

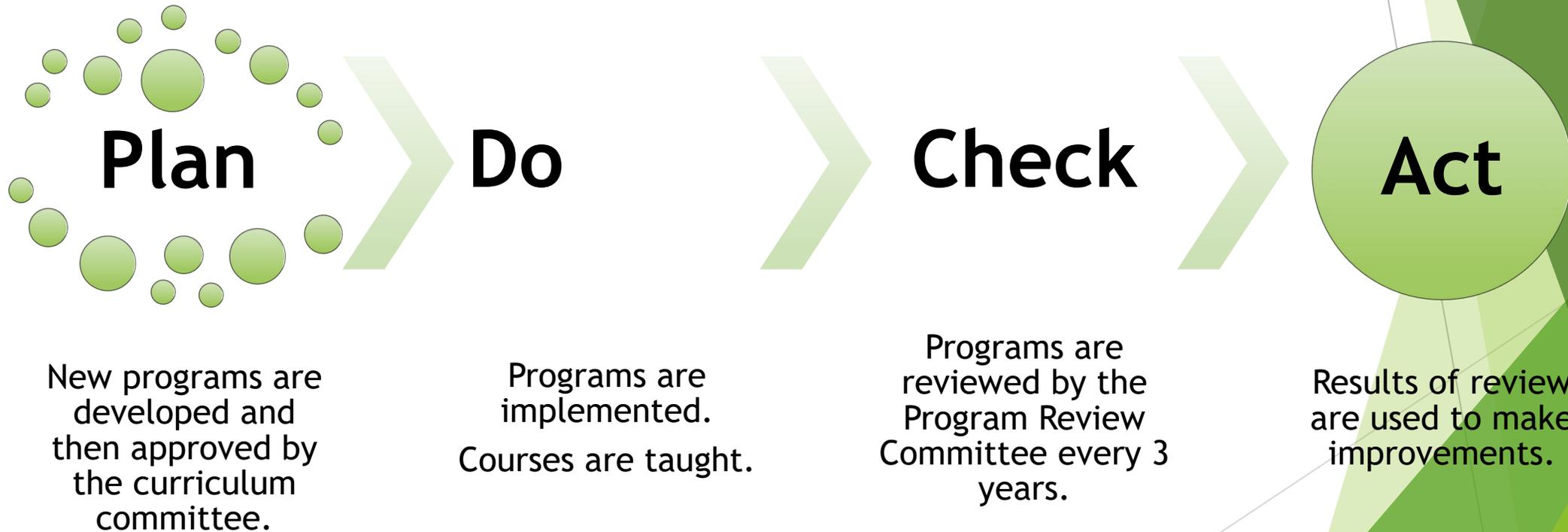
# Share your program's 'strengths' in the form of a press release.

For Immediate Release

Delgado's Business Studies division is excited that they have completed the ACBSP Quality Assurance Report for Business Administration, widely-regarded as the best A.S. in Business Administration program in the Gulf South. Led by the dynamic and visionary Patrick Conroy, who is often compared to a young Matt Damon, the Business Administration boasts an astounding number of articulation agreements with local universities and is developing more with nationally-recognized online universities. Always looking to offer top-notch educational opportunities, Delgado is now offering the program with multiple scheduling options including 16 week semester and 8 week sessions for the busy adult.

"Thank God for Patrick Conroy", said Warren Punecky, Dean of Business & Technology and Delgado's version of Alan Alda, "He has truly turned this into a program that should be a model for all of higher education.

# Delgado Community College Program Review PDCA (Plan, Do, Check, Act)



# Action Plans from 2017 Reviews

Actions come from the Program Review form as well as Advisory Committee meetings, Annual Unit Assessment plan goals and Career Pathways priorities):

II. B. 2. What actions/use of results have been taken in response to the assessment results to improve student learning?

II. C. 3. What actions were taken in response to the assessment results of employer satisfaction of recent program graduates?

III. A. 3. What strategies is the program taking regarding: Student Enrollment, Persistence (Retention) and Completion (Graduation)?

IV. B. 1 & 2 What are the opportunities to improve the program? List Action Plan or Suggested initiative to strengthen the program.

Action	Who?	What?	When?	Resources needed?

# Welcome to the Program Review Committee meeting Tuesday, February 20, 2018

[Program Review webpage](#)

**Act** (use of results)

Redesign of programs and processes  
Based on findings from assessment

**Check**

Unit Plan Assessment  
Advisory Committee feedback  
Program Review and PHI

**Plan**

Design of programs and processes

**Do**



**Stakeholders**

Students, faculty, staff, accreditors, greater New Orleans community,  
legislators, BOR, LCTCS, Internship hosts, Dept. of Education, donors, Alumni,  
Advisory Boards, Grant Sources, Delgado Foundation, vendors

# 2018 Programs for review

Educational Programs	Reviewer	Lead Faculty	Division/Dean
Business & Management(w/concentrations) AAS Management Trainee in General Business TCA ?? Real Estate Sales Agent CTC	Crystal Andrews	Patrick Conroy, Fran Norwood, Nell Toomer Elizabeth Duett Charlie Alfortish Dan Summitt	BSTC/Puneky
Carpentry CTS	Janet Colletti	Kenneth Williams	TECH/Williams
Civil & Construction Appl Engr Tech (w/concentrations) AAS	Donald Davenport	Mike Nixon	BSTC/Puneky
Electrocardiograph Technician (EKG) CTC	Michelle DeLima	Tonya Taylor	ALHT/Gaspard
Electronics ServiceTechnology (w/concentrations) AAS Computer/Electronics Service Technology	Diondra DeMolle	Mike Nixon	BSTC/Puneky
Entrepreneurship CTS	Raymond Duplessis	Patrick Conroy and Elizabeth Duett	BSTC/Puneky
Flux Cored & Gas Metal Arc Welder CTS Gas Tungsten Arc Welding (GTAW) CTS Shielded Metal ARC Welding (SMAW) CTS FCAW & GMAW Welding CTC NCCER Technical Core Studies TCA ??	Kathy Favret	William Wilson	TECH/Williams
General Studies AGS, CGS	Elizabeth Feltey	Christine Foy	ARHU/Moore

# 2018 Programs for review

Educational Programs	Reviewer	Lead Faculty	Division/Dean
Logistics Technology CTS Global Logistics Associate TCA ?? Logistics Technology : Front Line Supervisor CTC Logistics Technology : Entry Level TCA ??	Shaye Hope	Dan Summitt Patrick Conroy	BSTC/Puneky
Louisiana Transfer AALT ASLT	Krista Lawrence	Lynn Murphy	ARHU/Moore
Massage Therapy CTS	Jennifer Limon	Jay Randolph	ALHT/Gaspard
Medical Laboratory Technician AAS	Jenny Louis Martin	Shannon Skena	ALHT/Gaspard
Ophthalmic Medical Assisting CTS	Mark McLean	Fran Langlow	ALHT/Gaspard
Phlebotomy Technician CTC	Michael Santos	Shannon Skena	ALHT/Gaspard
Physical Therapy Assistant AAS	Yolanda Skinner	Susan Welsh	ALHT/Gaspard
Polysomnographic Technology AAS	Edgar Van Avery	Ron Chisholm	ALHT/Gaspard
Precision Machining CTS	Crystal Andrews	No instructor for now	TECH/Williams
Radiation Therapy PAC	Janet Colletti	Robin Wegener	ALHT/Gaspard
Radiologic Technology AAS	Donald Davenport	Carleen Boudreaux	ALHT/Gaspard
Science Laboratory Technology (w/concentrations) AAS	Michelle DeLima	Raymond Duplessis	SCMA/Denette/Sarwar
Surgical Technology CTS	Diondra DeMolle	Sandra Palmer	ALHT/Gaspard

# 2018 Disciplines for review

Description	Reviewer	Lead Faculty	Discipline	Division
Aerospace Studies	Karen Muhsin	Air Force ROTC	AERO	BSTC
Biology	Kathy Favret	Phil Denette	BIOL	SCMA
College and Career Success Skills	Raymond Duplessis	Shaye Hope	CCSS	COMM
Economics	Shaye Hope	Patrick Conroy	ECON	BSTC
English as a Second Language	Krista Lawrence	Monica Mankin	ESL	COMM
Fine Arts	Jennifer Limon	Jennifer Bennett	FNAR	ARHU
Health Science	Jenny Louis Martin	Fran Langlow	HESC	ALHT
Mathematics	Mark McLean	Darlene Williams	MATH	SCMA
Developmental Mathematics	Michael Santos	Darlene Williams	MATH	SCMA
Military Science	Karen Muhsin	Army ROTC	MILS	BSTC
Political Science	Yolanda Skinner	Kenya Jackson	POLI	ARHU
Speech Communication	Edgar Van Avery	Michael Santos	SPCH	ARHU

The background features abstract, overlapping geometric shapes in various shades of green, ranging from light lime to dark forest green. The shapes are primarily triangles and polygons, creating a dynamic, layered effect. The overall composition is clean and modern.

Questions?

Next steps?