



Office of Research and Planning

Graduate Follow-Up Survey

Fall 2013



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Methodology

Graduates were surveyed six months after their graduation. Graduates are contacted via email. Academic departments are asked to contact their graduates and encourage them to answer the survey.

Graduate Experiences

	Number
Total Respondents	109

After Graduation did you :	Yes	%	No	%	No Response	%
Continue your Education?	75	68.8%	33	30.3%	1	0.9%
Is your current major related to your major at Delgado?	61	81.3%	13	17.3%	1	1.3%

At what institution did you continue your education?

Delgado Community College	22
Dillard	0
UNO	14
SUNO	7
Loyola	0
Our Lady of Holy Cross College	3
LSU	6
Nicholls State University	1
Southeastern Louisiana University	2
ULL	4
Tulane	0
Xavier	1
Other	15
No Response	0
Total	75



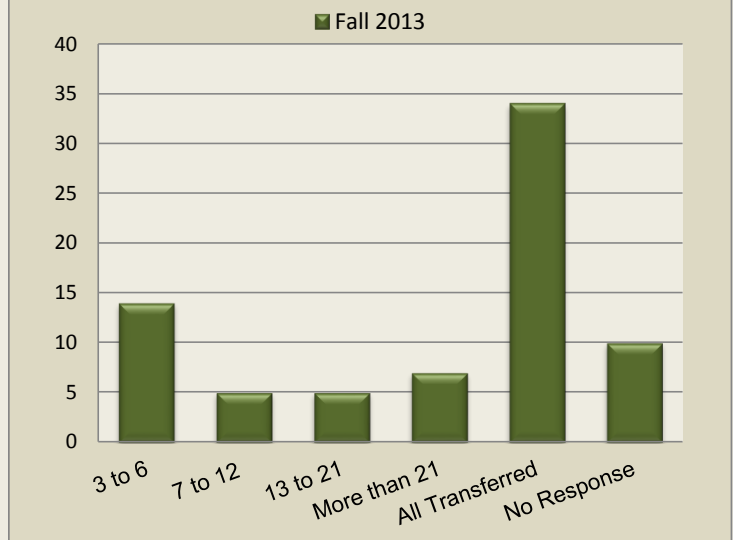
Number of Delgado Non-Developmental Credit Hours Unable to Transfer

3 to 6	14	18.7%
7 to 12	5	6.7%
13 to 21	5	6.7%
More than 21	7	9.3%
All Transferred	34	45.3%
No Response	10	13.3%
Total	75	100.0%

Reasons Delgado Non-Developmental Credit Hours were not Transferred

Changed Major	4	5.3%
No comparable course	25	33.3%
Grade in course	3	4.0%
Other	12	16.0%
No Response	31	41.3%
Total	75	100.0%

Non-Transferable Credit Hours



Graduate Experiences

Level of Satisfaction in relation to the field of study:	Average Rating*	
	Number	Average
	Fall 2013	
I feel well prepared from my studies at Delgado to continue my education	89	3.90
I was able to transfer most of my credits earned at Delgado to my four-year institution	NA	NA

% of students who responded positively**	
Number	%
Fall 2013	
66	74.2%
NA	NA

* Scale is 1 to 5, 5 = Strongly Agree

** Percentage of students who responded Agree or Strongly Agree

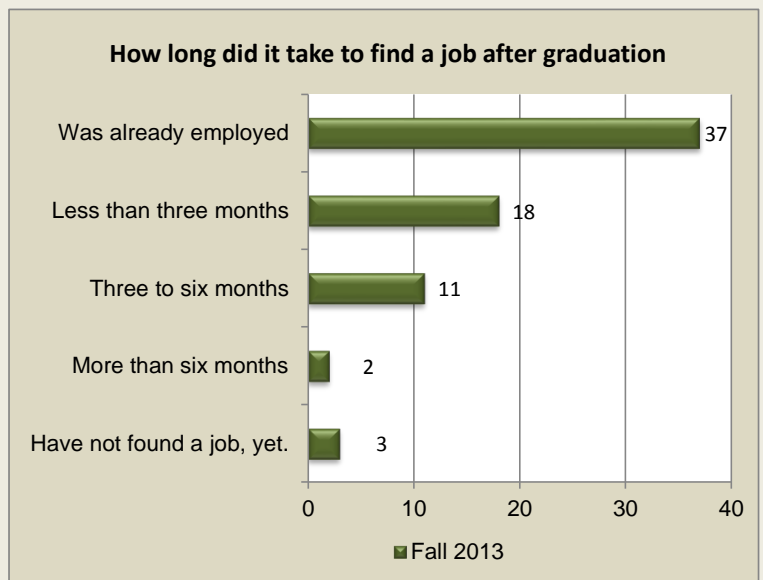
Employment Experiences

Employment Analysis	Yes	%	No	%	No Response	%
Are you currently employed?	77	70.6%	30	27.5%	2	1.8%
Is your job related to your field of study?*	49	63.6%	27	35.1%	1	1.3%
Have you changed jobs since graduating?*	19	24.7%	58	75.3%	0	0.0%
Have you received a promotion or salary increase since graduating?*	22	28.6%	55	71.4%	0	0.0%
Do you attribute your promotion or salary increase to skills acquired at Delgado?***	15	68.2%	7	31.8%	0	0.0%
Are you generally satisfied with your chosen occupation?*	59	76.6%	14	18.2%	4	5.2%

*Averages based on only those students who responded as being employed.

**Averages based on only those students who responded as receiving a salary increase.

How long did it take you to find a job after graduating?		
Was already employed	37	48.1%
Less than three months	18	23.4%
Three to six months	11	14.3%
More than six months	2	2.6%
Have not found a job, yet.	3	3.9%
No Response	6	7.8%
Total	77	100.0%



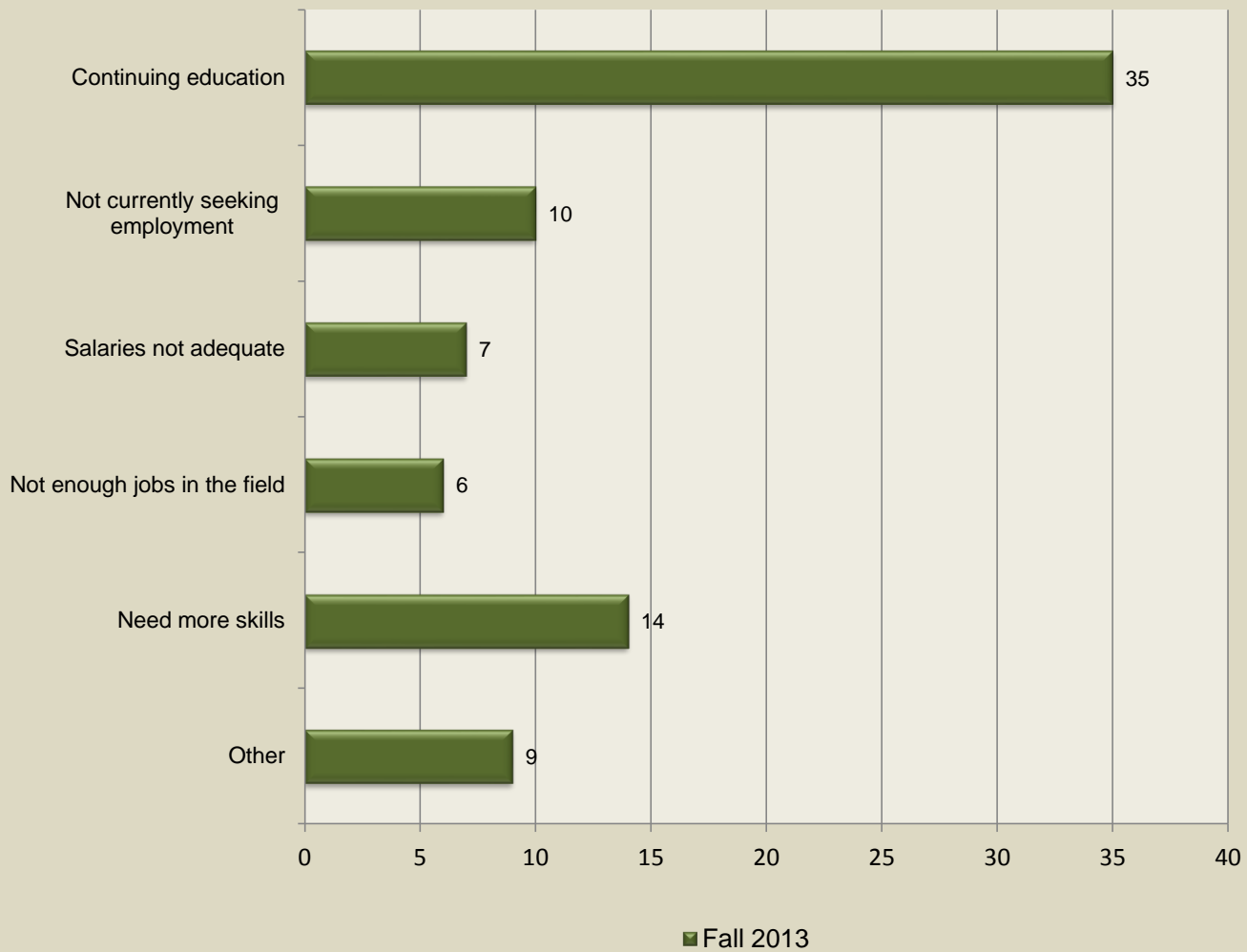
Employment Experiences

Reasons why graduates are unemployed or employed in a field unrelated to their field of study*		
Continuing education	35	43.2%
Not currently seeking employment	10	12.3%
Salaries not adequate	7	8.6%
Not enough jobs in the field	6	7.4%
Need more skills	14	17.3%
Other	9	11.1%
Total	81	100.0%

*Table contains multiple responses.



Why Graduates are not Employed in their Field of Study



Employment Experiences

Level of Satisfaction in relation to job preparedness:	Average Rating*	
	Number	Average
	Fall 2013	
I feel well prepared to efficiently and effectively perform my job duties	72	4.40
My program of study at Delgado prepared me for my career goal	82	3.93

% of students who responded positively**	
Number	%
Fall 2013	
66	91.7%
63	76.8%

* Scale is 1 to 5, 5 = Strongly Agree

** Percentage of students who responded Agree or Strongly Agree

Educational Experience at Delgado

Level of Satisfaction with your educational experience in relation to the field of study:	Average Rating*	
	Number	Average
	Fall 2013	
The program was logically organized; the material built from course to course	106	3.98
The program could be completed in a reasonable amount of time	108	4.21
The length of the program is appropriate to learn the material needed to start a career in this field	108	3.97
There was a good balance between theoretical material and applied learning in the program	107	3.98
Instructors were usually available to students outside the classroom	108	4.12
Instructional methods were effective in presenting the material	108	4.08
Course contents were up-to-date, giving good preparation in this field	107	4.09
Equipment and labs were modern and up to industry standards	100	3.86
I was satisfied with the quality of instruction I received	108	4.14
I would recommend this program at Delgado to others	108	4.18
I was satisfied with the quality of advising received	108	3.68
The advising I received kept me "on track" toward program completion	107	3.65

% of students who responded positively**	
Number	%
Fall 2013	
82	77.4%
95	88.0%
86	79.6%
84	78.5%
89	82.4%
88	81.5%
86	80.4%
71	71.0%
90	83.3%
88	81.5%
69	63.9%
66	61.7%

* Scale is 1 to 5, 5 = Strongly Agree

** Percentage of students who responded Agree or Strongly Agree

**Educational Experience at Delgado
Levels of Satisfaction With Your Educational Experience**

Fall 2013



Fall 2013 Graduate Follow-up Survey Comments

Accounting (ACCT)

I'd like to be able to get into my DCC email account. I would recommend the Accounting program at Delgado to people only wanting to receive their associates. Wanting to further your education was a hard transition I lost many credits and it's a lot harder and I don't think I was prepared for the stage of the UNO accounting program that I was transferred into.

Business Administration (BUAD)

It took 21 years but I was able to achieve a goal of earning a degree. This is due in large part to the flexibility and options offered by Delgado at a reasonable cost.

My experience at Delgado was a miserable one and I would never recommend anyone attend there. I enrolled as an online student when in my late 50s and already successful in the business world for many years. My goal was to complete an Associate degree in Business Administration and continue to a Bachelor's. Partially due to my incompetent advising at Delgado, continuation of my education is both feasibly and financially impossible. As an online student, my on-campus needs were few, however each visit was more frustrating than the previous one. In the Business Department, both my original adviser and his replacement were lacking customer service and communications skills, as well as correct knowledge to be advising students. My original adviser's incompetent "advising" caused me to waste an entire semester of study and resulted in enormous anxiety when his incompetence nearly cost me my ability to graduate at all. I was also told that the curriculum I was following would transfer in its entirety to UNO, which was not the case. (Delgado courses enumerated beginning with a "2" rather than a "3", even with identical course name, description and content, were not transferred.) This adviser's replacement was totally ill suited to the position. She was rude, uncommunicative and obviously did not know what she were doing. I truly feel that the work load for that the business division is far too great for any one person, and any failure to provide the appropriate guidance to a student, such as what I experienced, is a detriment to that student's success--which should be the primary objective of any educational entity and its reason for existing! My experiences with both Finance Aid and Registrar's offices were no better. Voice mails and emails were never answered. On site were unpleasant, personnel were rude, short tempered and generally treated me as if I were wasting their time. Interminable lines to request assistance, only to be sent to another location, only to be sent back to stand again in the same interminable line--how can this institution dare to claim it is educating anyone for the future when it is still operating with obsolete processes and procedures? I have lived in South Louisiana, in or near New Orleans, all my life and had often heard of Delgado Community College. Had I had any inkling that I would be so under served and ill treated as a student there I would never have begun that journey. In retrospect, no degree at all would have been preferable.

Business & Management (BUMG)

As a graduate of Delgado, I found my education was worth the time and effort I put into the program. I do wish that there were more courses in the Music Business concentration. I believe that this program could be more developed into an actual degree program.

Fall 2013 Graduate Follow-up Survey Comments

The time I spent at Delgado was stressful. It was hard to schedule all of the classes that I needed to take at certain times of my student career. I was attending the Slidell campus and was quite limited. I was able to avoid attending the City Park campus. I am a 30+ year old father of three. Who works full time. This presented a challenge in itself. I gutted it out and graduated.

Draft & Design Technology (CADD)

I think the entire CADD department as a whole is really good. In comparison to other institutions and options it is far above. I think there are aspects that could definitely be improved on. Especially techniques and material. I felt like k-refs were not gone over enough and petty things that time should not have been spent on. If it is something that all instructors know company's don't use or do or vice versa then that's what you teach. Not 8 semesters on hidden lines. Although it seemed a lot more geared towards this recently. I was very happy to see that.

Computer Information Technology (CMIN)

For Web Design and Development majors, the curriculum needs to be changed and designed by a Web Designer instructor/professional. There were classes that I took that I didn't need to take for this major. A lot of the classes for this major were classes for Programmers. Hire instructors that can teach Content Management Systems (CMS) for the real world work force in Web Design and Development. 5 major classes that web design and development students need to know for the real world are #1 CMS's, PHP, MySQL and HTML, CSS. For example...WordPress, Drupal and Joomla.

Fire Science Technology (FPTC)

My time at Delgado has been met with very mixed results. The classes I took were informative and helped me learn more about my career as a firefighter. However, the enrollment process, meeting with my advisor, and dealing with many in the office staff (bursars and registrars) was a terrible experience. Many times I was sent back and forth between people, waited in very long lines and every time I talked to someone new they would just pass me along to another person in another office. This was wildly difficult for me and many times things couldn't be done over the phone so I had to go to the school in person forcing me to bring my kids (a 1yr old and 5month old). I am one class (an intro internet class) shy of receiving my associates degree in fire science (I did receive my Fire Science Certificate) and feel that I can't deal with the staff just to get into the class. I received a 4.0 GPA while attending Delgado and I have a Bachelors Degree from Loyola University of New Orleans; I want to finish my associates. However, dealing with registration and enrollment is so awful and the advising I received was so terrible I don't want to go back. The worst part of all of this is that I HAVE to go back to Delgado eventually to receive my associates for future promotions within the New Orleans Fire Department. Delgado has good programs, good professors/ instructors and a nice campus, but to get to all that good students are forced to jump through many hoops and climb around many obstacles just to get there.

Fall 2013 Graduate Follow-up Survey Comments

Had so many advisers and different people that some were people friendly and others should not have been in that position.

General Studies (GSTD)

Address listed is my permanent address. I will have a new mailing address soon, as I am moving to Philadelphia in order to continue my education.

Attending Delgado Community College was a nice experience. There were some teachers that should not have been employed, but finishing the curriculum has prepared me for my future.

Delgado is a great community college. Thank you.

For every major an internship should be given; just by seeing that it is difficult to get a job in the workforce due to lack of work experience in a certain position.

I am blessed to have received a diploma in Associate of Science Degree.

I am currently continuing my education through Delgado. I just find it hard to communicate with staff on campus, it takes a few days to receive a returned call and sometimes not one at all. otherwise, an affordable college.

I attended Delgado for 4 years (due to being part time student and remedial courses) I never received advising. Thank god the website is great or I would have been lost. The administrative staff seriously needs attitude adjustment. Registering for classes or asking for any kind of help is a nightmare!

I believe there is room to improve more variety of night time classes at the Westbank Campus. There is not a whole lot of variety and I believe that is why enrollment is down at the campus. Also, this semester I am taking French One in the evening and I would like to take French two in the spring semester of 2015 but as far as I know it is not offered in the evening time. For normal working daytime people, there needs to be more classes like foreign language offered at night especially French.

I felt like the City Park campus looked down on West Bank campus. I've seen that on more than one occasion. Other than the stepchild complex it was an interesting experience.

Fall 2013 Graduate Follow-up Survey Comments

I have not graduated yet. I am currently in my first semester at CSN. I do feel I am getting a great education and that I should not have any problem finding a job in my field upon graduation.

I was very pleased with all my instructors at DCC. They all strive to help me become successful in which motivated me to want to achieve more. The school's atmosphere was very warm and inviting. I always had a fear for math. However, I enjoyed using the math lab it help me to stop fearing math and just work out the problem. Thanks to great instructors.

I would like to attend Delgado in the future to get yet another degree. I felt the instructors there were the best I have had. I've attended SSLC in Lafayette, USL and UNO and feel Delgado had the better instructors, especially in Anatomy and Physiology.

The staff at Delgado that is put in place to help students are, to say the least, not helpful. They act as if they do not want to help you succeed and as if they could care less what we do with our lives as long as they get paid. It is a very stressful learning environment, and I know many people who stopped going to college simply because the schools employees are so rude. They honestly make you want to give up. (I am referring to those you are placed in the admissions/financial aid/advising positions. Those in place to guide confused students...all they do is further confuse and thus frustrate them to a point of giving up...West Bank and City Park campus) When I personally give people advise about Delgado I tell them "Just stick with it, they are going to make you want to give up, but just let the staffs rudeness and ignorance roll off your back so you can transfer to a more nurturing educational environment."

Hospitality Management (HOSM)

If I decide to go back and continue my education I would definitely look into returning to Delgado again.

Nursing (NURS)

I absolutely loved Charity School of Nursing. I have and will always recommend Charity to any prospective nursing student I come in contact with. My instructors were absolutely OUTSTANDING. Big Thanks to Dr. Smith, Dr. Bell, Dr. DeLima, Ms. Leefe, Ms. Maneri, Ms. Stokes, Ms. Walton-Nunez, and may more who made my experience at Charity the absolute BEST!

Fall 2013 Graduate Follow-up Survey Comments

Practical Nursing (PRNU)

Great program and instructors!

I truly appreciate my clinical instructors for affording me opportunity to receive the best clinical experience possible. It was my clinical experience that aided in my comprehension of the material that was taught in the classroom setting. I am forever grateful for Mrs. Sammie Smith, Ms. Doncereaux, Mrs. Sanders & Mrs. Ducote, and because of them my transition from the clinical setting to work setting was a smooth transition.

The LPN program at DCC prepared me adequately to work in my field of study. However, I feel that the Practical Nursing program should have more clinical hours in the nursing home setting instead of the hospital because the majority of LPN graduates work in the nursing home setting after graduation.

Teaching [Grade 1-5] (TEAC)

I enjoyed attending school at Delgado. I would like to note that during my time there I took four English classes and the English department is phenomenal. Mr. Brumfield, Mrs. Hope and Matthew Zimmerman are amazing teachers. Also Ms. Darlene Frederick in the Math department always went above and beyond to help her students succeed. She is an amazing teacher as well.

Web Site Designer (WSDE)

I really enjoyed my studies at Delgado, I was able to receive an Associates of Applied Science in Computer Networking Degree along with Certification in Web Site Design. It was hard to find a college in where I could continue my studies in Computer Networking, but I discovered that Herzing University is one of our sister schools and that made my transitional a lot easier, they took 56 of my credits and I am able to continue on to receive my Bachelors of Science within 1 year and a half. Thank you Delgado for your training, time and understanding to prepare me for the real world and work in a field that I truly love. It would have been even better if I could have gotten my B.S. from Delgado, because once you go to school there you really do not want to leave it, the people are very friendly and make you feel safe.