

**Office of Institutional Research** 

# Graduate Intent and Satisfaction Survey Fall 2009 to Spring 2010



Prepared by the Office of Institutional Research June 9. 2011

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#### Methodology

Graduates are surveyed at the time they apply for graduation.

#### **Summary of Graduate Satisfaction Results**

- ✓ 939 out of 1,320 graduates filled out the survey.
- ✓ 47.5% were Caucasian and 31% African American.
- In general, 2009-2010 graduates were more satisfied with Delgado than those of the previous year.
- ✓ 89.6% were satisfied with their overall Delgado experience.
- ✓ 84.6% were satisfied with their overall coursework.
- Delgado's Website and the Northshore Labs and faculty compentency

were among the highest rated items.

- 72% Plan to continue their education after graduation.
- 89% of respondents are already employed; 55% in a field related to their studies.

		G	raduate l	ntent				
		Number	Percent		1	P		
ndents -Graduate Intent		918	69.5%		7.3			
Respondents -Graduate Sati	isfaction	939	71.1%					
Total Graduates		1,320						
After Graduation do you pla	n to:		Yes	%	No	%	No Response	%
Continue your Education?			665	72.4%	148	16.1%	177	19.3%
If so, do you plan to continue i study or a related field?	n your current	field of	593	89.2%				
•							· ·	
At what institution did you c	ontinue your			Employme Employed	nt Status		EOA	00.00
education?				Employed in	a related field		594 332	<b>89.3%</b> 55.9%
Delgado Community College		96		1.7	ployment in rela	ted field	79	13.3%
Dillard University		5		Not Emplo			289	43.5%
Loyola University		22			ployment in a rel	lated field	237	82.0%
LSU		56			,			- / ·
Nicholls State		6		No Respor	nse		35	5.3%
Our Lady of Holy Cross Colleg	je	13						
SUNO		33				ur field, why:		
UNO		129			mployed in		350	
Xavier		12		Seeking en		n field	237	67.7%
Other No Response		252 41		Continuing Not enough		rfielde	32	<u>9.1%</u> 1.1%
No Response		41		Salaries no		i lielus	6	1.7%
Total		665		Prefer to we		er field	6	1.7%
10101				Need more			1	0.3%
				Other			20	5.7%
				No Respon	se		44	12.6%
500				432				
450				452				
400				-				
350				-				
300								
250		217						
200	100							
200	108							
150								
150 100		_			5	50		
150		_			5			
150 100					5			
150 100 50 0	ployed - Only	Continui Education -	-	Employed & cinue Educatio	Not Empl	oyed /Not nue Ed.		
150 100 50 0			-		Not Empl	oyed /Not		
150 100 50 0 Emp	ployed - Only	Education -	only Cont	inue Educatio	Not Empl on Contir	oyed /Not nue Ed.	in your caree	r?
150 100 50 0 Emp Have you obtained ad	ployed - Only Ivanced skills	Education -	only Cont	inue Educatio	Not Empl on Contir	oyed /Not nue Ed.	in your caree	r?
150 100 50 0 Emp	ployed - Only	Education - s as a result 68.4%	only Cont	inue Educatio	Not Empl on Contir	oyed /Not nue Ed.	in your caree	r?

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### **Graduate Satisfaction**

# **Demographics of respondents**

Gender		
Female	654	69.6%
Male	218	23.2%
No Response	67	7.1%
Total	939	100.0%

Ethnicity		
African American	291	31.0%
Native American	11	1.2%
Caucasian	447	47.6%
Asian	44	4.7%
Hispanic	53	5.6%
Non-resident Alien	3	0.3%
No Response	90	9.6%
Total	939	100.0%

Ethnici	ty
<ul> <li>Caucasian</li></ul>	<ul> <li>Asian 5%</li> <li>Hispanic 6%</li> <li>Non-resident Alien 1%</li> </ul>

Campus		
City Park	481	51.2%
West Bank	81	8.6%
Charity	205	21.8%
Northshore Site	23	2.4%
Other	15	1.6%
No Response	134	14.3%
Total	939	100.0%

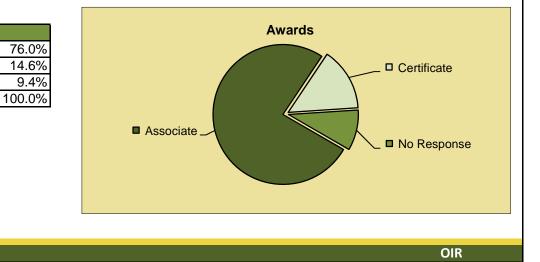
714

137

88

939

Campus
City Park
<ul> <li>No Response</li> </ul>



6/9/201<u>1</u>

Awards Associate

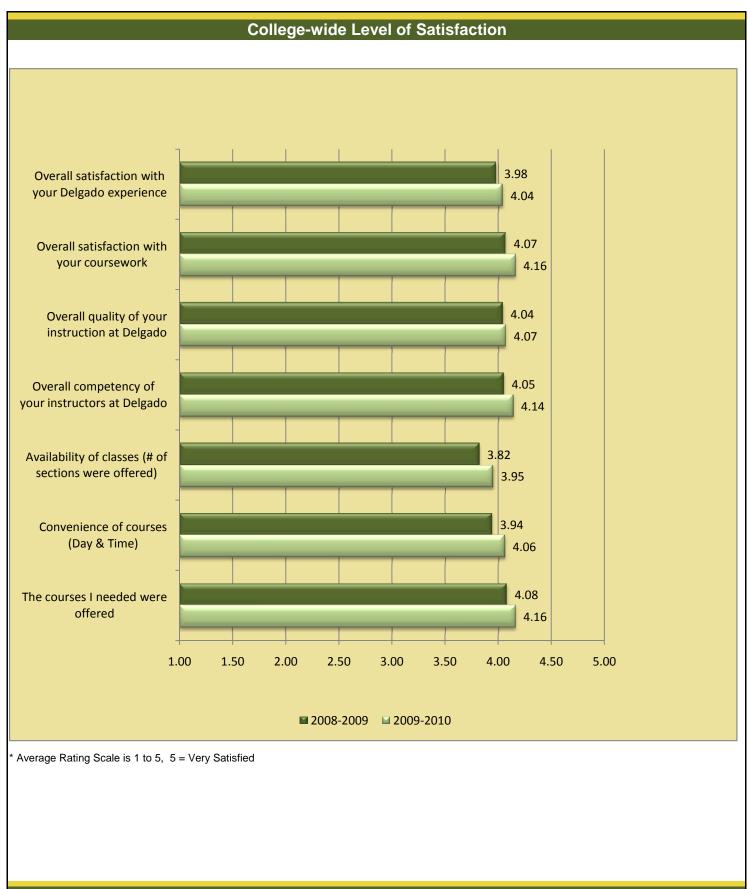
Certificate

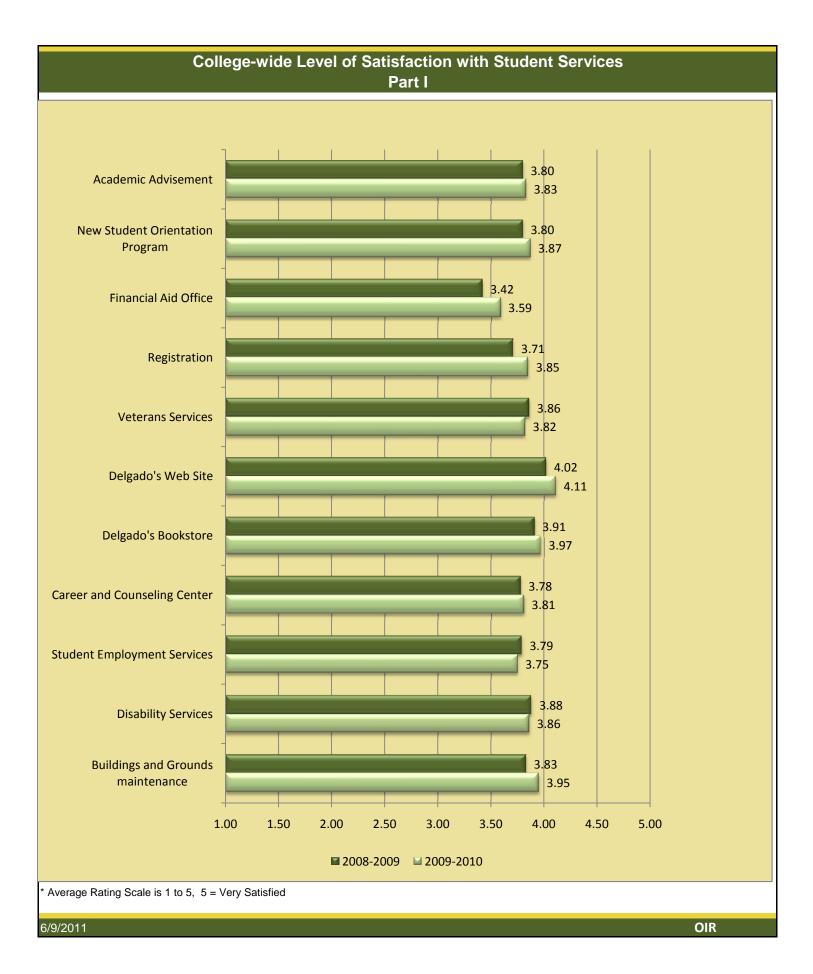
Total

No Response

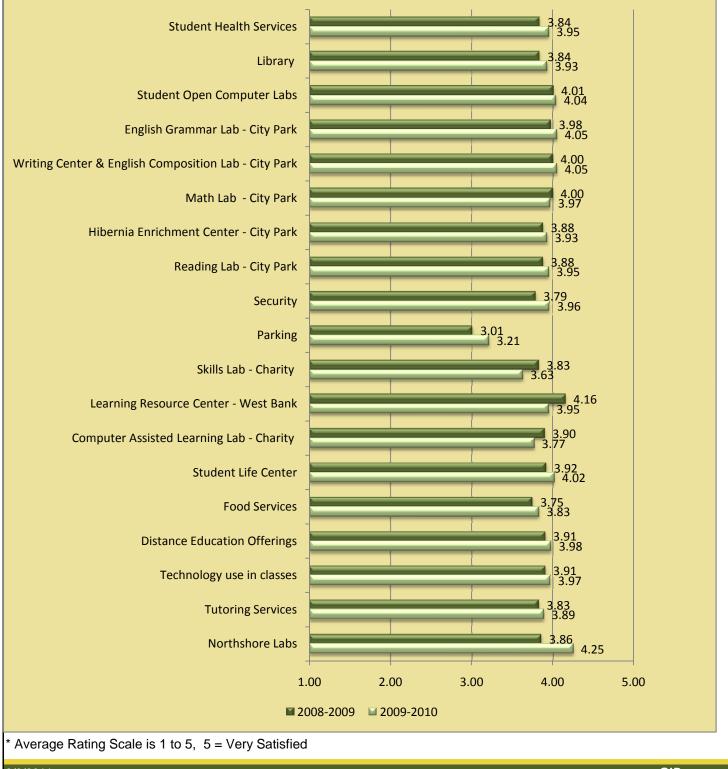
<b>College Wide</b>	Level of Satisfaction
Solidge Hide	

College Wide Level of Satisfaction:	Ave Rati		who res	% of students who responded positively**		
	2008-2009	2009-2010	2008-2009	2009-2010		
Overall satisfaction with your Delgado experience	3.98	4.04	76.0%			
Overall satisfaction with your coursework	4.07	4.16	82.2%	84.6%		
Overall quality of your instruction at Delgado	4.04	4.07	79.5%	80.6%		
Overall competency of your instructors at Delgado	4.05	4.14	80.1%	84.3%		
Availability of classes (# of sections were offered)	3.82	3.95	69.2%	76.6%		
Convenience of courses (Day & Time)	3.94	4.06	73.3%	79.6%		
The courses I needed were offered	4.08	4.16	80.3%	84.6%		
Student Services						
Academic Advisement	3.80	3.83	66.6%	70.5%		
New Student Orientation Program	3.80	3.87	65.3%	69.8%		
Financial Aid Office	3.42	3.59	52.8%	59.1%		
Registration	3.71	3.85	63.7%	70.8%		
Veterans Services	3.86	3.82	62.8%	65.7%		
Delgado's Web Site	4.02	4.11	77.8%	82.1%		
Delgado's Bookstore	3.91	3.97	72.2%	77.1%		
Career and Counseling Center	3.78	3.81	62.6%	65.7%		
Student Employment Services	3.79	3.75	61.9%	62.7%		
Disability Services	3.88	3.86	64.7%	66.0%		
Buildings and Grounds maintenance	3.83	3.95	67.2%	64.7%		
Student Health Services	3.84	3.95	65.7%	72.3%		
Library	3.84	3.93	69.1%	74.6%		
Student Open Computer Labs	4.01	4.04	76.4%	79.0%		
English Grammar Lab - City Park	3.98	4.05	69.0%	74.5%		
Writing Center & English Composition Lab - City Park	4.00	4.05	68.9%	74.4%		
Math Lab - City Park	4.00	3.97	70.5%	72.3%		
Hibernia Enrichment Center - City Park	3.88	3.93	63.3%	70.6%		
Reading Lab - City Park	3.88	3.95	63.7%	71.19		
Security	3.79	3.96	66.3%	76.4%		
Parking	3.01	3.21	42.5%	48.5%		
Skills Lab - Charity	3.83	3.63	73.0%			
Learning Resource Center - West Bank	4.16	3.95	76.8%	84.5%		
Computer Assisted Learning Lab - Charity	3.90	3.77	74.9%	82.2%		
Student Life Center	3.92	4.02	70.5%	76.9%		
Food Services	3.75	3.83	63.5%			
Distance Education Offerings	3.91	3.98	68.8%			
Technology use in classes	3.91	3.97	70.8%			
Tutoring Services	3.83	3.89	64.1%			
Northshore Labs	3.86	4.25	61.4%	75.0%		
<ul> <li>* Scale is 1 to 5, 5 = Very Satisfied</li> <li>** Percentage of students who responded Satisfied or V</li> </ul>	ery Satisfied					

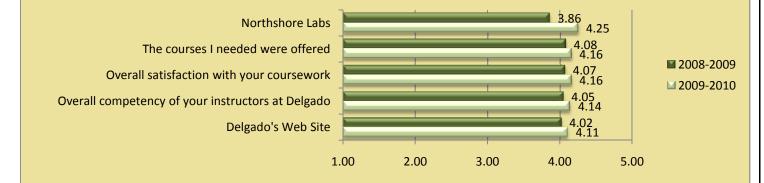








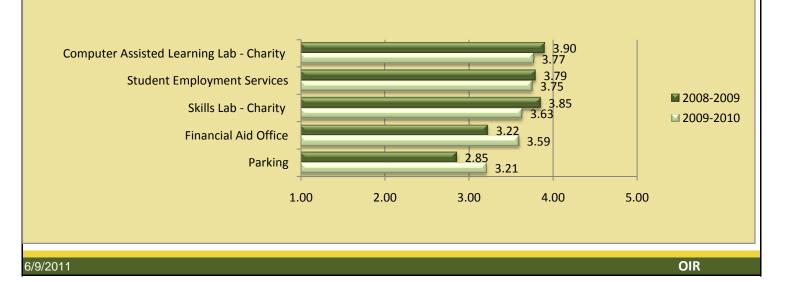
Top and Bottom Five Rated Services						
Top Five Rated Services	Aver Rati		% of st who res positi	ponded		
	2008-2009	2009-2010	2008-2009	2009-2010		
Northshore Labs	3.86	4.25	61.4%	75.0%		
The courses I needed were offered	4.08	4.16	80.3%	84.6%		
Overall satisfaction with your coursework	4.07	4.16	82.2%	84.6%		
Overall competency of your instructors at Delgado	4.05	4.14	80.1%	84.3%		
Delgado's Web Site	4.02	4.11	77.8%	82.1%		



Five Lowest Rated Services	vices Average Rating*		% of students who responded positively**		
	2008-2009	2009-2010		2008-2009	2009-2010
Computer Assisted Learning Lab - Charity	3.90	3.77		74.9%	82.2
Student Employment Services	3.79	3.75		61.9%	62.7
Skills Lab - Charity	3.85	3.63		67.9%	79.4
Financial Aid Office	3.22	3.59		52.8%	59.1
Parking	2.85	3.21		42.5%	48.5

\* Scale is 1 to 5, 5 = Very Satisfied

\*\* Percentage of students who responded Satisfied or Very Satisfied



### **City Park Campus Level of Satisfaction**

City Park Campus Level of Satisfaction:	Average Rating*			
Total City Park Responded: 481	2008-2009	2009-2010		
Overall satisfaction with your Delgado experience	4.06	4.12		
Overall satisfaction with your coursework	4.16	4.26		
Overall quality of your instruction at Delgado	4.13	4.16		
Overall competency of your instructors at Delgado	4.16	4.21		
Availability of classes (# of sections were offered)	3.96	3.98		
Convenience of courses (Day & Time)	3.99	4.10		
The courses I needed were offered	4.15	4.21		

udents sponded vely**
2009-2010
81.5%
87.2%
83.7%
86.7%
76.8%
79.5%
85.9%

% of students who responded

-2009 69.4%

64.2%

55.0%

65.6%

64.7%

77.1%

73.7%

63.9%

62.4%

64.5%

70.0%

67.1%

64.0%

75.8%

71.2%

70.9%

72.9%

67.5%

65.2%

65.0% 43.3%

73.0%

68.5%

70.9%

70.8%

68.6%

64.1%

positively\*\* 2009 2009-2010

70.9%

65.8%

54.0%

71.2%

64.3%

79.1%

74.1%

63.3%

59.7%

63.1%

71.3%

68.4%

69.1%

74.4%

74.5%

73.1%

69.6%

68.9%

67.8% 75.1%

47.8%

76.9%

68.8%

71.8%

74.2%

67.9%

66.5%

City Park Campus Level of Satisfaction:		Average Rating*			
	2008-2009	2009-2010			
Academic Advisement	3.89	3.88			
New Student Orientation Program	3.82	3.87			
Financial Aid Office	3.53	3.50			
Registration	3.82	3.89			
Veterans Services	3.92	3.86			
Delgado Web Site	4.05	4.10			
Delgado Bookstore	3.96	3.95			
Career and Counseling Center	3.84	3.82			
Student Employment Services	3.84	3.72			
Disability Services	3.88	3.86			
Buildings and grounds maintenance	3.91	3.89			
Student Health Center	3.89	3.95			
Library	3.76	3.85			
Student Open Computer Lab	4.02	3.96			
English Grammar Lab	4.04	4.05			
Writing Center & English Composition Lab	4.05	4.05			
Math Lab	4.05	3.97			
Hibernia Enrichment Center	3.99	3.93			
Reading Lab	3.96	3.95			
Security	3.83	3.94			
Parking	3.12	3.25			
Student Life Center	3.99	3.80			
Food Services	3.89	3.87			
Distance Education Offerings	3.98	4.00			
Technology used in classes	3.95	4.01			
Tutoring Services	3.97	3.90			
Northshore Labs	3.97	3.89			

\* Scale is 1 to 5, 5 = Very Satisfied

\*\* Percentage of students who responded Satisfied or Very Satisfied

### West Bank Campus Level of Satisfaction

Rated by Westbank students only	Aver Rati	
	2008-2009	2009-2010
Total Responding	51	81
Overall satisfaction with your Delgado experience	4.32	4.29
Overall satisfaction with your coursework	4.38	4.42
Overall quality of your instruction at Delgado	4.32	4.33
Overall competency of your instructors at Delgado	4.23	4.37
Availability of classes (# of sections were offered)	3.97	3.99
Convenience of courses (Day & Time)	4.15	4.12
The courses I needed were offered	4.23	4.06

% of students who responded positively**					
2008-2009	2009-2010				
87.8%	87.8				
94.6%	95.8%				
89.2%	87.3%				
86.3%	88.0%				
74.0%	73.0%				
82.2%	79.7%				
83.6%	78.0%				

#### Student Services

Academic Advisement	4.07	4.04	75.7%	5 79.4%
New Student Orientation Program	3.98	4.02	73.8%	5 79.2%
Financial Aid Office	3.88	3.99	66.2%	61.0%
Registration	4.1	4.08	74.6%	5 77.0%
Veterans Services	4.03	3.67	64.9%	54.2%
Delgado's Web Site	4.15	4.39	81.1%	92.3%
Delgado's Bookstore	4.03	4.23	71.0%	85.3%
Career and Counseling Center	3.98	4.03	66.0%	5 75.5%
Student Employment Services	3.96	3.87	64.4%	65.7%
Disability Services	4.11	4.24	69.4%	82.8%
Buildings and Grounds maintenance	4.08	4.15	76.2%	86.6%
Student Health Services	4.04	4.26	73.5%	91.3%
Library	4.13	4.22	78.1%	85.0%
Security	3.9	4.15	70.5%	81.6%
Parking	3.53	3.38	59.6%	57.4%
Learning Resource Center - West Bank	4.16	4.29	76.8%	84.5%
Student Life Center	4.04	4.12	74.1%	82.2%
Food Services	3.91	3.95	66.0%	66.7%
Distance Education Offerings	4.17	4.15	81.3%	80.5%
Technology use in classes	4.22	4.24	82.4%	88.7%
Tutoring Services	4.02	4.19	72.3%	83.0%
* Social is 1 to 5 5 - Vary Satisfied				

\* Scale is 1 to 5, 5 = Very Satisfied \*\* Percentage of students who responded Satisfied or Very Satisfied

# Charity School of Nursing Level of Satisfaction

Rated by CSN students only	Average Rating*			
Total Responded: 298	2008-2009	2009-2010		
Total Responding	298	205		
Overall satisfaction with your Delgado experience	3.79	3.73		
Overall satisfaction with your coursework	3.85	3.82		
Overall quality of your instruction at Delgado	3.82	3.76		
Overall competency of your instructors at Delgado	3.84	3.86		
Availability of courses	3.56	3.68		
Convenience of courses	3.81	3.76		
The courses I needed were offered	3.95	3.56		

% of students who responded positively**				
2008-2009	2009-2010			
69.1%	73.9%			
76.7%	77.2%			
72.8%	70.5%			
74.8%	79.6%			
63.3%	75.4%			
71.8%	79.8%			
79.4%	84.9%			

#### **Student Services**

Academic Advisement	3.57	3.56	60.2%	64.1%
New Student Orientation Program	3.73	3.68	65.0%	74.7%
Financial Aid Office	3.20	3.67	48.4%	62.8%
Registration	3.42	3.53	56.0%	65.4%
Veterans Services	3.72	3.83	59.1%	70.3%
Delgado's Web Site	3.93	3.73	77.7%	84.0%
Delgado's Bookstore	3.80	3.78	70.8%	79.3%
Career and Counseling Center	3.66	3.61	60.7%	66.2%
Student Employment Services	3.66	3.76	60.9%	66.9%
Disability Services	3.78	3.73	63.5%	66.0%
Buildings and grounds maintenance	3.65	3.83	60.4%	73.9%
Student Health Services	3.69	3.79	61.3%	77.4%
Library	3.87	3.91	73.8%	82.1%
Parking	2.72	2.91	38.1%	43.6%
Security	3.72	3.81	68.9%	80.0%
Food Services	3.41	3.61	53.1%	63.3%
Distance Education Offerings	3.70	3.78	62.4%	75.8%
Technology use in classes	3.76	3.53	69.2%	69.9%
Computer Assisted Learning Lab - Charity	3.86	3.77	74.9%	82.2%
Skills Lab - Charity	3.83	3.63	73.0%	79.4%
* Scale is 1 to 5, 5 = Very Satisfied				

\* Scale is 1 to 5, 5 = Very Satisfied

\*\* Percentage of students who responded Satisfied or Very Satisfied

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# Employment Status Prior to Graduation

All Campuses	Employed in a Related	Employed in an Unrelated	*Not	Unknown if in a Related	
*Based on Reported Job Titles	Field	Field	Employed	Field	Total
Accounting	9	17	8	0	34
Admin Office Technology	2	2	1	0	5
American Sign Language	2	3	0	0	5
American Sign Language - Interpreting	0	1	1	0	2
Business Administration	28	31	18	0	77
Care & Development of Young Children	14	13	10	0	37
CET - Architectural Tech	0	8	1	0	9
CET - Civil Tech.	2	0	0	0	2
CET - Construction Mgt	2	0	0	0	2
Computer Aided Drafting & Design	1	9	7	0	17
Computer Info Technology	3	7	2	0	12
Computer Networking Tech	2	1	1	0	4
Computer Repair	0	0	0	0	0
Construction Management	0	0	0	0	0
Criminal Justice	5	16	4	0	25
Culinary Arts	14	0	1	0	15
Diagnostic Medical Sonography	0	0	0	0	0
Dietetic Technician	0	1	5	0	6
Elect Electronics Engr Tech	0	0	0	0	0
Electrical Construction	0	0	0	0	0
Emergency Med Tech	2	0	1	0	3
EMT - Paramedic	0	0	0	0	0
EST - Biomedical Equip Repair	1	0	0	0	1
EST - Computer Repair	4	0	1	0	5
EST-Electronics Repair	2	5	3	0	10
Fine Arts	0	2	2	0	4
Fire Protection Technology	5	0	0	0	5
Funeral Service Education	3	3	1	0	7
				-	
General Studies/Science	12	17	11 1	0	40 5
Health Information Technology Horticulture Technology	2	1 0	1	0	3
	2	0		0	
Hospitality Interior Design	0		1 0	0	3
		1			1
Legal Secretary	1	2	5	0	8
Management	6	8	3	0	17
Massage Therapy	3	5	2	0	10
Medical Coding	1	2	3	0	6
Medical Lab Technician Motor Vehicle Technology	4	1	5	0	10
	11	1	0	0	12

All Campuses	Employed in	Employed in		Unknown if in	
	a Related	an Unrelated	*Not	a Related	
*Based on Reported Job Titles	Field	Field	Employed	Field	Total
Music	0	0	1	0	1
Nuclear Medicine Technology	0	0	0	0	0
Nursing	62	21	84	0	167
Occupational Therapy Assistant	1	2	5	0	8
Ophthalmic Medical Assistant	2	3	2	0	7
Pastry Arts	4	1	1	0	6
Performance & Media Art	1	6	3	0	10
Pharmacy Technician	5	3	5	0	13
Physical Therapist Assisting	1	0	0	0	1
Practical Nursing	1	1	4	0	6
Radiological Technology	14	2	3	0	19
Radiation Therapy -Certificate	0	0	0	0	0
Respiratory Care Technology	3	4	6	0	13
Safety & Health Tech	2	0	2	0	4
Surgical Technology	5	2	4	0	11
Teaching	1	3	5	0	9
Visual Communications	4	7	4	0	15
Veterinary Technology	11	1	2	0	14
Website Developer	0	0	2	0	2
No Response**	0	0	0	0	0
Total	201	192	147	0	540

# Employment Status Prior to Graduation(cont.)

Academic advisement needs lots of improvement. Hard to see a counselor and when you do, they don't help. No course plan. Classes are not offered when I need them.

Additional computer use on campus and in classrooms needed. Additional student parking space needed.

An all around good experience.

Book store price way too high

Charity need its own book store offering Nursing Books, at very inconvenient to have to come all the way to city park campus to get books and supplies and making us awful.

Charity needs parking facility to accommodate everyone.

Charity nees to totally re-ramp their curriculum. Tests close to impossible to pass. Not based on lecture & notes. Need some sort of credit for clinicals, not just 5 or 6 and credit(points) for the professional issues. No way to make any extra credit...

Charity school of nursing was a great experience. All the instructors are skilled in what they do.

Computer labs for computer networking NEED equipment. No one knows anything when you need something done and you get sent from place to place.

Cut out red tape.

Dealing with Fin. aid office was always difficult and sometimes employees were rude and put out to even help FACE TO FACE - were very helpful on the phone. Only a small # of books were available for Vet Tech programe when they knew there are always 2...

Delgado City Park Campus is very unorganized overall. I'm so glad that I'm finally graduating because I'm tired of dealing with this school's incompetence. Charity is much more organized and willing to seek answers to questions I may have. I was upse...

Delgado needs to be more involved with the Prince's ('Sheetmetal'? unable to transcribe) Trust Apprentice Program or get out of it entirely. Leaving students to fend for themselves is unacceptable.

Delgado Northshore needs to get things better organized. The school is too small. Instructors seem unqualified. SURG Tech Program should not be offered on the Northshore. Employee attitudes are less than desirable.

Delgado was a great experience.

Delgado was a successful experience

Delgado's closed family atmosphere and people made me feel welcome and confident in completing my degree.

Every semester I had to jump through hoops to register for my courses - the reason given that the registrar "didn't have the necessary paper work" - even though I turned the SAME paperwork in 3X. Extremely unorganized, disappointing + a huge waste of time.

Finacial aid has never been helpful. Out of the 3 years I have been attending Delgado I had problems w/ this department every semester, due to lack of communication. The employees were rude, not informative, & seemed to be incapable of performing.

Financial Aid office never answer the phones or call back when message is left. Its better more that they set up the 24hr help line.

For future students, Delgado's website should be accessible 24 hrs.

Get the teachers to use tegrity. It's VERY helpful.

Good Job Delgado

Good school.

Great school!

Great School!!!

Great teaching staff.

I am very satisfied with everything.

I did not like the parking on the Northshore.

I don't want to leave.

I finally made it. Thank you all and Goodbye!

I had a great overall experience at DCC

I had a wonderful experience as a student while attending Delgado Community College.

I have been treated very rudely by staff members of financial aid and registar. I feel they are overwhelmed and tired of helping students.

I have enjoyed every experience I ever had here at DCC.

I only take classes online & I think Delgado does a great job offering them.

I really wish that more counseling was available for students. A lot of "counselors" seem as if they don't want to be bothered. Also more internships would have been nice.

I wish there was more parking.

I would like to see more communication with financial aid and students. Parking is a real problem at all campuses.

I'm proud of myself

I'm very satisfied. No comments to be made.

Instructors at charity school of nursing do not want to use Tegrity.

It was a pleasure, hope to be back soon for the surgical tech program. Thanks.

Legal Secretary program is not up-to-date and not very thorough. It will be difficult to find an entry-level position after graduation.

Less teacher parking spots and more yellow. Better financial aid services and people.

Love the WISE women's center!

Make Tegrity mandatory for all instructors to use! It's part of the technology fee we pay...Use it!

Make this entire process more convient. Put it online.

More parking needed on WB

More student parking spots.

More student parkings.

My entire experience at Delgado has been extremely friendly, personal, and effective. Delgado Community College is indeed one of New Orleans's best-kept secrets.

My experience at Delgado has been great! I'm going to miss Delgado dearly.

My over all experience at DCC-city park was very life enriching, the only problem I ever had that was with my advisor.

My teachers within the Radiologic Technology program were wonderful and an overal excellent experience. My experiences outside of the depart. were very frustrating. Any time I needed to find out financial information concerning tops and my scholarshi...

My years at Delgado were great. I just have one suggestion. To have more classes available to the student who have to take night classes!

Not being able to print my Phys Scie power points for class was very discouraging.

Not Satisfied with my advisor!

Our teacher was incompetent, unprofessional and lacked basic construction knowledge. We had talked about this with the Delgado/LTC Rep., however our concerns fell on deaf ears. Grades were based on arbitrary "observations" and .....

Over all study was excellent, only complaint are online classes requiring students to appear once a week at a specific time for class. Kind avoids out the point of taking an online class.

Overall a good experience.

Overall I think that Delgado Community College is a good and safe learning environment for anyone to learn at.

Parking at the Slidell campus needs to be changed. First they wanted students to pay for a parking decal and then half the time we had to park in the back lot way behind the LA works center. Also, with the New Higher One Debit/Credit cards,

Parking is awful. There are more teacher spots that student spots. There are always a bunch of open teacher spots but the student secton is ALWAYS full.

Parking options for charity students.

Pastry Art classes need some serious attention. Had I not already started here I would have left.

Some teachers (new) need to be guided and trained well

Technology was fine when they used it! Teacher should use Tegrity more.

Students not allowed to use major equipment in Architecture lab or CADD LAB. (Large Plotter) forced to go pay for printing even though equipment is in the classroom. Teacher always claims its "broken", even though it has never been used once.

Tegrity never worked properly

Thank you all at Delgado.

The FV's in the student life center were a waste of money.

The North shore classes need a better location & MORE parking.

The only thing I had a problem w/ was parking.

The parking or lack there of should be addressed. I think that no student that pays tuition should have to also BUY a parking sticker.

There is never enough parking in the front lot. The books are way too expensive and I could not resell one book because it was an old edition but it's the one my professor uses, which I did not really use.

There should be a way for teachers to let upcoming grad students take their finals early.

There should be more availability for certain courses. Having to wait an extra semester for a class to be offered, only makes us wait longer to graduate.

There should be more student parking closer to the buildings.

This is the most disorganized school I have ever attended.

This school has lots of problems particularly in the administration.

Use Tegrity for all classes @ Charity!!!

Very inadequate info.

Would be nice IF cafeteria was open later past 2:30 pm. Parking for faculty should be cut down to meet student overflow. More flexibility in both curriculum.

Would nice to see continuing steady improvements regarding departments, concerning financial aid, registration, keeping students from doing repetitious paperwork and able to receive adequate help that is available for students that seek and need it. ...