



Office of Research and Planning

Graduate Follow-Up Survey

Fall 2012 - Spring 2013



Prepared by the Office of Research and Planning

9/3/2014

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### **Methodology**

Graduates were surveyed six months after their graduation. Graduates are contacted via email. Academic departments are asked to contact their graduates and encourage them to answer the survey.

## Graduate Experiences

	Number
<b>Total Respondents</b>	136

After Graduation did you :	Yes	%	No	%	No Response	%
Continue your Education?	81	59.6%	54	39.7%	1	0.7%
Is your current major related to your major at Delgado?	60	74.1%	21	25.9%	0	0.0%

### At what institution did you continue your education?

Delgado Community College	21
Dillard	0
UNO	18
SUNO	10
Loyola	1
Our Lady of Holy Cross College	1
LSU	4
Nicholls State University	0
Southeastern Louisiana University	1
ULL	3
Tulane	0
Xavier	0
Other	22
No Response	0
<b>Total</b>	<b>81</b>



### Number of Delgado Non-Developmental Credit Hours Unable to Transfer

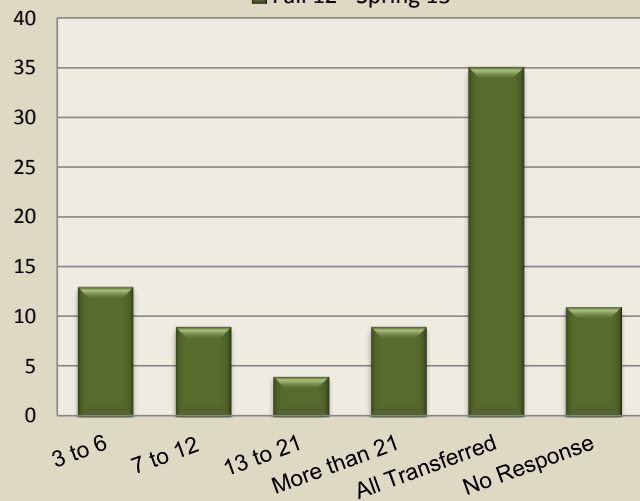
3 to 6	13	16.0%
7 to 12	9	11.1%
13 to 21	4	4.9%
More than 21	9	11.1%
All Transferred	35	43.2%
No Response	11	13.6%
<b>Total</b>	<b>81</b>	<b>100.0%</b>

### Reasons Delgado Non-Developmental Credit Hours were not Transferred

Changed Major	8	9.9%
No comparable course	24	29.6%
Grade in course	2	2.5%
Other	9	11.1%
No Response	38	46.9%
<b>Total</b>	<b>81</b>	<b>100.0%</b>

### Non-Transferable Credit Hours

■ Fall 12 - Spring 13



## Graduate Experiences

Level of Satisfaction in relation to the field of study:	Average Rating*	
	Number	Average
	Fall 12 - Spring 13	
I feel well prepared from my studies at Delgado to continue my education	103	3.85
I was able to transfer most of my credits earned at Delgado to my four-year institution	NA	NA

% of students who responded positively**	
Number	%
Fall 12 - Spring 13	
68	66.0%
NA	NA

\* Scale is 1 to 5, 5 = Strongly Agree

\*\* Percentage of students who responded Agree or Strongly Agree

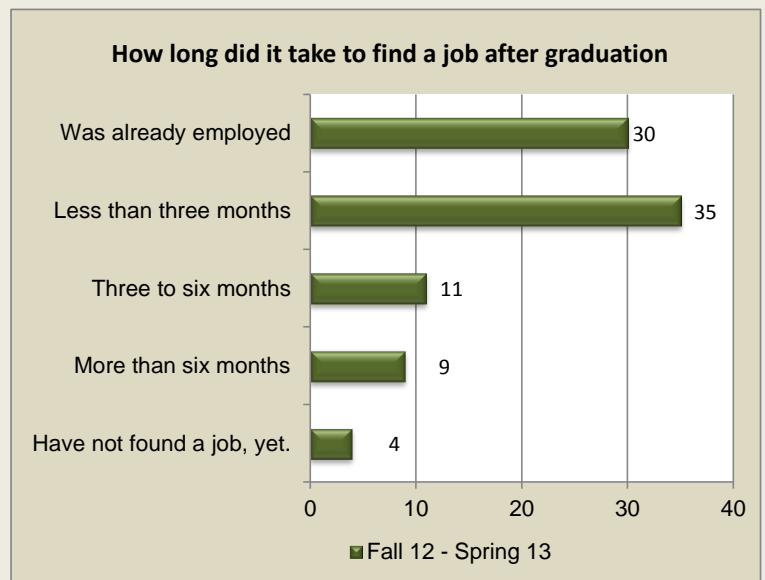
## Employment Experiences

Employment Analysis	Yes	%	No	%	No Response	%
Are you currently employed?	97	71.3%	38	27.9%	1	0.7%
Is your job related to your field of study?*	71	73.2%	26	26.8%	0	0.0%
Have you changed jobs since graduating?*	32	33.0%	64	66.0%	1	1.0%
Have you received a promotion or salary increase since graduating?*	46	47.4%	51	52.6%	0	0.0%
Do you attribute your promotion or salary increase to skills acquired at Delgado?***	42	91.3%	4	8.7%	0	0.0%
Are you generally satisfied with your chosen occupation?*	81	83.5%	16	16.5%	0	0.0%

\*Averages based on only those students who responded as being employed.

\*\*Averages based on only those students who responded as receiving a salary increase.

How long did it take you to find a job after graduating?		
Was already employed	30	30.9%
Less than three months	35	36.1%
Three to six months	11	11.3%
More than six months	9	9.3%
Have not found a job, yet.	4	4.1%
No Response	8	8.2%
<b>Total</b>	<b>97</b>	<b>100.0%</b>



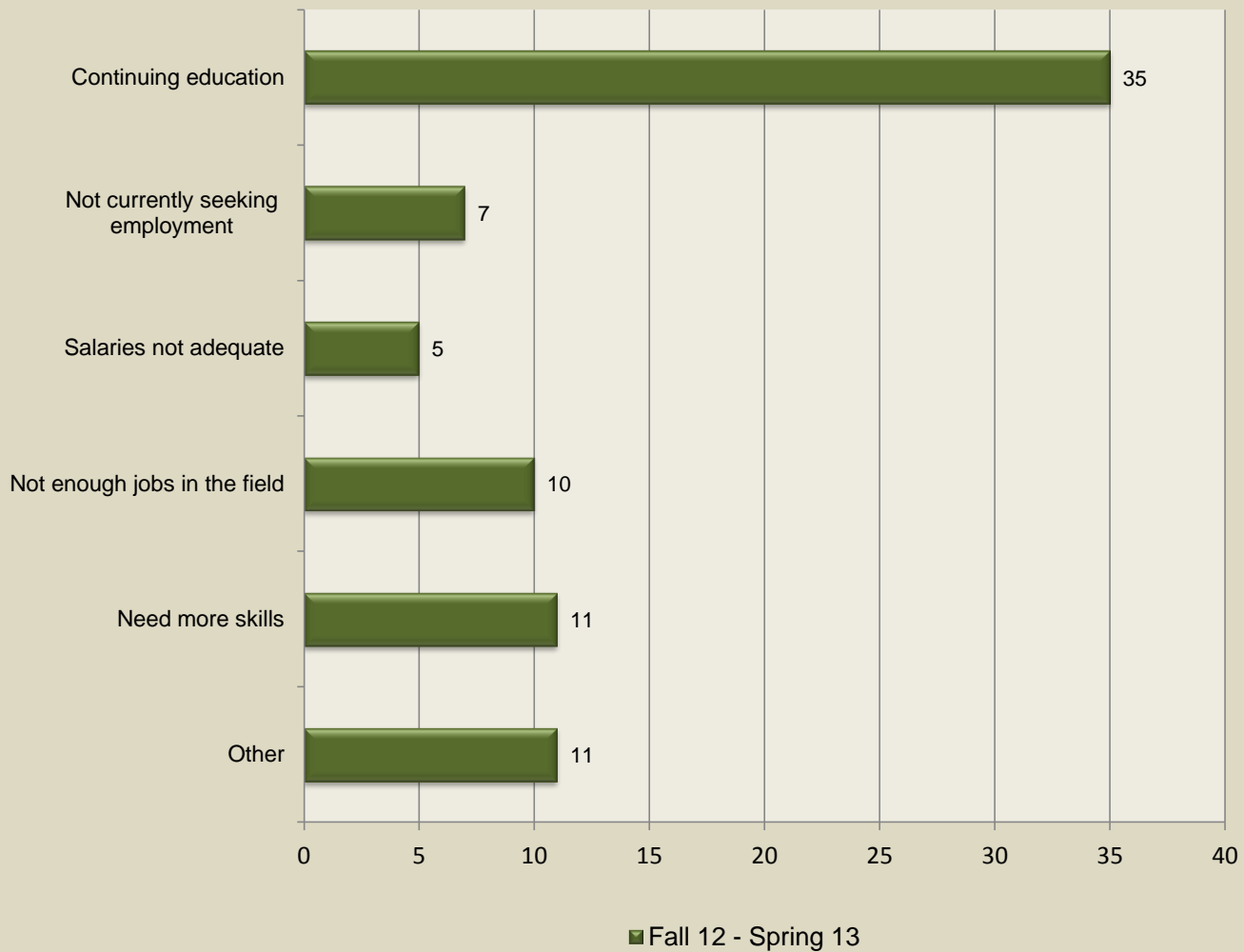
## Employment Experiences

Reasons why graduates are unemployed or employed in a field unrelated to their field of study*		
Continuing education	35	44.3%
Not currently seeking employment	7	8.9%
Salaries not adequate	5	6.3%
Not enough jobs in the field	10	12.7%
Need more skills	11	13.9%
Other	11	13.9%
<b>Total</b>	<b>79</b>	<b>100.0%</b>

\*Table contains multiple responses.



### Why Graduates are not Employed in their Field of Study



## Employment Experiences

Level of Satisfaction in relation to job preparedness:	Average Rating*	
	Number	Average
	Fall 12 - Spring 13	
I feel well prepared to efficiently and effectively perform my job duties	90	4.48
My program of study at Delgado prepared me for my career goal	96	4.20

% of students who responded positively**	
Number	%
Fall 12 - Spring 13	
81	90.0%
78	81.3%

\* Scale is 1 to 5, 5 = Strongly Agree

\*\* Percentage of students who responded Agree or Strongly Agree

## Educational Experience at Delgado

Level of Satisfaction with your educational experience in relation to the field of study:	Average Rating*	
	Number	Average
	Fall 12 - Spring 13	
The program was logically organized; the material built from course to course	134	4.06
The program could be completed in a reasonable amount of time	135	4.28
The length of the program is appropriate to learn the material needed to start a career in this field	133	4.18
There was a good balance between theoretical material and applied learning in the program	135	4.09
Instructors were usually available to students outside the classroom	134	4.29
Instructional methods were effective in presenting the material	136	4.21
Course contents were up-to-date, giving good preparation in this field	134	4.17
Equipment and labs were modern and up to industry standards	131	3.92
I was satisfied with the quality of instruction I received	135	4.20
I would recommend this program at Delgado to others	135	4.16
I was satisfied with the quality of advising received	132	3.77
The advising I received kept me "on track" toward program completion	129	3.78

% of students who responded positively**	
Number	%
Fall 12 - Spring 13	
107	79.9%
119	88.1%
110	82.7%
108	80.0%
114	85.1%
117	86.0%
111	82.8%
91	69.5%
116	85.9%
110	81.5%
90	68.2%
86	66.7%

\* Scale is 1 to 5, 5 = Strongly Agree

\*\* Percentage of students who responded Agree or Strongly Agree

**Educational Experience at Delgado  
Levels of Satisfaction With Your Educational Experience**

**Fall 12 - Spring 13**







## Fall 12 - Spring 13 Graduate Follow-up Survey Comments

### **Architectural/Design Construction Technology (ADCT)**

I just wish the instructor would give more up-to-date information on current building strategies and modern technology in the field of engineering.

### **Business Administration (BUAD)**

Delgado is a great foundation to build a better future.

Even after the cut-backs removed the awesome adjunct professors Delgado was better than Southeastern La. University, but that isn't saying much. Most of the classes in business I could have done in my sleep, because I had been in business for years, but I couldn't get any credit for previous experience or skills. I was wrongly advised about my major, and about grants through the Louisiana workforce program. I changed majors to match one that qualified on their books, but no one at Delgado had a clue about how to complete the approval, and multiple requests didn't change that. The tuition and fees were as high, or higher, than what I'm paying now, and that school is considered expensive among 4 year programs. I was told that I was in a 2+2 program, but most of my credits were denied upon transfer to S.L.U. Blackboard and Delgado computer security were so bad that I lost two computers while attending. Finally, I graduated with a 3.917 GPA, and my reward was to travel an hour and a half to wait in a stuffy waiting room, to get cleared to wait in another stuffy waiting room, to stand in line to pay a fee to a grumpy cashier, just to request my graduation. I have received no diploma, and not even a congratulatory form letter. This is the first acknowledgment of my graduation besides a notation on my copy of a transcript. It's not even on the transcripts sent to other universities. I received no job placement, transfer guidance or other assistance or advice. Would I recommend you? For what exactly?

### **Business & Management (BUMG)**

My experience at Delgado was challenging yet fulfilling for my career and future plans as I absorbed all it had to offer!

### **Computer Aided Design and Drafting (CADD)**

Any job offers or inquiries is greatly appreciated.

## Fall 12 - Spring 13 Graduate Follow-up Survey Comments

### **Care and Development of Young Children (CDYC)**

The administration in the general office were unfriendly and looked miserable. As a student I felt like my questions were unwelcome and like the administration were not there for the students, they seemed like they were just collecting a pay check. Also I found myself always running around from one office to another, and the office staff never knew what they were doing. Get on the same page!!! In a positive note, The program I was a part of (care and development of young children) was rewarding and the teachers were great.

### **Criminal Justice (CRJU)**

I was not able to get a job in my field. I aspire to become an attorney. I would have liked to work in court but so far no luck. Delgado didn't help to assist with my career. I was only given advice about security companies in which are not career opportunities.

### **Cosmetology Teacher Trainer (CTTR)**

I feel that Delgado Community College is a great community college to start a career for students coming out of high school and students returning to school, or pursuing a new career.

### **Culinary Arts & Occupation (CUAR)**

Delgado is my heart - The Culinary Program is by far the best.

### **Culinary Chef Apprenticeship (CULA)**

Advisor for specific college of studies did not advise at all. Almost did not graduate with my current class because advisor did not inform me about transfer credits being accepted.

### **Electrical-Electronics Engineering Technology (ELET)**

I could not find a job within my major due to my lack of experience. My degree was ABET accredited but it didn't mean much in the real world. I wish I would have went to a trade/technical school instead because they prefer those people to employ.

## Fall 12 - Spring 13 Graduate Follow-up Survey Comments

### **Funeral Service Education (FSED)**

David Coughran was a great loss as a leader in the program. His replacement was less than stellar and unpredictable.

### **General Studies (GSTD)**

I graduated with an associates in general studies and I really enjoyed the classes I took but I didn't further any career choice. I just got a part time job working in retail because I was bored but I don't have to work so most of these questions I felt I couldn't answer good.

I love Delgado!

The advisory staff could be more helpful and more people friendly.

The financial aid office is very unorganized, they don't answer the phone, they don't return emails and the entire process is like a wild goose chase. Everyone is very unpleasant and not willing to help or answer questions. Everything else about Delgado is fantastic.

This survey didn't pertain to me too much. I answered only the questions that did pertain to me and that I felt were necessary for your records. Thank you!

I just found out I passed my certification exam. I have just begun my job search as of 6/9/14.

One thing I would recommend would be to hold an Allied Health fair similar to the one you have for area high schools, but for recently enrolled students. I'm three semesters into my Surgical Tech program and am really enjoying it. Though when I was still taking courses at City Park I found, in talking to classmates, and seeing their performance in class, that they are ill-prepared or aware of what these programs require. I feel like many people are getting into the various Allied Health programs without a full understanding of what they will be doing and are just looking for a quick way into the medical field, which may result in their wasting valuable time and resources. I really like and am grateful for Allied Health, but it's not for everyone. And the sooner someone finds that out the better for them. Not to mention, it will be that much easier for the students who really want it.

Please improve the professionalism of faculty outside of instructors at City Park. They are rude and unwilling to help.

## Fall 12 - Spring 13 Graduate Follow-up Survey Comments

### General Studies (GSTD)

The course work that I was given at Delgado put me well ahead of the course work that I was given at UNO or SUNO. It also made it extremely easier to pass all three parts of the Praxis Exam. 99.9% of the instructors that I had at Delgado were phenomenal at imparting information in a ways that made that information stick. They were great role models for me to fashion my teaching methods after.

This school is a complete joke! I never got advised by anyone ever. Upon graduating I attempted to graduate without a graduation checklist. So I paid my \$50 to graduate then and was then informed I needed that. I went and got that performed. A semester later I went back to apply again sat in line for 30 minutes and upon getting to the counter the lady working did not want to do my application because of my situation so she informed me she would have someone call me. Never heard from anyone and kept calling and leaving messages. Two weeks go by and I finally went in after no contact from anyone. Upon going in I had to repay my graduation fee plus a late fee. Total I paid about \$125 for a piece of paper! I was never told where graduation was, the time, how to get a gown, nothing! It was pathetic the way I was treated and to know I worked my butt off and was unable to walk across the stage! The school needs to be fixed and soon!

Unfortunately, I failed out of the Nursing program. I haven't given up on my dream to become a nurse, however, before graduating I wasn't told about the options to pursue my nursing degree at a University with the credits I already have. If this was the case I wouldn't be wasting my time waiting 5 years to reapply at Charity. Instead, I was advised to get my Associates in General Studies before losing credit I worked so hard to get. I was misinformed by my advisor. If I was advised to continue at Delgado, change my major and satisfy all classes needed to graduate, (with that particular transfer degree) I would not be in this predicament today! Instead, if I do enroll into a University I will start as a freshman instead of a sophomore.

I found the advising lacking during my prerequisite classes.

Job placement is so pathetic it's practically nonexistent. It is shameful compared to other schools. I should have gone to Tulane school of continuing studies. I would have obtained a job by now.

Thanks to Mr. Joe Williams and Mrs. Ebones Williams.

## Fall 12 - Spring 13 Graduate Follow-up Survey Comments

### **Hospitality Management (HOSM)**

The class courses need to be made sure that any university would take them and that you don't have to repeat any of them. It's not fair that I have to retake classes because the number course wasn't high enough. I was told that all my credits would be accepted but they weren't. Make sure that the students really get the right information when taking classes.

### **Massage Therapy (MSTH)**

This survey was very one sided and lacked the options to give you a broader scope of your graduating classes. I also do not wish to share my income with you.

### **Practical Nursing (PRNU)**

I would like to say that Delgado overall is a great institution to learn. The teachers are readily available and the class sizes aren't overwhelming. Graduating from the LPN program I was overly prepared for what the world had to offer. I was also prepared to pass my NCLEX exam which is a requirement after completing the program. I am highly likely to refer this program to other young adults seeking a career in the health field.

### **Physical Therapy Assistant (PTAP)**

The PTA program was excellent, however the financial aid was a nightmare to deal with. There needs to be a direct number to contact people that actually work at the campus and know the answers to issues, rather than a 1-800 number which always had a long wait time and never gave me the proper solution.

## Fall 12 - Spring 13 Graduate Follow-up Survey Comments

### **Radiologic Technology (RADT)**

The rooms were equipped with the latest and greatest equipment, it would have been nice to use it. Don't like seeing grant money and my tuition collecting dust. It would have been extremely helpful to practice on it before the first day of clinical. Try to be more encouraging with students instead of telling them you don't think they are "cut out" for this career choice. As a college you should always be encouraging students to be the best they can be and achieve their goals in life. Teach a little about exposure factors, don't depend on the hospital for that. We pay DCC our tuition.

I was offered a position at my clinical site as a Radiologic Technologist upon graduation, but unfortunately I had to turn it down in order to care for my mother in NY who was terminal. When I returned to LA I had a difficult time gaining employment so I decided to use my hospital experience and pre-requisites from the Rad Tech program to apply for the ADN RN Program at Charity. My inability to gain employment was the result of an unfortunate circumstance in my life.

### **Visual Communications-Graphic Design (VISC)**

The education I received at Delgado was very good. It helped me improve my skills and become a better candidate for a job after school. That said, Delgado's administration (financial aid, bills, registration, etc.) made my time at Delgado difficult. From have to reverify my bachelor's degree, because the first one was lost, to having to spend countless hours in line dealing with financial aid, to loans being dispersed at the wrong time or in the wrong amount, or having to deal with many of the administration that doesn't seem like they want to work or even be at their job, dealing with Delgado's administration discourages me from taking continuing education courses. I know quite a few people who have had similar issues and chose to delay their education. It is already difficult to remain in school for many people (cost, time, children, etc.). Delgado should make the process of attending their school easier. Many of your instructors are great, but Delgado will not be getting my money anytime soon.