



Office of Research and Planning

Graduate Follow-Up Survey

Charity School of Nursing

Fall 2009 - Spring 2010



Prepared by the Office of Research and Planning

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Methodology

Graduates were surveyed six months after their graduation. Graduates are contacted via email. Academic departments are asked to contact their graduates and encourage them to answer the survey.

Survey data is for Associate degree in Registered Nursing (RN) only.

Graduate Experiences

| Fall 2009 - Spring 2010 | Number | Percent |
|--------------------------|--------|---------|
| Total Respondents | 109 | 44.3% |
| Total Graduates | 246 | |

| After Graduation did you : | Yes | % | No | % | No Response | % |
|---|-----|-------|----|-------|-------------|------|
| Continue your Education? | 25 | 22.9% | 82 | 75.2% | 2 | 1.8% |
| Is your current major related to your major at Delgado? | 19 | 76.0% | 4 | 16.0% | 2 | 8.0% |

At what institution did you continue your education?

| | |
|-----------------------------------|-----------|
| Delgado Community College | 2 |
| Dillard | 0 |
| LSU | 9 |
| Nicholls State University | 0 |
| Southeastern Louisiana University | 2 |
| ULM | 1 |
| UNO | 0 |
| Loyola | 0 |
| Our Lady of Holy Cross College | 0 |
| Tulane | 1 |
| Our Lady of the Lake College | 0 |
| Northwestern State University | 1 |
| Online | 4 |
| Other | 5 |
| Total | 25 |



Number of Delgado Non-Developmental Credit Hours Unable to Transfer

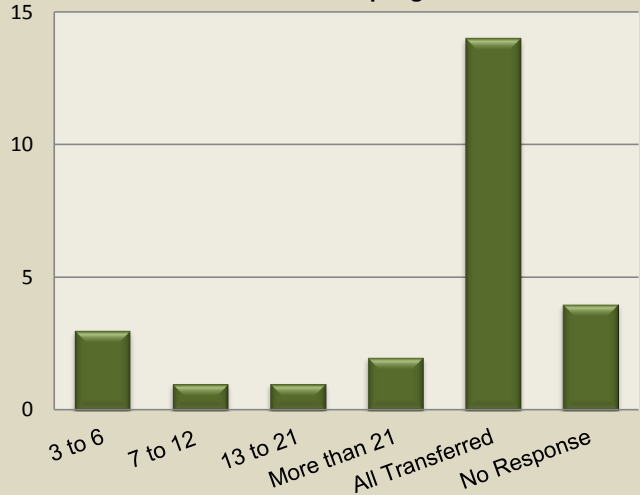
| | | |
|-----------------|-----------|---------------|
| 3 to 6 | 3 | 12.0% |
| 7 to 12 | 1 | 4.0% |
| 13 to 21 | 1 | 4.0% |
| More than 21 | 2 | 8.0% |
| All Transferred | 14 | 56.0% |
| No Response | 4 | 16.0% |
| Total | 25 | 100.0% |

Reasons Delgado Non-Developmental Credit Hours were not Transferred

| | | |
|----------------------|-----------|---------------|
| Changed Major | 0 | 0.0% |
| No comparable course | 9 | 36.0% |
| Grade in course | 0 | 0.0% |
| Other | 0 | 0.0% |
| No Response | 16 | 64.0% |
| Total | 25 | 100.0% |

Non-Transferable Credit Hours

■ Fall 09 - Spring 10



Graduate Experiences

| Level of Satisfaction in relation to the field of study: | Average Rating* | |
|---|---------------------|---------|
| | Number | Average |
| | Fall 09 - Spring 10 | |
| I feel well prepared from my studies at Delgado to continue my education | 38 | 4.29 |
| I was able to transfer most of my credits earned at Delgado to my four-year institution | 69 | 4.32 |

| % of students who responded positively** | |
|--|-------|
| Number | % |
| Fall 09 - Spring 10 | |
| 32 | 84.2% |
| 60 | 87.0% |

* Scale is 1 to 5, 5 = Strongly Agree

** Percentage of students who responded Agree or Strongly Agree

Employment Experiences

| Employment Analysis | Yes | % | No | % | No Response | % |
|--|-----|-------|----|-------|-------------|------|
| Are you currently employed? | 102 | 93.6% | 6 | 5.5% | 1 | 0.9% |
| Is your job related to your field of study?* | 99 | 97.1% | 3 | 2.9% | 0 | 0.0% |
| Have you changed jobs since graduating?* | 34 | 33.3% | 67 | 65.7% | 1 | 1.0% |
| Have you received a promotion or salary increase since graduating?* | 47 | 46.1% | 54 | 52.9% | 1 | 1.0% |
| Do you attribute your promotion or salary increase to skills acquired at Delgado?*** | 45 | 95.7% | 2 | 4.3% | 0 | 0.0% |
| Are you generally satisfied with your chosen occupation?* | 96 | 94.1% | 2 | 2.0% | 4 | 3.9% |

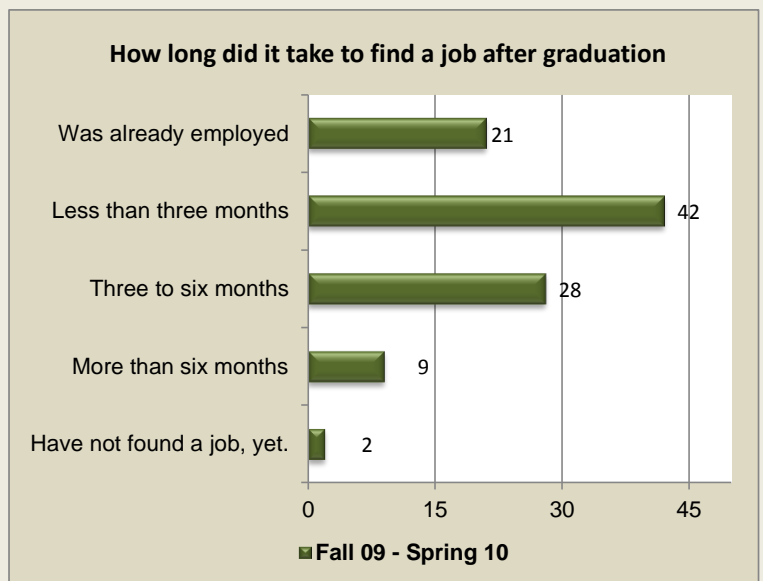
*Averages based on only those students who responded as being employed.

**Averages based on only those students who responded as receiving a salary increase.

| How long did it take you to find a job after graduating? | | |
|--|------------|---------------|
| Was already employed | 21 | 20.6% |
| Less than three months | 42 | 41.2% |
| Three to six months | 28 | 27.5% |
| More than six months | 9 | 8.8% |
| Have not found a job, yet. | 2 | 2.0% |
| No Response | 0 | 0.0% |
| Total | 102 | 100.0% |

| Wages of Delgado Nursing Graduates*** | Number used in Average | Wage Per Hour in Field |
|---------------------------------------|------------------------|------------------------|
| Registered Nursing | 88 | \$24.32 |

***Wages are self-reported. Hours worked was assumed to be forty if the graduate did not specify.



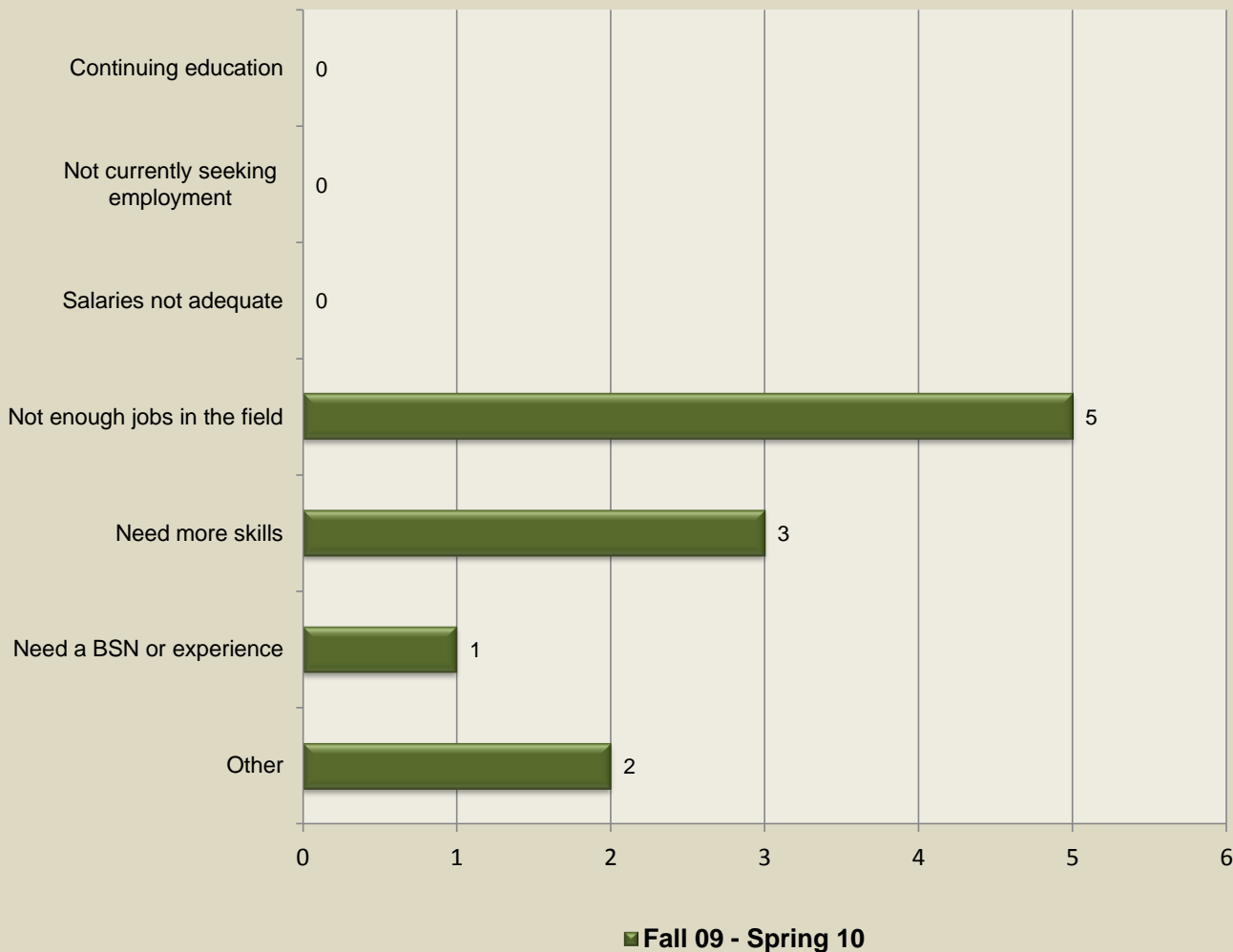
Employment Experiences

| Reasons why graduates are unemployed or employed in a field unrelated to their field of study* | | |
|--|-----------|---------------|
| Continuing education | 0 | 0.0% |
| Not currently seeking employment | 0 | 0.0% |
| Salaries not adequate | 0 | 0.0% |
| Not enough jobs in the field | 5 | 45.5% |
| Need more skills | 3 | 27.3% |
| Need a BSN or experience | 1 | 9.1% |
| Other | 2 | 18.2% |
| Total | 11 | 100.0% |



*Table contains multiple responses.

Why Graduates are not Employed in their Field of Study



Employment Experiences

| Level of Satisfaction in relation to job preparedness: | Average Rating* | |
|---|---------------------|---------|
| | Number | Average |
| | Fall 09 - Spring 10 | |
| I feel well prepared to efficiently and effectively perform my job duties | 101 | 4.22 |
| My program of study at Delgado prepared me for my career goal | 100 | 4.26 |

| % of students who responded positively** | |
|--|-------|
| Number | % |
| Fall 09 - Spring 10 | |
| 87 | 86.1% |
| 85 | 85.0% |

* Scale is 1 to 5, 5 = Strongly Agree

** Percentage of students who responded Agree or Strongly Agree

Educational Experience at Delgado

| Level of Satisfaction with your educational experience in relation to the field of study: | Average Rating* | |
|---|---------------------|---------|
| | Number | Average |
| | Fall 09 - Spring 10 | |
| The program was logically organized; the material built from course to course | 49 | 4.06 |
| The program could be completed in a reasonable amount of time | 48 | 4.19 |
| The length of the program is appropriate to learn the material needed to start a career in this field | 49 | 4.16 |
| There was a good balance between theoretical material and applied learning in the program | 50 | 4.20 |
| Instructors were usually available to students outside the classroom | 50 | 4.28 |
| Instructional methods were effective in presenting the material | 50 | 4.14 |
| Course contents were up-to-date, giving good preparation in this field | 50 | 4.24 |
| Equipment and labs were modern and up to industry standards | 50 | 3.96 |
| I was satisfied with the quality of instruction I received | 50 | 4.04 |
| I would recommend this program at Delgado to others | 50 | 4.12 |
| I was satisfied with the quality of advising received | 49 | 3.73 |
| The advising I received kept me "on track" toward program completion | 48 | 3.81 |

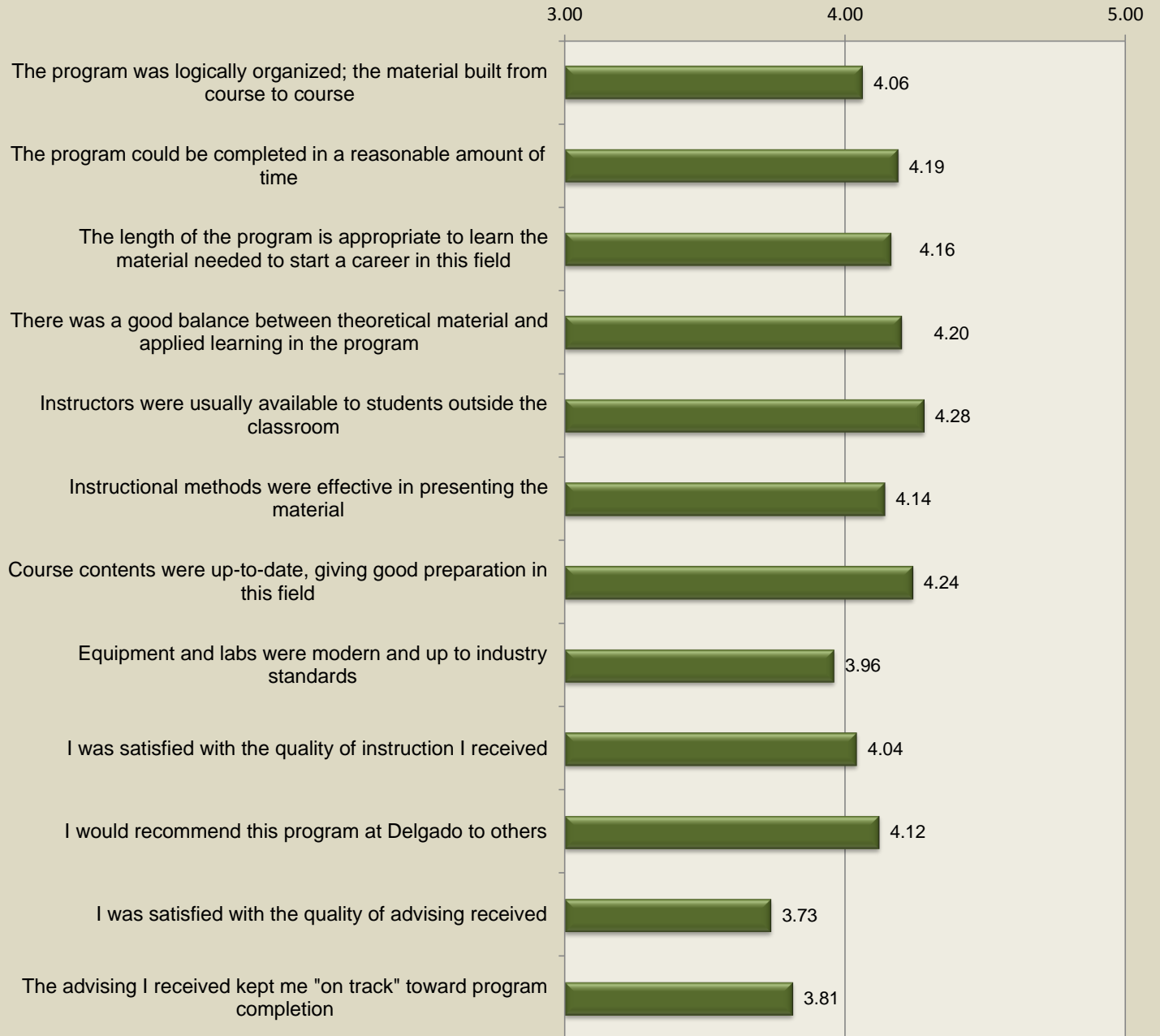
| % of students who responded positively** | |
|--|-------|
| Number | % |
| Fall 09 - Spring 10 | |
| 39 | 79.6% |
| 41 | 85.4% |
| 41 | 83.7% |
| 40 | 80.0% |
| 42 | 84.0% |
| 39 | 78.0% |
| 41 | 82.0% |
| 35 | 70.0% |
| 38 | 76.0% |
| 39 | 78.0% |
| 29 | 59.2% |
| 30 | 62.5% |

* Scale is 1 to 5, 5 = Strongly Agree

** Percentage of students who responded Agree or Strongly Agree

**Educational Experience at Delgado
Levels of Satisfaction With Your Educational Experience**

Fall 09 - Spring 10



Nursing Educational Experience at Delgado

| Level of Satisfaction with your educational experience in relation to the field of study: | Average Rating* | | % of students who responded positively** | |
|---|---------------------|---------|--|-------|
| | Number | Average | Number | % |
| | Fall 09 - Spring 10 | | Fall 09 - Spring 10 | |
| I am able to use the nursing process as a basis for decision making and critical thinking. | 100 | 4.40 | 92 | 92.0% |
| I am able to establish and maintain effective communication with clients, families, significant others, and health team members. | 99 | 4.49 | 92 | 92.9% |
| I am able to provide direction and guidance to other health care workers. | 97 | 4.34 | 84 | 86.6% |
| I am able to function as a teacher for health promotion, prevention of illness, restoration of health, and rehabilitation. | 99 | 4.33 | 89 | 89.9% |
| I am able to make decisions and take actions that are consistent with the legal and ethical standards for nursing practice. | 99 | 4.44 | 92 | 92.9% |
| The clinical learning environments provided a wide variety of learning experiences. | 99 | 4.27 | 86 | 86.9% |
| The clinical learning environments provided learning opportunities appropriate for contemporary nursing. | 97 | 4.26 | 81 | 83.5% |
| I am able to provide competent nursing care in varied settings for clients from diverse cultures with common, chronic, and acute alterations in health. | 99 | 4.39 | 91 | 91.9% |
| The length of the program was appropriate to learn the material needed to start a career in nursing. | 99 | 4.23 | 85 | 85.9% |
| Instructional methods were effective in presenting the material. | 51 | 4.18 | 43 | 84.3% |
| I was satisfied with the quality of the instruction I received. | 51 | 4.22 | 43 | 84.3% |
| The program was logically organized: the material was built for the courses. | 51 | 4.53 | 44 | 86.3% |

* Scale is 1 to 5, 5 = Strongly Agree

** Percentage of students who responded Agree or Strongly Agree

**Nursing Educational Experience at Delgado
Levels of Satisfaction With Your Educational Experience**

Fall 09 - Spring 10



Fall 2009 - Spring 2010 Graduate Follow-up Survey Comments

Registered Nursing (NURS)

The only suggestion I can make to the nursing clinical experience would be to train the students better time management skills. While at Charity I only cared for a maximum of two patients at one time (and it was only 1 time). The job I have requires me to care for six patients at once. I felt very unprepared when I started; and after 7 months I'm just getting the hang of it. I wish I would have had more experience caring for multiple patients, and the time-management/organizations skills that it requires.

Program prepared me for my Nursing career. More clinical experience, experience with charts (checking off orders), interaction with MDs doing rounds, and time management practice could be helpful for future nursing students.

I am a very determined person whom has been thought a lot, it is unreal with my medical issues that I completed this program. I completed the program and I am doing so well with management, decision making, communication and so forth....but it has NOTHING to do with Charity or their instructors. It is all my personal doing, past experiences, and sheer determination of one whom has lived with a chronic physical condition and the will to survive , succeed and LIVE!!!

Charity was hard, but worth it.

Delgado Charity School of Nursing provided excellent education in my major. Although I am currently unemployed and have not yet worked under my major title I am proud to have acquire my education in this college. The market is tough at this moment and I don't blame my education, I believe when I am able to practice under my title I will be competent and prepared at what I do. The rest is up to me to further and better my future with continuing education.

Wonderful Instructors!

Very difficult to use an instructor as a reference 2 of the 3 that I would have liked to use are no longer employed at Charity School of Nursing. Mrs. Pittman, Mrs. Dixon and Mrs. Smith- Claggels not dissatisfied with the training but disheartened with the lack of available jobs. I guess even instructors "eat their young". That's a sad staff of affairs for students in faculty alike.

I didn't think the program was organized correctly. Nursing of the Adult Client I & Nursing of the Adult Client II should follow each other. I think the time that students spend on paper work should be spent in the hospital or skills lab getting hands on experience.

Fall 2009 - Spring 2010 Graduate Follow-up Survey Comments

Charity was a wonderful school. In feedback from preceptors and managers, overall Charity puts out the most skilled students. I was taken out of orientation at 3 weeks, thanks to Charity School of Nursing.

I wish that DCC-CSN would have an additional study program for a BSN or provide a sister school to complete such education. In addition a referral or sister school for an MSN would be great.

Charity School of Nursing has a long standing tradition of providing good clinical skills with excellent theory based classroom instruction. It would benefit students to spend a summer clinical skills rotation at fee, since hospitals cut back budgets, nurse tech positions are difficult to obtain. Current theory is excellent. I felt the NCLEX was no harder than testing at Charity.

Because 6 months have passed and I am still unable to get a job in the nursing field, I plan to enroll in the RN to BSN program at LSU to continue my education.

I think the instructors I had made it extremely difficult and it was unnecessary. I currently work as a registered nurse and the whole care plan thing is so much easier than Charity makes it out to be. I spent hours and days trying to complete care planes and care maps and now with a click of a button I can complete an entire care plan in under a min. The pressure put on us to complete mounds of paper work is not helpful when trying to study for an exam. I just feel that the pressure Charity puts on its students is unnecessary and they should take that into consideration when viewing low test scores. Nursing school was the hardest thing I've ever done in my life!

Some of the instructors have too much control over something, I think other instructors should be asked to get involved when there is a dispute over work, for instance care maps and journals, every instructor has their own way of deciding if work is correct, it shouldn't be this way, it should be graded one way, and if there is a conflict other instructors should be allowed to look over it for an opinion.

There are "teachers" at Delgado nursing school who would eat their young, this is not a proper teaching method for the nursing profession or any profession for that matter.

My overall experience was great. It was hard, but I guess it should be or everyone could be a nurse. My instructors were awesome; always willing to help and explain things. I got a lot of experiences at my clinical locations.

Fall 2009 - Spring 2010 Graduate Follow-up Survey Comments

Delgado Charity School of Nursing was a wonderful experience, prepared me for becoming the best nurse I can be. From day one at the Slidell campus to graduation night, every instructor only wanted me to be successful and become a well rounded skilled/educated/safe RN. They will do want ever it takes to help each and every student to reach their goal of becoming an RN. I appreciate my opportunity to have had this chance in my life to improve and increase my education with such wonderful instructors whom surrounded me. I thank God everyday for Delgado Charity School of Nursing, and I tell everyone I know how wonderful the experience was, and if they want to become an RN, this is the place to start. My husband is at Charity right now, and has chose this direction in his life by watching my success and great experience at Delgado/Charity. I will continue my education, but my first step is becoming a CCRN. Thanks for helping me find the courage inside to accomplish my dream of becoming a Registered Nurse.

The Financial Aid advisors suck.

Consistently heard from fellow students that clinical instructors were inconsistent with methods of instruction and grading -- need a clear set of expectations and goals, performance requirements, so that everyone is on the same page. Many dissatisfied comments from fellow students regarding this issue.

I'm not sure of any changes regarding the recording of classes for study purposes. The study habits the students use to pass the course should take priority in decisions to record lectures. The concern of attendance can be addressed by enforcing the policy set in place already. From personal experience, if it wasn't for Tegrity, I think it would have been a lot harder to achieve my honors status. Also, with the recordings, it was easier to tutor my fellow students who needed help.

My experience at Charity was very positive. The instructors were good; Celeste Phillips (NAC2) clinical instructor and Assistant Professor of the registered nursing program at Charity and by far, an EXCELLENT, encouraging, intuitive and "eager to teach," instructor. She guided you, but also allowed you some independence in the clinical setting.

I am extremely satisfied with my career as a registered nurse! While I was very intimidated when I started my first job after graduation on a med/surg floor, I knew I possessed the skills and knowledge to do my job well. I am now working in a plastic surgeon's office and absolutely love it. I am considering pursuing my master's degree and becoming a nurse practitioner.