



Office of Institutional Research

Graduate Follow-Up Survey

Spring 2011



Prepared by the Office of Institutional Research

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Methodology

Graduates were surveyed six months after their graduation. Graduates are contacted via email. Academic departments are asked to contact their graduates and encourage them to answer the survey.

Graduate Experiences

	Number	Percent
Total Respondents	230	37.1%
Total Graduates	620	

After Graduation did you :	Yes	%	No	%	No Response	%
Continue your Education?	101	43.9%	128	55.7%	1	0.4%
Is your current major related to your major at Delgado?	71	70.3%	28	21.9%	2	2.0%

At what institution did you continue your education?

Delgado Community College	16
Dillard	0
UNO	28
SUNO	5
Loyola University	1
Our Lady of Holy Cross College	4
LSU	8
Nicholls State University	0
Southeastern Louisiana University	4
Southern University	0
Tulane	4
Xavier	0
Other	29
No Response	2
Total	101



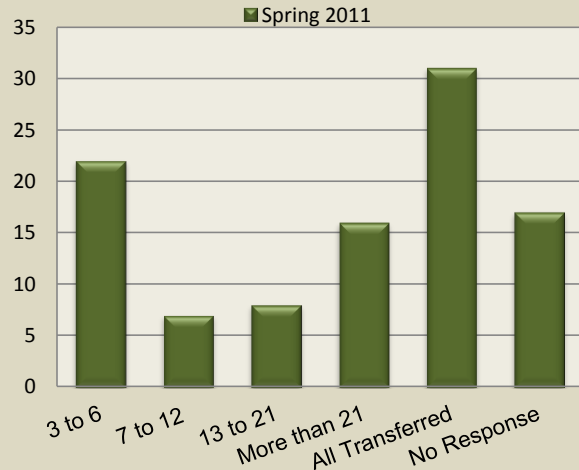
Number of Delgado Non-Developmental Credit Hours Unable to Transfer

3 to 6	22	21.8%
7 to 12	7	6.9%
13 to 21	8	7.9%
More than 21	16	15.8%
All Transferred	31	30.7%
No Response	17	16.8%
Total	101	100.0%

Reasons Delgado Non-Developmental Credit Hours were not Transferred

Changed Major	2	2.9%
No comparable course	38	54.3%
Grade in course	5	7.1%
Other	16	22.9%
No Response	9	12.9%
Total	70	100.0%

Non-Transferable Credit Hours



Graduate Experiences

Level of Satisfaction in relation to the field of study:	Average Rating*	
	Number	Average
	Spring 2011	
I feel well prepared from my studies at Delgado to continue my education	162	3.96
I was able to transfer most of my credits earned at Delgado to my four-year institution	NA	NA

% of students who responded positively**	
Number	%
Spring 2011	
119	73.5%
NA	NA

* Scale is 1 to 5, 5 = Strongly Agree

** Percentage of students who responded Agree or Strongly Agree

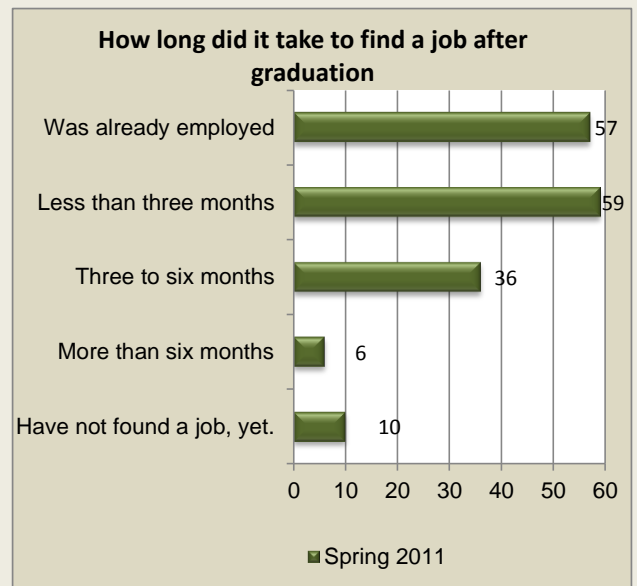
Employment Experiences

Employment Analysis	Yes	%	No	%	No Response	%
Are you currently employed?	184	80.0%	40	17.4%	6	2.6%
Is your job related to your field of study?*	128	69.6%	55	29.9%	1	0.5%
Have you changed jobs since graduating?*	55	29.9%	128	69.6%	1	0.5%
Have you received a promotion or salary increase since graduating?*	75	40.8%	108	58.7%	1	0.5%
Do you attribute your promotion or salary increase to skills acquired at Delgado?*	65	86.7%	9	12.0%	1	1.3%
Are you generally satisfied with your chosen occupation?*	148	80.4%	27	14.7%	9	4.9%

*Averages based on only those students who responded as being employed.

**Averages based on only those students who responded as receiving a salary increase.

How long did it take you to find a job after graduating?		
Was already employed	57	31.0%
Less than three months	59	32.1%
Three to six months	36	19.6%
More than six months	6	3.3%
Have not found a job, yet.	10	5.4%
(No Response)	16	8.7%
Total	184	100.0%



Employment Experiences

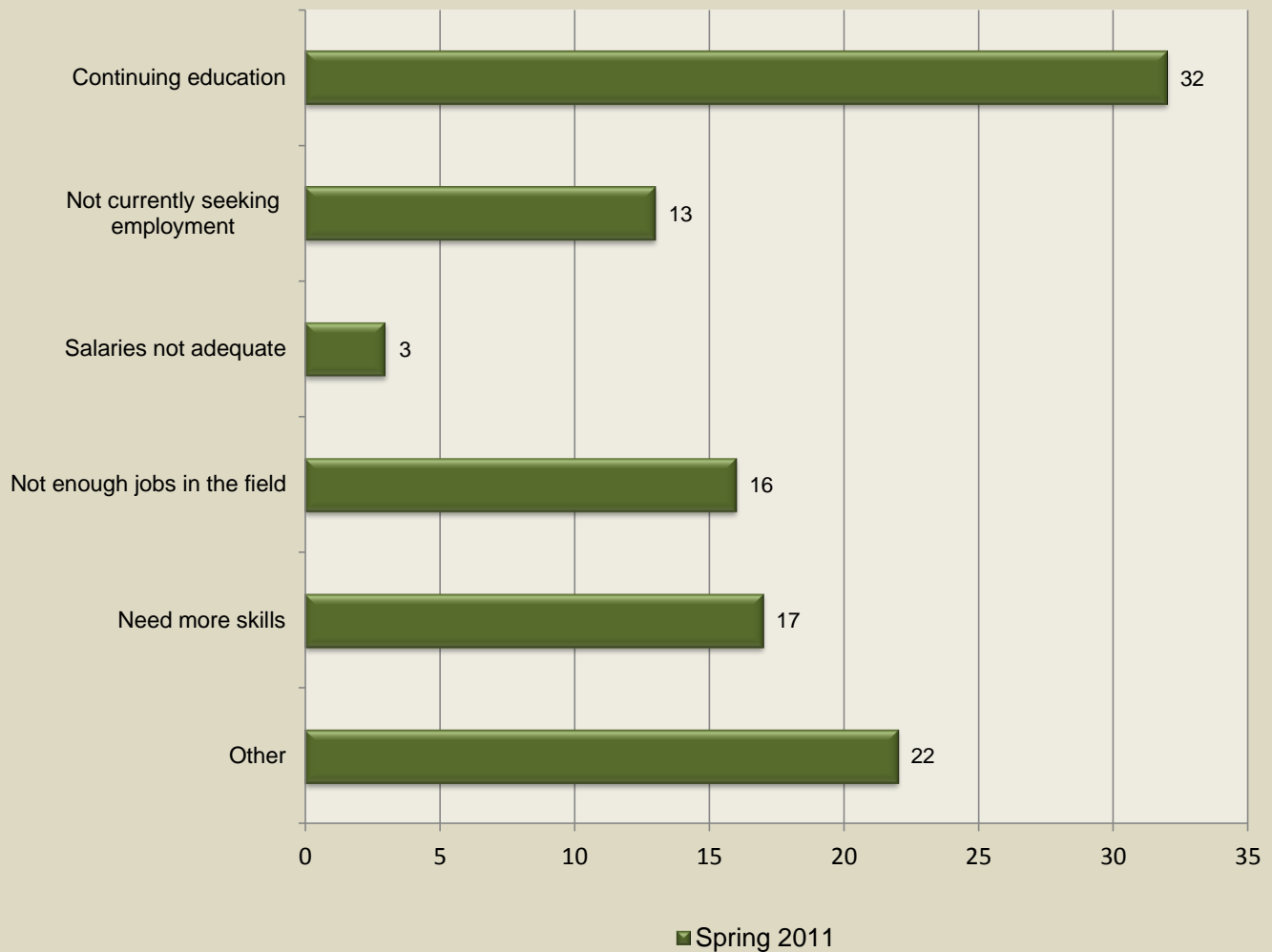
Reasons why graduates are unemployed or employed in a field unrelated to their field of study*

Continuing education	32	31.1%
Not currently seeking employment	13	12.6%
Salaries not adequate	3	2.9%
Not enough jobs in the field	16	15.5%
Need more skills	17	16.5%
Other	22	21.4%
Total	103	100.0%

*Table contains multiple responses.



Why Graduates are not Employed in their Field of Study



Employment Experiences

Level of Satisfaction in relation to job preparedness:	Average Rating*	
	Number	Average
	Spring 2011	
I feel well prepared to efficiently and effectively perform my job duties	172	4.19
My program of study at Delgado prepared me for my career goal	173	4.17

% of students who responded positively**	
Number	%
Spring 2011	
137	79.7%
136	78.6%

* Scale is 1 to 5, 5 = Strongly Agree

** Percentage of students who responded Agree or Strongly Agree

Educational Experience at Delgado

Level of Satisfaction with your educational experience in relation to the field of study:	Average Rating*	
	Number	Average
	Spring 2011	
The program was logically organized; the material built from course to course	220	4.09
The program could be completed in a reasonable amount of time	220	4.23
The length of the program is appropriate to learn the material needed to start a career in this field	217	4.03
There was a good balance between theoretical material and applied learning in the program	212	4.02
Instructors were usually available to students outside the classroom	220	4.26
Instructional methods were effective in presenting the material	218	4.09
Course contents were up-to-date, giving good preparation in this field	218	4.16
Equipment and labs were modern and up to industry standards	212	4.00
I was satisfied with the quality of instruction I received	220	4.16
I would recommend this program at Delgado to others	218	4.11
I was satisfied with the quality of advising received	209	3.80
The advising I received kept me "on track" toward program completion	208	3.79

% of students who responded positively**	
Number	%
Spring 2011	
176	80.0%
188	85.5%
168	77.4%
162	76.4%
187	85.0%
171	78.4%
179	82.1%
153	72.2%
176	80.0%
169	77.5%
141	67.5%
140	67.3%

* Scale is 1 to 5, 5 = Strongly Agree

** Percentage of students who responded Agree or Strongly Agree

**Educational Experience at Delgado
Levels of Satisfaction With Your Educational Experience**

Spring 2011



Wages of Graduates

Delgado Major	Number used in Average	Wage Per Hour*	Number used in Average	Wage Per Hour in Field*
Accounting	5	12.75	5	12.75
A/C Refrigeration: Residential	2	**	2	**
Architectural Design	0	**	0	**
Administrative Office Technology	0	**	0	**
American Sign Language Studies	1	**	1	**
Building Technology Specialist	0	**	0	**
Business Administration	12	12.08	10	12.82
Business and Management	1	**	1	**
Computer Aided Drafting & Design	8	15.48	7	16.66
Care and Development of Young Children	2	**	2	**
Computer Information Technology	1	**	1	**
Computer Network Technology	2	**	2	**
CET - Construction Management	1	**	1	**
Criminal Justice	2	**	0	**
Culinary Arts	1	**	1	**
Dietetic Technician	4	15.46	4	15.46
Educational Interpreting for the Deaf	1	**	1	**
Electrical Construction	1	**	1	**
Electrical-Electronics Engineering	1	**	1	**
Emergency Medical Technician	1	**	1	**
EST - Biomedical Equipment Repair	0	**	0	**
Fine Arts	0	**	0	**
Fire Protection Technology	0	**	0	**
Funeral Service Education	2	**	1	**
General Studies	13	12.36	11	13.20
General Science	1	**	1	**
Health Information Technology	3	17.57	3	17.57
Horticulture	2	**	2	**
Hospitality Management	2	**	2	**
Interior Design	1	**	1	**
Legal Secretary	4	13.73	3	14.64
Massage Therapy	1	**	0	**
Medical Coding	2	**	1	**
Motor Vehicle Technology	4	15.88	3	18.67
Nursing	46	23.58	45	23.96
Nuclear Medical Technology	0	**	0	**
Occupational Therapy Assistant	0	**	0	**
Ophthalmic Medical Assistant	1	**	1	**
Pastry Assistant - Certificate	1	**	1	**
Patient Care Technology	0	**	0	**
Pharmacy Technician	4	11.33	4	11.33
Performance & Media Arts	1	**	1	**
Physical Therapy Assisting	0	**	0	**
Practical Nursing	9	13.17	8	13.56
Radiation Therapy - Certificate	2	**	2	**
Respiratory Care Technology	0	**	0	**
Surgical Technology	1	**	1	**
Veterinary Technology	5	12.41	5	12.41
Visual Communications	1	**	1	**
Website Designer	0	**	0	**
Welding	0	**	0	**
*Wages are self-reported. Hours worked was assumed to be forty if the graduate did not specify.				
**Less than 3 respondents.				

Spring 2011 Graduate Follow-up Survey Comments

General

I would like to thank Delgado's faculty & staff for their continuous support they have given me. May God Bless you all!

I do still plan to further my education, but because I am a single mother now, I needed to take time out to work full time before getting back to school full time and earning my Bachelor's Degree.

It would be much easier if employers would give students a chance knowing their education instead of always saying you went to school for this position but that is not enough.

I enjoyed my time at your school and learned a lot. Thank you for everything.

Delgado did not prepare me for LSU at all!

I am taking a year off from school since my graduation from Delgado, but intend to resume my education in fall 2012. I intend to pursue a BA in General Business with a concentration in Human Resources, most likely at SLU.

I actually love Delgado and I wish it was a 4 year college.

Delgado Community College is an exceptional institution that is very under-rated. Continue striving for excellence through promotion and public relations, student advocacy, and overall process improvement. As a proud Delgado graduate, I will continue to sing its praises every chance that I get!

I wish to be a help in instructing students in the future.

I am thankful for the education that I have received at Delgado Community College. I believe that I have gained courage to conquer the challenges life may bring. I used to fear going to school because of how hard I thought it would be, but I held on. Even though there were a few instructors who I believe lacked the drive to help their students succeed, the majority of the instructors were in my corner. These instructors have laid the foundation I needed to keep building. Now I feel like I can achieve anything!

My education at Delgado Community College was exceptional and I wouldn't change it for anything.

Did not feel prepared for an upper level education.

Hire instructors that know how to pronounce the material that they are supposed to be skilled in. Hire instructors who give the correct information.

The program at Delgado was very informative.

Spring 2011 Graduate Follow-up Survey Comments

It's a great school and I have told many of my friends to attend even ones too old to think they can continue school. The teachers really work with you unlike many of the larger universities so you have that one on one contact and I love the small class room setting due to the fact I have a hard time seeing and hearing sometimes.

I think employers should be more open to hiring recent graduates without experience in the field of the degrees.

Instructors were very helpful. Materials were sufficient and organized. I enjoyed all the classes that were taught in this program.

One thing that was not stressed as strongly as it could have been is that some classes were only available in the fall and others only in the spring. This information helps students make informed choices when planning their schedules. When it was understood that a class was only offered once a year (either in the Fall or in the Spring), I adjusted my schedule in whatever way necessary to ensure getting that class in order to stay on track. Without that information, delays in graduation would result. All of the Design courses must be taken in sequential order so missing even one means having to wait a year for it to be offered again and causes delays in completing the curriculum.

The only thing that was missing in this class is the real world experience. I wish we could have gotten a chance to do an internship somewhere.

I would like to see more info on other certifications given and which is better. I have taken and passed the CCA but am not sure where to go now. More info would have been great.

The instructors running the program truly care about their students success and were very passionate about this field and the subjects taught.

The Delgado experience was good. Like any classroom you have teachers and those who were born to TEACH. I did meet several teachers who have the gift here unfortunately they can't teach every class.

Arts & Humanities

I have nothing but sterling reviews to make about the Theater Professors of Delgado Community College. Tim Baker, Tom Dawson, Kris Lamorte, Michael Santos, Andrea Frankle, and Mike Harkins are superb instructors. Their classes are a delight to be in and they are know each and every student on their roster. Outside of class they go above and beyond what is required of a professor, even if the help you need is with a class they don't teach. You are never just a number to the Theater professors at Delgado.

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Allied Health

I was very pleased with the teachers and the Dietary Technician program.

My time at Delgado Community College was challenging and very rewarding. My basic studies were all completed with the very best of instructors and I have no complaints what so ever. Everyone was very friendly and understanding and helped throughout my education process. When I was accepted into the paramedic program I had no idea how difficult it would be but with dedication and a wonderful, knowledgeable staff I was able to finish and become a NREMT paramedic. I feel with the education I received from Delgado I was very well prepared to perform my duties as a new paramedic. I want to thank Delgado and all of it's professors and instructors for such a great experience.

The equipment was too old. I had been volunteering in West Jefferson Hospital for 6 months. Everything I had learned at Delgado was not related to work. Everything was different.

Mr. Coughran is and excellent instructor. He prepared me well for my new career.

Business & Technology

The 2+2 program in the Business Administration was very beneficial. The way the program is structured is manageable and encourages success in its design. As a whole the faculty and staff truly convey a desire for you to success and do whatever they can within their power to give sound advice and assist student in successfully complete the class or program. I am very pleased with Delgado and continue to recommend it to anyone I speak to.

I really feel that the computer aided drafting and design department at Delgado has taught me almost everything I need to know to perform my duties at my current CAD related job. Even the things the program did not teach me, it gave me the know how and ability to find a solution. Mostly based on the fact that the classrooms had the most up to date computers and software. Originally when I transferred from University of New Orleans to Delgado, I felt like I stepped down a small level, going from a University to a Community College. I can honestly say that upon graduating from Delgado I feel like I have achieved all of my goals. I love the real life education I received at Delgado. I feel like all of the teachers are available a lot more at Delgado than UNO. Delgado really cares about their students and it shows.

The AutoCAD courses were well taught and focused on giving a good foundation for a career, but if you are not an independent person and depend on advising and counseling for tech classes, you will encounter many issues.

I feel that my education in the CADD program focused too much on the completion of models instead of the industry standard regarding the way work flows through departments and disciplines. It has been through my experience (although limited) that the philosophy regarding the combination of disciplines is NEVER discussed or emphasized, and that has been the most difficult item to overcome.

Spring 2011 Graduate Follow-up Survey Comments

I was allowed in the class prior to having a Ford job. A Ford dealership job was an actual prerequisite . I completed half the class , 1 year, before I myself obtained a dealership job. This hurt me in class and has been a difficult transition in my new field of work. I did not receive any assistance obtaining my dealership job. I received instructions to go and get a job as it is necessary to be in this class but never received any assistance. I graduated from Ford and Delgado with my AS in motor vehicle tech. I walked the stage solo from my class and I am very proud to be a Delgado grad for the 2nd time and a Ford asset grad. But more assistance should be given to students to obtain these jobs and not be told "just go get a job" and have to do it on your own. I was a 2nd career student just starting out with no motor vehicle experience. It was difficult obtaining my own job a year into the course. then there was no coordination between what I was doing in class and at work. All in all, I am proud of my background and being a Delgado grad and a Ford asset grad. But I do believe I missed out of much needed field internship.

I had the best experience at Delgado with the Massage Therapy program. Mrs. Sallye Raymond is the best director. She guided me the whole way and was always there when I had questions. As well as the other instructors in the program. Excellent! Had the best experience overall in the MT program.

I have noticed in working with IST that my education at Delgado was more than sufficient. We are contracted with Textron Marine at the moment and I work with a few other graphic designers that attended other schools in the area (Southeastern), and I found that I knew more than they did about the process of dealing with clients and print production, also, I was much more knowledgeable on preparing documents for press. I thought that was interesting. So I have plenty of good things to say about Delgado's curriculum and I feel really good about my decision to study there instead of other institutions.

I loved my time at Delgado. I felt I received a very good education. The instructors were very good at teaching and were very caring. I love the field I am in. I already knew about landscaping but I learned so much more by going to school there. By what I have learned there, I have already made a big leap in my career. Thanks so much.

More CAD and/or Revit needs to be built into this program. By the time students are in Design III and Design IV these skills would help out tremendously. I personally limited my designs to what I knew I was capable of drawing in CAD. The idea that instructors want you to come up with 'out of the box' designs is great - but the program did not give me the foundation to draw them in CAD. I found this to be a weakness in the program.

I feel that I would not have the job that I have today if I had not completed the Legal Secretary Studies Program at Delgado. The instruction and training has prepared me well for my position. I would recommend the program to others.

I was very disappointed that not one computer program used in a law firm was taught. WestLaw, LexisNexis, TimeSlips Adobe Pro, and many more programs for document control, summation, and calendaring. Most firms want candidates that already know these programs. This course is severely lacking in technology!

Spring 2011 Graduate Follow-up Survey Comments

Communications

The instructors between ASL Department and Interpreter Department need to cooperate better instead of going against each other. I was surprised that ASL Department only has one Deaf teacher and Interpreter Department decide to add two unqualified ASL teachers to do some teaching for ASL Department but wasn't under ASL Department. One doesn't have college degree and both are interpreters who don't have skills to teach ASL and acknowledgements. ASL section should be treated separated not part of Interpreting program. They must complete all ASL requirement before entering Interpreting program to be effective in teaching. Deaf adjunct teachers should be teaching that ASL program with properly trained. Also the ASL Lab wasn't available at many points or being taught by someone not qualified to help other students due to lack of their own skills. They are not up-to-date with materials and teaching methods. I have received two summer training and LEARNED much more in one week compare to whole year of the program. Embarrassed. I recommend some reviewing to be done and check with other programs as Austin Community College has high ranked ASL/Interpreting program. I would recommend all student to attend other program to get best out of the program. Thank you!

Nursing

The other nursing programs, specifically LSU and Our Lady of the Lake and others have a Preceptor program in their senior year, where the nursing student follows a RN at the hospital for 120 hours working as a RN under the direction of the hospital RN. Charity did not have this program. I feel like those nursing students had a great advantage over Charity nursing students because of the 1 one 1 and working the full 12 hour shifts. Also, I credit my ability to obtain a RN position right after graduation to the fact that I got a job at the hospital when I applied to nursing school. So I had a 3 year history with the hospital. My last year in nursing school, I worked 12 hour shifts in a step down unit as a nurse tech. I gained tremendous experience taking care of the patients during those 12 hour shifts.

Thanks, for preparing me to work as a competent nurse.

I am happy that I attended Delgado and Charity School of Nursing. I am looking forward to a job as a RN. I would recommend Delgado to anyone. Delgado provides an excellent education and prepares you for your desired field.

Deeply appreciative and grateful for the knowledge I learned while attending CSN.

I did not feel fully prepared to start IV or draw blood, which is something I think we should feel comfortable with by graduation. My current job had to train me in that, which they did not understand why I never got that good of experience in school. I never got the opportunity to start IV or draw blood in clinicals. I practiced once on the dummy arm, but that is not enough to feel comfortable. I think in order to be checked off on the skill you should have to preform it on a real person.

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I do feel that my education through Delgado Charity School of Nursing helped build a good foundation for my ultimate success as a Registered Nurse. Although I incurred many obstacles in my pursuit I am glad that I received a good education for the price at Delgado Charity School of Nursing. I found it to be a quite challenging program. I do think the classes could be structured better where the topics are better presented and the information more organized. The tests definitely need revamping, I do not know where the teachers get half the questions and the majority of the questions they pick are very obscure and not touched on or touched on briefly. I think the questions should be more knowledge based and less let's try to trick them. Overall, I am happy with the education I received and I do intend to go back to school to pursue my bachelor's degree in nursing.

I was satisfied with my overall education at Delgado/Charity. I was told from the beginning that the job market was tight, so I felt prepared for the delay in finding a job. I wish we were pushed more to find tech jobs, or forced to do internships, since that seems to be what is looked for. I finally was offered a position over six months after graduation, and will start at the end of January.

I really enjoyed my time in the LPN program at Delgado. My instructors and peers kept me motivated even when things were going bad for me at home. I will definitely recommend this course to everyone I know.

Student Services

I admired my instructors. They were very helpful. Lecture was sometimes not given well prepared. Did not get much help from career services. They were not helpful with jobs search.

My time at DCC was wonderful! I would like to say that the one thing I would change, after looking back. It would be to offer more support to students looking to transfer to a four year college. If I would have had more guidance in this area I believe I would have already begun classes, rather than trying to figure out the classes that will and will not transfer, etc. Other than this, I enjoyed my years at DCC, and was taught by some fabulous instructors.

The only complaint I have about the school is that the ladies in some of the offices have lost my transcripts, graduation application, and other various documents numerous times. Please resolve this problem, this shouldn't happen more than once.

I would like to see better advising for students. Many students take classes that are not needed toward their major. This affects the student because most students who attend Delgado are on financial aid. Why schedule a student a class that's not counted toward anything then he or she may need to drop that class. In the long run, it could hurt the students when they need to drop a class that's toward their major etc. I would love to help in this area at Delgado at some points.

Spring 2011 Graduate Follow-up Survey Comments

Technical Education

I just want to say thank you for the overall experience I received at Delgado. I am planning on working for about a year to gain some field experience then continue my education in the engineering part of HVAC.

The GM ASEP program is great. The new addition of Mr. Gray was a very positive move for the students. Mr. Gray is an exceptional teacher who is always there for the students' needs whether it's during school hours or not.

I am grateful and appreciative of the opportunities presented to me all thanks to my education in the automotive department at Delgado. Great program great instructors, Mr. Davenport, Mr. Trailer and Mr. Gray are exceptional, very patient, informative instructors and all information, equipment is relevant to industry standard. I would strongly suggest and have suggested this program to others interested in the automotive industry.