

Delgado

COMMUNITY COLLEGE

ACT Student Opinion Survey Spring 2006



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Room 111W Bldg 1, City Park Campus
New Orleans, Louisiana**

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SUMMARY

The ACT Student Opinion Survey has been conducted at Delgado Community College in the spring semesters of 2001, 2002, 2003, 2005 and 2006. This report focuses on the spring 2006 survey compared to that of spring 2005 and 2003.

The survey is administered to a stratified random sample, which means that the sample was selected randomly but in such a way to get a sample that is proportionate to campus size and the number of day and evening classes.

The survey has been specifically designed for two-year colleges. It explores enrolled students satisfaction with programs, services, and other aspects of their college experience. It consists of 5 sections:

- Student background information
- College impressions
- College services
- College environment
- Additional Questions (supplied by Delgado)

The 2006 Survey - Baseline for Recovery

Although we have given this survey for many years, and this report contains comparisons to the 2003 and 2005 surveys, it must be pointed out that many things have changed at Delgado since Spring 2005. In the Fall 2005 semester, Hurricane Katrina hit New Orleans destroying much of the city and disabling Delgado's main City Park campus. Classes were canceled for the fall semester, and when school took again in Spring 2006, we had a 40% smaller student body, changed demographics and a smaller faculty and staff. Student services suffered large staffing losses and the quality of services we were able to offer students suffered. Also, online courses increased dramatically, requiring new services to be offered to students. The number of students taking online courses increased as our enrollment decreased. The Delgado of Spring 2006 was drastically different from that of Spring 2005. In many ways, Spring 2006 should be considered a baseline for recovery.

Demographics

In the Student background section, the census column gives the percentage of Delgado students who are of the given demographic. The sample column gives the percentage of students taking the survey who are of that given demographic. The demographics of the sample mirror the demographics of Delgado fairly close except for the number of full-time and part-time students. This is because part-time students take fewer courses and are less likely to be selected in a random sample.

The percentage of African-American students attending Delgado decreased due to the extreme damage to the Lower Ninth Ward. The percentage of African-American students responding to the survey is 4% lower than the percentage attending. Although the sample was random, it does not guarantee that all populations will be representative.

A larger percentage of younger students responded to the survey. The percentage of 19 to 22 year olds responding increased while the percentage of students over 23 responding decreased. The ages of students attending in Spring 2006 did not significantly differ from Spring 2005

Fewer students are working. Thirty-four percent report to working less than 10 hours or not at all. In Spring 2005 on 26% reported working less than 10 hours or not at all. Fifty five percent reported working over 21 hours in Spring 2006 compared to 62% in Spring 2005.

Results

The Satisfaction with College Environment Section covers Academics, Admissions, Rules & Policies, Facilities, Registration and other general questions. Overall Delgado satisfaction ratings increased in all areas. The greatest increase was "Value of the information provided by your advisor" (3.66 to 3.85).

College Services have demonstrated large increases and decreases. As stated earlier, student services suffered at the hand of Hurricane Katrina. Students responded by rating them lower than in the past. Parking which has been quite unpopular in the past, gained .58 points due to the fact that there are 40% fewer students competing for parking spaces.

Student employment services were rated .53 points higher, most likely due to higher student wages due to funds allocated from the Katrina grants.

The additional questions were developed by the Student Affairs Assessment Committee. By asking students to identify their campus, we have been able to provide results by campus for the years 2003 and 2005. These results can be found starting on page 28.

Survey Highlights

- 51% of students surveyed reported that they entered Delgado to obtain an Associates Degree. Twenty percent entered to take courses toward transfer to a 4-year College or University.
- 76% have attended Delgado 1 to 2 years.
- 61% were Health Sciences and Allied Health, 7% were Business and Management
- 71% would choose Delgado again
- 82% said the quality of education was excellent or good.

Over the past three years we have conducted the ACT Student Opinion Survey, the following items have had the greatest increases:

- Job Placement Services increased .65 points, the largest increase.
- Parking Facilities and Services increased .62 points.
- Veterans Services increased .38 points.
- Student Employment Services increased .33 points.
- Recreational and Intramural Programs and services increased .25 points.
- Students Health Services increased .22 points.

Over the past three years we have conducted the ACT Student Opinion Survey, the following items have had the greatest decreases:

- Day Care Services decreased by .27 points, the largest decrease.
- Financial Aid Services decreased by .25 points.

Items on which Delgado rated significantly higher than the national average in 2006

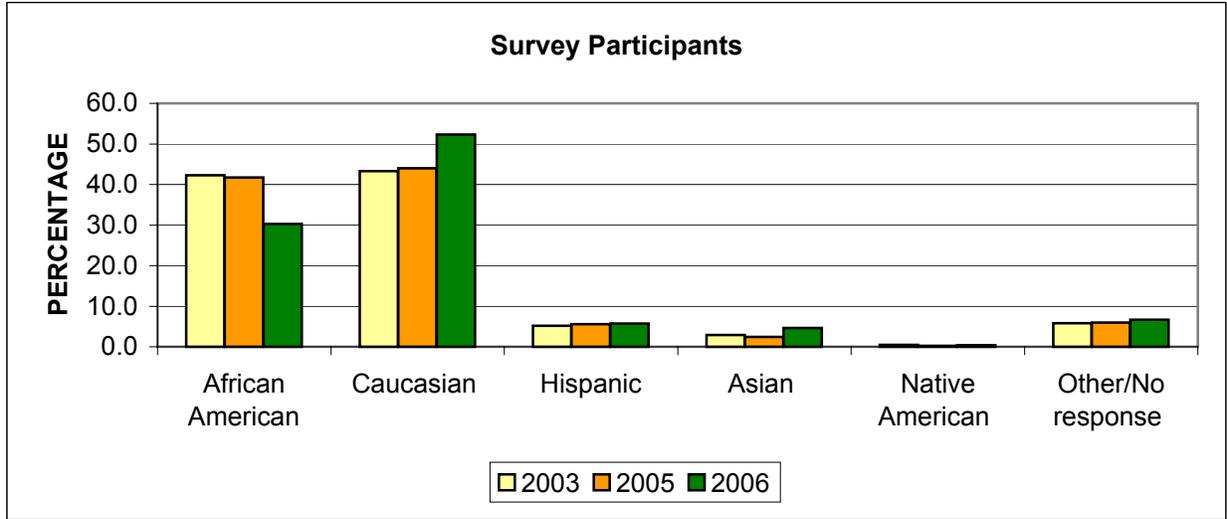
- Parking Facilities and Services
- Job Placement Services
- Student Employment Services
- College Orientation Program

Items on which Delgado rated significantly lower than the national average in 2006

- Financial Aid Services
- Day Care Services
- Veterans Services
- Library/Learning Resources Center Facilities and Services

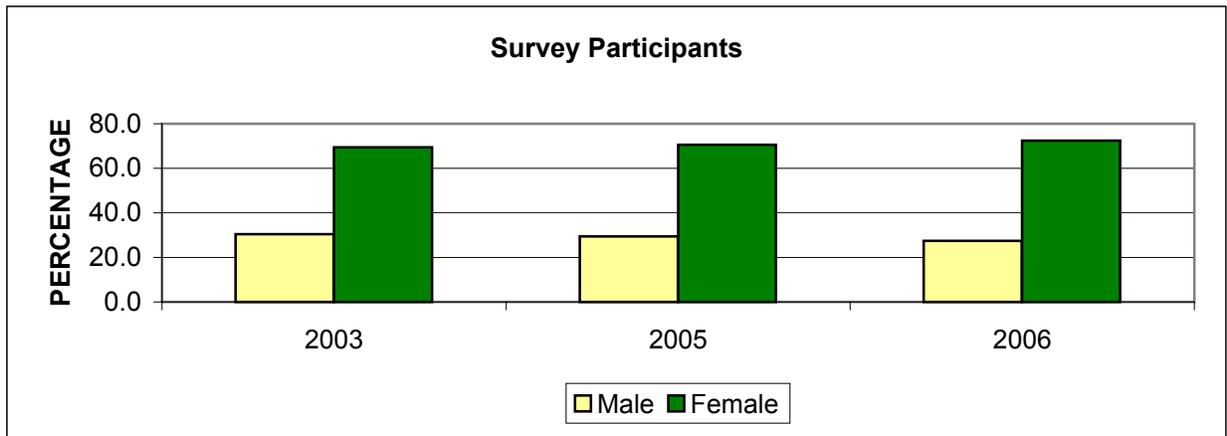
Ethnicity

Ethnicity	2003		2005		2006	
	Census	Sample	Census	Sample	Census	Sample
	Percentage		Percentage		Percentage	
African American	41.9	42.3	43.3	41.7	34.3	30.3
Caucasian	38.1	43.3	37.0	44.0	45.4	52.3
Hispanic	4.6	5.2	4.8	5.6	6.1	5.7
Asian	2.8	2.9	2.5	2.4	2.9	4.6
Native American	0.6	0.5	0.7	0.2	0.9	0.4
Other/No response	12.1	5.8	11.0	6.0	10.5	6.7



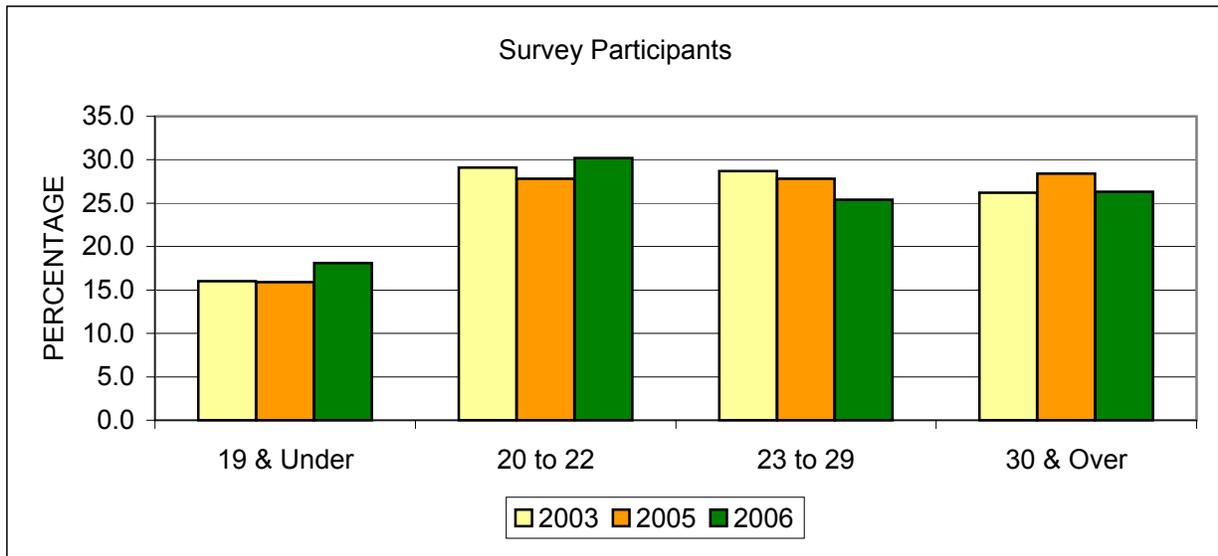
Gender

Gender	2003		2005		2006	
	Census	Sample	Census	Sample	Census	Sample
	Percentage		Percentage		Percentage	
Male	30.5	30.5	30.0	29.4	28.8	27.5
Female	69.5	69.5	70.0	70.6	71.2	72.5



Age

Age	2003		2005		2006	
	Census	Sample	Census	Sample	Census	Sample
	Percentage		Percentage		Percentage	
18 & Under	1.5	6.5	1.0	5.1	0.7	6.0
19	6.9	9.5	5.8	10.7	5.6	12.0
20	9.7	13.0	9.2	11.1	8.5	11.1
21	9.9	8.2	9.1	9.0	9.7	10.6
22	7.8	7.9	8.1	7.7	8.7	8.5
23 to 25	17.0	16.5	18.1	16.4	18.7	15.7
26 to 29	14.5	12.2	14.7	11.5	14.7	9.7
30 to 39	19.5	16.5	20.2	17.9	20.0	16.5
40 to 61	12.5	9.4	13.1	10.4	12.7	9.8
62 & over	0.8	0.3	0.8	0.1	0.8	0.0
19 & Under	8.4	16.0	6.8	15.9	6.3	18.1
20 to 22	27.4	29.1	26.4	27.8	26.9	30.2
23 to 29	31.5	28.7	32.8	27.8	33.4	25.4
30 & Over	32.8	26.2	34.1	28.4	33.5	26.3

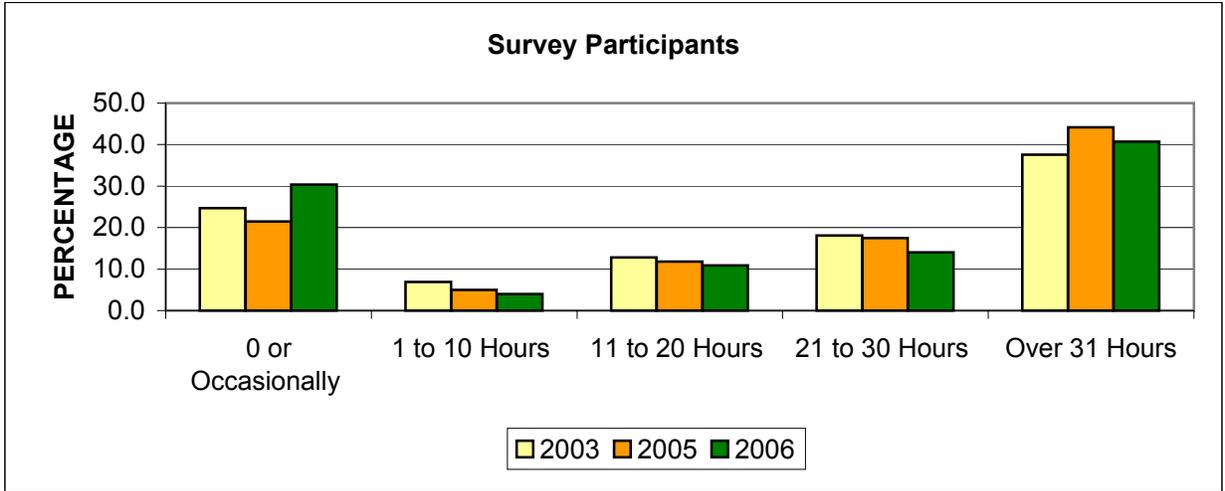


Number Of Dependents

Number of Dependent Children	2003	2005	2006
	Sample		
	Percentage		
None	60.1	56.8	67.3
One	18.0	17.6	15.5
Two	13.2	16.2	9.3
Three	5.0	6.3	5.1
Four or more	2.4	2.2	1.3
No response	1.2	1.0	1.5

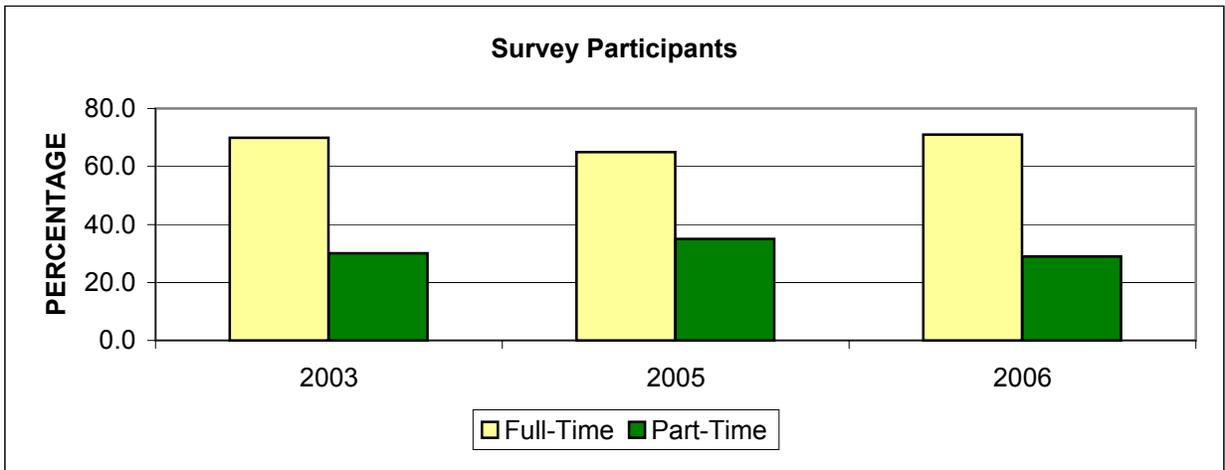
Hours Worked

	2003	2005	2006
Hours Worked	Percent	Percent	Percent
0 or Occasionally	24.7	21.5	30.4
1 to 10 Hours	6.9	5.0	4.0
11 to 20 Hours	12.8	11.8	10.9
21 to 30 Hours	18.1	17.5	14.0
Over 31 Hours	37.6	44.2	40.7



Enrollment Status

Enrollment Status	2003		2005		2006	
	Census	Sample	Census	Sample	Census	Sample
	Percentage		Percentage		Percentage	
Full-Time	44.5	69.9	42.3	65.0	41.3	71.0
Part-Time	55.5	30.1	57.7	35.0	58.7	29.0

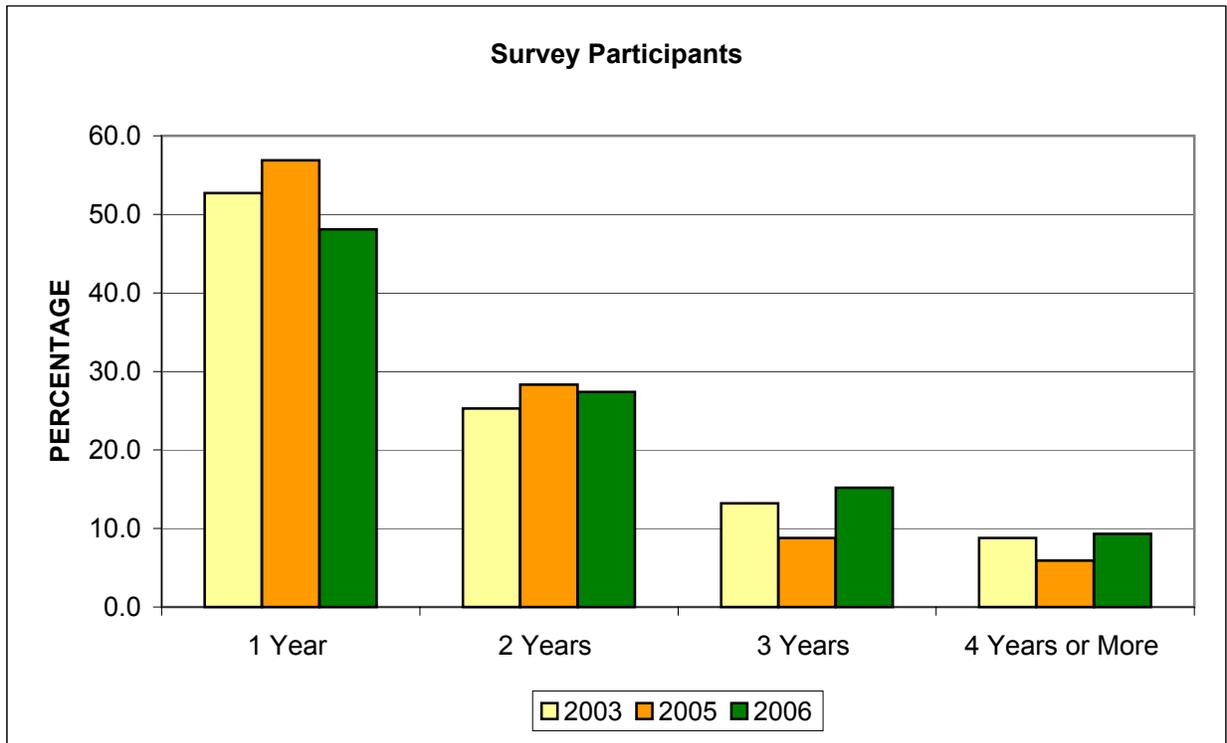


Purpose for Entering Delgado

Purpose for Entering Delgado	2003	2005	2006
	Percent	Percent	Percent
No Definite Purpose in Mind	3.3	1.5	2.0
To Take Courses for Self Improvement	2.4	2.2	1.8
To Take Job-Related Training or Job-Related Courses	1.2	1.7	1.7
To Take Courses Necessary for Transferring to Another 2-Year College	4.1	4.9	3.8
To Take Courses Necessary for Transferring to a 4-Year College or University	27.8	25.6	20.0
To Complete a Vocational/Technical Program	4.8	4.6	7.0
To Obtain or Maintain a Certification	5.9	6.4	6.2
To Obtain an Associate Degree	45.2	47.5	51.3
Other	5.3	5.5	6.2

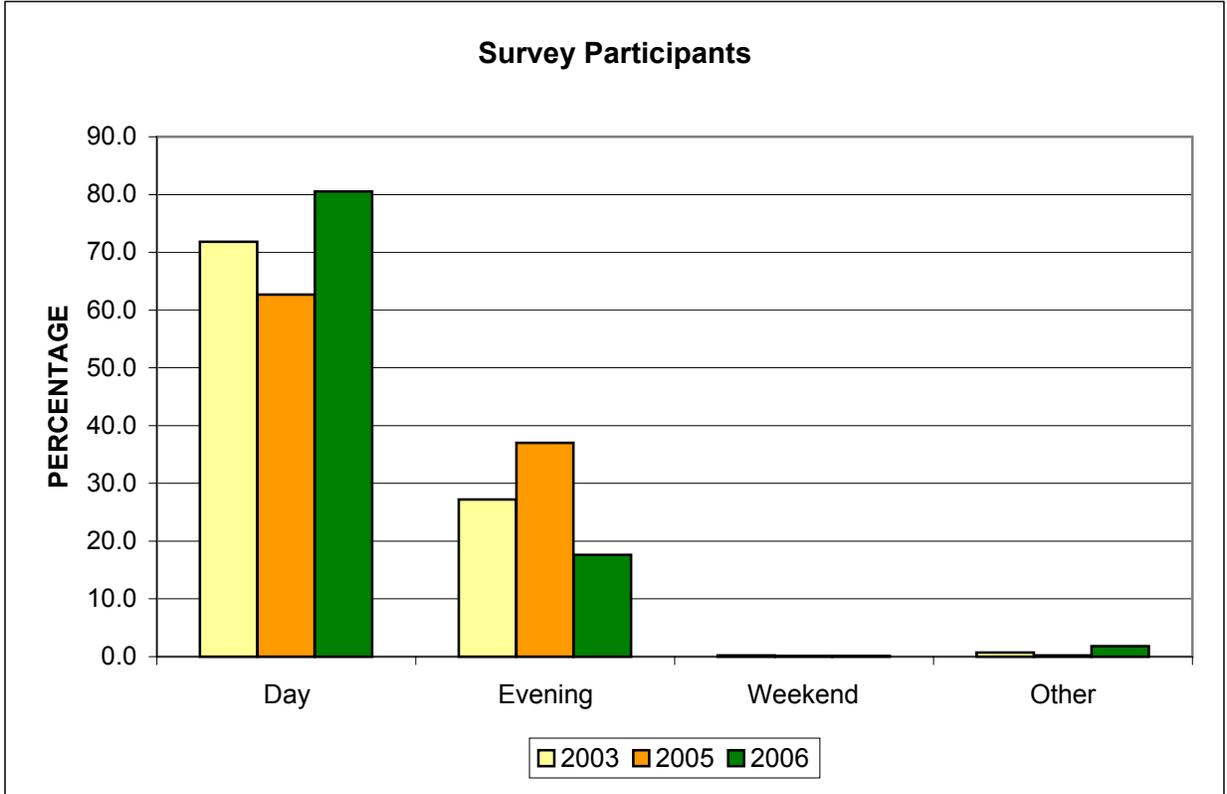
Number of Years Attended Delgado

Number of Years Attended Delgado	2003	2005	2006
	Percent	Percent	Percent
1 Year	52.7	56.9	48.1
2 Years	25.3	28.3	27.4
3 Years	13.2	8.8	15.2
4 Years or More	8.8	5.9	9.3



Types of Classes Most Frequently Attended

Types of Classes Most Frequently Attended	2003	2005	2006
	Percent	Percent	Percent
Day Classes (Morning or Afternoon)	71.8	62.7	80.5
Evening Classes	27.2	37.0	17.6
Weekend Classes	0.2	0.1	0.1
Other	0.7	0.2	1.8



Distance Currently Living from Delgado

Distance Currently Living from Delgado	2003	2005	2006
	Sample		
	Percentage		
Less than one mile	3.9	2.9	3.0
1-5 miles	20.6	22.8	19.1
6-10 miles	27.4	28.4	28.2
11-20 miles	26.1	23.4	21.3
21-40 miles	12.3	15.9	15.9
Over 40 miles	8.2	5.6	11.0
No response	1.4	1.0	1.4

Major

Major	2003	2005	2006
	Percent	Percent	Percent
Undecided	3.3	2.5	3.5
Agriculture & AG Technologies	0.1	0.1	0.0
Agriculture & Environ Design	0.9	1.7	0.9
Business & Management	11.5	12.1	6.9
Business & Office	1.2	0.9	0.5
Marketing & Distribution	0.5	0.1	0.2
Communications & Comm Tech	2.1	0.8	0.6
Communications & Personal Services	6.1	4.6	2.6
Computer & Information Sci	5.1	2.8	1.4
Cross-Disciplinary Studies	0.5	0.1	0.3
Education	4.8	5.6	4.3
Teacher Education	1.2	1.8	0.7
Engineering, Pre-Engineering	1.6	1.1	2.0
Engineering-Related Tech	1.8	2.2	2.7
Foreign Language	0.1	0.3	2.0
Health Sciences & Allied Health	49.6	51.9	60.9
Home Economics	1.6	1.5	1.5
Letters	0.3	0.0	0.0
Mathematics	0.3	0.1	0.1
Philosophy, Religion & Theology	0.0	0.0	0.1
Sciences (Bio & Physical)	1.6	2.7	2.4
Social Sciences	1.3	1.8	1.4
Trade & Industrial	0.4	2.8	2.8
Visual & Performing Arts	3.8	2.5	2.2

Satisfaction Ratings

Rating of Delgado at Time of Admission

	2003	2005	2006
Rating of College	Percent	Percent	Percent
It was my First Choice	63.4	65.8	66.0
It was my Second Choice	24.7	21.6	25.9
It was my Third Choice	6.2	6.3	5.5
It was my Fourth Choice	5.8	6.3	2.6

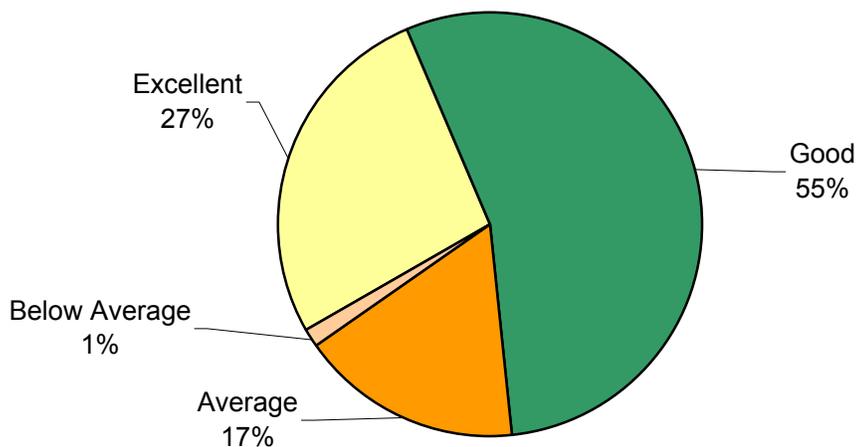
Would you Choose Delgado Again

	2003	2005	2006
Choose College Again	Percent	Percent	Percent
Definitely Yes	34.9	37.3	35.2
Probably Yes	34.1	31.3	35.9
Uncertain	17.8	16.3	16.9
Probably No	8.8	10.1	8.5
Definitely No	4.4	4.9	3.5

Overall Impression of Quality of Education at Delgado

	2003	2005	2006
Quality of Education	Percent	Percent	Percent
Excellent	25.1	25.4	26.9
Good	54.2	53.2	54.6
Average	18.1	19.7	16.9
Below Average	2.1	1.6	1.4
Very Inadequate	0.5	0.1	0.2

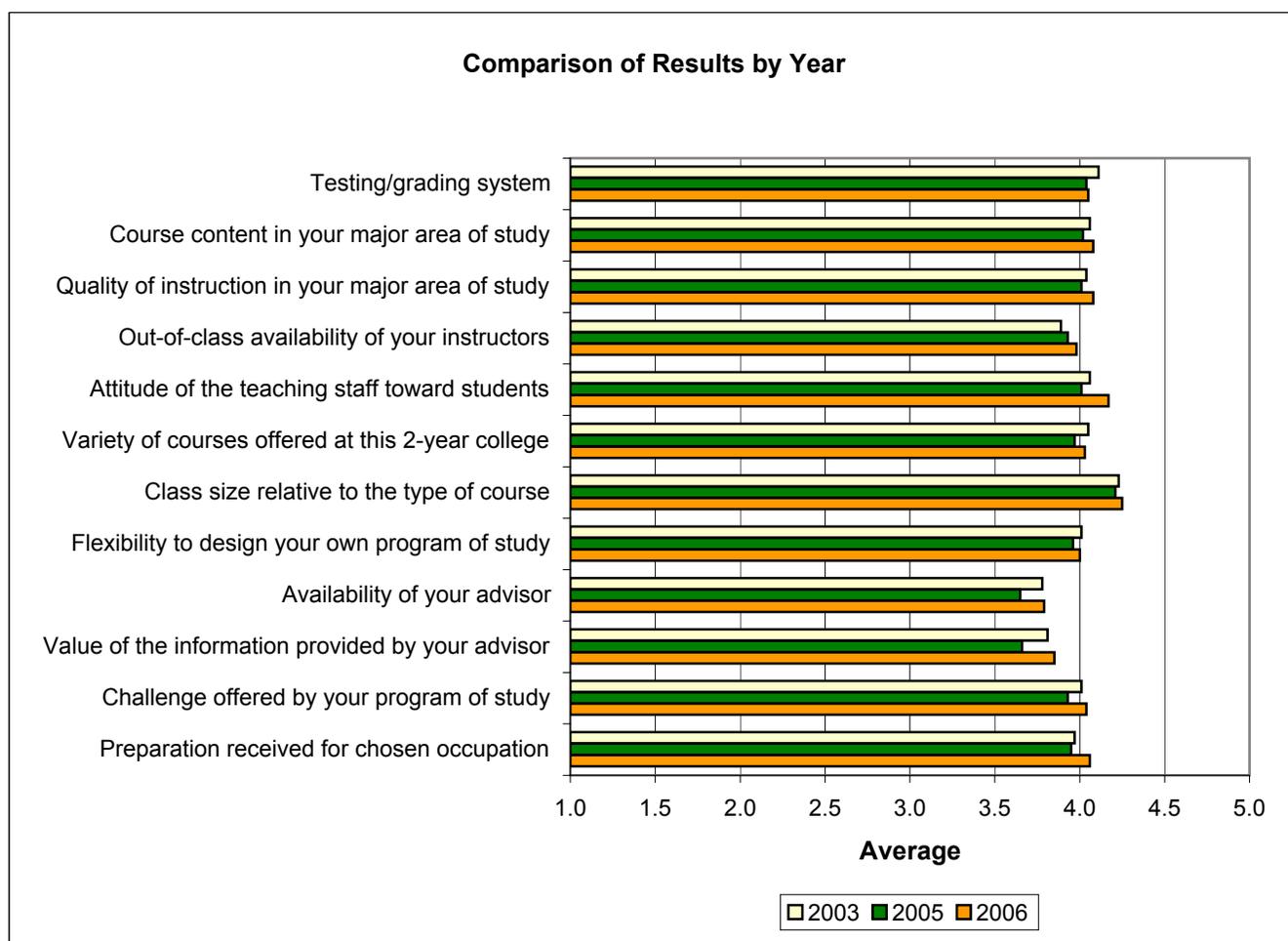
2006 Survey Participants Overall Impression of Quality of Education at Delgado



Satisfaction with College Environment

Item	2003	2005	2006	03 - 06	05 - 06	Question List
	AVG	AVG	AVG	Inc/(Dec)	Inc/(Dec)	
ACADEMIC						
1	4.11	4.04	4.05	-0.06	0.01	Testing/grading system
2	4.06	4.02	4.08	0.02	0.06	Course content in your major area of study
3	4.04	4.01	4.08	0.04	0.07	Quality of instruction in your major area of study
4	3.89	3.93	3.98	0.09	0.05	Out-of-class availability of your instructors
5	4.06	4.01	4.17	0.11	0.16	Attitude of the teaching staff toward students
6	4.05	3.97	4.03	-0.02	0.06	Variety of courses offered at this 2-year college
7	4.23	4.21	4.25	0.02	0.04	Class size relative to the type of course
8	4.01	3.96	4.00	-0.01	0.04	Flexibility to design your own program of study
9	3.78	3.65	3.79	0.01	0.14	Availability of your advisor
10	3.81	3.66	3.85	0.04	0.19	Value of the information provided by your advisor
11	4.01	3.93	4.04	0.03	0.11	Challenge offered by your program of study
12	3.97	3.95	4.06	0.09	0.11	Preparation received for chosen occupation

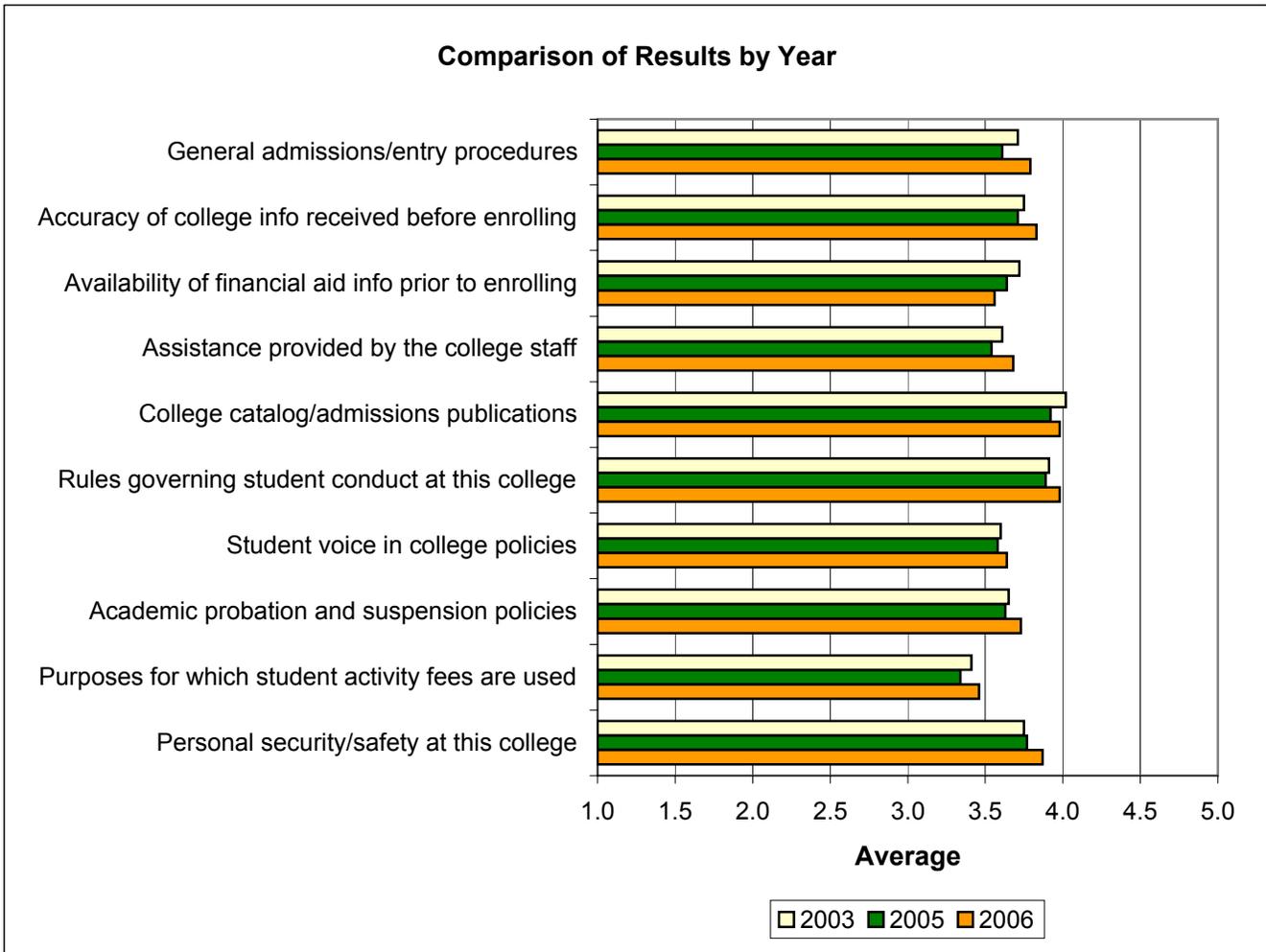
Scale: (5=Very Satisfied, 4=Satisfied, 3=Neutral, 2=Dissatisfied, 1=Very Dissatisfied)



Satisfaction with College Environment (cont.)

Item	2003	2005	2006	03 - 06	05 - 06	Question List
	AVG	AVG	AVG	Inc/(Dec)	Inc/(Dec)	
ADMISSIONS						
13	3.71	3.61	3.79	0.08	0.18	General admissions/entry procedures
14	3.75	3.71	3.83	0.08	0.12	Accuracy of college info received before enrolling
15	3.72	3.64	3.56	-0.16	-0.08	Availability of financial aid info prior to enrolling
16	3.61	3.54	3.68	0.07	0.14	Assistance provided by the college staff
17	4.02	3.92	3.98	-0.04	0.06	College catalog/admissions publications
RULES & POLICIES						
18	3.91	3.89	3.98	0.07	0.09	Rules governing student conduct at this college
19	3.60	3.58	3.64	0.04	0.06	Student voice in college policies
20	3.65	3.63	3.73	0.08	0.10	Academic probation and suspension policies
21	3.41	3.34	3.46	0.05	0.12	Purposes for which student activity fees are used
22	3.75	3.77	3.87	0.12	0.10	Personal security/safety at this college

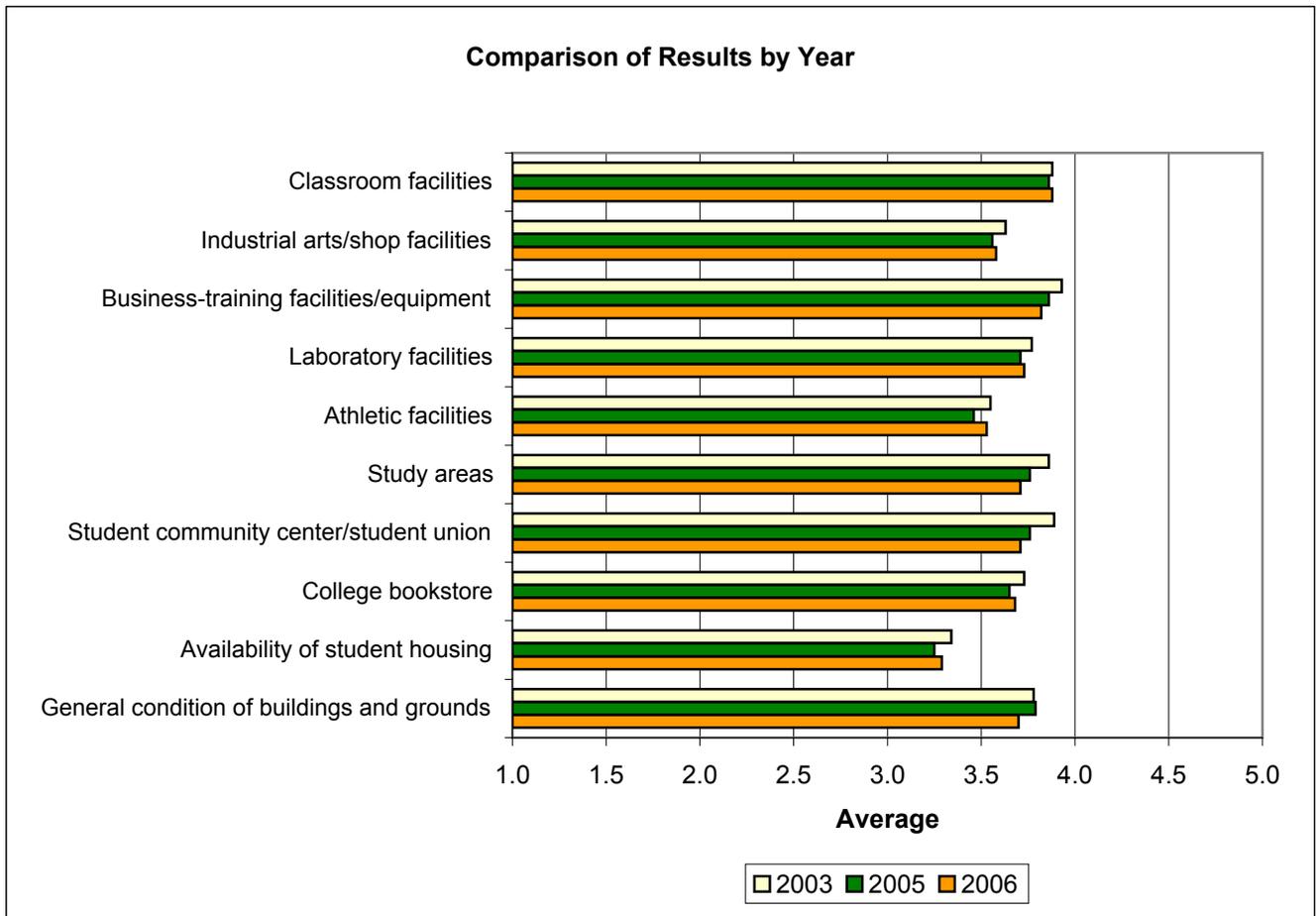
Scale: (5=Very Satisfied, 4=Satisfied, 3=Neutral, 2=Dissatisfied, 1=Very Dissatisfied)



Satisfaction with College Environment (cont.)

Item	2003	2005	2006	03 - 06	05 - 06	Question List
	AVG	AVG	AVG	Inc/(Dec)	Inc/(Dec)	
FACILITIES						
23	3.88	3.86	3.88	0.00	0.02	Classroom facilities
24	3.63	3.56	3.58	-0.05	0.02	Industrial arts/shop facilities
25	3.93	3.86	3.82	-0.11	-0.04	Business-training facilities/equipment
26	3.77	3.71	3.73	-0.04	0.02	Laboratory facilities
27	3.55	3.46	3.53	-0.02	0.07	Athletic facilities
28	3.86	3.76	3.71	-0.15	-0.05	Study areas
29	3.89	3.76	3.71	-0.18	-0.05	Student community center/student union
30	3.73	3.65	3.68	-0.05	0.03	College bookstore
31	3.34	3.25	3.29	-0.05	0.04	Availability of student housing
32	3.78	3.79	3.70	-0.08	-0.09	General condition of buildings and grounds

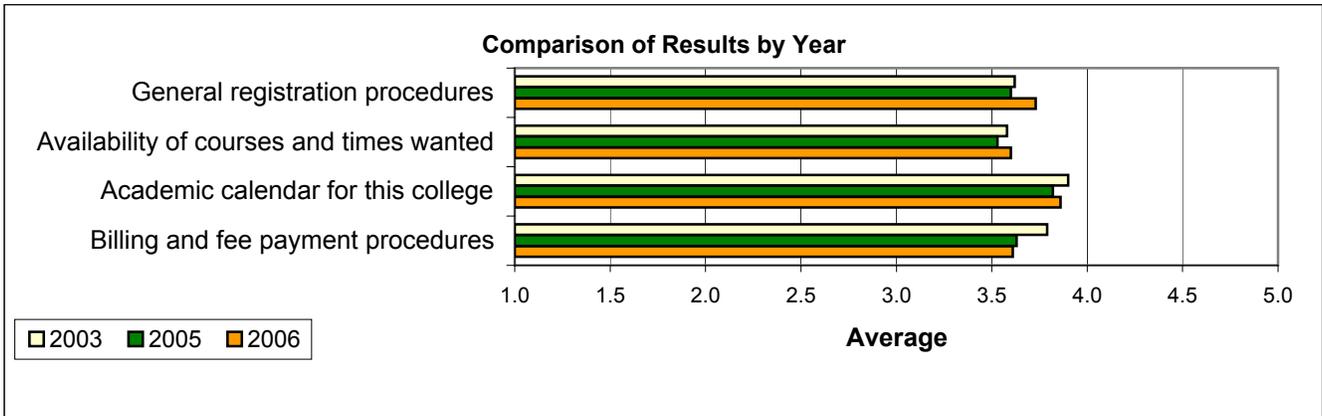
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Satisfaction with College Environment (cont.)

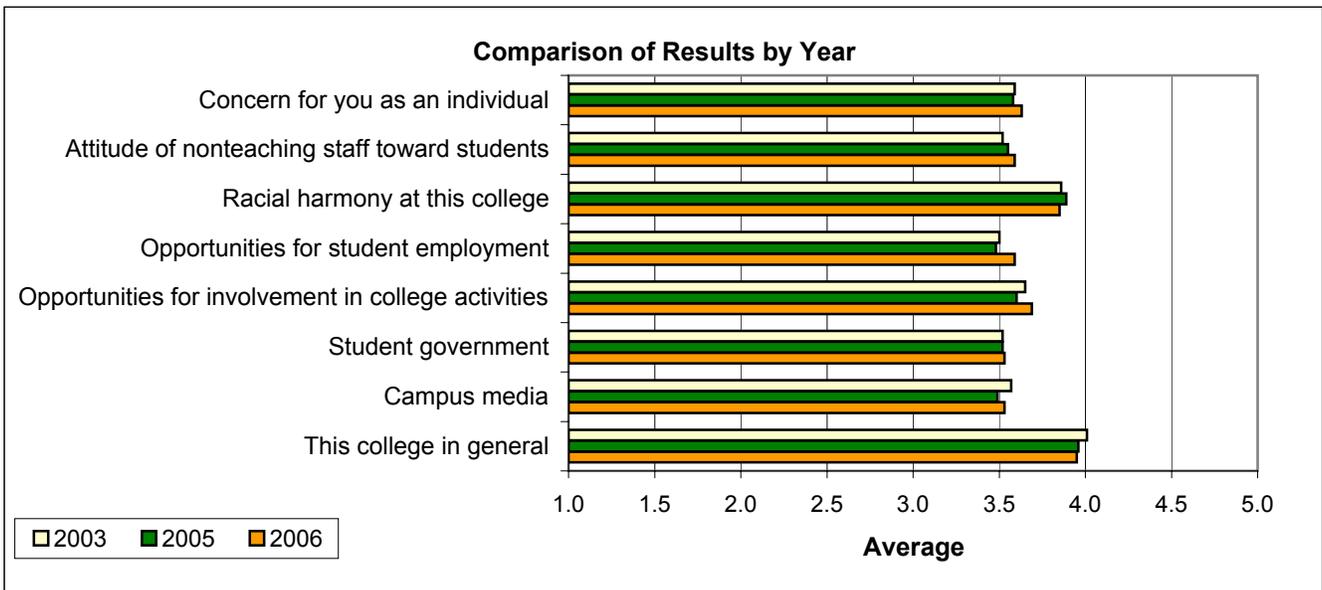
Item	2003	2005	2006	03 - 06	05 - 06	Question List
	AVG	AVG	AVG	Inc/(Dec)	Inc/(Dec)	
REGISTRATION						
33	3.62	3.60	3.73	0.11	0.13	General registration procedures
34	3.58	3.53	3.60	0.02	0.07	Availability of courses and times wanted
35	3.90	3.82	3.86	-0.04	0.04	Academic calendar for this college
36	3.79	3.63	3.61	-0.18	-0.02	Billing and fee payment procedures

Scale: (5=Very Satisfied, 4=Satisfied, 3=Neutral, 2=Dissatisfied, 1=Very Dissatisfied)



GENERAL						
37	3.59	3.58	3.63	0.04	0.05	Concern for you as an individual
38	3.52	3.55	3.59	0.07	0.04	Attitude of nonteaching staff toward students
39	3.86	3.89	3.85	-0.01	-0.04	Racial harmony at this college
40	3.50	3.48	3.59	0.09	0.11	Opportunities for student employment
41	3.65	3.60	3.69	0.04	0.09	Opportunities for involvement in college activities
42	3.52	3.52	3.53	0.01	0.01	Student government
43	3.57	3.49	3.53	-0.04	0.04	Campus media
44	4.01	3.96	3.95	-0.06	-0.01	This college in general

Scale: (5=Very Satisfied, 4=Satisfied, 3=Neutral, 2=Dissatisfied, 1=Very Dissatisfied)

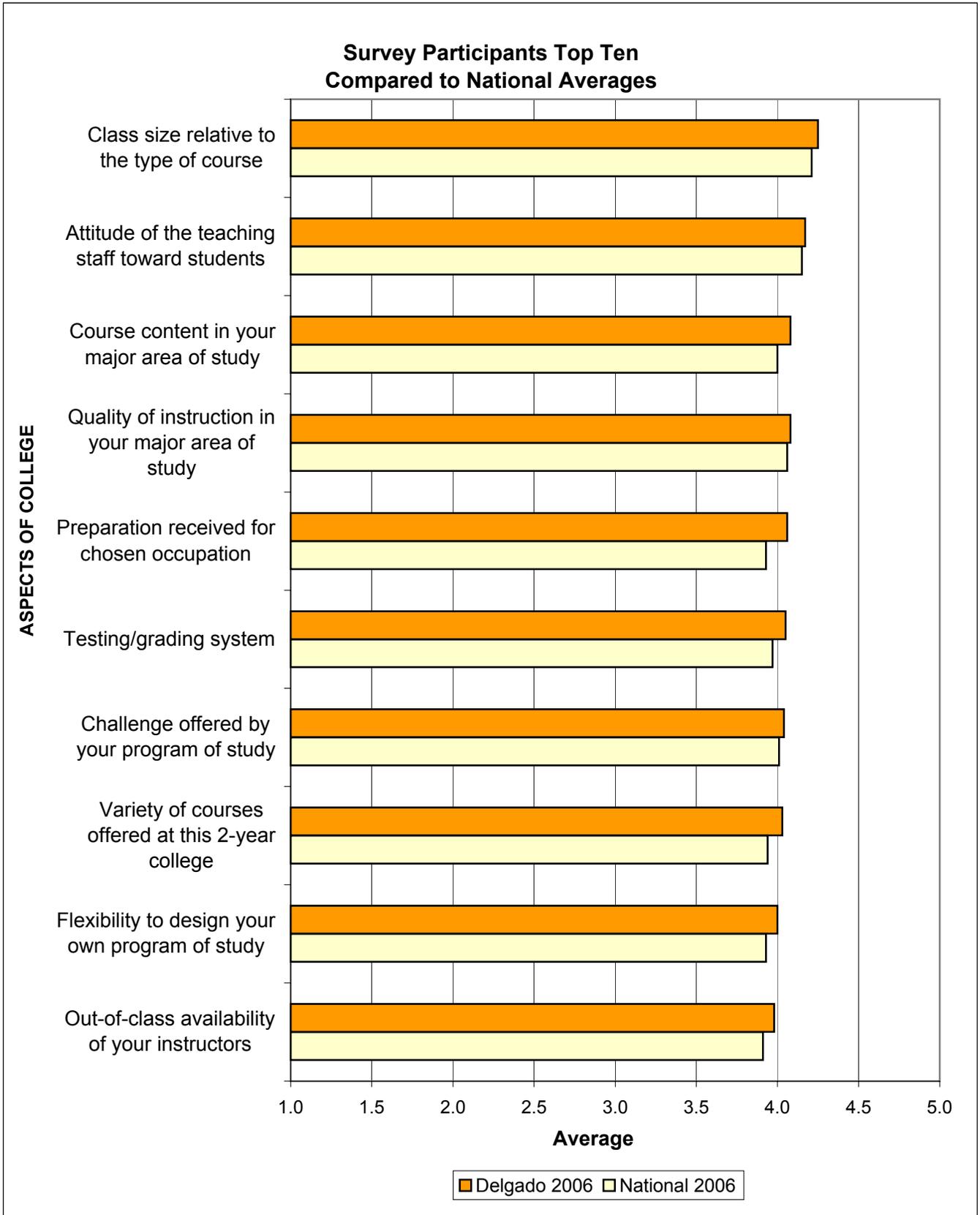


**Satisfaction with College Environment for Spring 2006
Compared to National Averages and Ranked by Delgado Average**

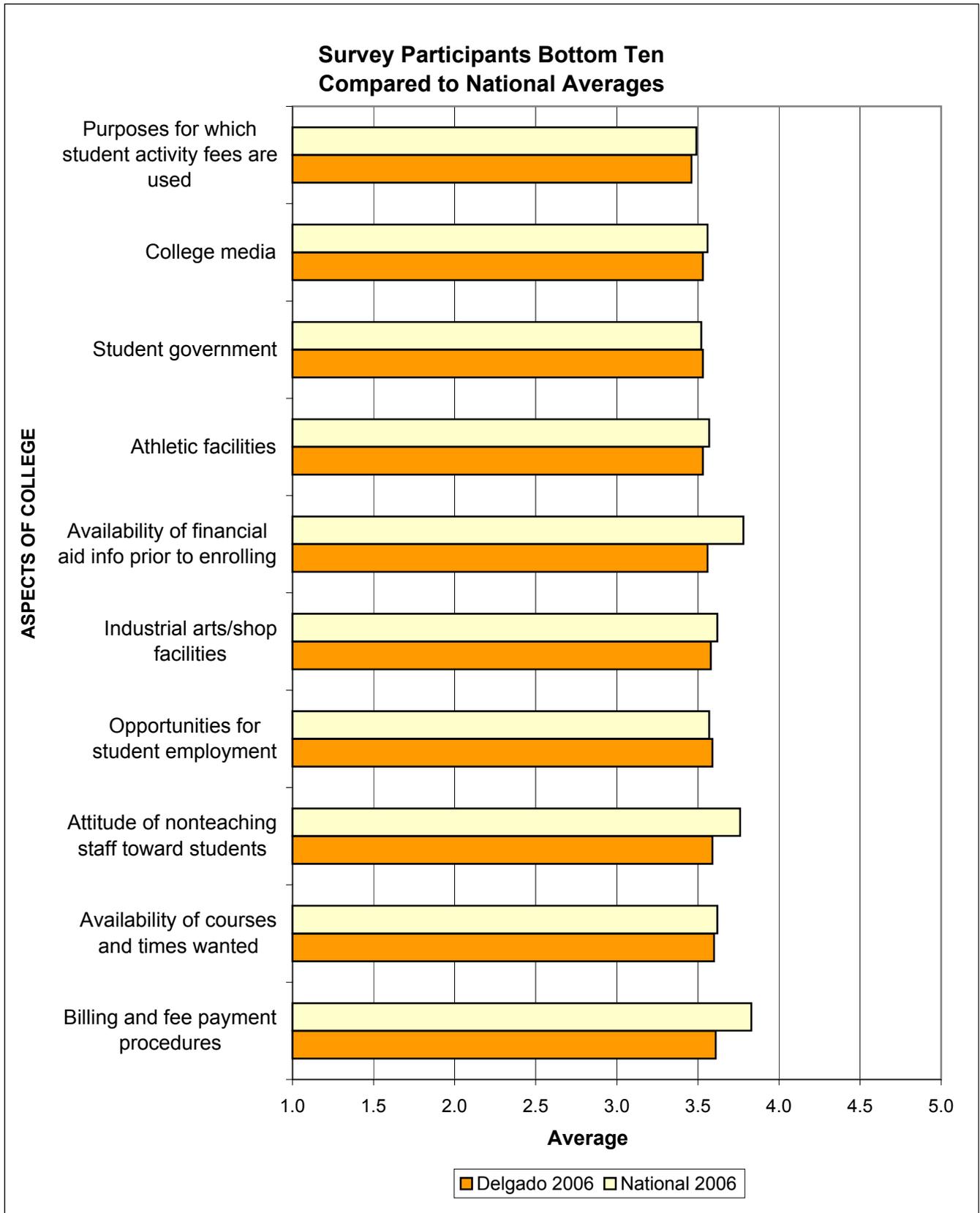
Item #	Delgado Average	National Average	Difference	Aspects of College
7	4.25	4.21	0.04	Class size relative to the type of course
5	4.17	4.15	0.02	Attitude of the teaching staff toward students
2	4.08	4.00	0.08	Course content in your major area of study
3	4.08	4.06	0.02	Quality of instruction in your major area of study
12	4.06	3.93	0.13	Preparation received for chosen occupation
1	4.05	3.97	0.08	Testing/grading system
11	4.04	4.01	0.03	Challenge offered by your program of study
6	4.03	3.94	0.09	Variety of courses offered at this 2-year college
8	4.00	3.93	0.07	Flexibility to design your own program of study
4	3.98	3.91	0.07	Out-of-class availability of your instructors
17	3.98	3.98	0.00	College catalog/admissions publications
18	3.98	3.90	0.08	Rules governing student conduct at this college
44	3.95	4.08	-0.13	This college in general
23	3.88	3.96	-0.08	Classroom facilities
22	3.87	3.93	-0.06	Personal security/safety at this college
35	3.86	3.95	-0.09	Academic calendar for this college
10	3.85	3.86	-0.01	Value of the information provided by your advisor
39	3.85	3.92	-0.07	Racial harmony at this college
14	3.83	3.88	-0.05	Accuracy of college info received before enrolling
25	3.82	3.95	-0.13	Business-training facilities/equipment
9	3.79	3.84	-0.05	Availability of your advisor
13	3.79	3.89	-0.10	General admissions/entry procedures
20	3.73	3.63	0.10	Academic probation and suspension policies
26	3.73	3.85	-0.12	Laboratory facilities
33	3.73	3.88	-0.15	General registration procedures
28	3.71	3.94	-0.23	Study areas
29	3.71	3.78	-0.07	Student community center/student union
32	3.70	4.01	-0.31	General condition of buildings and grounds
41	3.69	3.68	0.01	Opportunities for involvement in college activities
16	3.68	3.86	-0.18	Assistance provided by the college staff
30	3.68	3.72	-0.04	College bookstore
19	3.64	3.57	0.07	Student voice in college policies
37	3.63	3.71	-0.08	Concern for you as an individual
36	3.61	3.83	-0.22	Billing and fee payment procedures
34	3.60	3.62	-0.02	Availability of courses and times wanted
38	3.59	3.76	-0.17	Attitude of nonteaching staff toward students
40	3.59	3.57	0.02	Opportunities for student employment
24	3.58	3.62	-0.04	Industrial arts/shop facilities
15	3.56	3.78	-0.22	Availability of financial aid info prior to enrolling
27	3.53	3.57	-0.04	Athletic facilities
42	3.53	3.52	0.01	Student government
43	3.53	3.56	-0.03	College media
21	3.46	3.49	-0.03	Purposes for which student activity fees are used

Scale: (5=Very Satisfied, 4=Satisfied, 3=Neutral, 2=Dissatisfied, 1=Very Dissatisfied)

**Satisfaction with College Environment Comparison for Spring 2006
Ranked by Delgado Average (cont.)**



**Satisfaction with College Environment Comparison for Spring 2006
Ranked by Delgado Average (cont.)**



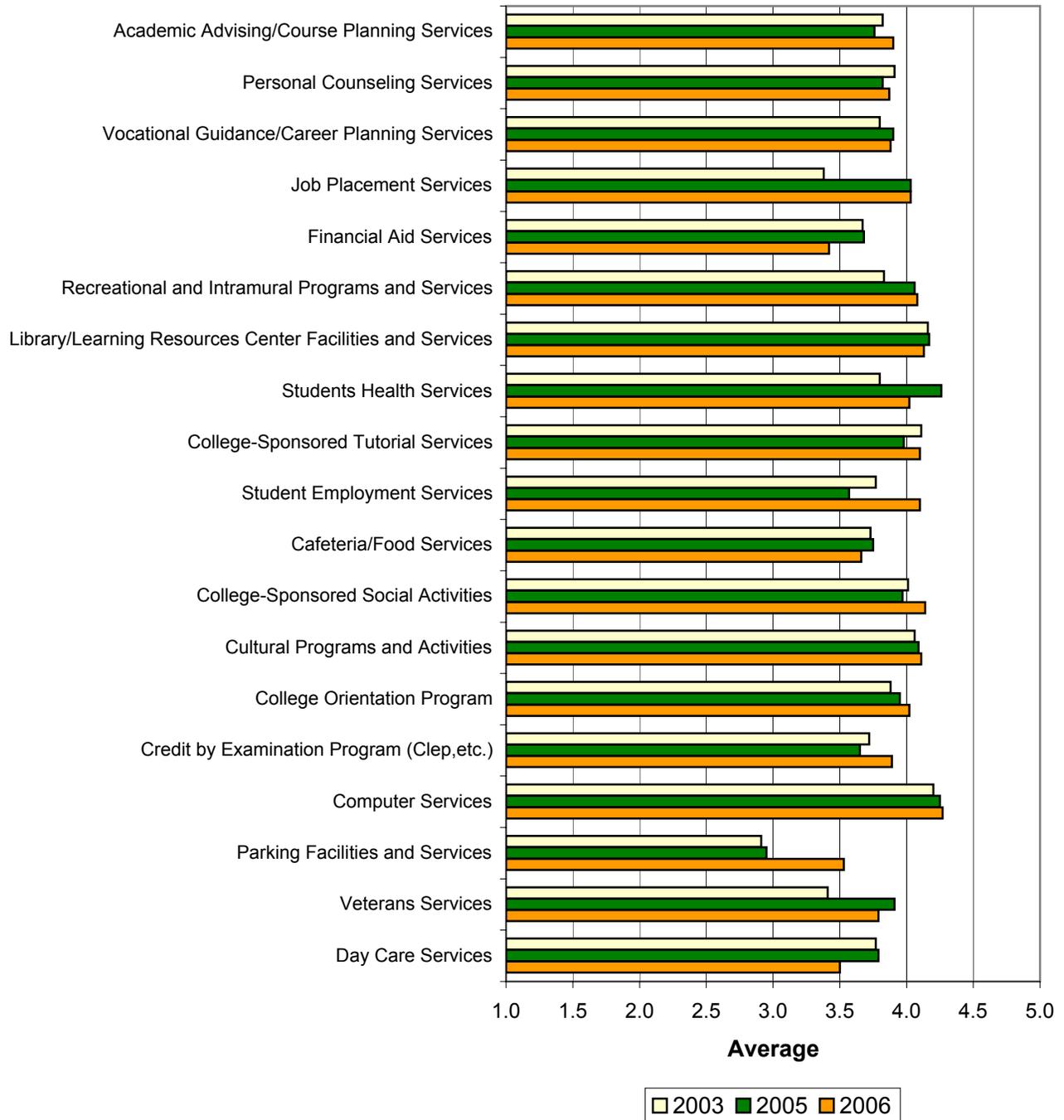
Satisfaction with Services Used at College

Item	2003	2005	2006	03 - 06	05 - 06	Question List
	AVG	AVG	AVG	Inc/(Dec)	Inc/(Dec)	
1	3.82	3.76	3.90	0.08	0.14	Academic Advising/Course Planning Services
2	3.91	3.82	3.87	-0.04	0.05	Personal Counseling Services
3	3.80	3.90	3.88	0.08	-0.02	Vocational Guidance/Career Planning Services
4	3.38	4.03	4.03	0.65	0.00	Job Placement Services
5	3.67	3.68	3.42	-0.25	-0.26	Financial Aid Services
6	3.83	4.06	4.08	0.25	0.02	Recreational and Intramural Programs and Services
7	4.16	4.17	4.13	-0.03	-0.04	Library/Learning Resources Center Facilities and Services
9	3.80	4.26	4.02	0.22	-0.24	Students Health Services
10	4.11	3.98	4.10	-0.01	0.12	College-Sponsored Tutorial Services
11	3.77	3.57	4.10	0.33	0.53	Student Employment Services
12	3.73	3.75	3.66	-0.07	-0.09	Cafeteria/Food Services
13	4.01	3.97	4.14	0.13	0.17	College-Sponsored Social Activities
14	4.06	4.09	4.11	0.05	0.02	Cultural Programs and Activities
15	3.88	3.95	4.02	0.14	0.07	College Orientation Program
16	3.72	3.65	3.89	0.17	0.24	Credit by Examination Program (Clep,etc.)
17	4.20	4.25	4.27	0.07	0.02	Computer Services
18	2.91	2.95	3.53	0.62	0.58	Parking Facilities and Services
19	3.41	3.91	3.79	0.38	-0.12	Veterans Services
20	3.77	3.79	3.50	-0.27	-0.29	Day Care Services

Scale: (5=Very Satisfied, 4=Satisfied, 3=Neutral, 2=Dissatisfied, 1=Very Dissatisfied)

Satisfaction with Services Used at College

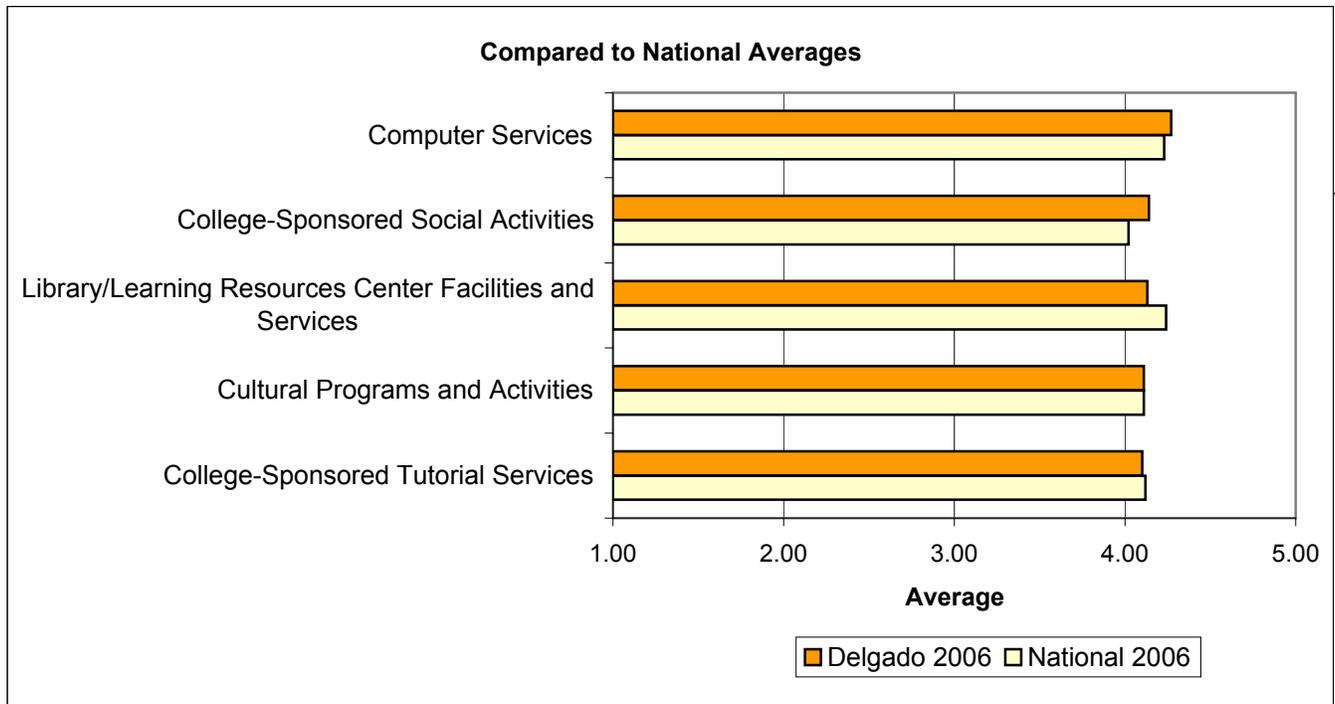
Comparison of Results by Year



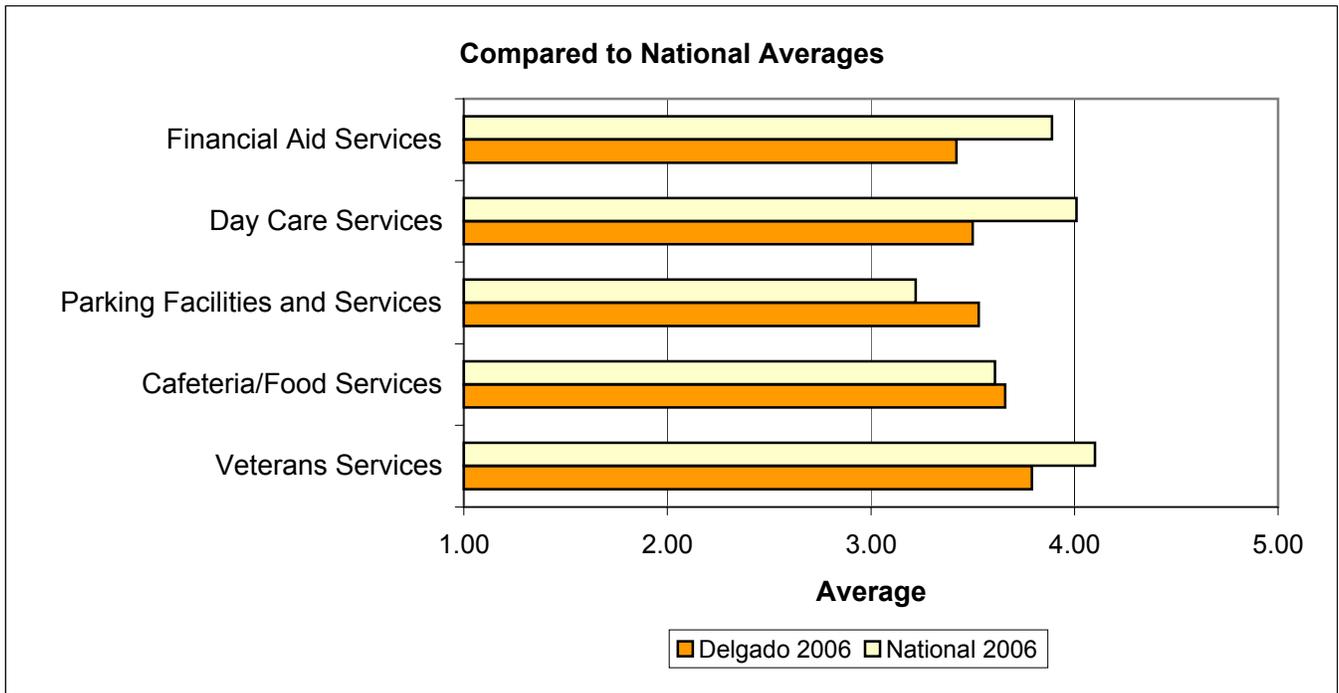
**Satisfaction with Services Used at College for Spring 2006
Compared to National Averages and Ranked by Delgado Average**

Item	Delgado Avg	National Avg	Difference	Service Used
17	4.27	4.23	0.04	Computer Services
13	4.14	4.02	0.12	College-Sponsored Social Activities
7	4.13	4.24	-0.11	Library/Learning Resources Center Facilities and Services
14	4.11	4.11	0.00	Cultural Programs and Activities
10	4.10	4.12	-0.02	College-Sponsored Tutorial Services
11	4.10	3.84	0.26	Student Employment Services
6	4.08	4.05	0.03	Recreational and Intramural Programs and Services
4	4.03	3.59	0.44	Job Placement Services
9	4.02	4.01	0.01	Students Health Services
15	4.02	3.86	0.16	College Orientation Program
1	3.90	3.77	0.13	Academic Advising/Course Planning Services
16	3.89	3.89	0.00	Credit by Examination Program (Clep, etc.)
3	3.88	3.84	0.04	Vocational Guidance/Career Planning Services
2	3.87	3.87	0.00	Personal Counseling Services
19	3.79	4.10	-0.31	Veterans Services
12	3.66	3.61	0.05	Cafeteria/Food Services
18	3.53	3.22	0.31	Parking Facilities and Services
20	3.50	4.01	-0.51	Day Care Services
5	3.42	3.89	-0.47	Financial Aid Services

Delgado's Top 5 Rated College Services Used



Delgado's Bottom 5 Rated College Services Used



Satisfaction Ratings by Campus

ACT Student Opinion Survey for Spring 2006: College Environment
By Campus

ITEM LIST		City Park	West Bank	Charity	North-Shore	
ACADEMIC		Avg				
1	Testing/grading system	2006	4.11	4.12	3.36	4.19
		2005	4.05	4.06	4.00	4.12
2	Course content in your major area of study	2006	4.15	4.04	4.18	3.91
		2005	4.05	3.97	4.32	3.90
3	Quality of instruction in your major area of study	2006	4.20	3.97	4.12	3.98
		2005	4.03	4.08	4.16	3.89
4	Out-of-class availability of your instructors	2006	4.06	3.88	4.13	3.92
		2005	3.94	3.91	4.20	3.91
5	Attitude of the teaching staff toward students	2006	4.27	4.08	3.81	4.26
		2005	4.09	4.24	4.45	4.16
6	Variety of courses offered at this 2-year college	2006	4.16	4.07	4.02	3.73
		2005	4.10	3.86	4.13	3.61
7	Class size relative to the type of course	2006	4.32	4.24	3.93	4.30
		2005	4.25	4.26	4.29	4.21
8	Flexibility to design your own program of study	2006	4.04	4.11	3.58	4.00
		2005	4.00	4.02	4.00	3.88
9	Availability of your advisor	2006	3.84	3.86	3.52	3.76
		2005	3.63	3.69	3.93	3.65
10	Value of the information provided by your advisor	2006	3.89	3.87	3.62	3.84
		2005	3.68	3.56	3.76	3.69
11	Challenge offered by your program of study	2006	4.06	4.04	4.13	4.02
		2005	3.94	3.88	4.32	3.90
12	Preparation you're receiving for your chosen occupation	2006	4.15	4.00	4.22	3.89
		2005	3.99	3.74	4.55	3.91
ADMISSIONS						
13	General admissions/entry procedures	2006	3.84	3.92	3.46	3.74
		2005	3.64	3.62	3.06	3.69
14	Accuracy of college info you received before enrolling	2006	3.83	3.93	3.67	3.81
		2005	3.73	3.63	3.74	3.81
15	Availability of financial aid information prior to enrolling	2006	3.61	3.64	3.39	3.40
		2005	3.60	3.68	3.55	3.73
16	Assistance provided by the college staff	2006	3.70	3.73	3.41	3.78
		2005	3.51	3.52	3.52	3.75
17	College catalog/admissions publications	2006	3.99	4.02	3.75	4.00
		2005	3.95	3.85	3.87	3.99
RULES & POLICIES						
18	Rules governing student conduct at this college	2006	3.96	4.06	3.80	4.05
		2005	3.88	3.99	3.87	3.93
19	Student voice in college policies	2006	3.63	3.67	3.56	3.68
		2005	3.60	3.68	3.64	3.44
20	Academic probation and suspension policies	2006	3.66	3.79	3.64	3.89
		2005	3.59	3.75	3.67	3.56
21	Purposes for which student activity fees are used	2006	3.42	3.43	3.30	3.71
		2005	3.31	3.34	3.39	3.35
22	Personal security/safety at this college	2006	3.87	3.85	3.72	4.04
		2005	3.75	3.78	4.00	3.84

Scale: (5=Very Satisfied, 4=Satisfied, 3=Neutral, 2=Dissatisfied, 1=Very Dissatisfied)

ACT Student Opinion Survey for Spring 2006: College Environment
By Campus (cont.)

ITEM LIST		City Park	West Bank	Charity	North-Shore	
FACILITIES						
23	Classroom facilities	2006	3.87	3.88	3.66	4.01
		2005	3.87	3.98	4.00	3.74
24	Industrial arts/shop facilities	2006	3.62	3.67	3.42	3.26
		2005	3.55	3.62	3.58	3.42
25	Business-training facilities/equipment	2006	3.83	3.87	3.71	3.78
		2005	3.92	3.91	3.82	3.71
26	Laboratory facilities	2006	3.70	3.75	3.83	3.70
		2005	3.69	3.76	4.14	3.71
27	Athletic facilities	2006	3.58	3.52	3.44	3.38
		2005	3.53	3.32	3.61	3.19
28	Study areas	2006	3.62	3.86	3.73	3.69
		2005	3.82	3.90	4.07	3.40
29	Student community center/student union	2006	3.81	3.65	3.63	3.53
		2005	3.89	3.63	3.78	3.44
30	College bookstore	2006	3.80	3.79	3.64	2.91
		2005	3.85	3.61	3.79	2.87
31	Availability of student housing	2006	3.33	3.40	3.12	3.15
		2005	3.22	3.25	3.22	3.29
32	General condition of buildings and grounds	2006	3.62	3.88	3.43	3.81
		2005	3.82	3.96	3.94	3.63
REGISTRATION						
33	General registration procedures	2006	3.68	3.89	3.32	3.84
		2005	3.59	3.72	3.65	3.70
34	Availability of courses and times wanted	2006	3.67	3.70	3.50	3.40
		2005	3.59	3.58	3.84	3.19
35	Academic calendar for this college	2006	3.88	3.93	3.74	3.84
		2005	3.85	3.81	4.00	3.69
36	Billing and fee payment procedures	2006	3.57	3.73	3.34	3.68
		2005	3.57	3.69	3.48	3.77
GENERAL						
37	Concern for you as an individual	2006	3.63	3.69	3.38	3.65
		2005	3.60	3.52	3.68	3.53
38	Attitude of college nonteaching staff toward students	2006	3.57	3.68	3.16	3.69
		2005	3.51	3.67	3.63	3.67
39	Racial harmony at this college	2006	3.81	3.91	3.63	4.04
		2005	3.86	3.95	3.83	4.03
40	Opportunities for student employment	2006	3.63	3.70	3.34	3.46
		2005	3.51	3.49	3.35	3.37
41	Opportunities for involvement in college activities	2006	3.73	3.79	3.52	3.51
		2005	3.60	3.70	3.64	3.45
42	Student government	2006	3.57	3.56	3.44	3.42
		2005	3.51	3.71	3.54	3.41
43	College media	2006	3.60	3.59	3.40	3.30
		2005	3.50	3.55	3.59	3.26
44	This college in general	2006	3.98	4.02	3.72	3.88
		2005	3.97	4.02	4.23	3.93

Scale: (5=Very Satisfied, 4=Satisfied, 3=Neutral, 2=Dissatisfied, 1=Very Dissatisfied)

ACT Student Opinion Survey for Spring 2006: Student Services by Campus

SERVICES LIST		City Park	West Bank	Charity	North-Shore
		Avg			
1 Academic Advising/Course Planning Services	2006	4.13	4.00	3.75	3.99
	2005	3.99	3.88	3.89	4.02
2 Personal Counseling Services	2006	3.94	3.86	3.71	4.05
	2005	4.00	3.86	3.20	3.67
3 Vocational Guidance/Career Planning Services	2006	4.06	4.18	3.80	3.96
	2005	4.04	4.00	3.25	3.76
4 Job Placement Services	2006	3.84	4.44	4.00	3.71
	2005	4.00	4.13	1.00	2.67
5 Financial Aid Services	2006	3.64	3.81	3.00	3.05
	2005	3.86	4.07	3.23	3.89
6 Recreational and Intramural Programs and Services	2006	4.00	3.94	4.00	3.50
	2005	4.10	4.60	3.25	3.00
7 Library/Learning Resources Center Facilities and Services	2006	4.27	4.38	4.17	4.06
	2005	4.39	4.33	4.13	4.23
8 Resident Hall Programs and Services	2006	4.10	4.00	4.00	3.80
	2005	4.29	4.60	0.00	2.67
9 Students Health Services	2006	4.19	3.87	4.17	3.71
	2005	4.25	4.00	3.25	3.00
10 College-Sponsored Tutorial Services	2006	4.35	4.19	4.00	4.05
	2005	4.26	4.13	4.20	4.13
11 Student Employment Services	2006	4.29	4.14	4.00	3.67
	2005	3.78	4.00	3.00	4.50
12 Cafeteria/Food Services	2006	3.94	3.08	3.85	3.00
	2005	4.01	3.60	3.00	2.67
13 College-Sponsored Social Activities	2006	4.20	4.39	4.43	4.13
	2005	4.21	4.33	3.50	3.25
14 Cultural Programs and Activities	2006	4.24	4.35	4.33	3.86
	2005	4.28	4.50	4.00	3.00
15 College Orientation Program	2006	4.24	4.22	3.90	4.28
	2005	4.18	4.14	4.08	4.19
16 Credit by Examination Program (Clep,etc.)	2006	4.14	4.05	4.00	4.20
	2005	4.28	4.25	4.00	3.38
17 Computer Services	2006	4.41	4.44	4.23	4.07
	2005	4.36	4.35	4.23	4.41
18 Parking Facilities and Services	2006	3.49	3.97	2.93	3.58
	2005	3.00	3.06	3.00	2.75
19 Veterans Services	2006	3.96	3.54	4.00	4.00
	2005	4.15	4.55	4.00	3.40
20 Day Care Services	2006	3.76	3.08	4.00	4.50
	2005	4.17	3.00	0.00	1.50

Scale: (5=Very Satisfied, 4=Satisfied, 3=Neutral, 2=Dissatisfied, 1=Very Dissatisfied)

ACT Student Opinion Survey for Spring 2006:
Reason for Selecting Delgado by Campus

REASON LIST		City Park	West Bank	Charity	North-Shore
		Avg			
1 Convenient Location	2006	2.02	2.43	1.82	2.56
	2005	2.02	2.42	2.00	2.57
2 Offered the Courses I Wanted	2006	2.68	2.53	2.81	2.53
	2005	2.56	2.55	2.73	2.44
3 Low Cost of Attending	2006	2.36	2.46	2.26	2.26
	2005	2.45	2.45	2.41	2.23
4 Could Work While Attending	2006	2.20	2.37	1.85	2.26
	2005	2.33	2.40	2.07	2.44
5 Good Vocational or Academic Reputation	2006	2.15	2.05	2.67	2.01
	2005	2.05	2.00	2.54	2.00
6 Liked the Social Atmosphere	2006	1.60	1.63	1.36	1.50
	2005	1.52	1.48	1.19	1.34
7 Liked the Size of the College	2006	1.84	1.96	1.51	1.80
	2005	1.75	1.89	1.59	1.68
8 Good Chance of Personal Success	2006	2.26	2.26	2.40	2.27
	2005	2.27	2.22	2.44	2.14
9 Availability of Scholarship or Financial Aid	2006	1.92	1.96	1.83	1.90
	2005	2.01	2.14	1.89	2.01
10 Advice of Parents or Relatives	2006	1.42	1.53	1.46	1.47
	2005	1.42	1.33	1.33	1.38
11 Advice of High School Counselor, Teacher, Principal, etc.	2006	1.28	1.32	1.09	1.18
	2005	1.25	1.21	1.00	1.15
12 Wanted to be with Friends	2006	1.17	1.18	1.22	1.12
	2005	1.10	1.08	1.07	1.05

Scale: (3=Major Reason, 2=Minor Reason, 1=Not a Reason)

ACT Student Opinion Survey for Spring 2006: Delgado Impressions by Campus

ITEM LIST		City Park	West Bank	Charity	North-Shore
		Avg			
1 Rating of This College When You Applied for Admission*	2006	3.59	3.46	3.65	3.56
	2005	3.43	3.52	3.81	3.52
2 Would You Choose This College Again?***	2006	3.86	3.85	4.17	4.06
	2005	3.84	3.83	4.26	3.92
3 Quality of Education at This College***	2006	4.09	4.02	4.25	4.01
	2005	4.00	4.08	4.39	3.97

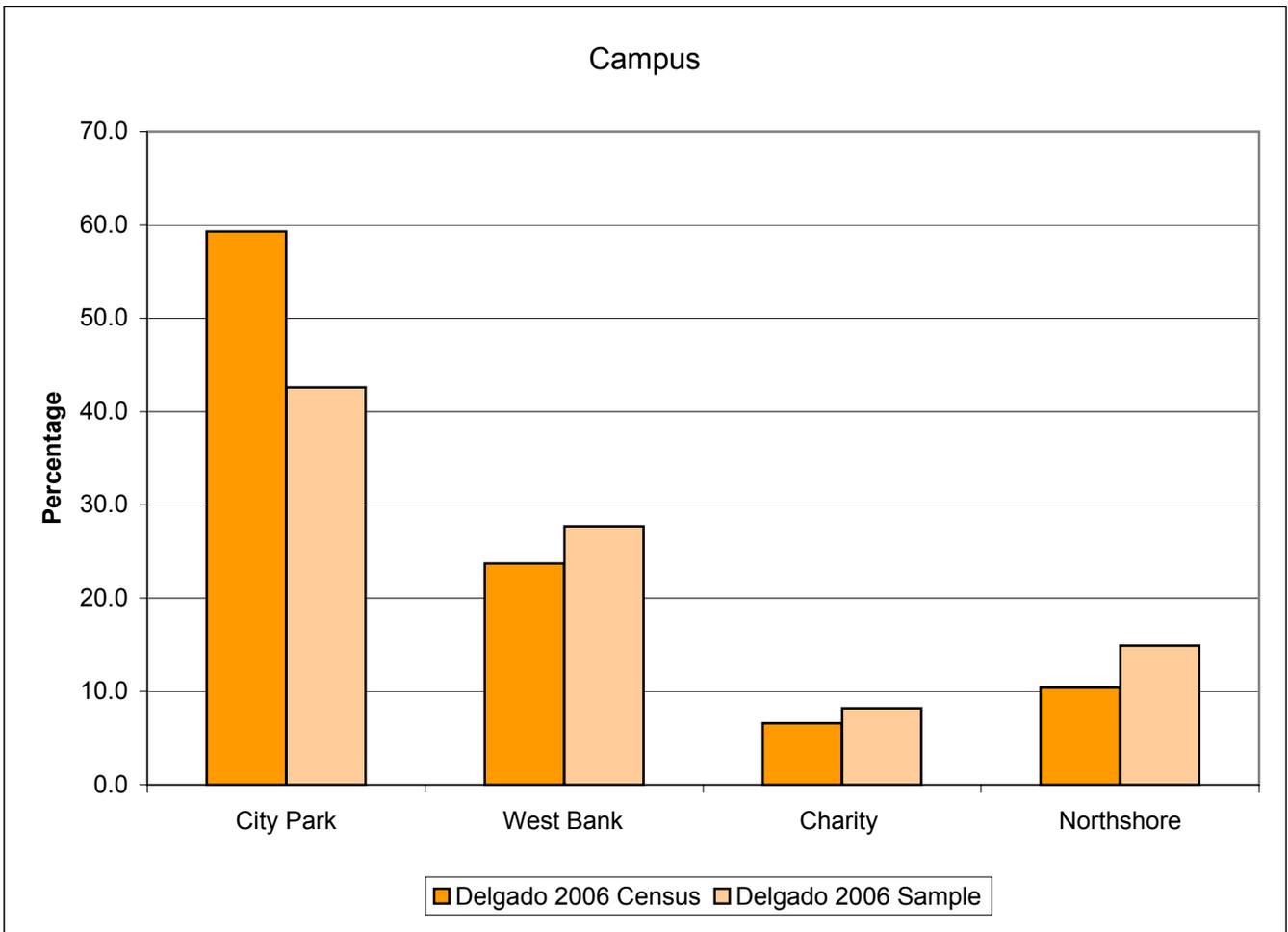
*Scale: (4=First Choice, 3=Second Choice, 2=Third Choice, 1=Fourth Choice or Lower)

**Scale: (5=Definitely Yes, 4=Probably Yes, 3=Uncertain, 2=Probably No, 1=Definitely No)

***Scale: (5=Excellent, 4=Good, 3=Average, 2=Below Average, 1=Very inadequate)

Additional Questions Posed by Delgado Community College

What campus/site do you take most of your classes on?	2003		2005		2006	
	Census	Sample	Census	Sample	Census*	Sample
	Percentage		Percentage		Percentage	
	Percentage		Percentage		Percentage	
City Park	72.0	63.4	68.2	54.8	59.3	42.6
West Bank	17.7	20.7	17.9	13.2	23.7	27.7



Additional Questions Posed by Delgado Community College

Support Services

College Wide	2003		2005		2006	
Would you participate in a program designed to improve your study skills?	Sample		Sample		Sample	
	Frequency	Percent	Frequency	Percent	Frequency	Percent
Yes	664	67.0	536	64.7	604	66.4
No	242	24.4	189	22.8	255	28.0
No response	85	8.6	103	12.4	51	5.6
Total	991	100.0	828	100.0	910	100.0

Respondents By Campus	2006 Sample			
Would you participate in a program designed to improve your study skills?	City Park	West Bank	Charity	North-shore
	Percent			
Yes	68.3	70.6	73.3	74.3
No	31.7	29.0	26.7	25.7
No response	0.0	0.4	0.0	0.0

College Wide	2003		2005		2006	
How well has Delgado informed you of all the educational program choices?	Sample		Sample		Sample	
	Frequency	Percent	Frequency	Percent	Frequency	Percent
I am very aware of my educational choices	180	18.2	138	16.7	241	26.5
I am aware of some choices	525	53.0	418	50.5	449	49.3
I received little or on information	202	20.4	168	20.3	166	18.2
No response	84	8.5	104	12.6	54	5.9
Total	991	100.0	828	100.0	910	100.0

Respondents By Campus	2006 Sample			
How well has Delgado informed you of all the educational program choices?	City Park	West Bank	Charity	North-shore
	Percent			
I am very aware of my educational choices	30.2	25.8	20.0	30.1
I am aware of some choices	49.7	54.8	58.7	51.5
I received little or on information	19.3	19.0	21.3	18.4
No response	0.8	0.4	0.0	0.0

Additional Questions Posed by Delgado Community College

Instruction

College Wide	2003		2005		2006	
If you have taken any developmental course, do you feel adequately prepared for college level?	Sample		Sample		Sample	
	Frequency	Percent	Frequency	Percent	Frequency	Percent
Have not taken any developmental courses	338	34.1	244	29.5	337	37.0
Yes, they adequately prepared me	380	38.3	323	39.0	362	39.8
They somewhat prepared me	170	17.2	134	16.2	136	14.9
They did not adequately prepare me	15	1.5	14	1.7	17	1.9
No response	88	8.9	113	13.6	58	6.4
Total	991	100.0	828	100.0	910	100.0

Respondents By Campus	2006 Sample			
If you have taken any developmental course, do you feel adequately prepared for college level?	City Park	West Bank	Charity	North-shore
	Percent			
Have not taken any developmental courses	37.1	40.1	49.3	38.2
Yes, they adequately prepared me	43.3	39.7	38.7	46.3
They somewhat prepared me	16.5	17.5	9.3	12.5
They did not adequately prepare me	2.1	1.6	2.7	2.2
No response	1.0	1.2	0.0	0.7

Registration

College Wide	2003		2005		2006	
Was the staff able to correctly answer your questions during registration?	Sample		Sample		Sample	
	Frequency	Percent	Frequency	Percent	Frequency	Percent
Most of the time	431	43.5	333	40.2	419	46.0
Some of the time	348	35.1	278	33.6	319	35.1
Rarely	101	10.2	89	10.7	100	11.0
Never	26	2.6	21	2.5	19	2.1
No response	85	8.6	107	12.9	53	5.8
Total	991	100.0	828	100.0	910	100.0

Respondents By Campus	2006 Sample			
Was the staff able to correctly answer your questions during registration?	City Park	West Bank	Charity	North-shore
	Percent			
Most of the time	47.4	52.8	29.3	55.1
Some of the time	36.6	34.5	54.7	33.1
Rarely	11.6	11.5	16.0	9.6
Never	3.9	0.4	0.0	2.2
No response	0.5	0.8	0.0	0.0

Additional Questions Posed by Delgado Community College

Registration

College Wide Was the assistance you received in the Admissions Office helpful?	2003		2005		2006	
	Sample		Sample		Sample	
	Frequency	Percent	Frequency	Percent	Frequency	Percent
Very helpful	350	35.3	243	29.3	276	30.3
Somewhat helpful	391	39.5	336	40.6	419	46.0
Not very helpful	135	13.6	116	14.0	120	13.2
No response	115	11.6	133	16.1	95	10.4
Total	991	100.0	828	100.0	910	100.0

Respondents By Campus Was the assistance you received in the Admissions Office helpful?	2006 Sample			
	City Park	West Bank	Charity	North-shore
	Percent			
Very helpful	30.7	36.5	16.0	35.3
Somewhat helpful	48.5	49.2	44.0	52.9
Not very helpful	14.9	11.1	29.3	8.8
No response	6.0	3.2	10.7	2.9

College Wide Was the assistance you received in the Registrar Office helpful?	2003		2005		2006	
	Sample		Sample		Sample	
	Frequency	Percent	Frequency	Percent	Frequency	Percent
Very helpful	332	33.5	248	30.0	275	30.2
Somewhat helpful	420	42.4	330	39.9	414	45.5
Not very helpful	109	11.0	99	12.0	112	12.3
No response	130	13.1	151	18.2	109	12.0
Total	991	100.0	828	100.0	910	100.0

Respondents By Campus Was the assistance you received in the Registrar Office helpful?	2006 Sample			
	City Park	West Bank	Charity	North-shore
	Percent			
Very helpful	30.9	40.1	13.3	29.4
Somewhat helpful	48.2	45.6	52.0	52.2
Not very helpful	13.4	10.7	25.3	8.8
No response	7.5	3.6	9.3	9.6

Additional Questions Posed by Delgado Community College

Registration

College Wide	2003		2005		2006	
Was the assistance you received in Career Counseling Office helpful?	Sample		Sample		Sample	
	Frequency	Percent	Frequency	Percent	Frequency	Percent
Very helpful	198	20.0	137	16.5	181	19.9
Somewhat helpful	200	20.2	149	18.0	222	24.4
Not very helpful	93	9.4	68	8.2	73	8.0
No response	500	50.5	474	57.2	434	47.7
Total	991	100.0	828	100.0	910	100.0

Respondents By Campus	2006 Sample			
Was the assistance you received in Career Counseling Office helpful?	City Park	West Bank	Charity	North-shore
	Percent			
Very helpful	20.6	24.6	9.3	22.1
Somewhat helpful	24.5	27.4	22.7	27.9
Not very helpful	8.0	7.5	13.3	9.6
No response	46.9	40.5	54.7	40.4

College Wide	2003		2005		2006	
Who were you advised by?	Sample		Sample		Sample	
	Frequency	Percent	Frequency	Percent	Frequency	Percent
Faculty advisor	337	34.0	279	33.7	364	40.0
Other staff advisor	110	11.1	90	10.9	94	10.3
Self advisement	174	17.6	127	15.3	119	13.1
Peer advisement	40	4.0	23	2.8	43	4.7
Dont know	172	17.4	145	17.5	159	17.5
Other	55	5.5	46	5.6	63	6.9
No response	103	10.4	118	14.3	68	7.5
Total	991	100.0	828	100.0	910	100.0

Respondents By Campus	2006 Sample			
Who were you advised by?	City Park	West Bank	Charity	North-shore
	Percent			
Faculty advisor	37.4	44.8	52.0	46.3
Other staff advisor	13.1	10.7	8.0	7.4
Self advisement	12.9	12.3	16.0	17.6
Peer advisement	3.6	5.6	4.0	8.1
Dont know	23.2	15.5	10.7	15.4
Other	7.7	8.7	6.7	4.4
No response	2.1	2.4	2.7	0.7

Additional Questions Posed by Delgado Community College

Registration

College Wide	2003		2005		2006	
If you did not utilize on-line or telephone registration, what was the reason?	Sample		Sample		Sample	
	Frequency	Percent	Frequency	Percent	Frequency	Percent
In developmental courses	109	11.0	83	10.0	96	10.5
Dont know how to use techology	52	5.2	28	3.4	38	4.2
No access to a computer	31	3.1	20	2.4	25	2.7
Missed deadline	45	4.5	39	4.7	32	3.5
Prefer face to face contact	562	56.7	441	53.3	303	33.3
Other	3	0.3	2	0.2	0	0.0
No response	189	19.1	215	26.0	416	45.7
Total	991	100.0	828	100.0	910	100.0

Respondents By Campus If you did not utilize on-line or telephone registration, what was the reason?	2006 Sample			
	City Park	West Bank	Charity	North-shore
	Percent			
In developmental courses	13.1	11.1	4.0	10.3
Dont know how to use techology	4.1	6.7	1.3	2.2
No access to a computer	2.8	3.2	2.7	2.2
Missed deadline	4.9	3.6	0.0	2.9
Prefer face to face contact	29.9	43.7	18.7	44.1
Other	42.0	28.2	66.7	36.0
No response	3.1	3.6	6.7	2.2

Technology

College Wide	2003		2005		2006	
My instructors use technology to aid my understanding of the course material	Sample		Sample		Sample	
	Frequency	Percent	Frequency	Percent	Frequency	Percent
Most of the time	335	33.8	297	35.9	292	32.1
Some of the time	414	41.8	315	38.0	382	42.0
Rarely	113	11.4	94	11.4	141	15.5
Never	41	4.1	18	2.2	40	4.4
No response	88	8.9	104	12.6	55	6.0
Total	991	100.0	828	100.0	910	100.0

Respondents By Campus My instructors use technology to aid my understanding of the course material	2006 Sample			
	City Park	West Bank	Charity	North-shore
	Percent			
Most of the time	36.1	23.4	58.7	33.1
Some of the time	43.6	47.2	34.7	46.3
Rarely	14.9	21.8	6.7	16.9
Never	4.4	6.7	0.0	3.7
No response	1.0	0.8	0.0	0.0

Additional Questions Posed by Delgado Community College

Technology

College Wide	2003		2005		2006	
Do you have access to a computer at home or elsewhere outside of school?	Sample		Sample		Sample	
	Frequency	Percent	Frequency	Percent	Frequency	Percent
At home	689	69.5	557	67.3	666	73.2
At work	46	4.6	33	4.0	52	5.7
At the library	73	7.4	44	5.3	39	4.3
Other	44	4.4	30	3.6	53	5.8
No Access	33	3.3	40	4.8	31	3.4
No response	106	10.7	124	15.0	69	7.6
Total	991	100.0	828	100.0	910	100.0

Respondents By Campus	2006 Sample			
Do you have access to a computer at home or elsewhere outside of school?	City Park	West Bank	Charity	North-shore
	Percent			
At home	74.7	77.0	85.3	82.4
At work	6.4	7.9	0.0	4.4
At the library	3.6	6.7	1.3	4.4
Other	8.5	3.2	8.0	4.4
No Access	4.6	3.2	1.3	2.9
No response	2.1	2.0	4.0	1.5

College Wide	2003		2005		2006	
The open computer labs are open during hours that are convenient for me.	Sample		Sample		Sample	
	Frequency	Percent	Frequency	Percent	Frequency	Percent
Yes	653	65.9	524	63.3	644	70.8
No, should be open more in evenings and weekends	137	13.8	119	14.4	107	11.8
No, should be open more at all times	88	8.9	58	7.0	75	8.2
No response	113	11.4	127	15.3	84	9.2
Total	991	100.0	828	100.0	910	100.0

Respondents By Campus	2006 Sample			
The open computer labs are open during hours that are convenient for me.	City Park	West Bank	Charity	North-shore
	Percent			
Yes	76.8	75.0	74.7	72.1
No, should be open more in evenings and weekends	11.1	14.3	10.7	14.0
No, should be open more at all times	8.5	6.3	6.7	12.5
No response	3.6	4.4	8.0	1.5

Additional Questions Posed by Delgado Community College

Technology

College Wide	2003		2005		2006	
The open computer labs contain an adequate number of computers for student use.	Sample		Sample		Sample	
	Frequency	Percent	Frequency	Percent	Frequency	Percent
Yes	720	72.7	606	73.2	693	76.2
No, I have experienced long waits at some times	123	12.4	78	9.4	92	10.1
No, I have experienced long waits at most times	28	2.8	19	2.3	33	3.6
No response	120	12.1	125	15.1	92	10.1
Total	991	100.0	828	100.0	910	100.0

Respondents By Campus	2006 Sample			
The open computer labs contain an adequate number of computers for student use.	City Park	West Bank	Charity	North-shore
	Percent			
Yes	78.9	83.7	82.7	79.4
No, I have experienced long waits at some times	11.6	9.5	8.0	11.0
No, I have experienced long waits at most times	4.4	2.4	1.3	6.6
No response	5.2	4.4	8.0	2.9

College Wide	2006	
What keeps you, if at all, from using online resources at Delgado?	Sample	
	Frequency	Percent
No Internet Access	58	6.4
Lack of computer skills	44	4.8
I don't know how to access Delgado's online resources	45	4.9
I don't think I can learn as much when looking up information online	50	5.5
I am comfortable and knowledgeable about online resources at Delgado	448	49.2
Other	181	19.9
No response	84	9.2
Total	910	100.0

Respondents By Campus	2006 Sample			
What keeps you, if at all, from using online resources at Delgado?	City Park	West Bank	Charity	North-shore
	Percent			
No Internet Access	8.0	7.5	2.7	4.4
Lack of computer skills	4.9	4.8	6.7	5.1
I don't know how to access Delgado's online resources	5.4	6.7	1.3	3.7
I don't think I can learn as much when looking up information online	5.7	5.2	2.7	9.6
I am comfortable and knowledgeable about online resources at Delgado	51.5	47.6	68	52.9
Other	19.8	25.4	10.7	22.8
No response	4.6	2.8	8	1.5

Additional Questions Posed by Delgado Community College

Technology

College Wide Are you interested in taking an online course?	2006	
	Sample	
	Frequency	Percent
Yes, I have already taken or am currently taking an online course	175	19.2
Yes, I would like to take an online course	228	25.1
No, I have taken one and I did not like it	50	5.5
No, I do not want to take an online course	269	29.6
I don't know	108	11.9
No response	80	8.8
Total	910	100.0

Respondents By Campus Are you interested in taking an online course?	2006 Sample			
	City Park	West Bank	Charity	North-shore
	Percent			
Yes, I have already taken or am currently taking an online course	18.0	22.6	17.3	22.8
Yes, I would like to take an online course	26.3	28.2	24.0	25.7
No, I have taken one and I did not like it	5.9	5.6	5.3	6.6
No, I do not want to take an online course	33.5	29.4	36.0	27.2
I don't know	12.4	11.9	12.0	15.4
No response	3.9	2.4	5.3	2.2

Campus Environment

College Wide Do you feel comfortable finding your way around campus?	2003		2005		2006	
	Sample		Sample		Sample	
	Frequency	Percent	Frequency	Percent	Frequency	Percent
Yes, I know my way around campus	782	78.9	626	75.6	758	83.3
I have some trouble finding my around campus	103	10.4	81	9.8	73	8.0
I get lost frequently	13	1.3	9	1.1	11	1.2
No response	93	9.4	112	13.5	68	7.5
Total	991	100.0	828	100.0	910	100.0

Respondents By Campus Do you feel comfortable finding your way around campus?	2006 Sample			
	City Park	West Bank	Charity	North-shore
	Percent			
Yes, I know my way around campus	85.8	88.1	90.7	94.9
I have some trouble finding my around campus	11.3	8.3	4.0	2.2
I get lost frequently	1.0	1.6	1.3	1.5
No response	1.8	2.0	4.0	1.5

Additional Questions Posed by Delgado Community College

Campus Environment

College Wide	2003		2005		2006	
Do the signs on campus help you find your way around?	Sample		Sample		Sample	
	Frequency	Percent	Frequency	Percent	Frequency	Percent
Very helpful	405	40.9	342	41.3	388	42.6
Somewhat helpful	389	39.3	284	34.3	352	38.7
Not very helpful	96	9.7	82	9.9	95	10.4
No response	101	10.2	120	14.5	75	8.2
Total	991	100.0	828	100.0	910	100.0

Respondents By Campus	2006 Sample			
Do the signs on campus help you find your way around?	City Park	West Bank	Charity	North-shore
	Percent			
Very helpful	38.9	50.0	40.0	56.6
Somewhat helpful	47.4	36.1	40.0	32.4
Not very helpful	11.3	9.9	14.7	10.3
No response	2.3	4.0	5.3	0.7

APPENDIX A

Table 1

ACT Student Opinion Survey for Spring 2006: College Environment

ITEM	AVG	SD*	# for AVG	ITEM LIST
ACADEMIC				
1	4.05	0.79	867	Testing/grading system
2	4.08	0.81	855	Course content in your major area of study
3	4.08	0.85	831	Quality of instruction in your major area of study
4	3.98	0.88	841	Out-of-class availability of your instructors
5	4.17	0.82	869	Attitude of the teaching staff toward students
6	4.03	0.87	865	Variety of courses offered at this 2-year college
7	4.25	0.71	879	Class size relative to the type of course
8	4.00	0.85	788	Flexibility to design your own program of study
9	3.79	0.98	817	Availability of your advisor
10	3.85	0.95	808	Value of the information provided by your advisor
11	4.04	0.82	830	Challenge offered by your program of study
12	4.06	0.83	836	Preparation you're receiving for your chosen occupation
ADMISSIONS				
13	3.79	0.91	854	General admissions/entry procedures
14	3.83	0.92	858	Accuracy of college info you received before enrolling
15	3.56	1.10	805	Availability of financial aid information prior to enrolling
16	3.68	1.02	861	Assistance provided by the college staff
17	3.98	0.84	856	College catalog/admissions publications
RULES & POLICIES				
18	3.98	0.75	840	Rules governing student conduct at this college
19	3.64	0.83	760	Student voice in college policies
20	3.73	0.77	727	Academic probation and suspension policies
21	3.46	1.01	817	Purposes for which student activity fees are used
22	3.87	0.91	866	Personal security/safety at this college
FACILITIES				
23	3.88	0.82	868	Classroom Facilities
24	3.58	0.83	434	Industrial arts/shop facilities
25	3.82	0.80	618	Business-training facilities/equipment
26	3.73	0.92	745	Laboratory facilities
27	3.53	0.81	450	Athletic facilities
28	3.71	0.95	790	Study areas
29	3.71	0.87	693	Student community center/student union
30	3.68	1.05	809	College bookstore
31	3.29	0.88	320	Availability of student housing
32	3.70	0.87	846	General condition of buildings and grounds
REGISTRATION				
33	3.73	0.92	861	General registration procedures
34	3.60	1.04	864	Availability of courses and times wanted
35	3.86	0.80	857	Academic calendar for this college
36	3.61	1.00	857	Billing and fee payment procedures

* SD indicates the standard deviation of the scores for the corresponding items. Standard deviation is a measure of dispersion which assists in determining the variety within a distribution of scores. The higher the SD, the greater the variety.

Scale: (5=Very Satisfied, 4=Satisfied, 3=Neutral, 2=Dissatisfied, 1=Very Dissatisfied)

ACT Student Opinion Survey for Spring 2006: College Environment

ITEM	AVG	SD*	# for AVG	ITEM LIST
GENERAL				
37	3.63	0.90	849	Concern for you as an individual
38	3.59	0.96	823	Attitude of college nonteaching staff toward students
39	3.85	0.87	820	Racial harmony at this college
40	3.59	0.85	617	Opportunities for student employment
41	3.69	0.78	697	Opportunities for involvement in college activities
42	3.53	0.78	636	Student government
43	3.53	0.82	628	College media
44	3.95	0.80	865	This college in general

* SD indicates the standard deviation of the scores for the corresponding items. Standard deviation is a measure of dispersion which assists in determining the variety within a distribution of scores. The higher the SD, the greater the variety.

Scale: (5=Very Satisfied, 4=Satisfied, 3=Neutral, 2=Dissatisfied, 1=Very Dissatisfied)

Table 2

ACT Student Opinion Survey for Spring 2006: Student Services

ITEM	AVG	SD*	# for AVG	ITEM LIST
1	3.90	0.91	414	Academic Advising/Course Planning Services
2	3.87	1.05	101	Personal Counseling Services
3	3.88	0.96	130	Vocational Guidance/Career Planning Services
4	4.03	1.18	31	Job Placement Services
5	3.42	1.27	498	Financial Aid Services
6	4.08	0.86	36	Recreational and Intramural Programs and Services
7	4.13	0.78	385	Library/Learning Resources Center Facilities and Services
8	3.76	1.00	17	Resident Hall Programs and Services
9	4.02	0.79	62	Students Health Services
10	4.10	0.92	136	College-Sponsored Tutorial Services
11	4.10	0.96	29	Student Employment Services
12	3.66	1.02	229	Cafeteria/Food Services
13	4.14	0.79	71	College-Sponsored Social Activities
14	4.11	0.82	56	Cultural Programs and Activities
15	4.02	0.81	261	College Orientation Program
16	3.89	0.79	38	Credit by Examination Program (Clep,etc.)
17	4.27	0.74	438	Computer Services
18	3.53	1.13	560	Parking Facilities and Services
19	3.79	1.16	39	Veterans Services
20	3.50	0.76	6	Day Care Services

* SD indicates the standard deviation of the scores for the corresponding items. Standard deviation is a measure of dispersion which assists in determining the variety within a distribution of scores. The higher the SD, the greater the variety.

Scale: (5=Very Satisfied, 4=Satisfied, 3=Neutral, 2=Dissatisfied, 1=Very Dissatisfied)