



Office of Institutional Research

Graduate Intent and Satisfaction Survey
Spring 2011



Prepared by the Office of Institutional Research
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Table of Contents

	page no.
Graduate Intent	
Graduates Continuing Education	1
Employment Status	1
Employment Status by Major	9
Graduate Satisfaction	
Demographics	2
College Wide Level of Satisfaction	3
Top and Bottom Five Rated Services	7
Satisfaction by Campus	8
Comments	11

Methodology

Graduates are surveyed at the time they apply for graduation.

Summary of Graduate Satisfaction Results

- ✓ 607 out of 631 graduates filled out the survey.
- ✓ 51% were Caucasian and 34% African American.
- ✓ In general, Spring 2011 graduates were less satisfied with Delgado than those of the previous year.
- ✓ 78% were satisfied with their overall Delgado experience.
- ✓ 86% were satisfied with their overall coursework.
- ✓ Delgado's Website and Student Open Computer Labs were the highest rated services.
- ✓ 69% Plan to continue their education after graduation.
- ✓ 63% of respondents are already employed; 34% in a field related to their studies.

Graduate Intent

	Number	Percent
Respondents -Graduate Satisfaction	607	96.2%
Total Graduates	631	



After Graduation do you plan to:	Yes	%
Continue your Education?	417	68.7%

At what institution do you plan to continue your education?	
Delgado Community College	73
Dillard University	1
Loyola University	21
LSU	38
UNO	81
Xavier	6
Our Lady of Holy Cross College	9
SUNO	28
Tulane	11
Southeastern Louisiana University	31
Louisiana Tech	2
Nicholls	3
University of Southern Alabama	4
Other	79
No Response	30
Total	417

Employment Status		
Employed	382	62.9%
Employed in a related field	207	54.2%
Seeking employment in related field	352	92.1%
Not Employed	219	36.1%
Seeking employment in related field	186	84.9%
No Response	6	1.0%
Total	607	

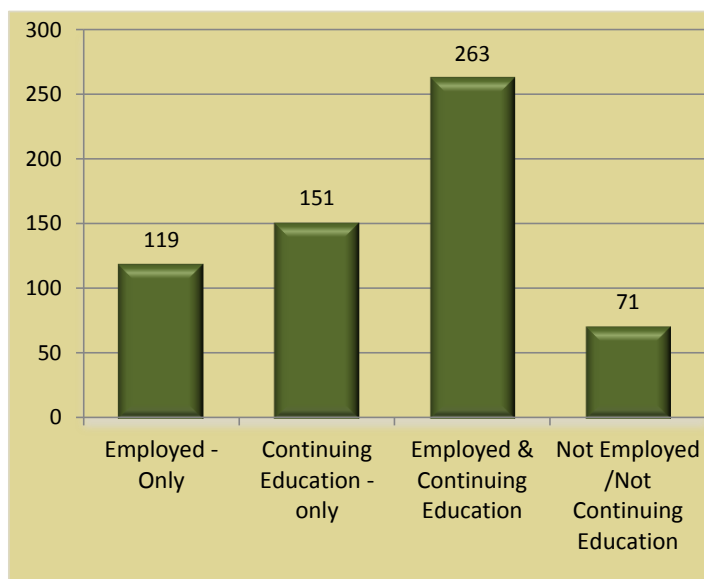
If not employed in your field, why: *		
Total not employed in field	394	
Seeking employment in field	349	88.6%
Continuing education	91	23.1%
Not enough jobs in your fields	30	7.6%
Salaries not adequate	12	3.0%
Prefer to work in another field	6	1.5%
Need more skills	29	7.4%
Other	43	10.9%

* Students may select more than one choice.

Degree Goal *	
BA	182
BS	127
MA	42
MS	60
MBA	23
M. Ed. or Ed. D.	2
JD.	3
PhD	23
No Response	7

* Students may select more than one choice.

When do you anticipate starting your continuing education?	
Spring 2011	16
Summer 2011	65
Fall 2011	181
Spring 2012	58
Summer 2012	8
Fall 2012	57
Spring 2013	7
Summer 2013	2
Fall 2013	23
Total	417



Graduate Satisfaction

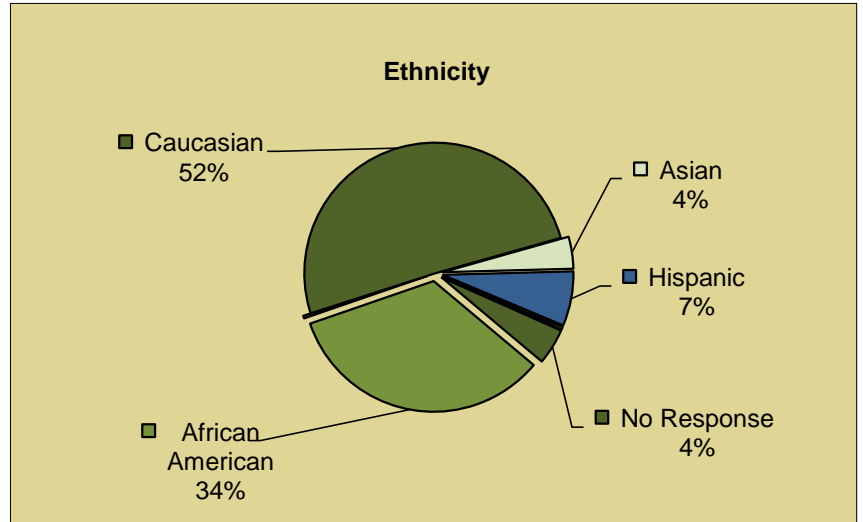
Demographics of Respondents

Gender

Female	458	75.5%
Male	141	23.2%
No Response	8	1.3%
Total	607	100.0%

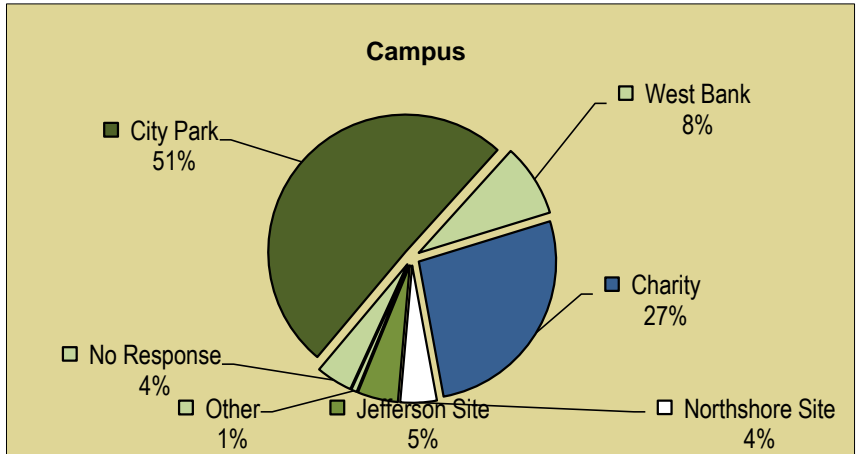
Ethnicity

African American	204	33.6%
Native American	2	0.3%
Caucasian	307	50.6%
Asian	24	4.0%
Hispanic	41	6.8%
Hawaiian/Pacific Is.	2	0.3%
No Response	27	4.4%
Total	607	100.0%



Campus

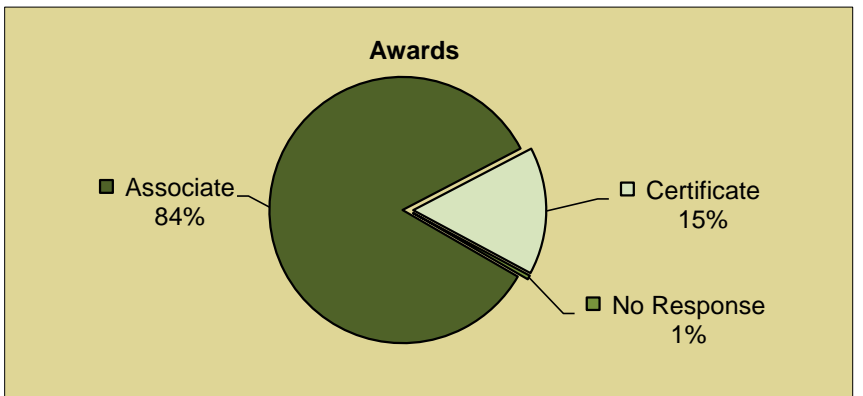
City Park	307	50.6%
West Bank	52	8.6%
Charity	163	26.9%
Northshore Site	26	4.3%
Jefferson Site	29	4.8%
Other	4	0.7%
No Response	26	4.3%
Total	607	100.0%



Awards *

Associate	510	84.0%
Certificate	94	15.5%
No Response	3	0.5%
Total	607	100.0%

* Based on student self report.



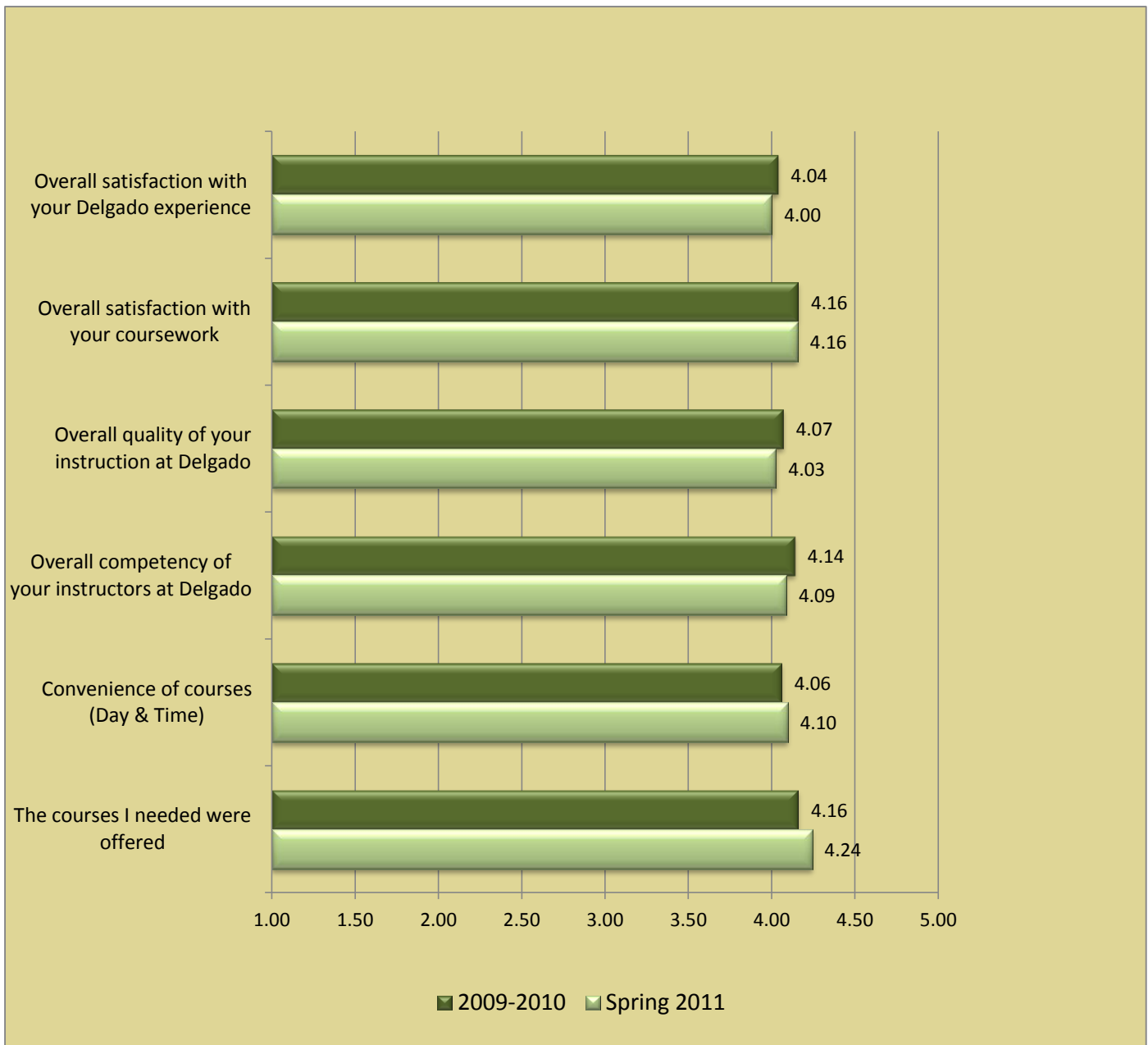
College Wide Level of Satisfaction

College Wide Level of Satisfaction:	Average Rating*		% of students who responded positively**	
	2009-2010	Spring 2011	2009-2010	Spring 2011
Overall satisfaction with your Delgado experience	4.04	4.00	89.6%	77.7%
Overall satisfaction with your coursework	4.16	4.16	84.6%	85.8%
Overall quality of your instruction at Delgado	4.07	4.03	80.6%	79.0%
Overall competency of your instructors at Delgado	4.14	4.09	84.3%	80.6%
Convenience of courses (Day & Time)	4.06	4.10	79.6%	79.4%
The courses I needed were offered	4.16	4.24	84.6%	85.3%
Student Services				
Academic Advisement	3.83	3.70	70.5%	63.3%
New Student Orientation Program	3.87	3.82	69.8%	67.4%
Financial Aid Office	3.59	3.55	59.1%	58.2%
Registration	3.85	3.57	70.8%	59.4%
Veterans Services	3.82	3.86	65.7%	57.7%
Delgado's Web Site	4.11	4.14	82.1%	84.0%
Delgado's Bookstore	3.97	3.88	77.1%	72.7%
Career and Counseling Center	3.81	3.82	65.7%	62.9%
Student Employment Services	3.75	3.68	62.7%	57.1%
Disability Services	3.86	3.78	66.0%	55.9%
Buildings and Grounds maintenance	3.95	4.03	64.7%	80.8%
Student Health Services	3.95	3.79	72.3%	61.1%
Library	3.93	3.93	74.6%	72.6%
Student Open Computer Labs	4.04	4.13	79.0%	81.1%
Science Learning Center - City Park	NA	4.04	NA	75.2%
Writing Center & English Composition Lab - City Park	4.05	4.05	74.4%	74.0%
Math Lab - City Park	3.97	4.00	72.3%	74.6%
Hibernia Enrichment Center - City Park	3.93	3.96	70.6%	70.2%
Reading Lab - City Park	3.95	3.99	71.1%	72.5%
Security	3.96	4.02	76.4%	77.4%
Parking	3.21	3.08	48.5%	44.6%
Nursing Skills Lab - Charity	3.87	4.04	79.4%	74.6%
Learning Resource Center - West Bank	3.95	4.05	84.5%	74.9%
Computer Assisted Learning Lab - Charity	3.97	4.06	82.2%	76.8%
Human Patient Simulator Lab - Charity	NA	4.05	NA	75.8%
Student Life Center	4.02	4.03	76.9%	77.8%
Food Services	3.83	3.74	68.9%	64.9%
Distance Education Offerings	3.98	4.07	74.2%	78.7%
Technology use in classes	3.97	4.04	75.2%	77.0%
Tutoring Services	3.89	3.82	69.7%	64.1%
Student Learning Resource Center - Northshore	3.88	3.95	75.0%	72.2%

* Scale is 1 to 5, 5 = Very Satisfied

** Percentage of students who responded Satisfied or Very Satisfied

College Wide Level of Satisfaction

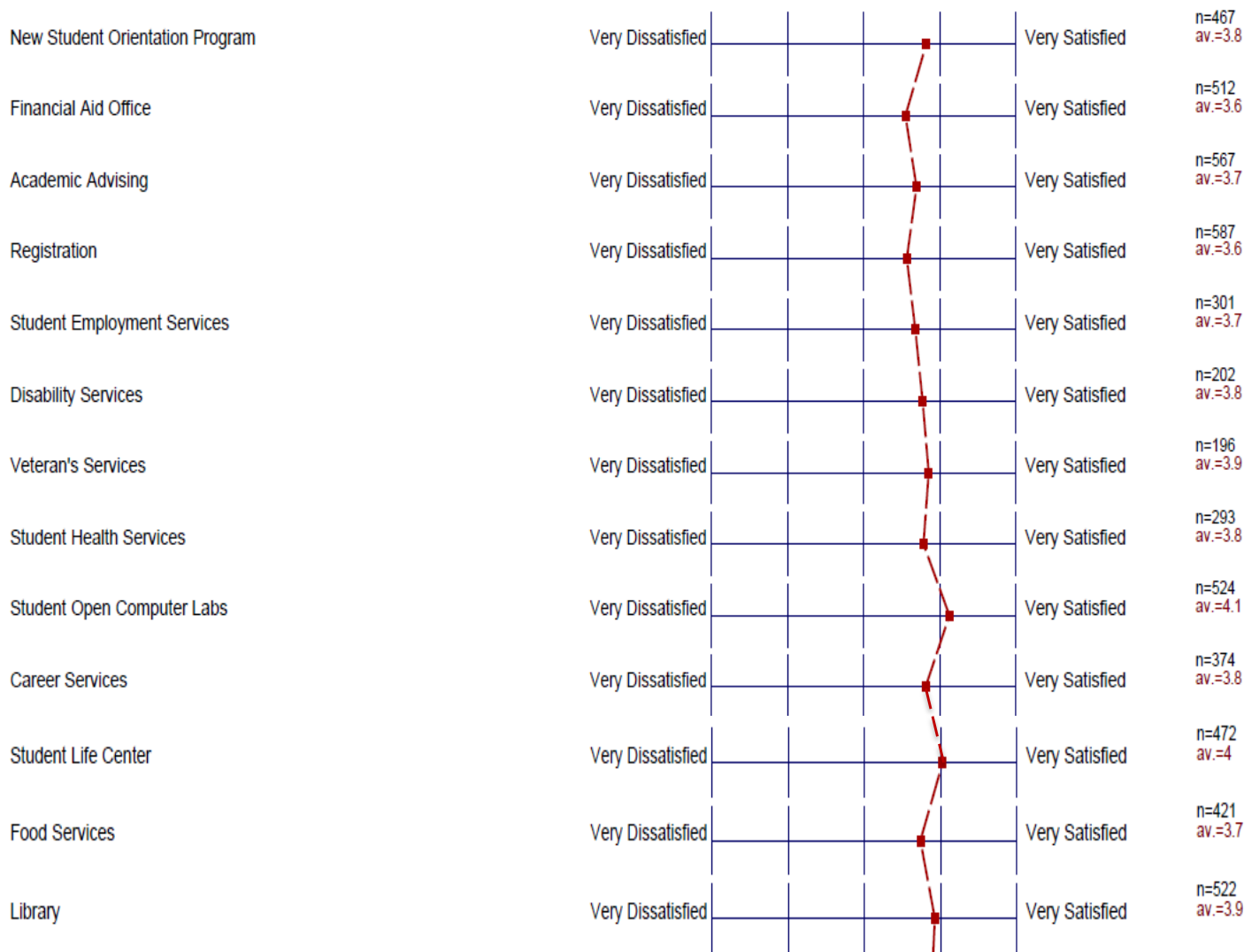


* Average Rating Scale is 1 to 5, 5 = Very Satisfied

College Wide Level of Satisfaction

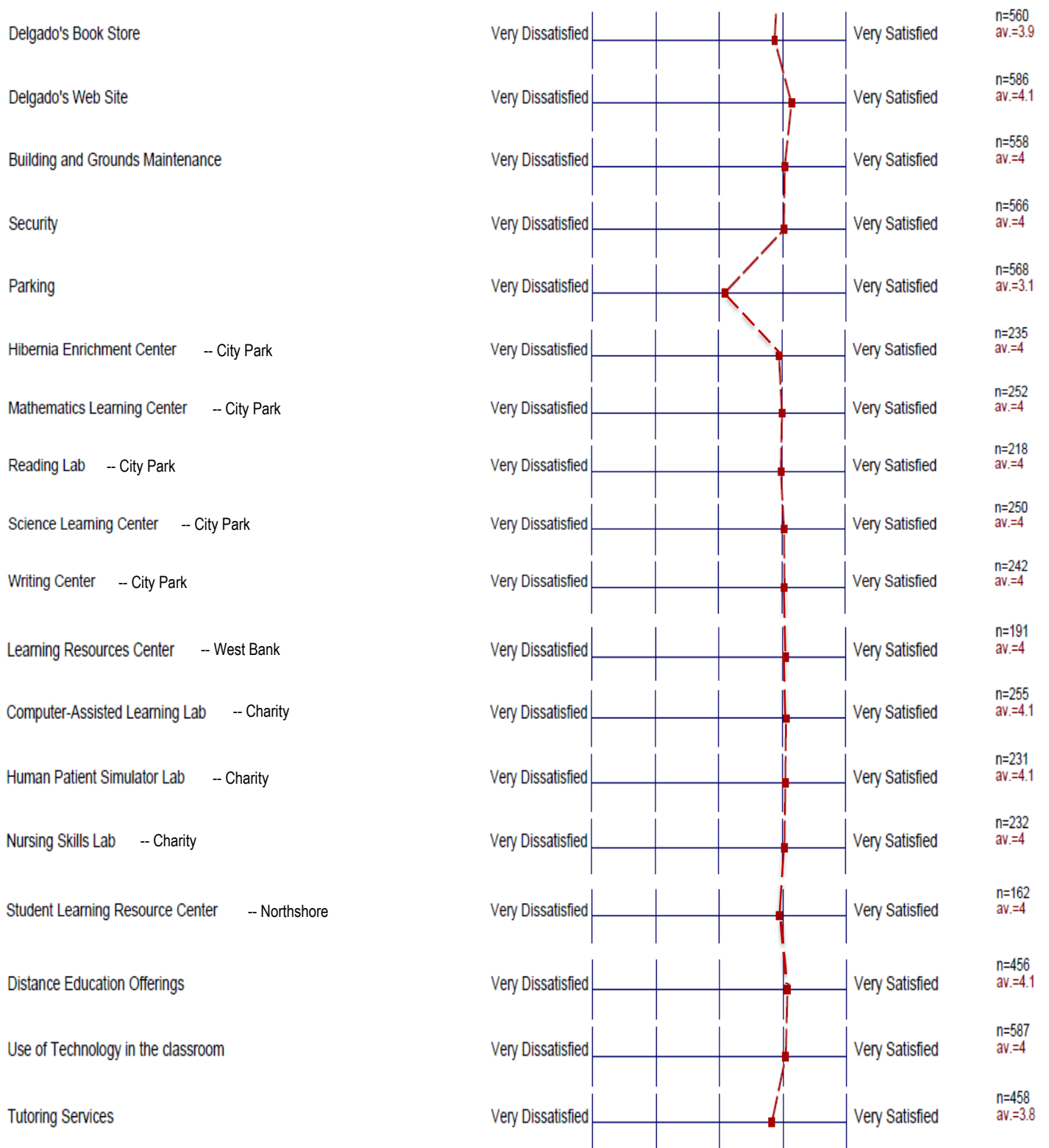


Note: n = number of students who responded, av. = average responded.



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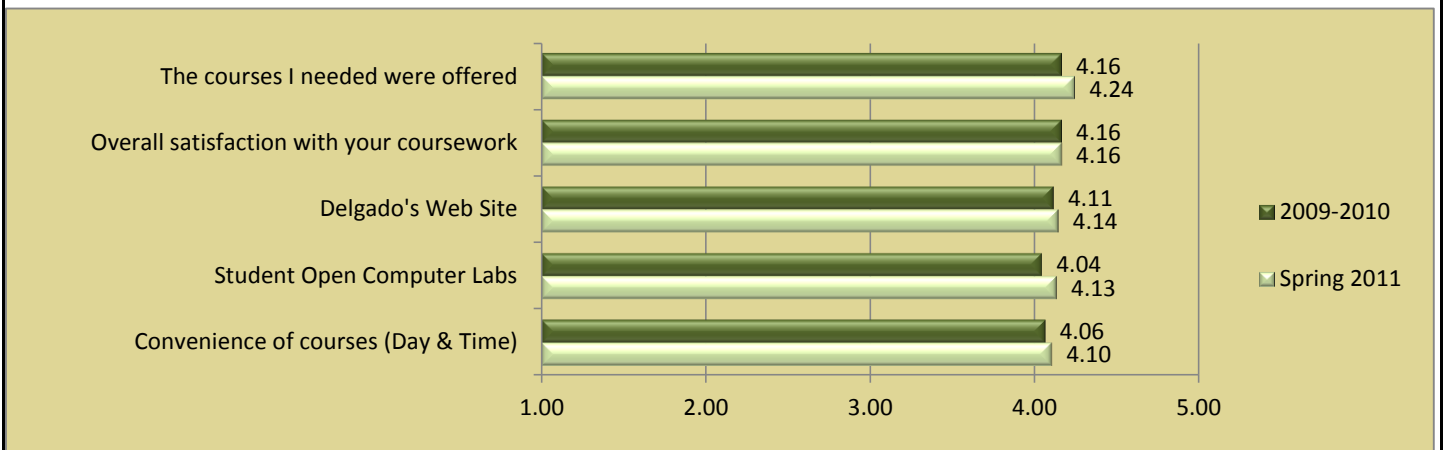
College Wide Level of Satisfaction with Student Services



Note: n = number of students who responded, av. = average responded.

Top and Bottom Five Rated Services

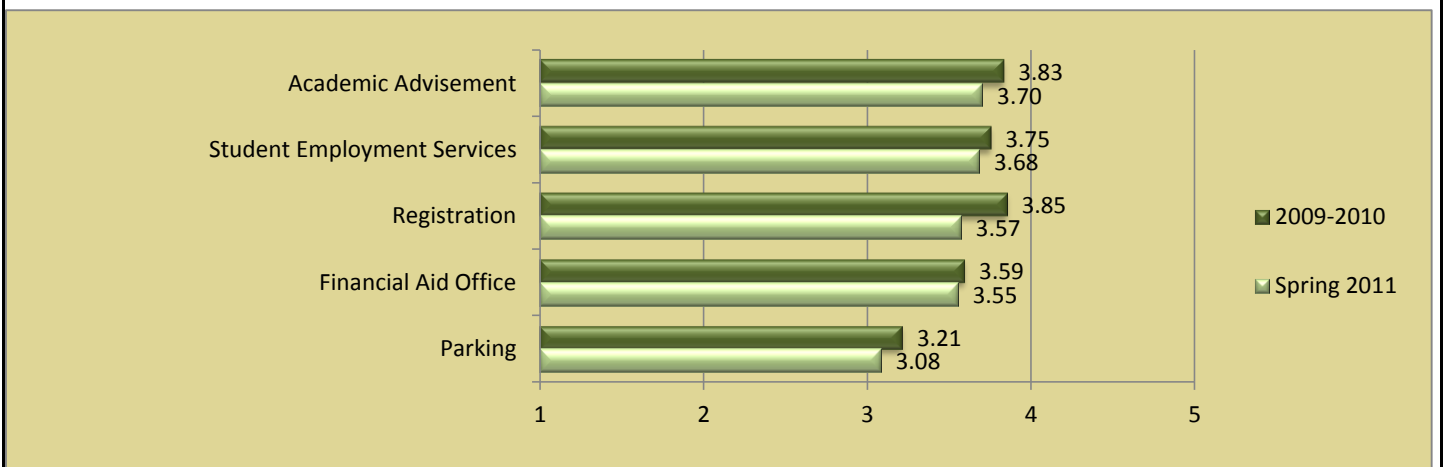
Top Five Rated Services	Average Rating*		% of students who responded positively**	
	2009-2010	Spring 2011	2009-2010	Spring 2011
The courses I needed were offered	4.16	4.24	84.6%	85.3%
Overall satisfaction with your coursework	4.16	4.16	84.6%	85.8%
Delgado's Web Site	4.11	4.14	82.1%	84.0%
Student Open Computer Labs	4.04	4.13	79.0%	81.1%
Convenience of courses (Day & Time)	4.06	4.10	79.6%	79.4%



Five Lowest Rated Services	Average Rating*		% of students who responded positively**	
	2009-2010	Spring 2011	2009-2010	Spring 2011
Academic Advisement	3.83	3.70	70.5%	63.3%
Student Employment Services	3.75	3.68	62.7%	57.1%
Registration	3.85	3.57	70.8%	59.4%
Financial Aid Office	3.59	3.55	59.1%	58.2%
Parking	3.21	3.08	48.5%	44.6%

* Scale is 1 to 5, 5 = Very Satisfied

** Percentage of students who responded Satisfied or Very Satisfied



Level of Satisfaction by Campus

Level of Satisfaction by Campus:	City Park Total Responded: 307		West Bank Total Responded: 52		Charity School of Nursing Total Responded: 161	
	Average Rating*		Average Rating*		Average Rating*	
	2009-2010	Spring 2011	2009-2010	Spring 2011	2009-2010	Spring 2011
Overall satisfaction with your Delgado experience	4.12	4.14	4.29	3.98	3.73	3.86
Overall satisfaction with your coursework	4.26	4.26	4.42	4.19	3.82	3.94
Overall quality of your instruction at Delgado	4.16	4.15	4.33	4.08	3.76	3.80
Overall competency of your instructors at Delgado	4.21	4.20	4.37	4.02	3.86	3.88
Convenience of courses (Day & Time)	4.10	4.16	4.12	4.00	3.76	4.04
The courses I needed were offered	4.21	4.28	4.06	3.94	3.56	4.30
Student Services						
Academic Advisement	3.88	3.70	4.04	3.90	3.56	3.62
New Student Orientation Program	3.87	3.85	4.02	3.82	3.68	3.78
Financial Aid Office	3.50	3.47	3.99	3.77	3.67	3.72
Registration	3.89	3.82	4.08	3.71	3.53	2.97
Veterans Services	3.86	3.99	3.67	3.72	3.83	3.82
Delgado Web Site	4.10	4.20	4.39	4.20	3.73	4.09
Delgado Bookstore	3.95	3.97	4.23	3.90	3.78	3.80
Career and Counseling Center	3.82	3.90	4.03	3.80	3.61	3.68
Student Employment Services	3.72	3.77	3.87	3.60	3.76	3.59
Disability Services	3.86	3.89	4.24	3.67	3.73	3.73
Buildings and grounds maintenance	3.89	4.10	4.15	4.12	3.83	3.92
Student Health Services	3.95	3.92	4.26	3.85	3.79	3.59
Library	3.85	3.87	4.22	4.13	3.91	4.12
Security	3.94	4.04	4.15	4.02	3.81	4.05
Parking	3.25	3.38	3.38	3.37	2.91	2.33
Student Life Center	3.80	4.14	4.12	3.98	NA	3.82
Food Services	3.87	3.93	3.95	3.50	3.61	3.35
Distance Education Offerings	4.00	4.15	4.15	3.95	3.78	4.03
Technology used in classes	4.01	4.14	4.24	3.84	3.53	4.03
Tutoring Services	3.90	3.90	4.19	3.77	NA	3.76
Student Open Computer Lab	3.96	4.18	NA	4.23	NA	4.13
Science Learning Center - City Park	NA	4.10				
Writing Center & English Composition Lab - City Park	4.05	4.18				
Math Lab - City Park	3.97	4.10				
Hibernia Enrichment Center - City Park	3.93	4.06				
Reading Lab - City Park	3.95	4.11				
Learning Resource Center - West Bank			4.29	4.05		
Computer Assisted Learning Lab - Charity					3.77	4.07
Human Patient Simulator Lab - Charity					NA	4.10
Nursing Skills Lab - Charity					3.63	4.09

* Scale is 1 to 5, 5 = Very Satisfied

Employment Status Prior to Graduation

College Wide Job Titles	Employed in a Related Field	Employed in an Unrelated Field	*Not Employed	Unknown if in a Related Field	Total
Accounting	6	17	11	0	34
Administrative Office Technology	3	1	1	0	5
American Sign Language	2	2	2	0	6
Care & Development of Young Children	6	4	6	0	16
CET - American Sign language Studies	3	3	2	0	8
Biomedical Equipment Repair	1	4	1	0	6
Business Administration	27	28	14	0	69
Business & Management	7	6	2	0	15
Computer Aided Drafting & Design	8	15	10	0	33
Computer Information Technology	4	5	0	0	9
Computer Networking Tech	2	3	4	0	9
Computer & Electronics Services Technology	***	***	***	***	***
Construction Management	7	0	1	0	8
Cosmetology	0	8	3	0	11
Criminal Justice	5	14	7	0	26
Culinary Arts	***	***	***	***	***
Dietetic Technician	1	2	2	0	5
Elect Electronics Engr Tech	***	***	***	***	***
Certificate in Electrician: Residential	1	1	2	0	4
Emergency Med Tech	***	***	***	***	***
EST - Biomedical Equip Repair	***	***	***	***	***
Fine Arts	***	***	***	***	***
Fire Science Technology	***	***	***	***	***
Funeral Service Education	1	2	2	0	5
General Science	1	5	6	0	12
General Studies	12	30	14	0	56
Health Information Technology	4	0	3	0	7
Horticulture Technology	4	2	2	0	8
Hospitality Management	4	2	0	0	6
Interior Design	3	3	3	0	9
Legal Secretary	1	6	0	0	7
Louisiana Transfer Degree - Arts	***	***	***	***	***
Louisiana Transfer Degree - Science	***	***	***	***	***
Management	***	***	***	***	***
Massage Therapy	***	***	***	***	***
Medical Coding	1	3	3	0	7
Medical Lab Technician	***	***	***	***	***
Motor Vehicle Technology	6	7	2	0	15
Music	***	***	***	***	***

Note: This is pre-graduation employment

* Not employed is assumed where students did not indicate an employer.

Employment Status Prior to Graduation(cont.)

College Wide Job Titles	Employed in a Related Field	Employed in an Unrelated Field	*Not Employed	Unknown if in a Related Field	Total
Nuclear Medicine Technology	***	***	***	***	***
Nursing	57	40	81	0	178
Occupational Therapy Assistant	***	***	***	***	***
Ophthalmic Medical Assistant	4	9	3	0	16
Pastry Arts	***	***	***	***	***
Patient Care Technology	***	***	***	***	***
Performance & Media Art	5	2	3	0	10
Pharmacy Technician	3	4	7	0	14
Physical Therapist Assisting	***	***	***	***	***
Practical Nursing	4	13	21	0	38
Radiological Technology	***	***	***	***	***
Radiation Therapy -Certificate	4	1	1	0	6
Respiratory Care Technology	***	***	***	***	***
Safety & Health Technology	***	***	***	***	***
Surgical Technology	1	14	8	0	23
Teaching Grade 1-5	2	2	2	0	6
Visual Communications	***	***	***	***	***
Veterinary Technology	7	1	2	0	10
Website Developer	***	***	***	***	***
Total	207	259	231	0	697

* Not employed is assumed where students did not indicate an employer.

Spring 2011 Graduate Intent & Satisfaction Comments

I am very pleased with the timely manner as to which the information is being sent out for graduation. I am very pleased with the staff and the help they provide for the students success.

My experience at Delgado was breathe taking. The staff and students are awesome. When I had a rough day my teachers and classmates would lift my spirit. It's delightful to say my first degree will come from Delgado Community College.

There should be a satellite campus in St. John parish, so that students would not have to travel so far for a hour class. Also the student help desk should not close. Talking about online, to check grades, make payments etc. Also, online instructors should have 1 standard practice. There is no consistency.

Charity campus and advisors are very suitable for the needs of the student. Employees are knowledgeable about their field and are happy to help. I did all of my prerequisites at the Covington campus and still have to go there from time to time because I am registering for prerequisite classes for the next Summer and Fall semesters to get into the LSU BSN program. The employees at the Covington office aren't knowledgeable about their positions. It sometimes takes 2-3 trips to the office and a few calls to City Park campus to find out the answers to my questions. They were, for the most part, very impatient and rude. I was very dissatisfied with the employees in the Covington office.

In regard to security, I would like to take this opportunity to applaud Officer Julien of the Charity campus for consistently going above and beyond for the student body. He is helpful and friendly without losing any semblance of authority. He is an asset to Delgado Charity.

As you may have noticed, I put dissatisfied with Financial Assistance. Although I did receive my Financial Aid regularly, the lengths that I was forced to go through in order to get it were ridiculous. My important papers were lost numerous times, my refunds were late more often than not, and I spent much of my time at Delgado standing in line at the Financial Aid Office. Other than that, my experiences at Delgado were wonderful and I met some amazing people. Just about all of my instructors were hard workers that were willing to take time out of their busy schedules to help the students. If budget cuts and limited funding were not current issues, I would definitely recommend giving them all more materials to work with and big raises!

Charity is in need of serious renovation. Nursing school is very stressful, and it would be more encouraging to walk into a more positive environment rather than a dull and dim environment. I feel for the amount of tuition and fees we pay, we deserve a little better. Charity is also in dire need of parking. To park your car in a safe place, you have to pay \$5.50/day, that's IF you make it within early bird hours. Nursing students cannot really afford that; especially if we are paying for gas to come from the Northshore everyday. My overall experience at Charity has been a good and rewarding experience. I am grateful for my education here and take pride in being a Charity Nursing Grad! I would also like to acknowledge Mrs. Betty Vicknair, Mrs. Beth Pesses, and Mrs. Jill Frierson for being outstanding instructors who have inspired, taught, encouraged, and challenged me to understand what it takes to be a great nurse. It is through their examples that I have been able to set, what I believe, is the highest standards for myself as a RN... standards that I believe every good nurse should have.

I have received no information on the events of graduation day or how to purchase cap and gown.

I am going to try with continuing my education but I'm not too sure as of right now what school I will be attending. I will be in touch with my advisor, because he's been helping me every step of the way.

Parking at Charity School of Nursing is very limited to students, we have to pay everyday to park and only very few are picked to park in the parking garage and at LSU.

Spring 2011 Graduate Intent & Satisfaction Comments

I would like to thank Delgado Community College for giving me another chance to continue my education. It is never too late to learn.

Delgado provided a stepping stone to my ladder of success.

The HPS and learning labs could be improved with better equipment.

I feel more financial aid assistance should be made for nursing students. It's very hard to work while attending the nursing programs especially if you have a family to provide for. It adds a tremendous stress to an already stressful program.

Have not heard when Grad Fest is and still unsure about buying the Cap and Gown for graduation and any other info pertaining to graduation that is just over a month away.

Greatly appreciate my time as a dolphin. I have completed 2 associate degrees and a certificate. I have 2 fields of profession now. Automotive mechanic and paramedic. I have grown and become a competent citizen that contributes to society. I spent time on the Westbank and the City Park campuses. I felt part of something bigger than myself. I developed friendships and professional contacts during my experience at Delgado. I will always feel a kinship towards Delgado and feel grateful I was fortunate to attend a college such as Delgado. Thank you and God bless Delgado.

I do plan to continue my education in a few years after working full-time to at least obtain a bachelor's degree in Nursing. Although I do not know which school I will be attending, I will probably look for an online program that will allow me to take some classes and still be able to work full time. I would like to say that Nursing school has definitely been the hardest thing I've done so far. And although it's been quite challenging to say the least I look forward to all the amazing opportunities I have in store for me. Thank you Delgado Community College Charity School of Nursing for helping me realize my potential and giving me the tools I need to start a rewarding career in Nursing.

The experience has been excellent. I would recommend the experience to any student who is looking for an associates degree. The teachers have been so understanding and helpful. That is probably the most important thing that I enjoyed. Looking forward to my graduation day.

I would like to say that the teachers at Delgado are the best. The math lab is the best and is good to see that people take time to help. One thing I would like to see is more things happening for the evening division. But over all I love Delgado and I will miss all my teachers, but I will visit as often as I can. Thanks

I would like to thank all Delgado's instructors for helping me accomplish all my dreams.

I had a very good experience as far as teachers and administration go, during my time at Delgado. However, I experienced many problems when dealing with financial aid. Every semester, I had a problem with my TOPS not being collected and then being billed for this payment. Every semester I then had to go to the financial aid center and jump through hoops to get in touch with the correct people to tell them that I had TOPS and ask why they have not collected it and ask why am I getting this bill. This happened every semester I was at Delgado, and I became very frustrated with this process! I think in the future, TOPS needs to be collected before billing students, because it is very difficult to get answers when you get that bill in the mail.

I had a pleasant experience at Delgado.

I'm glad I choose Delgado great school.

Spring 2011 Graduate Intent & Satisfaction Comments

I think there needs to be more organization/communications in the entire institution. If information is missing from whichever department, an effort should be made to contact the students. I've had a few instances where the school needed more information from me but didn't try to contact me. I only found out because I had a hold on my grades which really irritated me because I have a school email address but none of the staff bothered to use it. Better communication with the students is key.

Overall my education at Delgado was a great experience, but there were very challenging moments throughout the years. Some of the instructors were very biased and at times would offend the belief of others and if they were challenged then there were small signs that reflected in the grades of some assignments and finals. Other than that I enjoyed being a student and I have learned a lot. I have attended a well known local university and compared to what I have learned there, I would say that there were times at Delgado where I have gained more knowledge in certain areas. I would recommend others to attend Delgado as a foundation to start their education and careers.

Happy with Delgado and Charity School of Nursing.

Enjoyed the teacher's at Delgado. For the most part were very compassionate about teaching and understand you as a person and not just a number. Wasn't to excited to come to Delgado at first ,but I would definitely tell others to come try and check it out.

I think a serious effort should be placed on customer service at DCC.

I was more satisfied with most of the teachers but overall I was disappointed with the financial aid office and lack of communication through the administrative processes. I think that Delgado needs to hire better employees. Considering the high volume of online classes, there should be certain processes for each class. Every teacher had a different process, some classes had tests, some didn't, some had homework assignments that you could work on for weeks, and some had assignments due each day. The reason for an online class is to be able to work at your own pace and the teachers did not consider that in their lesson plans which made it more difficult for students.

Need to look into finding another teacher to teach the teaching class. The teacher that is there now really doesn't explain how we should do certain things but when we do it to our understanding its not right. So, we receive grades that we feel are unacceptable cause that's not how it was explained to us. Plus, the teacher needs to be more accessible to students enrolled in the program and respond to our needs in a more timely manner.

I attend Charity School of Nursing and I think there should be some distinction between instructors that lecture and those that provide clinical instruction. Half of the instructors that gave lectures were ineffective. This left students with the task of the learning the material themselves along with the labor intensive work already required. I personally feel that many students in our class struggled with the tests because the material was not presented effectively.

Delgado was a great experience and I am proud to have been a part of your school.

Delgado has many professors and instructors who are very good, but there are far too many who do not know the material they are teaching, because they have no experience and a degree in a completely different field. It is horrible that a Master's in English can grant the ability to teach Math and Science at the Freshman and Sophomore levels at Delgado, while a Bachelor's plus many hours graduate level do not!

Spring 2011 Graduate Intent & Satisfaction Comments

The registration process that Charity Students go through is ridiculous. It takes about 4 hours to register, online, from home. This online process was meant to be convenient and when it is more convenient to register at the school something is wrong with the process. Four levels register at the same time, which causes a bog down of the system and constant anxiety. I feel that you can't complain unless you have a recommendation. You should allow people to register based on GPA. All the students with an "A" can register first, providing incentive to keep good grades and avoid the mentality that 77=nurse...and so forth. Even when they tried registering different levels at different times, it was aggravating. Also, Charity is very inconsistent. I understand taking math tests every level, what I don't understand is why the information passed is so inconsistent with rounding. One teacher says one thing for rounding and one says another and you don't know who is grading the test so you have to guess at what way that particular person wants it done. I say, the teachers from NAC 1 and NAC II and all other levels for that matter, need to discuss the preference and use that one way through the entire course. My problem with this rounding issue is that they are testing our ability to calculate the math itself. If I calculate all the way to the end and every step is correct, including the final answer and the school marks me wrong because they can't decide what rounding rule to follow, it causes undue stress. During lectures, one teacher may cover what another teacher already addressed but they provide conflicting information. I have an example, one teacher taught about the significance of a pulse ox and how accurate it is and another teacher a week later told us that the pulse ox is not a very accurate indicator and they prefer having actual ABG's. We get one persons preference and the other persons book material and have to come up with our own explanation. The instructors should get together on things that overlap and provide supporting information from the book, not personal opinion. This occurs from level to level as well. It is my opinion, that a school that has been around this long should not be having these problems. I understand that things can change daily but I feel that because of this, personal preference of the instructors should be left out of lectures. Also, from one clinical instructor to another, they all prefer paperwork a certain way. When you are switching mid-semester, their should be a continuum. It is really hard to adjust at that point to a new unit and we then have to learn how each instructor prefers their paperwork. I feel that there should be a standard in place. All the instructors do not make their students do care maps, some instructors make their students do more than a care map. The school should have a standard across the board for paperwork so that at 5 weeks before graduation we are not still revising things based on a new clinical instructor when clearly, what we have been doing for 2 years has been acceptable work. Overall, I'm grateful for the experience and the education. I think overall the school is awesome, and I love the history of it. I will probably not chose to go to a community college again simply because there is not chance for a BSN. I think the school should try to incorporate that into the curriculum before the minimum standard is a BSN.

The Westbank campus needs a student life center with different foods being sold for students. They also need better parking. Charity needs a lot of work. Everything is very inconsistent there. You learn one thing in 1 semester then you go to the next and what you learned doesn't apply. I feel like I had to completely start from ground zero every semester.

I will continue my education with Delgado to receive my degree as a Register Nurse with Charity

I am so proud of the fact that I have met my educational goals so far. I look forward to continuing my education by obtaining my Bachelor's and Master Degree in my field. Thank you Delgado and of your staff members for always encouraging me and aiding me in my educational advancement.

Overall a very good time at Delgado. Good enough that I will probably be returning to continue my education. Only complaint is in the technical division none of the students seem to know when they are going to graduate or what they need to do. As long as I have been here I am the only technical student I know of who is actually graduating. Thanks!

Spring 2011 Graduate Intent & Satisfaction Comments

I had mixed feelings about Delgado overall. Starting there as a freshmen I was very nervous and it was hard feeling welcomed at this College. I noticed how un-organized the system was. From Financial aid, registrar, and in some instructors. Maybe I just came at the wrong time...but every time I had a question I would get the reply.."I don't know." It frustrated me a lot over the years. I could have screamed a few times, but held my tongue. It would stress me out and at times depress me. I also have noticed over the years that the very strong attitudes were getting much more nice than before. As of now...I can say that its a whole lot better as a whole than it was years ago. I think City Park campus is instructors are harder and don't really care much about there students. Not all teachers...but I think especially in the Biology Dept. There are some teachers that don't know how to teach. I thought I'd try taking A&P there Fall Semester 2010, but after the 2nd day of class and teacher continually talking about his wife..wasn't why I was paying to go to school. I could read my book for all of that....so I changed classes to the westbank where I had the best teacher ever! I didn't do as well as I wanted to. But that because I slacked off. But I am taking his lab class now and I can honestly say he is the best teacher ever! Thomas Russell! He knows his stuff and teaches it in a way we can understand. And makes sure we get it before moving on. Other instructors will go on and on talking gibberish and when asked if we understood it be hard to ask a question when I was totally lost. You need to find more teachers like Russell...and Brammer...she was awesome as well. I love the Massage Therapy Dept. and the Director. They have been like my family for the last 1yr 1/2. Best experience was finally getting into the massage program and finishing it this semester.

I must say that Delgado does NOT make it easy to apply for graduation. Since I have been an online student, and it's very difficult for me to go to the Southshore, I can't understand why I had to drive down there for a degree audit that someone can do without me there. Then, I have to drive BACK down a month later to give the advisor that same piece of paper to complete the audit, go to another building & office to file, then downstairs to pay, then back up with a receipt. Delgado SERIOUSLY needs to think about streamlining processes and communicating with its own offices and NOT making the student run all over the place to just process a piece of paper. After all, the students are the ones paying the salaries, and people tend to forget that WE are the customer, not an employee.

As a person who has been out of school for thirty years, It has been a great learning experience these past three years. I would like to thank my instructors and staff for all their support.

I really enjoyed my experience at Delgado. I attend the City Park campus and have been very pleased. The only problems that really upset me were the inefficiency of the financial aid and registration department. They really do not make an effort to properly inform students of their statuses. For two semesters I was not informed of any issues with my registration or eligibility for financial aid until the actual first day of school. I have attended for 3 years and my personal information was correct. This was a great inconvenience for me and caused me to have to reschedule and beg teachers to let me into their classes when originally I had registered during early registration. Those two departments need to be observed and changes need to be made as to how they stay in touch with students when missing information is needed. Other than that, I was very pleased.

Delgado gives a decent education, but the problem is that the school is anti-white. Being pro-black is one thing, but the attitude that I am white, and that means that I do not get any help towards opportunities is disgusting. This coupled with the attitude of most of the staff make for a horrible experience. I want the degree I have earned and be done.

Delgado should seriously look into giving the Interior Design department/ fine arts department an increase of \$\$\$ to hire more instructors. Only certain classes are only offered once a year so if your schedule doesn't work with those, the student get pushed back an entire year! For the future students benefit! Thank You.

Spring 2011 Graduate Intent & Satisfaction Comments

The Charity faculty have been great. However, my experiences with the staff (and some faculty) at the other campuses has been pretty pathetic. I'm sure they are overworked and underpaid, but the entire experience I was treated like a number, ignored, even rudely on occasion. The customer service skills leave MUCH to be desired.

Instructors and coursework were fine. Administration and financial aid offices were terrible. Problems included but were not limited to: Receiving financial aid for semesters after they were over due to errors on the financial aid department's part. Administration failed to process a change of major that I submitted which resulted in the curriculum changing during the period after the submission but prior to me realizing it was not processed. This resulted in me having to enroll in more courses and having taken courses that were deemed useless via the new curriculum. If other c.c options were available in the region, I would have switched in a heartbeat. Furthermore, trying to reach a particular department or party was fruitless as the "call center" answered all calls and then acted as a "middleman" between student and party which made getting problems solved even more difficult. Finally, when dealing with the administration, rudeness was commonplace. There were very few times that I wasn't made to feel like I was being a nuisance or they didn't owe me the time of day to take care of issues despite the fact that I spent over \$1100 a semester taking courses there. I quickly learned that any paperwork submissions had to be followed up not only once or twice but several times to make sure they were actually processed. As my wife, her sister, and brother are all students and our experiences coincide, I deem this as more than a singular experience. There were times in which I would see a black student ahead of me get treated with dignity and respect only to step up and be snubbed. As far as I am concerned most (but not all) of the people I dealt with at Delgado aside from the instructors and Inspectors don't deserve jobs that require dealing with the public.

I have had a wonderful experience learning at Delgado. I started at UNO in engineering and got out of it because the learning experience wasn't there. I graduated from there in 2009 in general studies, but still wanted to do something with engineering. I searched around and found out about electrical engineering technology and that Delgado had the curriculum. With the discipline for school I learned at UNO I had the opportunity to take it to Delgado where the classes were long, but enjoyable because they challenged me, pushed me, and showed me how to collaborate with other classmates as a team, with the teachers being there for us in every way possible. My professors in the ELET program all showed concern, respect, and pride for the material we learned and tried their best to make sure we understood whatever it was they taught. And not to mention the hands-on experience I was able to receive with things I am most likely going to run into in the field. I am glad I came to Delgado and feel that I will be well prepared for the things I will encounter in the job world and possibly my future education. Thank You Delgado and Professors.

I think that Delgado should audit email more often. I received a lot of emails that did not pertain to me at all. I never gave my email address to anyone, so I know it had to come from the school.

Thanks to Lynn and Todd in the Television Department and Brian Simon in Career Services I would of never made it through Delgado to receive such a great education. It is an actual honor to learn from our teachers and faculty. I highly appreciate their time and patience.

I really enjoyed my experience at Delgado. I met a few students and instructors that have encouraged me to keep striving towards excellence.

I really love the technology (TEGRITY and the computer labs especially the lab on the Westbank Campus). Tegrity really enhances learning for students.

Spring 2011 Graduate Intent & Satisfaction Comments

Majority of the register office's and financial aid workers have attitudes. Not helpful at all. Very disrespectful. I also experience negative things with my advisor. Such as scheduling me in wrong classes and telling me false information. I still have no clue who was my advisor at the time.

Delgado should make an agreement with Southeastern to make all credits transfer in certificate programs. I have to take classes summer semester just to be accepted into SLU because my professor lied to everyone in my program that ALL credits will transfer. This is not true and it has set back many people in the program from furthering their education Fall 2011. I understand that professors have to bend the truth sometimes to their students about how much they will make after graduation and what four year universities will accept credits, but we are now in a situation we can't get out of.

My experience at Delgado has been overall a great experience, however, financial aid was the biggest drawback of this school. They do not help out... some times I feel this is racially motivated. I have been appealing my financial aid since 2003 and have yet to receive any financial help. I am a single mother of 2 and have come out of pocket for my education since 2003.

I would like to see more ASLS classes offered on the Northshore campus.

I am waiting to be accepted into the Radiology Program at Delgado after I complete General Studies with a concentration in Psychology.

Chose dissatisfied with parking because of lack of student parking at Charity School of Nursing.

I have waited for this day forever. I am so proud of myself to continue my college career even after working and having a family. I am my kids biggest role model.

Keep up the good work!

My experience at Delgado Community College for the last six years gave me an opportunity to learn, be successful, and having a good education. I've really enjoyed being at the Delgado campus you've had treated me well and respect. Now in a couple of weeks I'm looking forward to graduation and earning my associate's degree. Thanks for the last six years.

I would like to say thank to all my teachers.

Charity School of Nursing is an amazing learning institution and I hope Delgado Community College recognizes its significance to the community as well as the University. The staff and educators employed by Delgado specifically at C.S.N. are amazingly qualified, dedicated, and exemplary professionals and educators. Having come from the Northshore Delgado campus to Charity, I definitely recognized a difference in the quality of education I was receiving. I have never been so challenged in my life and am sad to be leaving such a wonderful student body, as well as wonderful instructors, librarians, IT staff, front desk, everyone was wonderful. Although the demands of the Charity School of Nursing curriculum are high, I feel this standard is necessary in order to ensure that the students who are graduating are competent, dedicated, and knowledgeable Registered Nurses. The reputation of this school deserves to live on and I hope it becomes an area of pride and focus for D.C.C. ** Issues with DCC/CSN 1. Financial Aid availability and friendliness is questionable. 2. There is absolutely NO SAFE PARKING for C.S.N. students. IT is VERY DANGEROUS. 3. Online Registration process for Charity is slow and inoperable/shutdown.

Spring 2011 Graduate Intent & Satisfaction Comments

The registration process and bursar's office are a nightmare. I received interior design associate degree, some of the course work should be updated, try new approaches. Network with other schools and their curriculum and project development. Some teachers are very committed and I admire them for dealing with the students are don't care.

Parking is a problem for students that go to Charity. We have to park outside in lots which allows people to break into our cars. During my first semester there one of my classmate's car was stolen from one of the lots. Security for charity students should be addressed.

I think the SGA should repaint the crosswalks from the campus to City Park. I think that would be great for the students! If the motorist on the street saw the crosswalks they might slow down for the students that are trying to cross the street.

The parking for Charity is beyond ridiculous. For starters, the area that the school is in is not exactly the safest neighborhood; when parking cars one must be in constant worry that the meter is going to run out or that their car is either broken into or completely stolen. There have been multiple break-ins in local parking lots (including the church parking lot nearby).

I have been mostly a Distance Learning student with 1-2 classes a term on campus. The Delgado web site is very well designed and easy to use. Technical support is also very good. Tools like Blackboard, when fully used by the teaching staff are excellent. Course Compass for Math is very useful. Overall, I have been very satisfied with my Delgado experience.

I am hoping to start the Radiology program here at Delgado in the fall.

Delgado is a nice school. I like it. The only thing I got frustrated about was the parking. A lot of the parking spots were for teachers and staff and most of the time those spaces were not filled!

After spending the last 2 years learning everything I have learned in the field of Horticulture, after graduation my plans are to take over my family's fern business. I will be looking for locations for a new greenhouse and my brother and I (he's set to graduate in December this year from Delgado) plan on turning the nursery business into a nursery/landscaping business. We have acquired all the tools we will need from our learning's and have every intentions of putting our new found knowledge to good use. I appreciate the opportunity that Delgado has given me and the help you all have given me to make my dreams become a reality within reach. 2 years ago I was like a lost little boy (I'm 53 years old) and now I have matured into a landscape horticulturist (I have my license) with a certificate and soon to have a diploma. I'm looking forward to my new life that has been placed in front of me. Thank you again Delgado.

I would like to thank everyone at Delgado for making this such a wonderful experience for me. I take great pride in being a graduate of Delgado Community College. Thank you!

I have applied to LSU nursing and am awaiting a letter of acceptance.

Had great overall experience at Delgado.

I really enjoyed my years at Delgado Community College. It has been a great experience. I've learned so much, and appreciate all the help and necessary things you all have provided. Now its time to move on, and take what you all have taught me to exceed to the next. Thanks and continue to be a great school!

Spring 2011 Graduate Intent & Satisfaction Comments

I have had a good experience at Delgado!

Need to increase access to ASL lab. It was closed this semester due to an English class takeover. I disagree on cutting the lab for student's skill developments in Interpreting and Sign Language classes. I am still attending Delgado for one more class in summer to complete my AA in Interpreting and planned to go for BA/BS in Family and Consumer Studies and MA in Deaf Education.

I received a great education from DCC.

I paid my graduation fee and received no further guidance from then on..what happened?

Overall I had a good start at Delgado CC. This College gave me a foundation of what is to come at a university.

I was very disappointed with the bursar's office in Covington.

Thanks for the memories.

Mr. Kenny Ripberger is the best instructor I have ever had. He truly cares what happens to his students, and also makes sure that we know and understand the material that he is teaching. In our business you can't fake it. You either know it or you don't, and Mr. Kenny is a Guru when it comes to HVAC/R, and Mold. Because of him my experience with "LTC", now Delgado was great.

I have enjoyed my college experience at Delgado especially in the Dietetic program. The instructors created an excellent learning program as well as valuable service and field work.

I am not sure about which Institution I will be attending for my BS but Tulane is my leading candidate at the moment.