Delgado
COMMUNITY COLLEGE

TITLE: Web Accessibility Policy

EFFECTIVE DATE: March 25, 2026

DIVISION: Office of Strategic Initiatives - Communications, Marketing, and Public Relations

CATEGORY: Web/Digital Accessibility

CANCELLATION: IA-02 (6/14/18)

PROCEDURES & SPECIFIC INFORMATION

1.   **Purpose**

To ensure that Delgado Community College web properties/content and digital resources are accessible to all individuals and comply with applicable federal and state accessibility requirements.

The College affirms that digital accessibility is essential to access education, services, and information and is a shared institutional responsibility.

2.   **References**

- Americans with Disabilities Act (ADA), Title II (28CFR Part 35)
- Section 504 of the Federal Rehabilitation Act of 1973
- Web Content Accessibility Guidelines (WCAG) 2.1, Level AA
- LCTCS Policy #7.008 Accessibility of Content Delivered Electronically

3.   **Scope and Applicability**

This policy applies to all Delgado-operated web properties and digital content, whether centrally managed or independently maintained.

This includes, but is not limited to:

- Public-facing and internal websites
- Mobile applications
- Learning Management Systems and related course materials
- Digital documents and linked resources
- Multimedia content
- Third-party web-based tools and services representing Delgado

All Delgado web properties, regardless of platform or hosting structure, shall comply with the requirements outlined in this policy and with applicable federal and state accessibility regulations.

4.   **Definitions**

- **Web Content** – Information and sensory experiences communicated to users through websites, web applications, or digital platforms. This includes text, images, audio, video, linked documents/resources, and social media content.

- **Web Content Accessibility Guidelines (WCAG)** – A set of technical standards developed to ensure that web content and mobile applications are accessible to individuals with disabilities.

- **Web Properties –** The various digital points of presence used by Delgado Community College to represent itself, including websites, web applications, digital platforms, and official social media accounts.

5.   **Policy Provisions**

A.   **Content Standards**

At a minimum, all Delgado web properties and digital content shall conform to the Web Content Accessibility Guidelines (WCAG) 2.1, Level AA.

B.   **Accessibility Statement**

Delgado Community College shall maintain an Accessibility Statement linked directly on the homepage of its primary website, and all other Delgado-operated web properties either centrally managed or independently maintained, which is clearly visible and accessible. The Accessibility Statement shall, at a minimum:

1.   Affirm Delgado's commitment to providing accessibility digital content and online services for individuals with disabilities; **and**

2.   Provide a clear method for users to report accessibility barriers or request assistance, including contact information through the Delgado Community College [Web Accessibility Error Reporting Form](#).

C.   **Internal Controls**

Delgado Community College shall adhere to established [Web Accessibility Procedures](#) to ensure that digital content is reviewed, monitored, and remediated as necessary to maintain accessibility compliance.

D.   **Questions**

Questions regarding this policy or Delgado Community College digital accessibility efforts should be directed to the College's Web Content Specialist.

Attachment:

[Web Accessibility Procedures](#)

Review/Approval:

Ad Hoc Committee on Website Accessibility Policy Review 6/13/18
Approval - Vice Chancellor for Workforce and Institutional Advancement 6/14/18
Web Accessibility Task Force Review 3/23/26
Approval – College Chancellor 3/25/26

Distribution:

Distributed Electronically Via the College's Website