4         16.8           General Science         1         **	Criminal Justice	8	13.30	7	12.77
Fine Arts   2	Dietetic Technician	3	11.77	2	**
Fire Protection Technology 3 14.49 3 14.4   Funeral Service Education 5 15.75 4 16.8   General Science 1 1 ** 1 1 ** 1 1 **   General Studies 13 15.01 12 14.7   Health Information Technology 6 15.65 5 14.2   Horticulture Technology 2 2 ** 1 1 **   Interior Design 2 2 ** 1 1 **   Louisiana Transfer Degree: Associate Arts 1 ** 1 1 **   Louisiana Transfer Degree: Associate Science 1 1 ** 0 **   Massage Therapy 2 2 ** 2 **   Medical Coding 1 1 ** 1 **   Motor Vehicle Technology 5 11.47 5 11.4   Music 2 ** 0 **   Nursing 27 24.04 25 23.7   Pastry Assitant - Certificate 1 ** 1 **   Practical Nursing 10 17.18 10 17.1   Respiratory Care Technology 3 16.75 3 16.7   Teaching, Grades 1-5 3 9.94 2 **   Veterinary Technology 7 13.07 7 13.00	Educational Interpreting	2	**	1	**
Funeral Service Education         5         15.75         4         16.8           General Science         1         **         1         **         1         **         1         **         1         **         1         **         1         **         1         **         1         **         1         **         1         **         1         **         1         **         1         **         1         **         1         **         1         **         2         **         1         **         1         **         1         **         1         **         1	Fine Arts	2	**	0	**
General Science       1       **       1       **         General Studies       13       15.01       12       14.7         Health Information Technology       6       15.65       5       14.2         Horticulture Technology       2       **       1       *         Interior Design       2       **       2       *         Legal Secretary       3       25.04       1       *         Louisiana Transfer Degree: Associate Arts       1       **       1       *         Louisiana Transfer Degree: Associate Science       1       **       0       *         Massage Therapy       2       **       2       *         Medical Coding       1       **       1       *         Mutriculture Technology       5       11.47       5       11.4         Music       2       **       0       *         Nursing       27       24.04       25       23.7         Pastry Assitant - Certificate       1       **       1       *         Practical Nursing       10       17.18       10       17.1         Respiratory Care Technology       1       *       1       * <td>Fire Protection Technology</td> <td>3</td> <td>14.49</td> <td>3</td> <td>14.49</td>	Fire Protection Technology	3	14.49	3	14.49
General Studies	Funeral Service Education	5	15.75	4	16.81
Health Information Technology	General Science	1	**	1	**
Horticulture Technology	General Studies	13	15.01	12	14.72
Interior Design	Health Information Technology	6	15.65	5	14.28
Legal Secretary       3       25.04       1       *         Louisiana Transfer Degree: Associate Arts       1       **       1       *         Louisiana Transfer Degree: Associate Science       1       **       0       *         Massage Therapy       2       **       2       *         Medical Coding       1       **       1       *         Motor Vehicle Technology       5       11.47       5       11.4         Music       2       **       0       *         Nursing       27       24.04       25       23.7         Pastry Assitant - Certificate       1       **       1       *         Practical Nursing       10       17.18       10       17.1         Respiratory Care Technology       1       **       1       *         Surgical Technology       3       16.75       3       16.7         Teaching, Grades 1-5       3       9.94       2       *         Veterinary Technology       7       13.07       7       13.00	Horticulture Technology	2	**	1	**
Louisiana Transfer Degree: Associate Arts  Louisiana Transfer Degree: Associate Science  Massage Therapy  Medical Coding  Motor Vehicle Technology  Nursing  Pastry Assitant - Certificate  Practical Nursing  Respiratory Care Technology  Teaching, Grades 1-5  Veterinary Technology  1 **  1	Interior Design	2	**	2	**
Louisiana Transfer Degree: Associate Aris  Louisiana Transfer Degree: Associate Science  Massage Therapy  Medical Coding  Motor Vehicle Technology  Music  Louisiana Transfer Degree: Associate Science  Medical Coding  Motor Vehicle Technology  Music  Louisiana Transfer Degree: Associate Science  Massage Therapy  Louisiana Transfer Degree: Associate Aris  Medical Coding  Motor Vehicle Technology  Music  Louisiana Transfer Degree: Associate Aris  Louisia	Legal Secretary	3	25.04	1	**
Louisiana Transfer Degree: Associate Science       1       **       0       *         Massage Therapy       2       **       2       *         Medical Coding       1       **       1       *         Motor Vehicle Technology       5       11.47       5       11.4         Music       2       **       0       *         Nursing       27       24.04       25       23.7         Pastry Assitant - Certificate       1       **       1       *         Practical Nursing       10       17.18       10       17.1         Respiratory Care Technology       1       **       1       *         Surgical Technology       3       16.75       3       16.7         Teaching, Grades 1-5       3       9.94       2       *         Veterinary Technology       7       13.07       7       13.0	Louisiana Transfer Degree: Associate Arts	1	**	1	**
Medical Coding       1       **       1       *         Motor Vehicle Technology       5       11.47       5       11.4         Music       2       **       0       *         Nursing       27       24.04       25       23.7         Pastry Assitant - Certificate       1       **       1       *         Practical Nursing       10       17.18       10       17.1         Respiratory Care Technology       1       **       1       *         Surgical Technology       3       16.75       3       16.7         Teaching, Grades 1-5       3       9.94       2       *         Veterinary Technology       7       13.07       7       13.0		1	**	0	**
Medical Coding       1       **       1       *         Motor Vehicle Technology       5       11.47       5       11.4         Music       2       **       0       *         Nursing       27       24.04       25       23.7         Pastry Assitant - Certificate       1       **       1       *         Practical Nursing       10       17.18       10       17.1         Respiratory Care Technology       1       *       1       *         Surgical Technology       3       16.75       3       16.7         Teaching, Grades 1-5       3       9.94       2       *         Veterinary Technology       7       13.07       7       13.0		2	**	2	**
Music         2         **         0         *           Nursing         27         24.04         25         23.7           Pastry Assitant - Certificate         1         **         1         *           Practical Nursing         10         17.18         10         17.1           Respiratory Care Technology         1         **         1         *           Surgical Technology         3         16.75         3         16.7           Teaching, Grades 1-5         3         9.94         2         *           Veterinary Technology         7         13.07         7         13.0	Medical Coding	1	**	1	**
Music         2         **         0         *           Nursing         27         24.04         25         23.7           Pastry Assitant - Certificate         1         **         1         *           Practical Nursing         10         17.18         10         17.1           Respiratory Care Technology         1         **         1         *           Surgical Technology         3         16.75         3         16.7           Teaching, Grades 1-5         3         9.94         2         *           Veterinary Technology         7         13.07         7         13.0	Motor Vehicle Technology	5	11.47	5	11.47
Pastry Assitant - Certificate         1         **         1         **           Practical Nursing         10         17.18         10         17.1           Respiratory Care Technology         1         **         1         *           Surgical Technology         3         16.75         3         16.7           Teaching, Grades 1-5         3         9.94         2         *           Veterinary Technology         7         13.07         7         13.0		2	**	0	**
Pastry Assitant - Certificate         1         **         1         *           Practical Nursing         10         17.18         10         17.1           Respiratory Care Technology         1         **         1         *           Surgical Technology         3         16.75         3         16.7           Teaching, Grades 1-5         3         9.94         2         *           Veterinary Technology         7         13.07         7         13.0	Nursing	27	24.04	25	23.77
Practical Nursing         10         17.18         10         17.1           Respiratory Care Technology         1         **         1         *           Surgical Technology         3         16.75         3         16.7           Teaching, Grades 1-5         3         9.94         2         *           Veterinary Technology         7         13.07         7         13.0	Pastry Assitant - Certificate	1	**	1	**
Surgical Technology       3       16.75       3       16.7         Teaching, Grades 1-5       3       9.94       2       *         Veterinary Technology       7       13.07       7       13.0		10	17.18	10	17.18
Surgical Technology       3       16.75       3       16.7         Teaching, Grades 1-5       3       9.94       2       *         Veterinary Technology       7       13.07       7       13.0	Respiratory Care Technology	1	**	1	**
Teaching, Grades 1-5         3         9.94         2         *           Veterinary Technology         7         13.07         7         13.0		3	16.75	3	16.75
Veterinary Technology         7         13.07         7         13.0					**
					13.07
	· · · · · · · · · · · · · · · · · · ·			4	9.50
		-			

<sup>\*</sup>Wages are self-reported. Hours worked was assumed to be forty if the graduate did not specify.

<sup>\*\*</sup>Less than 3 respondents.

Some of the instructors that were very knowledgeable in the HVAC field were not very good at passing that knowledge on to the students. They were good HVAC guys but not very good teachers. Mr. Kenny should give some teaching classes.

Unfortunately, the advisors at Delgado were of no help. I finally stopped listening and going to them and figured out for myself with the advisors at UNO, what was required and needed to continue my education. There were several courses I was instructed to take by the advisors at Delgado that we not able to transfer for full credit, like QuickBooks, it was a class required by Delgado but because it wasn't offered as a "lab" I had to retake it at UNO, there are other classes that we only given partial credit for. I would suggest that every semesters, the advisors get with these other schools to be able to better help transfer students from having to retake classes. I wasted a semester at Delgado taking classes that didn't count, and now I'll be at UNO an extra semester making up for these classes. Or, don't offer the advise as if it's set in stone, let students know that contacting advisors at the schools they wish to transfer too, early in the process, will help avoid retaking of classes, or the frustration of only receiving half the credit.

I went to school to further my learning and leave the retail sector. Unfortunately, I feel stuck with low pay and an inability to repay the loans that will soon have a due date.

I have not found a permanent job. I have only been able to find temporary work. Also, The jobs that I may be qualified for have overlooked my resume because I am missing Medical Terminology. I believe that I should have been afforded an opportunity to sit down with a better guidance counselor upon graduation. Someone who could have provided me with the necessary steps to become employed.

It would be good to have estimating software and extra classes for this. For Drafting Delgado has up to date software (AutoCAD). It would be good to have a software for the estimating part of the construction field.

Overall I enjoyed my time learning at Delgado. The only thing I was disappointed in was the advising. From the first day I started at Delgado I went to my advisor and I was not told that I needed a degree plan sheet filled out and sign by the school I was planning on transferring to until my last semester. Then my advisor kept loosing my degree plan sheet that was made and also after my degree plan sheet was made and signed by my advisor and UNO My advisor did not inform me that I did not have enough credits until two days before graduation. Then he lied on me and to me when I questioned him and a staff member about it. I believe that advisement needs to be handled a lot better than what is currently going on.

I was very unhappy with the transfer counseling. My credits transferred but a lot of science credits were only accepted as general electives at Uno which essentially made them useless for me to take at Delgado. Someone changed my major FOR me while I was at Delgado without telling me which caused me to take two classes that I no longer needed. The counselors also came across as irritable and overworked.

I really love the staff at Delgado. I have learned a lot of material that have prepared me for a four year college.

It was a challenging but great experience at Delgado Community College.

The only thing Delgado needs to do is more hands on training in business.

A work study program or internship is much needed. I feel I did my job as a student maintain my GPA to receive honors recognition at graduation, but because I have no experience I can't find a job. Very disheartening.

My overall experience at Delgado was a great experience. The professors were great at offering any additional help, and all were very sympathetic to personal issues that I had encountered during my studies. When the road to success seemed unconquerable, my professors helped to pick me up and tackled the challenge. Truly, a great learning experience. Delgado has also taught me how to be organized and motivated to stay on track with my online classes. After receiving all the help that I did from my professors, it helped me to realize that I could continue my studies and do better than I did before; I just had to put my mind to it. And, that is what I have done! Thank you Delgado.

I will be laid off current job 12/31. If you can help with job search, please let me know.

The course content was well delivered, and the teachers were usually great at their jobs. However, the classes in no way prepared me for any type of job in the field, and I am still unaware of the possible job opportunities that I might be faced with, with a Business Administration degree.

I had a major problem during midterms where I was called to jury duty. I got caught up in a trial during one midterm. I was allowed to take a midterm but it had to be during class. So not only was I trying to take notes but I was trying to take my exam in a shorten amount of time. There should be a system in place for the inconvenience of my civic duty as a jury member. No judge in Orleans parish cares if you have midterms or not.

I enjoyed my time at Delgado, and I am so glad that I filled out the admissions form for Fall 2009. I had wonderful instructors for each semester. My time at Delgado has proven to me that whatever one desires to accomplish; it can be done. Rosalyn's Pralines, which is my business, will be a service to the youth in my community through instruction of personal goals, finding purpose in job related skills through production of a quality product at all times displaying a spirit of service and hospitality versus just doing a job and collecting a pay check. Compensation has to hit all areas both monetarily and developmentally with the latter initially being more significant. Delgado plays an important role in our community to cause ideas to become concrete through academics and service.

I enjoyed my time at Delgado, and may continue my education once my student loans are paid off (in about 4-5 years). I returned to school purely to prove to myself that I could do it, not so much to go out and get a new job. However, if the opportunity arises for me to move into the music industry, or manage a small office, I feel I have the skills necessary to do so, thanks to what I learned at Delgado. The instructors I had were all knowledgeable and willing to help at all times. My only complaint was with the advising department: the accessibility left much to be desired. People who work full-time and attend school online/at night should not be required to take time off just to have a paper signed so certain classes could be taken. Then, once on campus, the wait to see the advisor was ridiculously long, only to be told "this person ahead of you is the last one being seen today". Very frustrating!

Thank you all. Much Love and Respect.

I love Delgado!

I would like to say thank you to all my instructors and family members for getting me through my years at Delgado and I won't stop until I receive my bachelor's!

This was the worst course that I've taken and it wasted my time and money. I would like to work in my feel but don't have enough skills.

The Cosmetology program at a Delgado is Horrible. I didn't learn anything. The whole entire staff was very unprofessional.. my teachers were barely in my class. Some of my teachers had two classes going on at the same time.. I feel like this program was a wasted of financial aid, time and energy.. I continue to attend the program because I was promised it was going to get better but it never did...now I'm stuck with the decision to either start over some places else or learn on my own. I would NEVER suggest anybody go there for cosmetology.... I would like to keep this survey out of any drawings or pass around as hearsay.. if you would like to know more information contact directly only those who are over the entire program.

I really enjoyed going to Delgado. I really liked Mrs. Wordan, Ms. Haywood, Mr. Pat McEvoy, and other teachers that I cannot remember names at this moment. I am going to miss going to Delgado City Park campus. I plan on going to UNO in the spring, just money is tight right now. I hope to finish my four years at UNO with a major in Psychology. I do recommend telling your students to apply for internships two semesters before they graduate. A lot of internships were already finished picking applications. Thank you.

Ms. Berry in advising kept me motivated and on track. Thanks so much to the Criminal Justice Department.

This is not directed to all instructors! But a few instructors have a bias against older women. That was not a deterrent for me because I feel that I am a strong woman. This was not my imagination in the school environment, as my younger fellow students also noticed it and pointed it out to me. It appeared that there was a conscious attempt by these certain instructors to run me off because I was taking a spot that could have gone to a young male student.

I was disappointed when I went to the job placement center on campus to find that they could not assist me in finding or help place me in a job, they did not offer that service, and I was told I could check Delgado website for job.

The instructors I had in the Dietetic Technician Program at Delgado were dedicated, and efficient.

The program director was great as the director and teacher. The main support teacher for the program was not usually available outside of class and if she was, was not willing to assist any further than she did in class. Many of my classmates, as well as myself, felt as if she was not knowledgeable in the subject matters she attempted to teach.

The education I received was wonderful and Leslie Knowles is an amazing teacher and advisor! However, the school office workers and the system used to process paper work need a lot of work! It took until my last semester at DCC to have all my paperwork and credits put into the computer correctly, and the only reason it finally got done was because of the effort of Leslie Knowles.

The front desk at bursars office in Jefferson Technical Division Blair drive needs restructuring, they are no help at all.

The Instructors were good, but the management was pitiful. I started a program that I was already licensed and certified in .... by the time I graduated I went from an AD program to a certificate program with no notice whatsoever. I did not return to school to get what I already have. When they told me that I could still get my AD but had to go into general studies, I did. But I have not seen good advisement there either. Delgado seems to only be interested in "nickel and diming" students, not in their education..... I returned to school because I needed a degree, do to changes in the National Standards...what I got was a whole lot of bills and a "certificate of completion", which I had already achieve in the Technical College system 21 years ago. To sum it up, I am very dissatisfied and no matter how many of these evaluations/surveys I answer, I am ignored over and over again. I have had no replies whatsoever from the Management of this educational facility!

I had wonderful instructors at Delgado! At 42 years old, I was able to maintain a 4.0 GPA and graduate with Chancellor's Honors. I will begin working toward my bachelor's degree in the spring.

I am happy that Delgado offers Jewelry classes. No other school in the area offers that class. Without it, I wouldn't be where I am today. I am grateful for the leadership and organizational skills Mary Dawes provided with the Palmer Park art market. Being able to participate in Palmer Park's art market in the Delgado booth helped jump start my new career. That experience helped me start my path as a professional artist. It saddens me to know Delgado no longer provides students with the opportunity to earn a Fine Arts Degree.

I enjoyed my Fine Arts classes and think it deplorable that this major has been eliminated. I would strongly encourage Delgado to reconsider this decision. While the instructors did the best they could with what they have they are at a distinct disadvantage with inadequate supplies, outdated classrooms/facilities, equipment that does not function properly or is broken, antiquated lesson plans and offices that are literally falling apart. One instructor has had to endure a leaking roof in her office for years while others have no interior or exterior windows. At least one instructor should be able to see the studio at all times. The instructors should be given more latitude in preparing their lesson plans for the semester. The same plans are repeated in different classes and from semester to semester. I took no less than three different classes where I had to do the exact same assignments preparing a color wheel, ranges of hues and tints, and painting a snapshot of a collage. More challenging assignments should be considered. The conditions in the art studio should be examined for safety. There have been liability issues from using the power saw and that saw should either be taken out or only used with an instructor present. Ventilation, storage for art work and plumbing are very inadequate. Our Interior Design 3 class had to come up with a redesign of the art studio. My team proposed building another classroom and more offices on a mezzanine level above the existing classroom and offices. There are beautiful original frescoed ceilings that should be preserved. Budgets are tight, but it is possible that historic preservation funds and grant monies would be available to pay for part or all of this undertaking.

Really enjoyed my time at Delgado.

The only change that I would make is that the program could be offered in an accelerated setting for those who wish to complete it quicker.

The funeral program at Delgado is a great program and Mr. Coughran is a great teacher. There was little to no instruction from my other teacher, so during the semesters she was teaching, I felt I learned nothing from her.

Delgado was a great learning experience for me, but however, I still have not found a job in my field of study. I would like to further my education but I'm not finically stable to dedicate another 2+ years right now. It seems that General Studies is a broad area of study that they don't have specific job categories for my Social Science concentration, really doesn't make a difference when it comes down to applying for different jobs.

Even though I am furthering my education in Nursing, General Studies was amazing. Delgado gave me a quality education that I am proud of. Some time in the future I may get my BS in General Studies.

Everyone was very kind but overall, most things to do, were incredibly frustrating.

I Graduated honors but I didn't know till way after graduation. I feel like I could've shown my mother that I graduated Closer to the top too. I'm wondering is there any certificates or sashes or something that I was suppose to obtain at my Graduation because I would at least like to have it.

I enjoyed my time at DCC. My professors and advisors, especially Joseph Williams and Tronn Moeller really helped me decide upon my chosen field of study at SUBR. I was well prepared! Thanks a Million! P.S. I don't want to put a wrench in my explanation BUT Financial Aid could use a little tweaking. You have to know, how, and what to say to students, especially when you are speaking of money. I had one BAD experience with that office BUT it was resolved with the help of the PROVOST. So, please I can say this from past experience and as a former customer service rep for over 26 years. Everybody does NOT possess the skills needed to speak to the public.

There is no additional certifications or licenses for a nurses aid with an associates degree in Psychology. I did find the knowledge very helpful on my job and felt that it made me better able to care for my residences. The problem is with the structure of licenses in the medical field and the fact that you can know things about a patient but not say them because of the threat of being considered to have practiced medicine without a license. In 6 years that will change but it is a very frustrating situation.

The reason why I say that I don't think I would recommend this program at Delgado is not because I feel that the teachers did a bad job trying to prepare us. It is mainly because I now realize that most of the skills in this field can be learned on the job. Yes, it may help to have a degree for when you are competing for a position that requires experience and a degree. The problem with me is that even though I went through the program I still don't feel qualified for a higher position job. I am pretty sure that this program would benefit a lot more someone that is already in the field and wants to enforce their knowledge to be able to move up. I feel that I just ended my studies and I am still lost. I guess it would take for me to start doing the job so that I can put my hidden knowledge into practice.

My time at Delgado was extremely positive and I recommend Delgado to any one I speak to.

I have not continued my education but plan to in the spring. I will not major in Horticulture but plan to major in something that will facilitate my desire to work in the plant related industry. I did work for a plant business for a short period and they felt I was well versed and extremely knowledgeable in the area of horticulture. The teachers in the Hort program are amazing and I am not sure I would have completed the program without their assistance.

I was taking classes when Katrina hit, getting the Horticulture program up and running didn't happen until after I completed my classes. The lab & class rooms are wonderful now.

I am sorry that I had to answer Question 3.5 as neutral. Only one instructor was not available. She was not even available during class hours for which we paid tuition and she cut the class short. She always seemed annoyed if I had a question for her. The other instructors went out of their way to be available, especially Erin Sanders and Jeffrey Scanlan.

1.) Never told that core curriculum was offered only on-line. 2.) As such, the Tegrity lectures are of great importance to the students. Yet, the quality on some are very poor and some material is old and needs to be updated. These lectures should be reviewed and revised accordingly every semester. 3.) More accurate information on actual job opportunities in a given field needs to be communicated to the students.

My teachers were excellent and assisted me tremendously with starting my new career.

I believe that Charity as a whole has several flaws. There appears to be a lack of communication between each of the levels. There are some instructors who are great and seem to really care but as a whole not all of the instructors seem to be on the same page. It often appeared that the instructors were afraid to stand up for the students because of the backlash they may receive from other instructors in the program. The quality of test questions do not seem very appropriate. Having taken the NCLEX and passed I do not believe the things that were focused on by Charity were what I was tested on. I took the Hurst Review and used other NCLEX prep materials and found that information way more beneficial. The skills are not started early enough in clinical. Students should not be waiting until their final semester to learn to start an IV and risk the chance of ever getting to start one. The emphasis the first semester seems to be way to much on oral meds and bed baths than actual nursing skills i.e. foleys, iv meds, etc. The final semester "team" rotation is just another semester like NAC 1 with no real benefit of having a "charge" nurse. This program needs to be revamped completely with more communication between all of the levels, skills taught sooner and better written test questions.

The only advantage that I feel other nursing programs offer that Charity does not is a preceptorship during the final semester of senior year.

My last semester was one of a horrible experience and a wonderful experience. I think some of the staff needs to be reevaluated. The first half of the semester I left clinical crying nearly everyday because of the treatment I received from my instructor. I also think the school could use a little work on the communication amongst staff due to disorganization.

I feel I have been well trained, but unfortunately everyone wants an RN with experience and a BSN! I would have preferred to go somewhere where you graduate with a BSN, but I know that no other school prepares RN's like Delgado Charity School of Nursing does. I will be returning to school for my BSN in Spring 2013.

Charity School for Nurses on scale 1-10, receives from me 10 plus. The best nursing instructors in the World, like Dr. Amy Bell, Ms. Nelly, Ms. Cavinton, Ms. Phillps and Ms. Barrow, Without them I would not make it. They are huge assets of Charity School of Nursing of New Orleans.

PCN/MH semester was way to fast and condense. I believe that PCN needs it's own semester. The PCN staff was not helpful nor friendly.

Delgado was the best experience I had. Loved it and would go back if I could!

Strength of experience at Delgado depended on instructor and institution chosen for clinics. I do not feel clinics were adequate to prepare me to do my job. For instance, per hospital student policy, in only 1/2 of one semester was I allowed to prepare my own medications (and that depended on the patient assigned). The last day of clinics (graduating semester) was the only day I was assigned 2 patients. Due to patient census, most skills check-offs were earned by watching, not performing the skills. The learning lab did not have frequently-used devices/materials to practice with, and with rare exception, there was no supervision in the skills lab. Theoretical content was thorough and well-taught, for the most part.

The advising was great once I got in Charity School of Nursing. Before hand, when doing my prerequisites at Delgado, it was extremely difficult to get guidance. I think there needs to be more councilor at the campus. It was almost impossible to get an appointment. I would have to wait outside her office for days in a row to try and catch her because she would not answer her phone or emails.

I felt that I would have had a better opportunity to learn and excel if instructor was 100% involved in the class/lab time.

Overall the Communication department was excellent. The teachers were the shining stars. Advising in the main Arts and Humanities office was a joke. I was told "she" could only advise someone taking General Studies! I had to rely on the teachers in the department for help and guidance and they were wonderful! IE: Bob Dunn, Jenny Louis, Lynn Robertson, Susan Hague. You'd better hang on to them! I just didn't go into anything that I can now find a job with. I would have continued on to a four-year college had I been younger. I didn't know what direction to go in when I first started at Delgado and it would have been nice to have someone to talk to about my future as an older person looking for something to just get a job. It would be nice to have someone that talks to the older generation that are wanting to work and be competitive in the working world. Older students are very valuable, we care more and try harder...we make better grades and we are worth the effort to bring in more to the campus. I am older and staying in school is just not practical for me. It would be nice to have better training such as secretarial, computer, retail sales, etc., maybe in a technical setting where you just go in for those skills in order to get out and get a job ASAP! I think all of the unnecessary classes like the harder math, science, history, etc. have no place in that type of school set up. It scares many people away from attending college. So many older people would return to college if they didn't have to take those classes. Many of my family and friends in their late 40's on up have said they'd go to school, especially Delgado, if there was a degree that basically just taught them what was needed and not all the rest! Just a thought....you'd get many that would come for that type of degree. I loved my time at Delgado and I exceled beyond my wildest dreams....wish it was a four-year university, I'd still be there! Thanks.

Delgado PN program very much prepared me for my future endeavors; however I feel the students got away with a lot of unprofessional behavior and they should have been disciplined. Also, I find the school was a bit unorganized and teachers seemed uncoordinated with each other.

The PN program at Delgado is being run by an administrator who in NOT good at her job. She favors people of her color and often times behaves as though she's running a pre school. She degrades people and entire classes. She would interrupt class if someone went to her and complained that a white girl is in her seat. She took valuable time out of our learning to ridicule students for putting food in a garbage can. She literally took the garbage can out of our classroom and posted a story on the wall about how the rats thanked us for all the Starbucks. She placed our garbage can right in front of her office which was fitting but non the less completely unprofessional. She performed so many times in front of us that she became a joke. The very last time she performed for our class she told us that there were demons among us and we needed to pray. We knew all along there was a Demon among us and it was her. Who's only interest she has at heart is her own. She abuses her power and abuses the students she's paid to look over. The instructors are OK. And they really try to teach you, but what can they do when the Administrator runs in crying because someone put a Starbucks cup in the garbage or that a student who came in late from lunch seat's been taken or to let us know we have demons in our class and there were so, so many more. These are the things I think of when I look back on the program. In the end she had a personal friend of hers speak at our pinning ceremony. Her friend gave a horrible speech. And I was very offended by it. I don't understand how people are chosen to speak at such events. But me and other people I talk to were embarrassed and felt she took her final jab at us. It was no secret she did not like our class. She verbalized it. I feel for the people under her administration today. She is not worthy of such a position at Delgado. I have gone to Delgado for a long time and never have had to deal with someone so unprofessional. She is truly a disgrace to Delgado Community College.

The LPN center of excellence is a joke. The program mentor is not a good mentor and should be removed from that program. She told our entire class that we would all make horrible nurses, and would then guilt trip us into trying to raise money for stuff that she thought would help us. Which it didn't. The rest of the instructors were wonderful. Until the mentor leaves, I would not recommend this program to anyone.

Our North shore instructor Mrs. Werner was excellent, I would recommend her to anyone. however the southshore needs to get there act together. It is very hard to be in a fulltime program and a mother of three and never know what the next semester will hold. They need to make a schedule and stick to it stop changing were and when your going to class and just teach. I would never go back thru the program if I had to deal with that mess over there again. Anything involving the program that I agree to is only based on Mrs. Werner, and the Northshore program, she went above and beyond to make sure her students would pass.

The program was very disorganized and very hard to get in touch with the director. Also, the instructor for the two classes for the teach classes was not available when needed and never came to observe me in the field like the program states. I am aware that this individual is no longer there, but unfortunately my education suffered by this incompetency.

I did not know who my guidance counselor was. I never spoke to this person and it would have been helpful deciding if I wanted to do education or nursing.

The Teaching program at Delgado prepared me enough to continue my education at UNO. It is not long enough to meet the requirements to obtain employment as a teacher. I would recommend the Teaching program at DCC because it is cheaper than a 4-year university and Ms. Lauren Briggs is a wonderful teacher and advisor. However, the quality of some of the other undergraduate classes I took at DCC fell far below my standards for my education and money! I transferred from LSU to DCC and it was a major downgrade. I struggled with some DCC classes because they were not challenging enough. I felt as though my high school and LSU were better at prepping me for the next two years at UNO.

The only situation I am not satisfied with is the amount of money I am making. I'd like to earn more and while in the program I was lead to believe I would be making a bit more. I don't necessarily blame the instructors of the program entirely. I believe many animal hospitals in Louisiana do not understand the value of Registered Veterinary Technician's.

I am currently working, but I am also searching for a better job in my field, so I can utilize my skills.

All of my Instructors were extremely helpful in my path towards my career goal. I am grateful to have been taught by them. They all go above and beyond with all the students with helping them towards their goal.