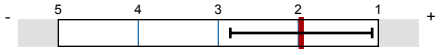
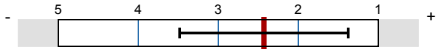
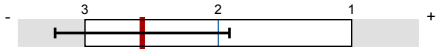
IR Reports

(DCC Student Survey Spring 2010 - online)

No. of responses = 131

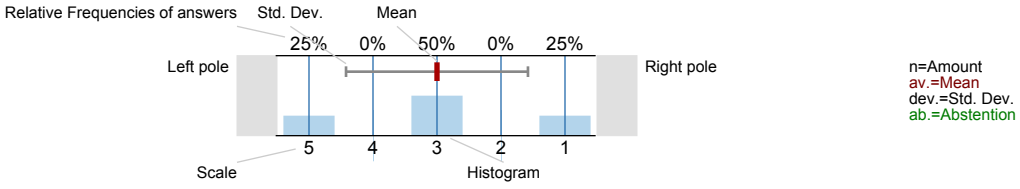
Overall indicators

Global Index		av.=2.2 dev.=1
1. DSS: General Questions		av.=1.5 dev.=0.8
2. Library Questions		av.=2.3 dev.=1.3
3. DSS: Service Learning Questions		av.=2 dev.=0.9
5. DSS: Website Questions		av.=1.6 dev.=0.8
6. DSS: Online Resources		av.=2 dev.=0.9
7. DSS: Campus Police Questions		av.=2.4 dev.=1.1
8. DSS: Security Issues		av.=2.6 dev.=0.7
11. DSS: Communication to the Community		av.=2.4 dev.=0.9

Survey Results

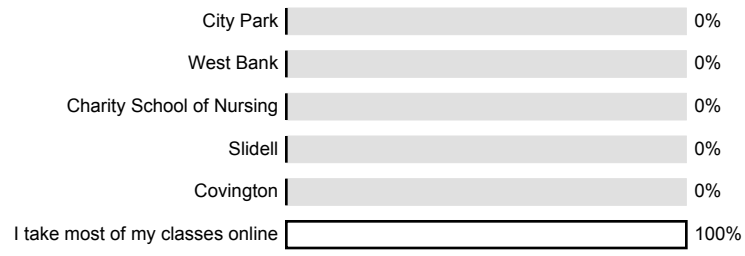
Legend

Question text

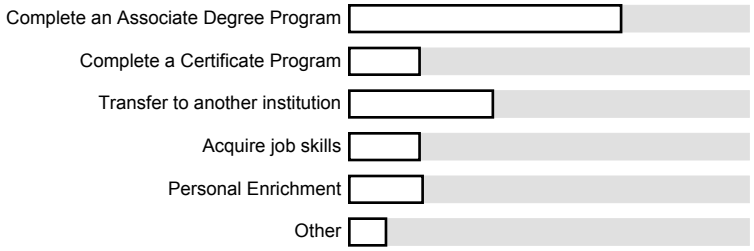


1. DSS: General Questions

1.1) On which Delgado campus/site do you take most of your classes?

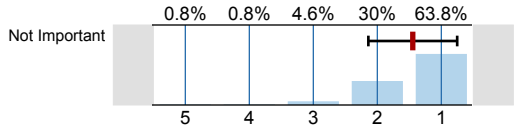


1.2) My purpose for attending Delgado is to: (Check all that apply)



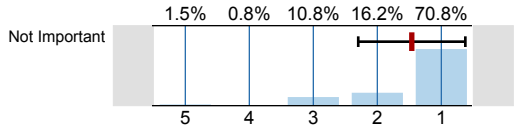
n=131

1.3) Variety of program choices



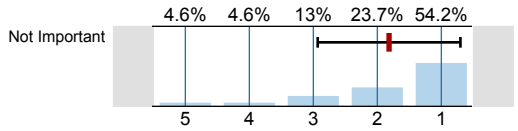
n=130
av.=1.4
dev.=0.7

1.4) Ability to acquire job skills



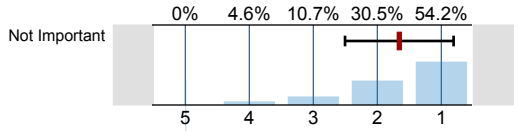
n=130
av.=1.5
dev.=0.8

1.5) Ability to transfer to a 4 year institution



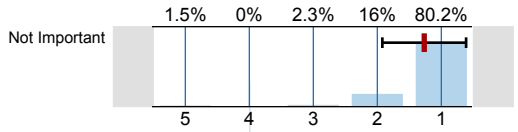
n=131
av.=1.8
dev.=1.1

1.6) A nurturing environment



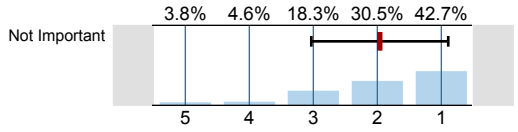
n=131
av.=1.7
dev.=0.8

1.7) Knowledgeable faculty



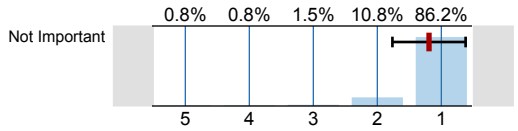
n=131
av.=1.3
dev.=0.7

1.8) Inprove basic math, english & reading skills



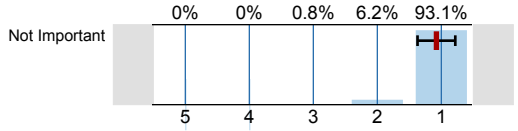
n=131
av.=2
dev.=1.1

1.9) Affordability



n=130
av.=1.2
dev.=0.6

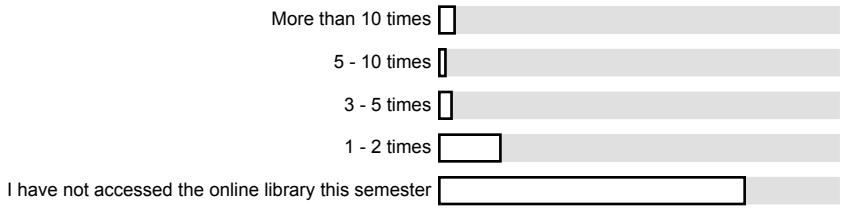
1.10) Convenient class times & locations



n=130
av.=1.1
dev.=0.3

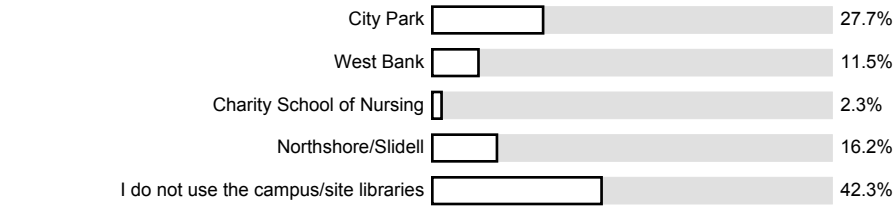
2. Library Questions

2.1) How often have you accessed the library online this semester?

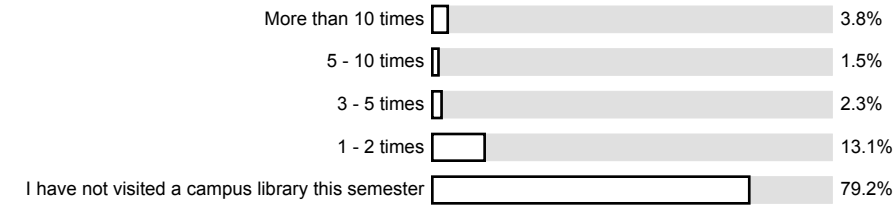


n=131

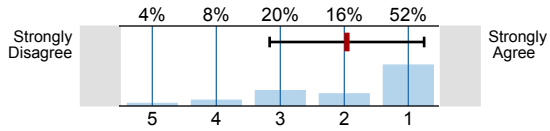
2.2) On which Delgado Community College campus/site are you most likely to use the library?



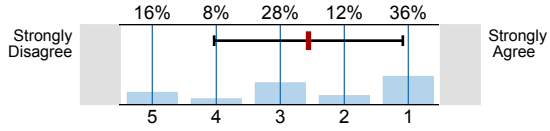
2.3) How often have you visited a campus library this semester?



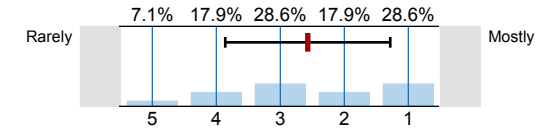
2.4) A librarian was available to assist me when needed, in the campus library?



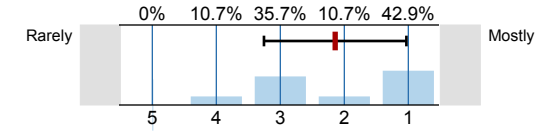
2.5) A librarian was available to assist me when needed, in the online library?



2.6) Does the online library usually have the materials you need?

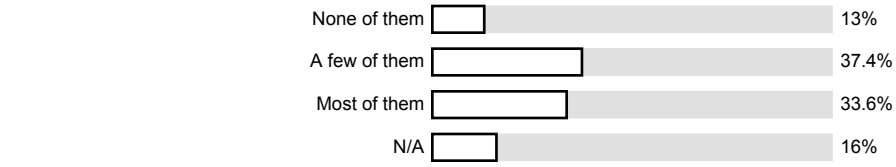


2.7) Does the on campus library usually have the material you need?

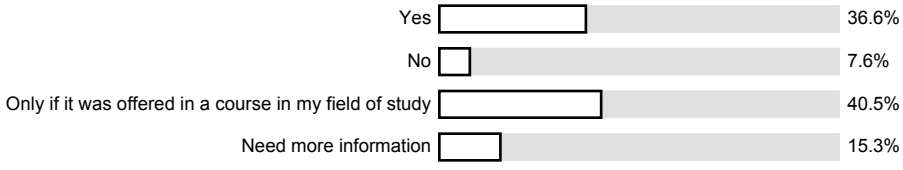


3. DSS: Service Learning Questions

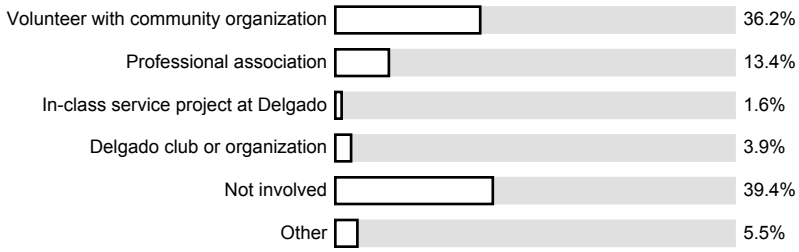
3.1) How many of your classes provide hands-on-experiences, where you apply what you learn in real world situations?



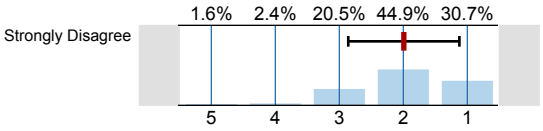
3.2) Would you be interested in taking a class that allowed you to apply what you learn in a real world situation while providing a service to a non-profit agency in the community?



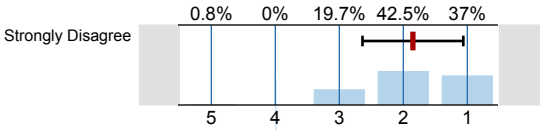
3.3) In what ways have you been involved in your community?



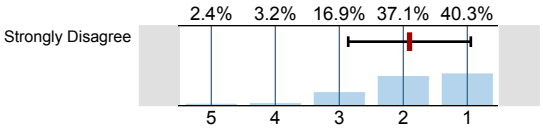
3.5) I believe that every citizen has a responsibility to serve the community.



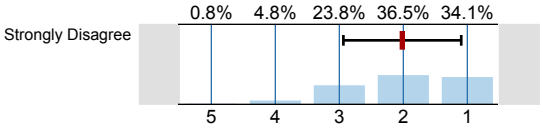
3.6) I am concerned about local community issues.



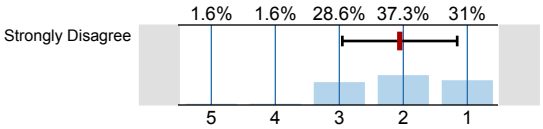
3.7) I feel that social problems influence the quality of life in my community.



3.8) I believe I can make a difference in my community.



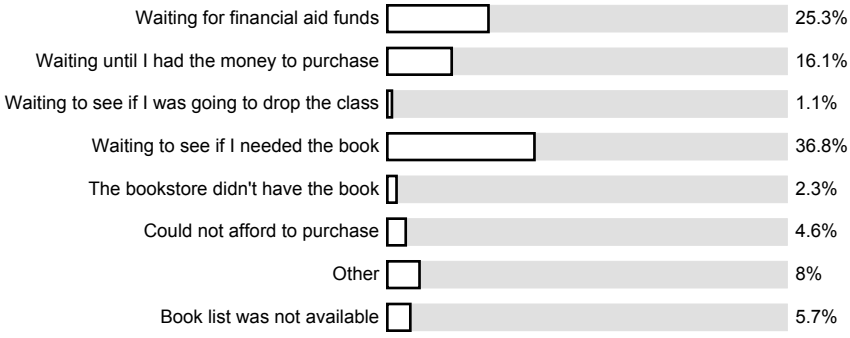
3.9) Being involved in a program to improve my community is important.



4. DSS: Textbook Questions

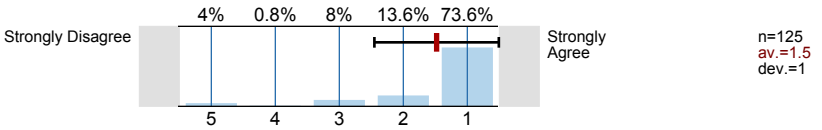
4.1) When did you purchase your textbook(s) for this semester's class(es)?

4.2) If you purchased your textbook(s) after the semester began or did not purchase at all, why?

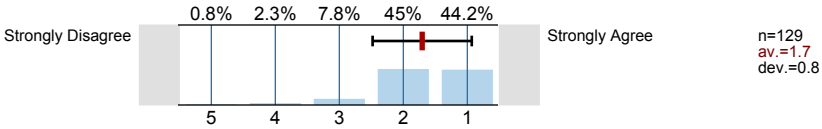


5. DSS: Website Questions

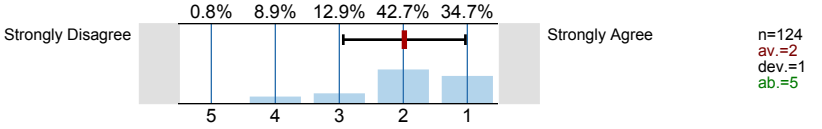
5.1) I prefer to complete admissions and registration online (applying for admission, applying for financial aid, registering) rather than face-to-face at the College.



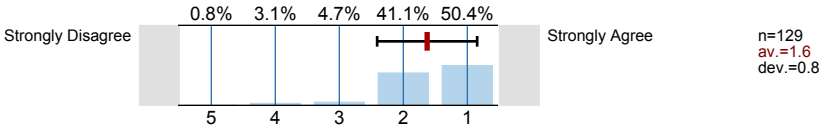
5.2) The Delgado website is user friendly and easy to navigate.



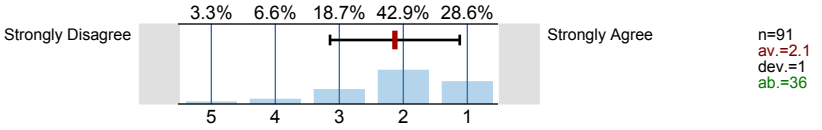
5.3) The information on the DCC webpage about my program is helpful.



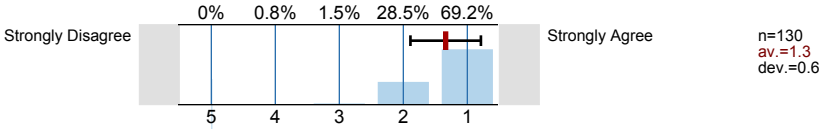
5.4) The "Current Students" page on the Delgado website contains a comprehensive list of student services and college resources.



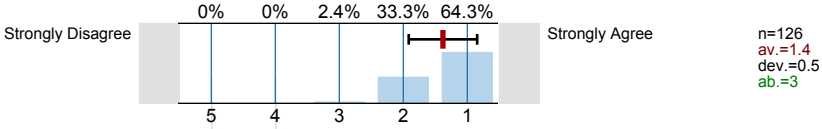
5.5) The "Future Students" page on the Delgado website contains all the infomation future students need to know about us.



5.6) Checking my Delgado email is user friendly.

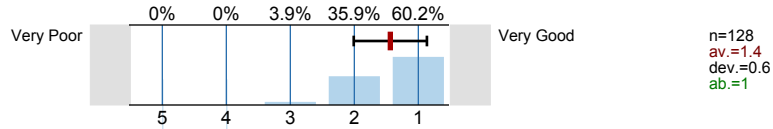


5.7) Accessing the Online Classroom (Blackboard) is user friendly.

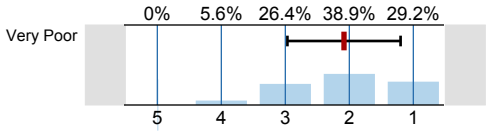


6. DSS: Online Resources

6.1) Blackboard

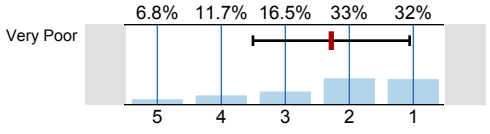


6.2) Computer labs



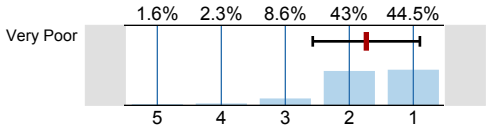
n=72
av.=2.1
dev.=0.9
ab.=56

6.3) Help Desk /DCCLIVE!/1-866-271-1458



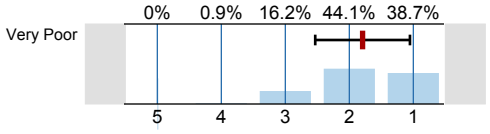
n=103
av.=2.3
dev.=1.2
ab.=26

6.4) Student Self-serve



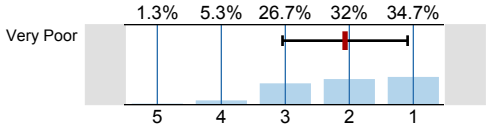
n=128
av.=1.7
dev.=0.8
ab.=2

6.5) Online Admissions



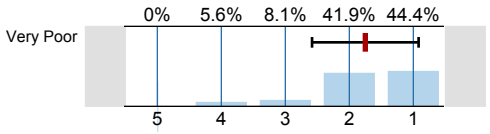
n=111
av.=1.8
dev.=0.7
ab.=17

6.6) Tegrity (recorded lectures)



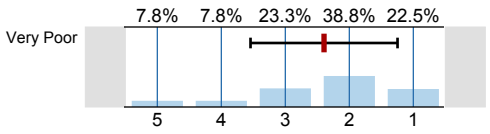
n=75
av.=2.1
dev.=1
ab.=54

6.7) Online Registration



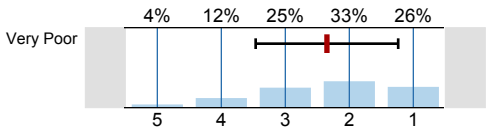
n=124
av.=1.8
dev.=0.8
ab.=5

6.8) System availability



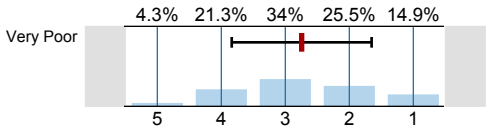
n=129
av.=2.4
dev.=1.1
ab.=1

6.9) Online Financial Aid



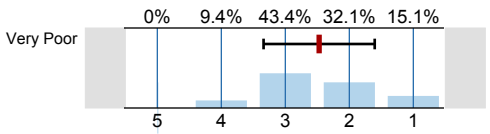
n=100
av.=2.4
dev.=1.1
ab.=30

6.10) Online Tutoring



n=47
av.=2.7
dev.=1.1
ab.=82

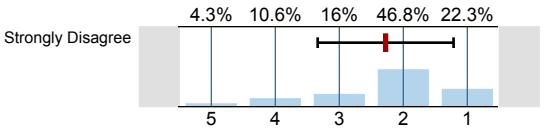
6.11) Online Library resources



n=53
av.=2.5
dev.=0.9
ab.=77

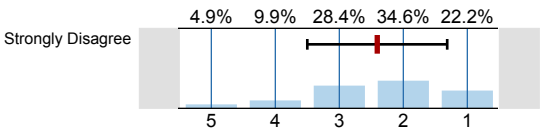
7. DSS: Campus Police Questions

7.1) Campus/site police officers are visible.



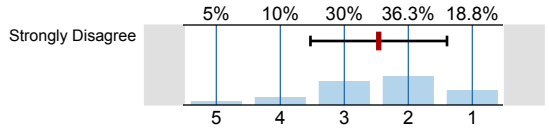
n=94
av.=2.3
dev.=1.1
ab.=34

7.2) Campus/site police officers act professionally.



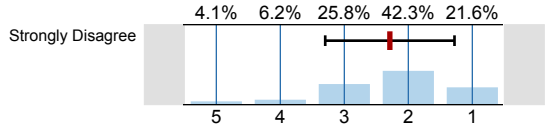
n=81
av.=2.4
dev.=1.1
ab.=46

7.3) Campus/site police officers are competent.



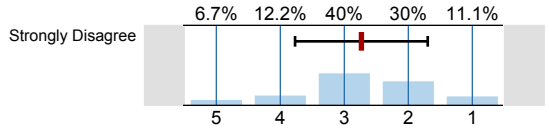
n=80
av.=2.5
dev.=1.1
ab.=47

7.4) I feel safe while at my campus/site.



n=97
av.=2.3
dev.=1
ab.=31

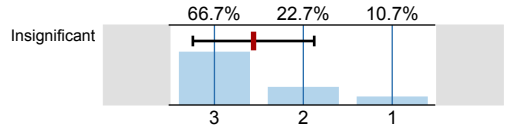
7.5) There are enough police officers at my campus/site.



n=90
av.=2.7
dev.=1
ab.=37

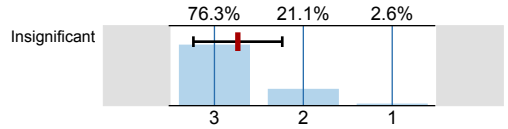
8. DSS: Security Issues

8.1) Loud music from vehicles/Portable radios



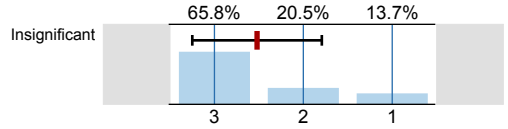
n=75
av.=2.6
dev.=0.7
ab.=53

8.2) Car horns/Alarms



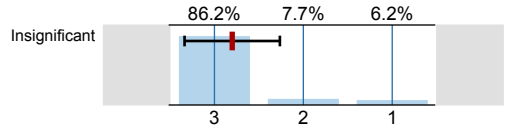
n=76
av.=2.7
dev.=0.5
ab.=53

8.3) Classroom disruptions by students



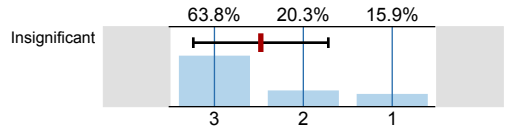
n=73
av.=2.5
dev.=0.7
ab.=55

8.4) Visible drug possession and use



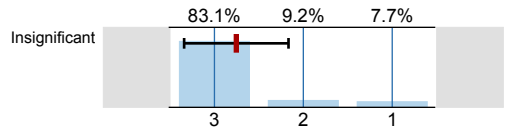
n=65
av.=2.8
dev.=0.5
ab.=64

8.5) Thefts



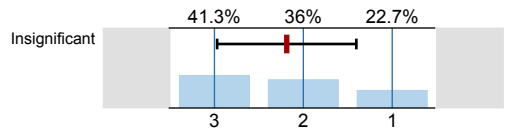
n=69
av.=2.5
dev.=0.8
ab.=59

8.6) Physical assaults or threats of violence



n=65
av.=2.8
dev.=0.6
ab.=63

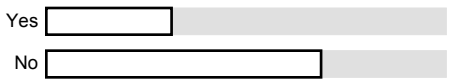
8.7) Loud and/or profane language



n=75
av.=2.2
dev.=0.8
ab.=53

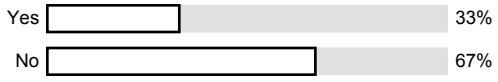
9. DSS: Transfer Advising - Answer only if you are planning to transfer to another institution

9.1) Have you received assistance in evaluating your credits from another school to be applied at Delgado?



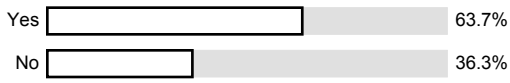
n=99

9.2) Has Delgado provided you with the information you need in order to transfer credits to another institution.



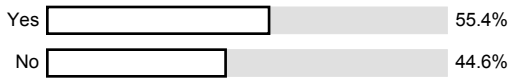
n=97

9.3) Do you know how to find information about perspective colleges/universities you are hoping to attend?



n=91

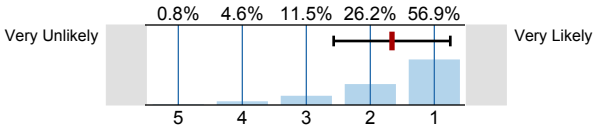
9.4) Do you know what the admissions requirements are for the prospective colleges/univeristies you are hoping to attend?



n=92

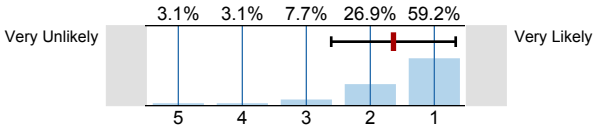
10. DSS: Communication to Students

10.1) U.S. Post Office



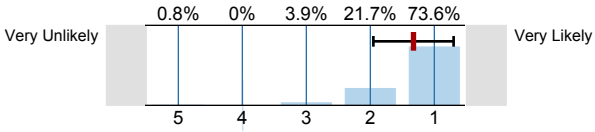
n=130
av.=1.7
dev.=0.9

10.2) Email from administration



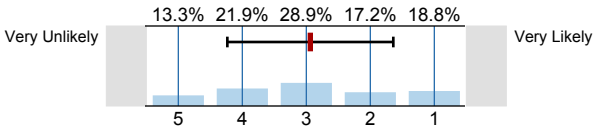
n=130
av.=1.6
dev.=1

10.3) Email from faculty/staff member



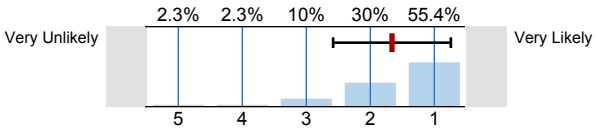
n=129
av.=1.3
dev.=0.6

10.4) Flyers/Handouts



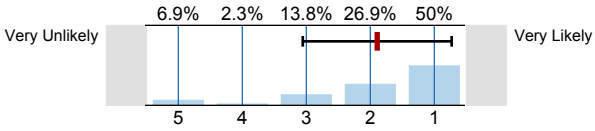
n=128
av.=2.9
dev.=1.3

10.5) Blackboard announcements



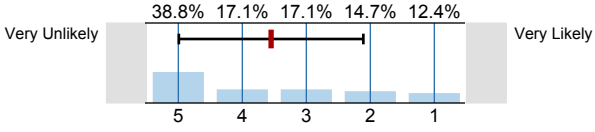
n=130
av.=1.7
dev.=0.9

10.6) Announcements in class



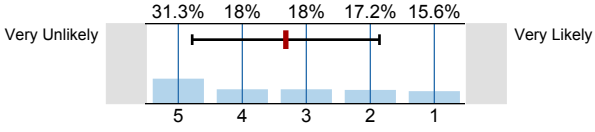
n=130
av.=1.9
dev.=1.2

10.7) Facebook/Twitter (social networking)



n=129
av.=3.6
dev.=1.4

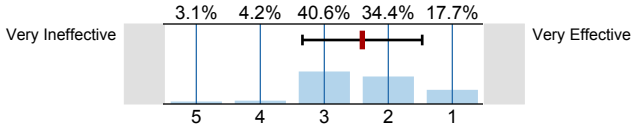
10.8) Web advertisements



n=128
av.=3.3
dev.=1.5

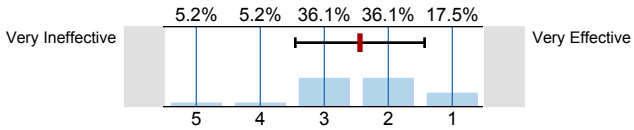
11. DSS: Communication to the Community

11.1) TV advertisements



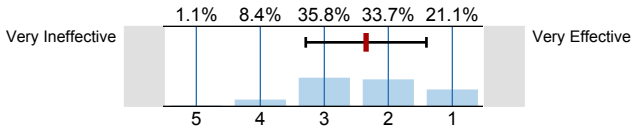
n=96
av.=2.4
dev.=0.9
ab.=33

11.2) Radio advertisements



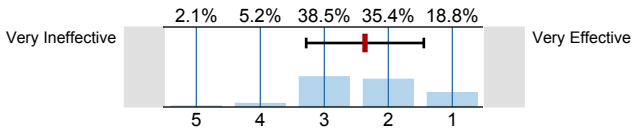
n=97
av.=2.4
dev.=1
ab.=31

11.3) Internet advertisements (NOLA.com, NewOrleans.com)



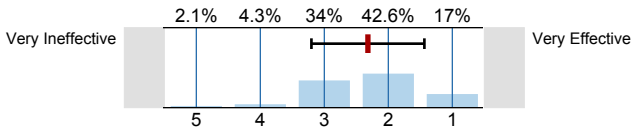
n=95
av.=2.3
dev.=0.9
ab.=33

11.4) Billboards



n=96
av.=2.4
dev.=0.9
ab.=33

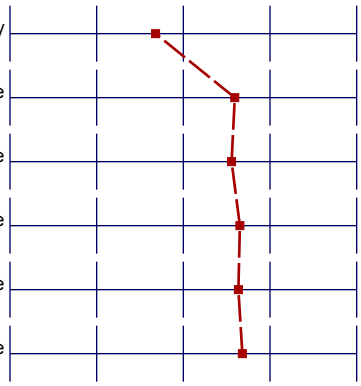
11.5) Newspaper & magazine ads



n=94
av.=2.3
dev.=0.9
ab.=34

Profile

Subgroup: DCC Student Survey Spring 2010 - online

6.2) Computer labs
Very Poor
Very Good
n=72
av.=2.1
6.3) Help Desk /DCCLIVE!/1-866-271-1458
Very Poor
Very Good
n=103
av.=2.3
6.4) Student Self-serve
Very Poor
Very Good
n=128
av.=1.7
6.5) Online Admissions
Very Poor
Very Good
n=111
av.=1.8
6.6) Tegrity (recorded lectures)
Very Poor
Very Good
n=75
av.=2.1
6.7) Online Registration
Very Poor
Very Good
n=124
av.=1.8
6.8) System availability
Very Poor
Very Good
n=129
av.=2.4
6.9) Online Financial Aid
Very Poor
Very Good
n=100
av.=2.4
6.10) Online Tutoring
Very Poor
Very Good
n=47
av.=2.7
6.11) Online Library resources
Very Poor
Very Good
n=53
av.=2.5
7.1) Campus/site police officers are visible.
Strongly Disagree
Strongly Agree
n=94
av.=2.3
7.2) Campus/site police officers act professionally.
Strongly Disagree
Strongly Agree
n=81
av.=2.4
7.3) Campus/site police officers are competent.
Strongly Disagree
Strongly Agree
n=80
av.=2.5
7.4) I feel safe while at my campus/site.
Strongly Disagree
Strongly Agree
n=97
av.=2.3
7.5) There are enough police officers at my campus/site.
Strongly Disagree
Strongly Agree
n=90
av.=2.7
8.1) Loud music from vehicles/Portable radios
Insignificant
Significant
n=75
av.=2.6
8.2) Car horns/Alarms
Insignificant
Significant
n=76
av.=2.7
8.3) Classroom disruptions by students
Insignificant
Significant
n=73
av.=2.5
8.4) Visible drug possession and use
Insignificant
Significant
n=65
av.=2.8
8.5) Thefts
Insignificant
Significant
n=69
av.=2.5
8.6) Physical assaults or threats of violence
Insignificant
Significant
n=65
av.=2.8
8.7) Loud and/or profane language
Insignificant
Significant
n=75
av.=2.2
10.1) U.S. Post Office
Very Unlikely
Very Likely
n=130
av.=1.7
10.2) Email from administration
Very Unlikely
Very Likely
n=130
av.=1.6
10.3) Email from faculty/staff member
Very Unlikely
Very Likely
n=129
av.=1.3
10.4) Flyers/Handouts
Very Unlikely
Very Likely
n=128
av.=2.9
10.5) Blackboard announcements
Very Unlikely
Very Likely
n=130
av.=1.7
10.6) Announcements in class
Very Unlikely
Very Likely
n=130
av.=1.9
10.7) Facebook/Twitter (social networking)
Very Unlikely
Very Likely
n=129
av.=3.6

10.8)	Web advertisements	Very Unlikely	Very Likely	n=128 av.=3.3
11.1)	TV advertisements	Very Ineffective	Very Effective	n=96 av.=2.4
11.2)	Radio advertisements	Very Ineffective	Very Effective	n=97 av.=2.4
11.3)	Internet advertisements (NOLA.com, NewOrleans.com)	Very Ineffective	Very Effective	n=95 av.=2.3
11.4)	Billboards	Very Ineffective	Very Effective	n=96 av.=2.4
11.5)	Newspaper & magazine ads	Very Ineffective	Very Effective	n=94 av.=2.3