

# Delgado

COMMUNITY COLLEGE

## Former Student Follow up

Students Enrolled  
Spring 2003  
Who did not Return  
Fall 2003



Prepared by the Office of Institutional Research

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## Methodology

There were 5,312 students enrolled in Spring 2003 that did not return on Fall 2003. Of those, 2,262 ( 42.6%) were surveyed. We received 171 responses. It was intended that 2 mail outs would be done to increase the response rate; however, time and other projects did not allow us the do the second mail out. Our response rate was 7.6% which is low. While it is possible to raise this response rate somewhat, the response rates for this type of survey tends to be low.

## Summary

- 61.6% Intended to complete an Associate degree or Certificate.
- 15.8% Intended to obtain transfer credit.
- 31.6% Completed their needed course work.
- 18.1% Transferred to another institution.
- 35.7% Sited financial or family reasons for not returning.
- 36.8% Planned to return to Delgado.
- 38.6% Planned to transfer to another institution.
- 62.6% Are currently employed.

## Former Student Intent

	Number	Percent
<b>Total Respondents</b>	171	7.6%
<b>Total Former Students Surveyed</b>	2,262	42.6%
<b>Total Former Students</b>	5,312	



Which campus did you attend most of your classes?		
City Park	122	71.3%
West Bank	29	17.0%
Charity	3	1.8%
Northshore	13	7.6%
Other	4	2.3%
<b>Total</b>	<b>171</b>	<b>100.0%</b>

What was your primary reason for attending Delgado?*	Number	Percent
Obtain an Associate Degree	92	53.8%
Obtain a Certificate	15	8.8%
Receive a TCA document	2	1.2%
Obtain University transfer credit	27	15.8%
Take a few classes to obtain skills to get a new job or promotion	8	4.7%
Take one or more classes to upgrade skills for current job	8	4.7%
Improve basic skills	10	5.8%
Take one or more classes for personal enrichment.	14	8.2%
Other	16	9.4%
<b>Total Respondents</b>	<b>171</b>	

\*Table contains multiple responses.

What was your primary reason for not returning to Delgado?*	Number	Percent
Completed needed courses	54	31.6%
Needed courses not offered at a convenient	12	7.0%
Found a job	7	4.1%
Transferred to another institution	67	39.2%
Dissatisfied with Student Services	9	5.3%
Financial reasons	33	19.3%
Dissatisfied with instructor	13	7.6%
Dissatisfied with course content	10	5.8%
Transportation problems	4	2.3%
Conflicting job hours	15	8.8%
Personal/family reason	28	16.4%
Other	33	19.3%
<b>Total Respondents</b>	<b>171</b>	

\*Table contains multiple responses.

## Future Educational Plans

Are you currently attending school?	Yes	%	No	%	No Response	%
		59	34.5%	107	62.6%	5

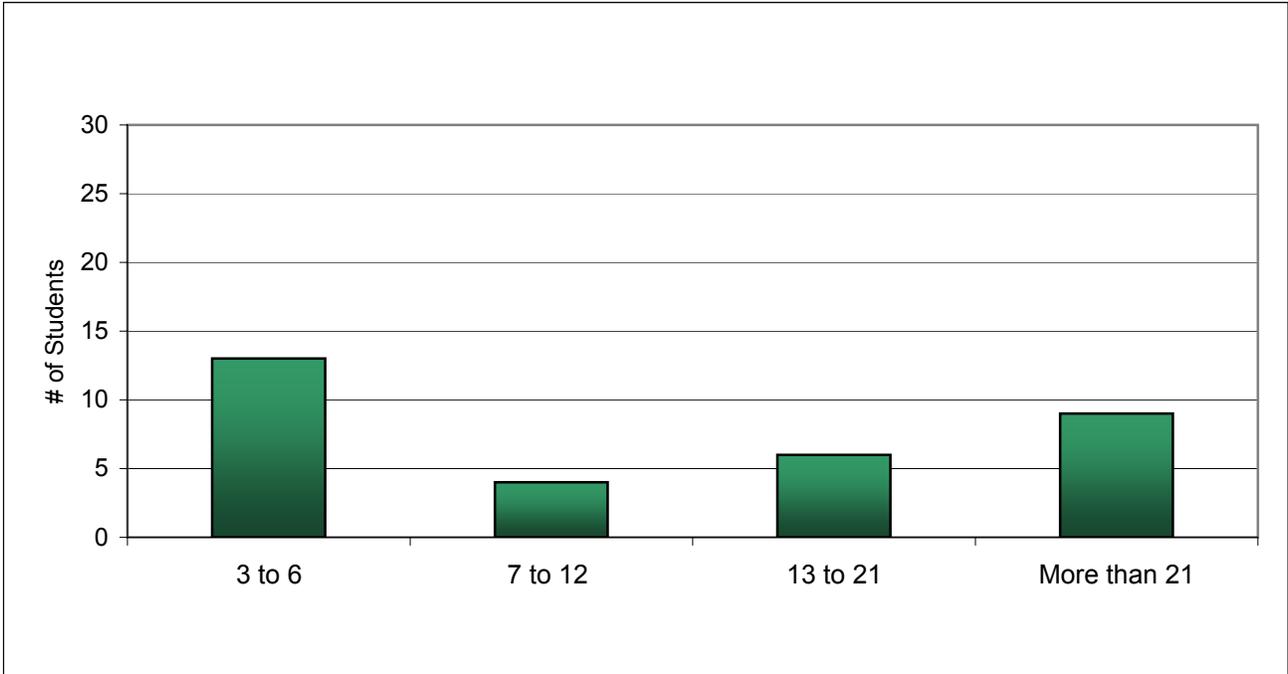
Do you plan to further your educational objective?	Number	Percent
at Delgado	63	36.8%
at another 2 year college	6	3.5%
at a 4 year institution	60	35.1%
Other option	20	11.7%
No Response	22	12.9%

At what institution did you continue your education?	Number	Percent
UNO	17	25.4%
SUNO	4	6.0%
LSU	2	3.0%
Our Lady of Holy Cross College	2	3.0%
Xavier	6	9.0%
Tulane	2	3.0%
Dillard University	1	1.5%
Loyola University	1	1.5%
Other Institutions	32	47.8%
<b>Total</b>	<b>67</b>	<b>100.0%</b>

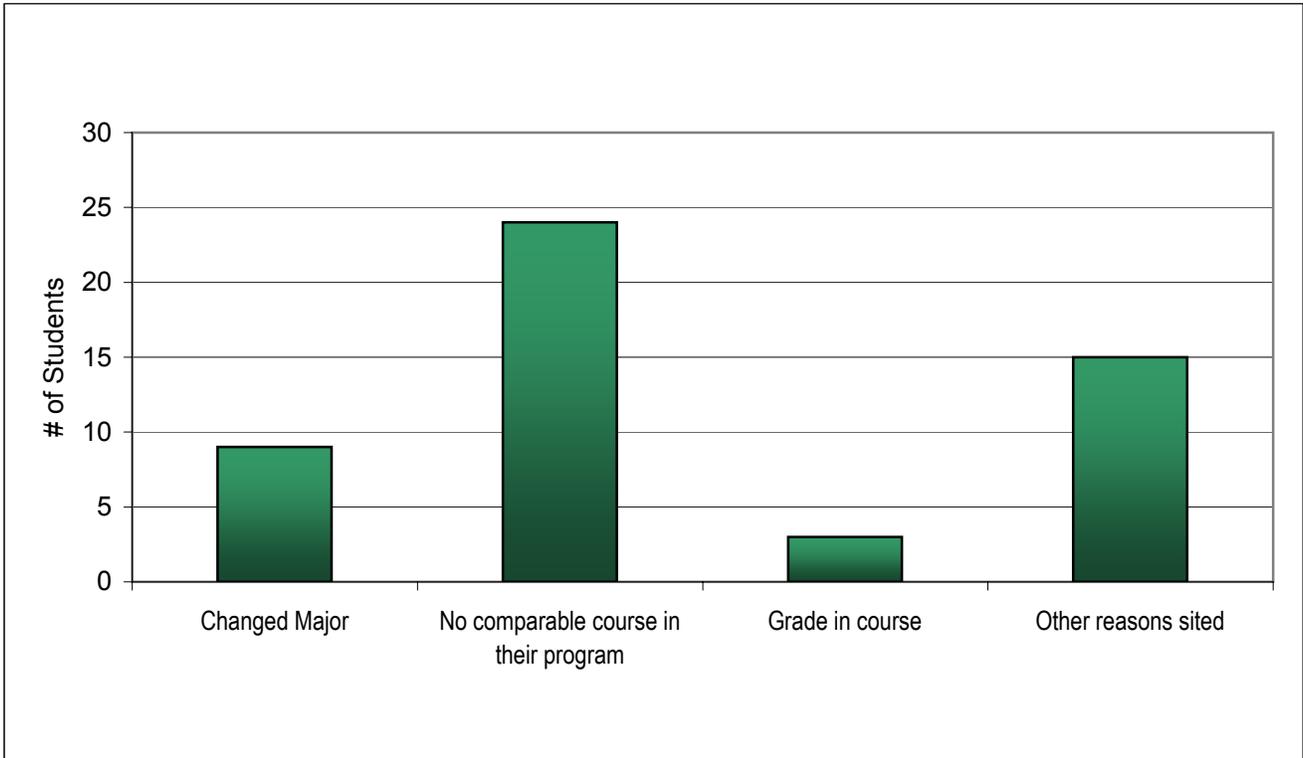
Number of Delgado Non-Developmental Credit Hours Unable to be Transferred	Number	Percent
3 to 6	13	19.4%
7 to 12	4	6.0%
13 to 21	6	9.0%
More than 21	9	13.4%
All Transferred	27	40.3%
Transfer rate unknown	8	11.9%
<b>Total</b>	<b>67</b>	<b>100.0%</b>

Reason Non-Developmental Credit Hours were Unable to be Transferred	Number	Percent
Changed Major	9	13.4%
No comparable course in their program	24	35.8%
Grade in course	3	4.5%
Other reasons cited	15	22.4%
Reason Unknown	16	23.9%
<b>Total</b>	<b>67</b>	<b>100.0%</b>

### Non-Transferable Credit Hours



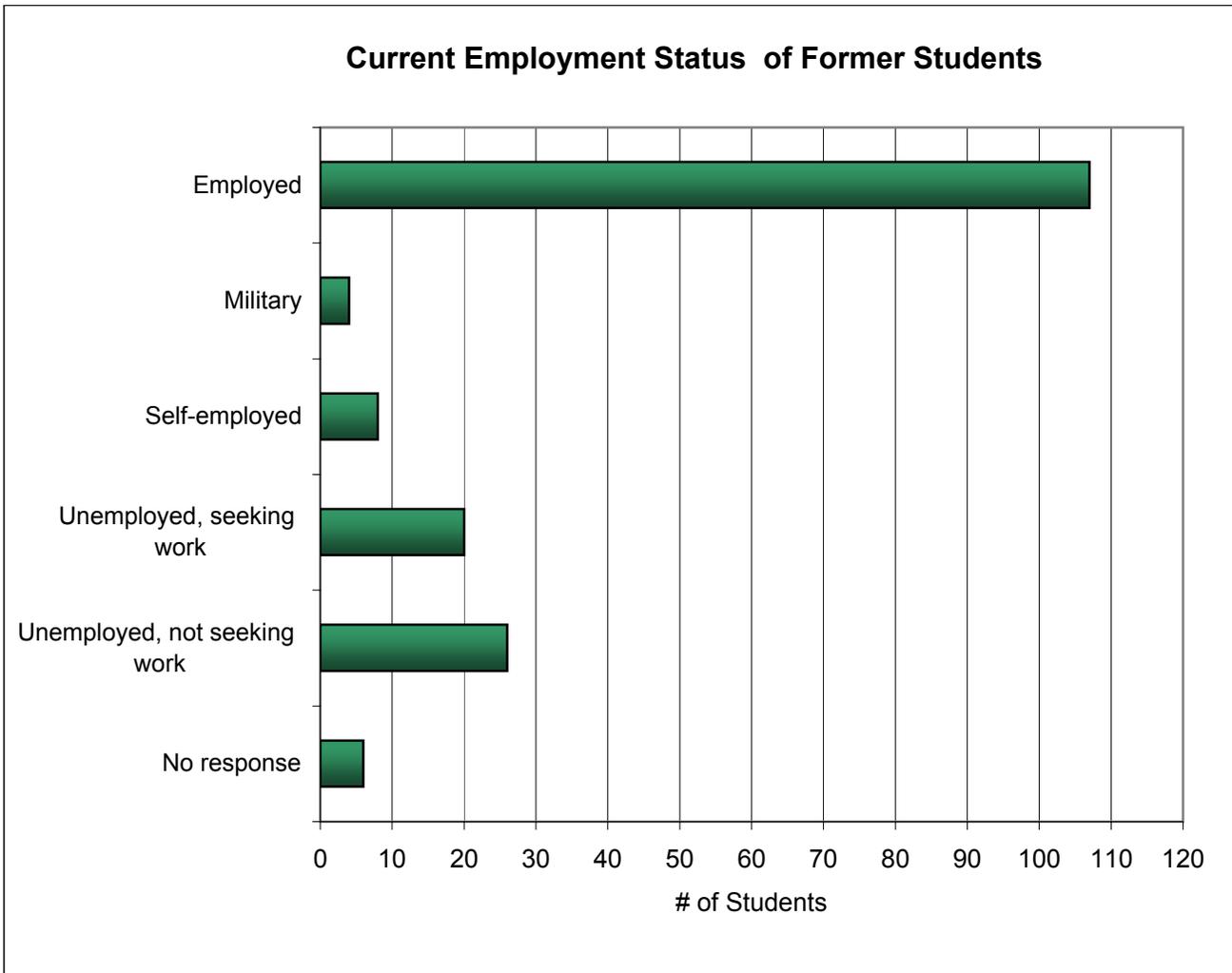
### Reason Credit Hours were not Transferred



## Employment Status

Is your current career related to your field of study?	Yes	%	No	%	No Response	%
		73	42.7%	56	32.7%	42

Current employment status?	Number	Percent
Employed	107	62.6%
Military	4	2.3%
Self-employed	8	4.7%
Unemployed, seeking work	20	11.7%
Unemployed, not seeking work	26	15.2%
No response	6	3.5%
<b>Total</b>	<b>171</b>	<b>100.0%</b>



## College Wide Level of Satisfaction

College Services	Average Rating*	
	Spring 2003	
	# Responded	Rating
Preparation for continuing education	140	3.96
The training you received at Delgado	147	3.99
Training received in relation to your career	134	3.85
Overall satisfaction with your Delgado experience	162	4.02
Overall satisfaction with your coursework	160	3.97
Overall competency of your instructors	162	4.10
Overall quality of your instruction at Delgado	162	3.99
Availability of classes	159	3.74
Convenience of courses	161	3.88
Distance Education Offerings	49	3.39
The courses I needed were offered.	155	4.04

% of students who responded positively**	
Spring 2003	
	74.3%
	78.9%
	70.9%
	78.4%
	73.7%
	78.4%
	76.6%
	68.6%
	71.5%
	40.8%
	76.1%

Student Services	Average Rating*	
	Spring 2003	
	# Responded	Rating
Academic Advisement	138	3.53
Orientation Program	108	3.66
Financial Aid Office	119	3.34
Registration	160	3.64
Veterans Services	37	3.49
Delgado Web Site	135	3.96
Delgado Bookstore	146	3.71
Career and Counseling Center	83	3.40
Student Employment Services	51	3.14
Disability Services	34	3.47
Buildings and grounds maintenance	133	3.73
Student Health Services	53	3.68
Tutoring Services	73	3.93
Library	127	3.94
Student Open Computer Labs	118	4.07
Student Life Center	93	3.99
Food Services	86	3.67
Technology used in Classes	114	3.69

% of students who responded positively**	
Spring 2003	
	55.8%
	61.1%
	52.1%
	62.5%
	48.6%
	72.6%
	65.8%
	48.2%
	33.3%
	47.1%
	63.2%
	56.6%
	72.6%
	73.2%
	80.5%
	68.8%
	61.6%
	61.4%

\* Scale is 1 to 5, 5 = Very Satisfied

\*\* Percentage of students who responded Satisfied or Very Satisfied

## College Wide Level of Satisfaction by Highest Rated

College Services	Average Rating*	
	Spring 2003	
	# Responded	Rating
Overall competency of your instructors	162	4.10
The courses I needed were offered.	155	4.04
Overall satisfaction with your Delgado experience	162	4.02
The training you received at Delgado	147	3.99
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	68.6%
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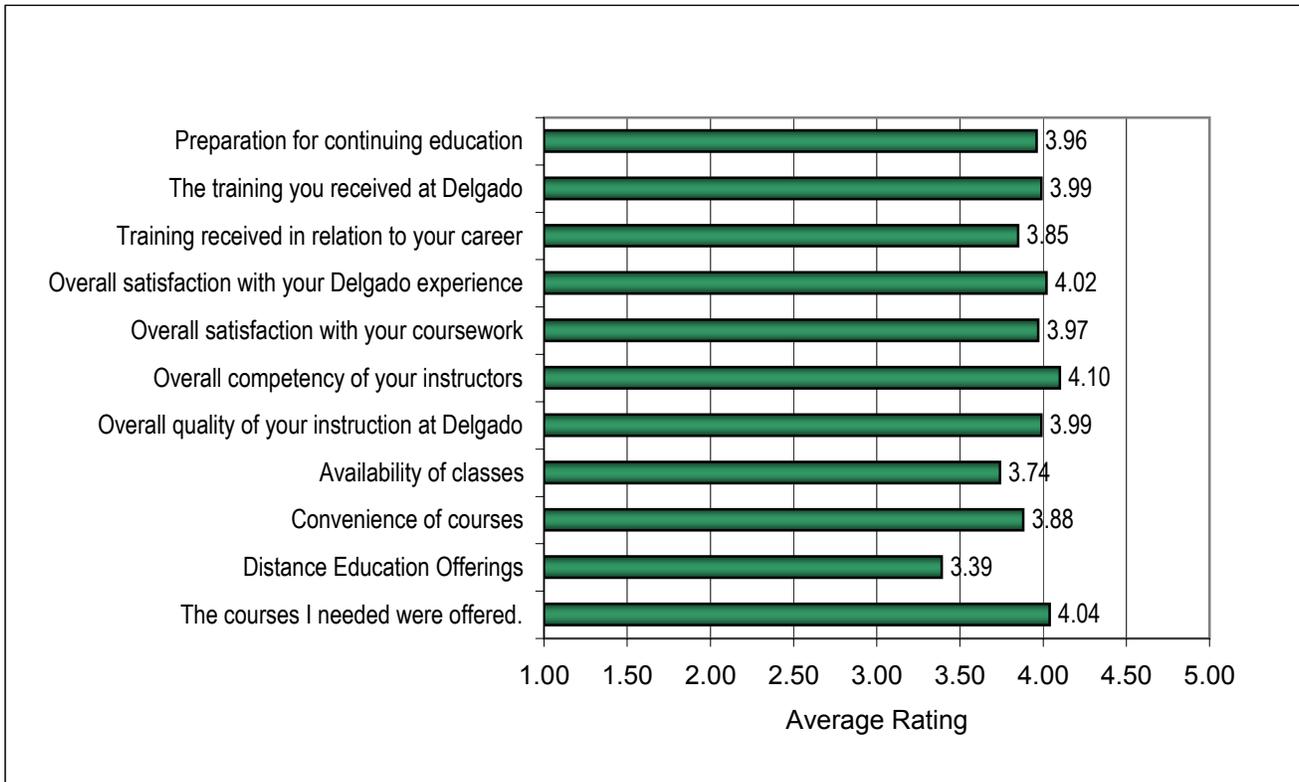
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% of students who responded positively**	
Spring 2003	
	80.5%
	68.8%
	72.6%
	73.2%
	72.6%
	63.2%
	65.8%
	61.4%
	56.6%
	61.6%
	61.1%
	62.5%
	55.8%
	48.6%
	47.1%
	48.2%
	52.1%
	33.3%

\* Scale is 1 to 5, 5 = Very Satisfied

\*\* Percentage of students who responded Satisfied or Very Satisfied

## College Wide Level of Satisfaction



\* Average Rating Scale is 1 to 5, 5 = Very Satisfied

## College Wide Student Services Level of Satisfaction

