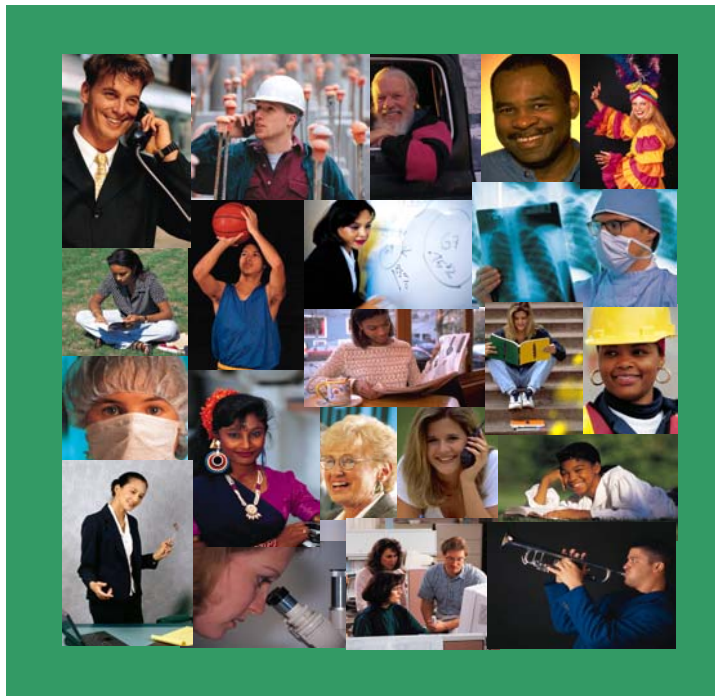

Delgado

COMMUNITY COLLEGE

Faces of the Future

Fall 2002



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By the Office of Institutional Research

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SUMMARY

The following analysis is derived from the data collected from the students of randomly selected classes who filled out the ACT/AACC Faces of the Future during the fall semesters for the years 1999 and 2002.

Demographics

- There were 12.4% more Caucasians sampled in 2002 compared to 1999. The Delgado 2002 sample contained 54.6% Caucasians while, according to the Delgado 2002 14th Class Day Report, only 36.4% of students were Caucasians.
- 32.4% African Americans were sampled at Delgado in 2002 while the 14th Class Day Report for that year contained 44.4%.
- Compared to the 2002 national sample, Delgado's sample contained 20.9% more African Americans and 16.3 less Caucasians.
- Only 23.1% of sampled Delgado students in 2002 were twenty or younger compared to the national sample of 48.7%.

How Have Our Students Changed Since 1999

- Fewer Delgado students (35.4%) were employed full time in 2002, compared to 46% of students in 1999. However, this is still higher than the 2002 national sample of 28.7%.
- Fewer Delgado students (38.4%) reported working 31 to 40 hours a week in 2002, 18.4% less than in 1999. However, 8.3% more students worked over 40 hours a week.

How Our Students Differ From The National Sample (2002)

- In 2002, 46.9% of Delgado students held a full time job, 17.7% more than their nationally sampled cohorts.
- In 2002 6.5% more Delgado students than the national cohort reported that they lived in households with an income below 20,000 dollars.
- In 2002, 40.2% of students at Delgado indicated that they were their households major wage earner, 4.1% higher than the national cohort.
- 77.8% of Delgado students in 2002 did not receive any money from their employer to pay educational expenses, 23.7% less than those sampled nationally.
- In 2002, 8.8% fewer students at Delgado obtained funds from their parents.

How Our Students Differ From The National Sample (2002) cont.

- 9.1% of Delgado students indicated that their highest academic level was a General Equivalence Diploma (GED) 2.3% more than students surveyed nationally.
- 9.7% more Delgado students are parents than the national cohort.
- In the past two years the most significant experience for students was a change or loss of job. At Delgado 53.8% of students indicated this, compared to 47.1% nationally.
- More Delgado students reported that they could not have attended college without the financial aid they received. The Delgado rating was 3.71 out of 5, compared to 3.53 nationally.

Delgado's Students - 2002

- Approximately 50% indicated that the highest level of education attained by their parents was a High School Diploma or less.
- The top two reasons for taking their current course or program were to meet requirements for a chosen occupation (77.3%) and to develop their mind and intellectual abilities (75.4%).
- Their three most important goals are to have a steady job, to have time for personal/family interests and to be self-reliant.
- The most important factor in deciding to attend Delgado was the fact that we offered a particular program of study.
- Students' personal financial problems are their toughest challenge. Cost and/or availability of books and transportation were also significant challenges.
- 80% have access to the web and email at home.
- 80% of Delgado students surveyed said they use the internet or World Wide Web once a week or more, slightly higher than the nationally sampled students.
- 3.6% indicated that they had never used the internet or World Wide Web, this is lower than the nationally sampled cohort, even though Delgado students have a higher percentage of lower household incomes.

What We Are Doing Right

- 84% of Delgado students surveyed in 2002 were satisfied or very satisfied with Delgado Community College compared to 81.4% in 1999 and 83.1% in the 2002 national sample.
- Delgado instructors treat students of different racial and gender groups with respect.
- Delgado instructors are available out of class.
- Delgado has a good reputation in the community.
- Delgado programs are sufficiently challenging.
- Delgado shows concern for students as individuals.
- Courses are available when students can take them.
- Students felt they "fit in" at Delgado.
- Students have positive academic experiences at Delgado.

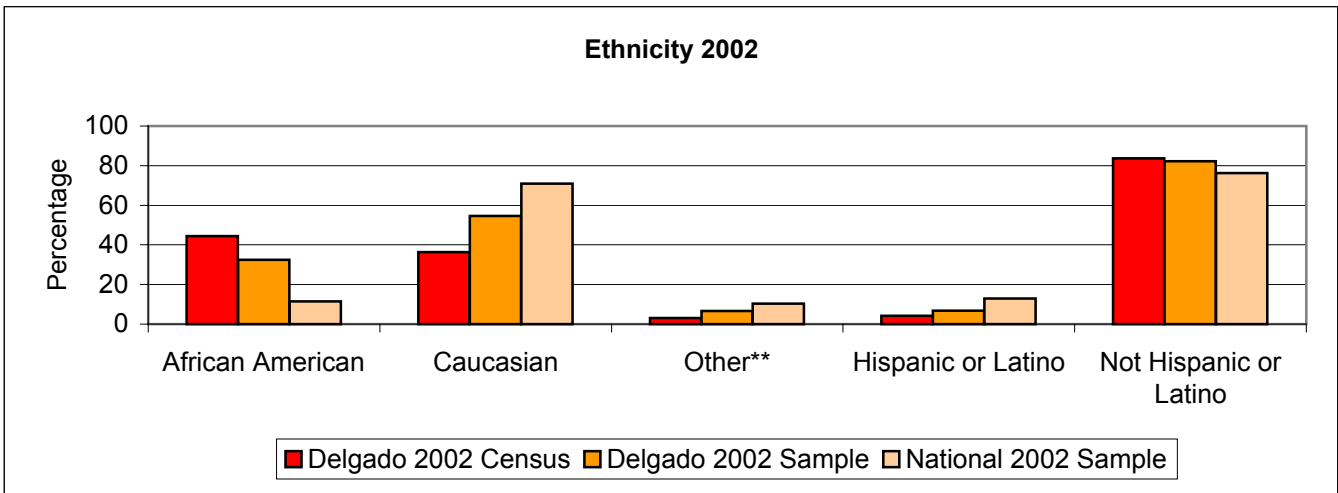
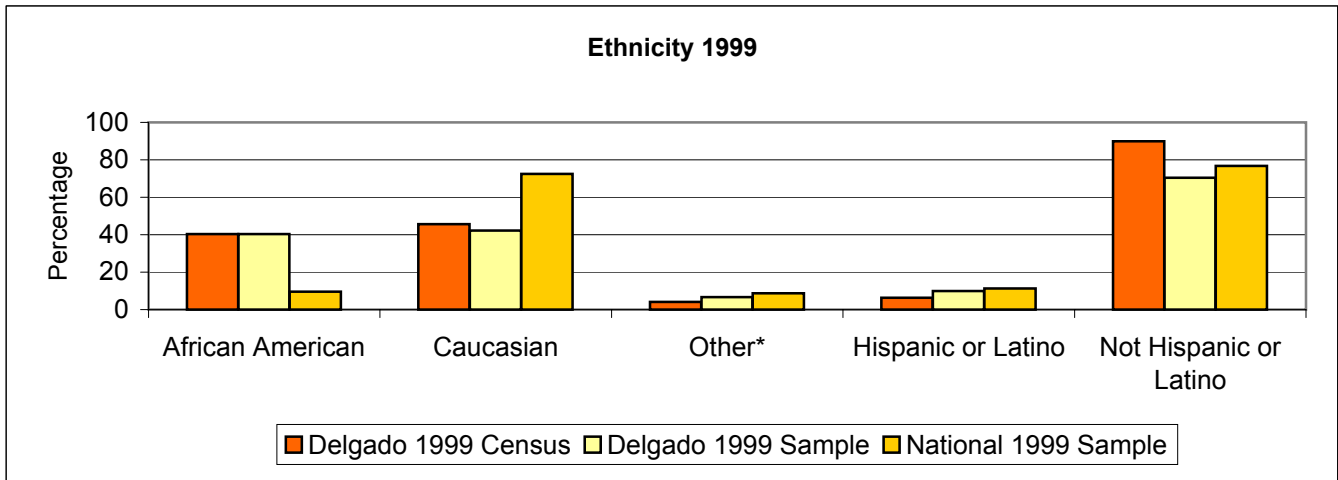
Where We Can Improve

- Delgado students rated help received from the Financial Aid Office personnel 3.44 in 2002, while the nationally sample students averaged 3.58.
- The registration process at Delgado is less student friendly than nationally. (3.41 out of 5, while the nationally sampled students averaged a 3.79. This was the largest difference between Delgado and the national sample.)
- Administrators and non-teaching staff do not treat students in racial/ethnic groups with as much respect as the national cohort.
- Students feel less safe at Delgado than nationally.

Section A: Student Demographics

Item I: Ethnicity

Ethnicity	1999			2002		
	Delgado Census	Delgado Sample	National Sample	Delgado Census	Delgado Sample	National Sample
	Percentage			Percentage		
African American	40.3	40.3	9.6	44.4	32.4	11.5
Caucasian	45.6	42.2	72.4	36.4	54.6	70.9
Asian/Pacific Islander	3.1	5.2	5.8	2.5	4.1	6.6
Native American	1.0	1.4	3.0	0.5	2.5	3.8
Prefer Not To Respond	3.7	13.7	9.2	12.1	7.6	9.0
Hispanic Ethnicity						
Hispanic or Latino	6.3	9.9	11.3	4.2	6.8	12.9
Not Hispanic or Latino	90.0	70.4	76.7	83.7	82.2	76.2
Prefer Not To Respond	3.7	19.8	12.0	12.1	11.1	10.9

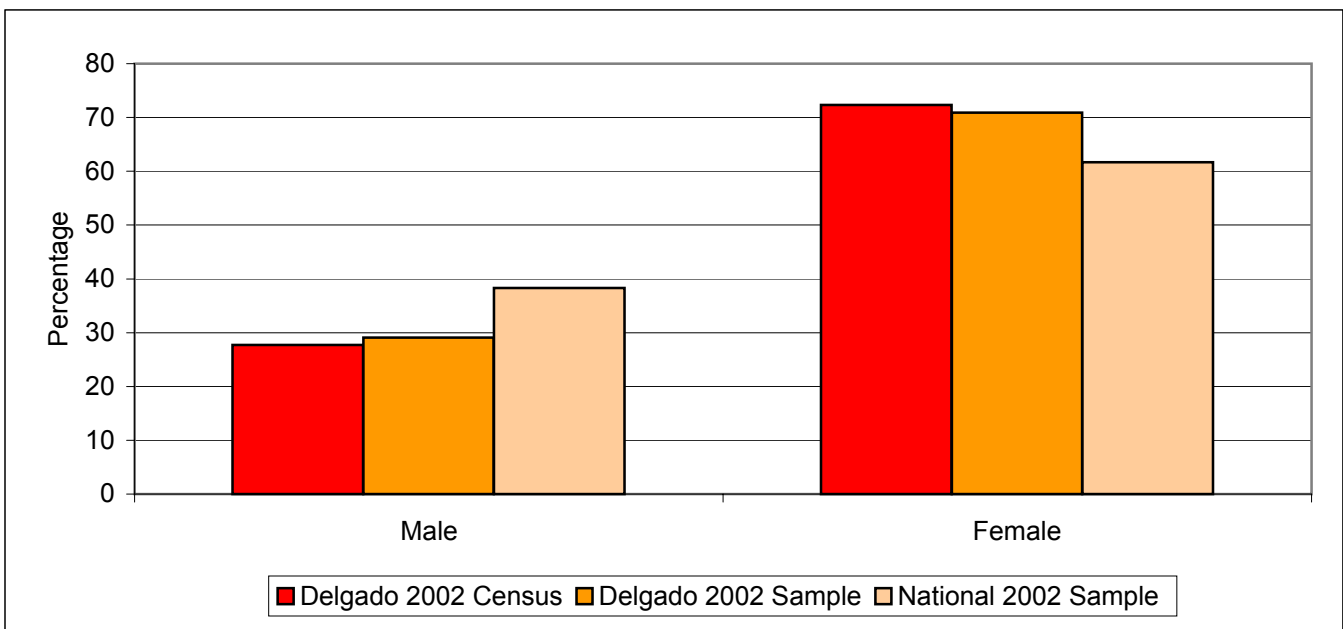
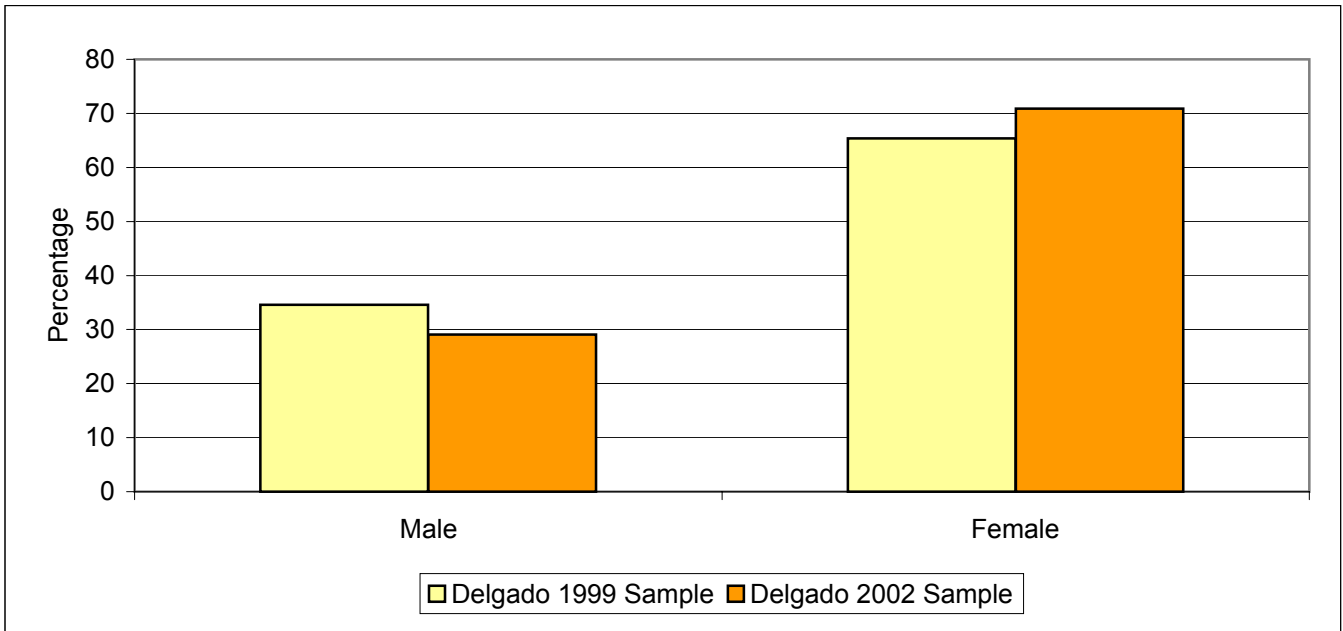


* Census = 14th Class Day Report.

** Other is a combined category of Native Americans and Asian/Pacific Islander

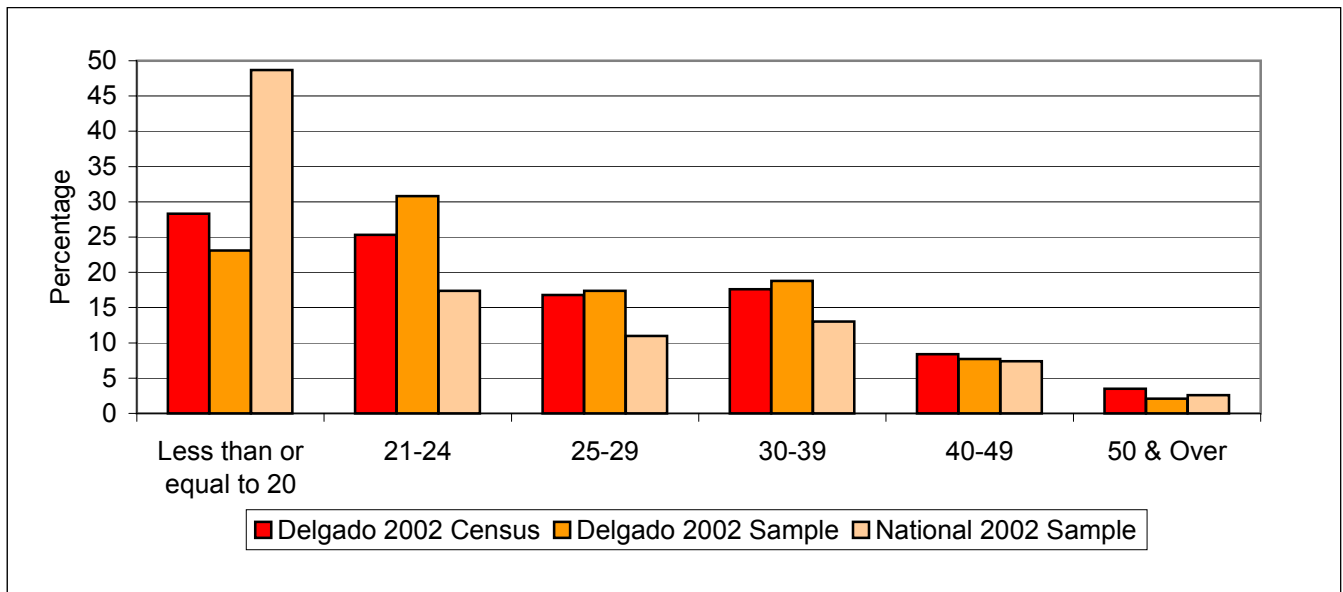
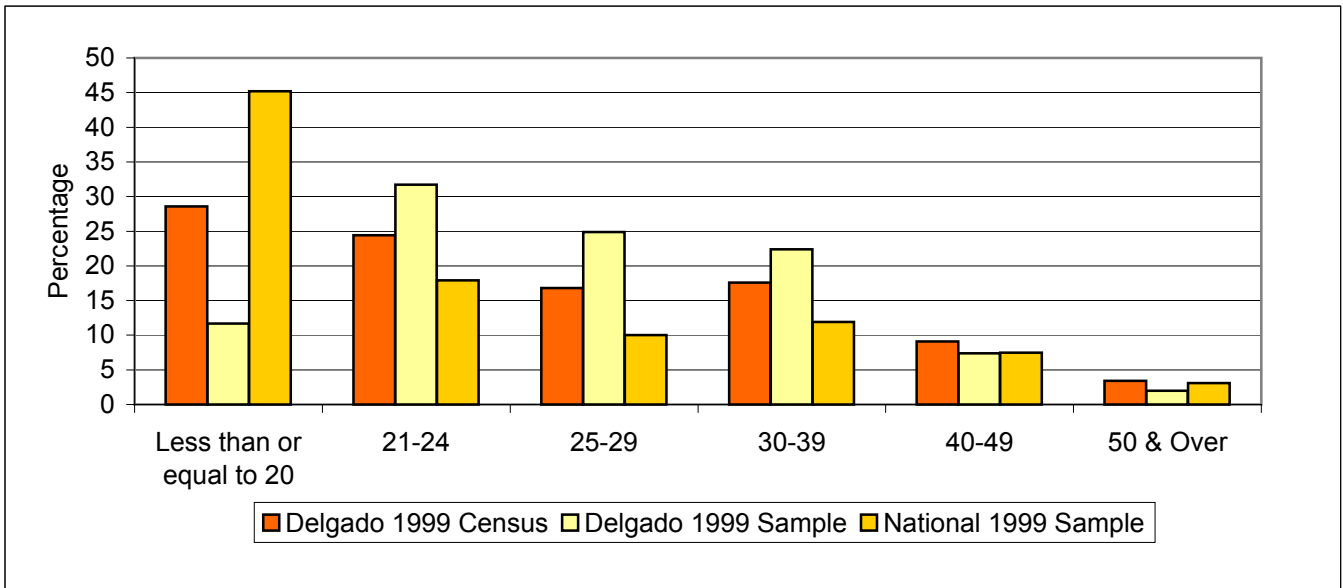
Item II: Gender

Gender	1999			2002		
	Delgado Census	Delgado Sample	National Sample	Delgado Census	Delgado Sample	National Sample
	Percentage			Percentage		
Male	34.3	34.6	39.5	27.7	29.1	38.3
Female	65.7	65.4	60.5	72.3	70.9	61.7



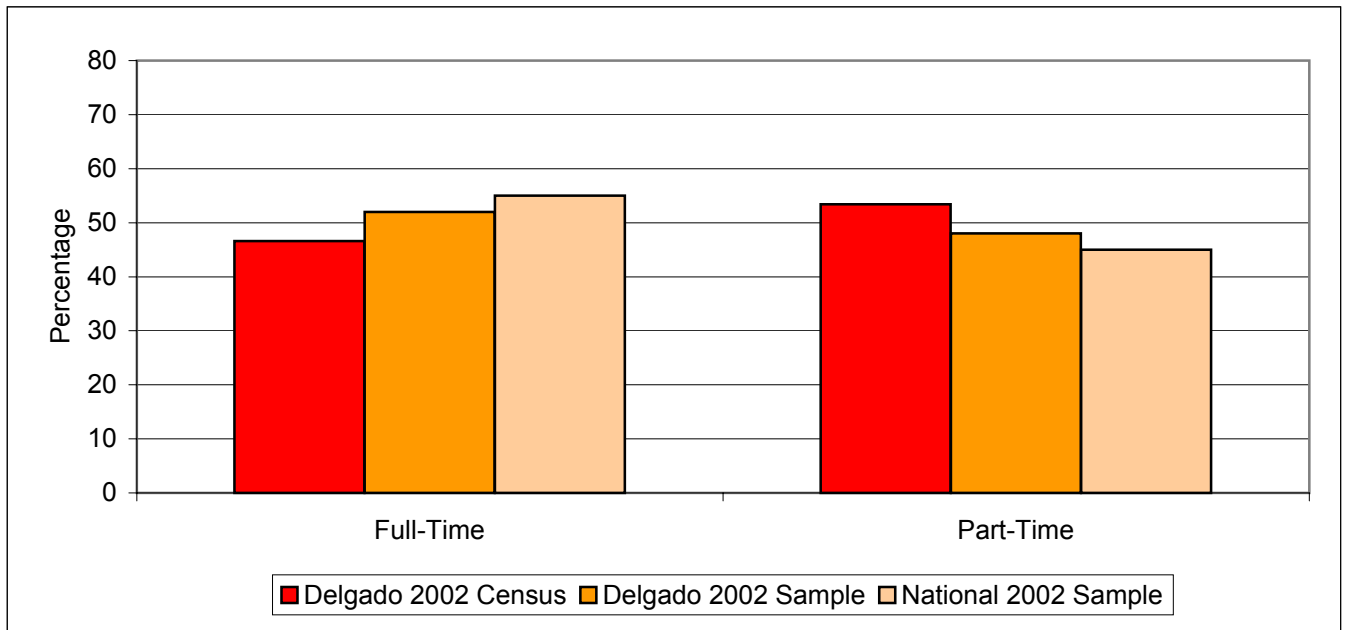
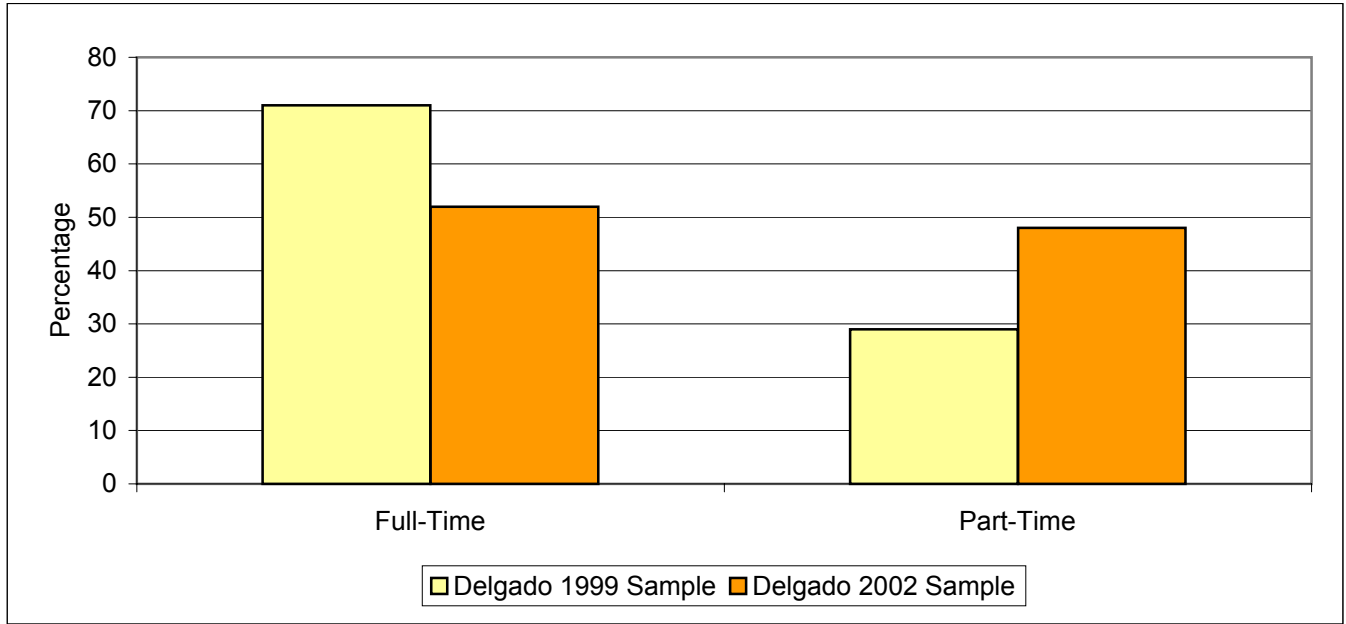
Item III: Age

Age	1999			2002		
	Delgado Census	Delgado Sample	National Sample	Delgado Census	Delgado Sample	National Sample
	Percentage			Percentage		
Less than or equal to 20	28.6	11.7	45.2	28.3	23.1	48.7
21-24	24.4	31.7	17.9	25.3	30.8	17.4
25-29	16.8	24.9	10.0	16.8	17.4	11.0
30-39	17.6	22.4	11.9	17.6	18.8	13.0
40-49	9.1	7.4	7.5	8.4	7.7	7.4
50 & Over	3.4	2.0	3.1	3.5	2.1	2.6



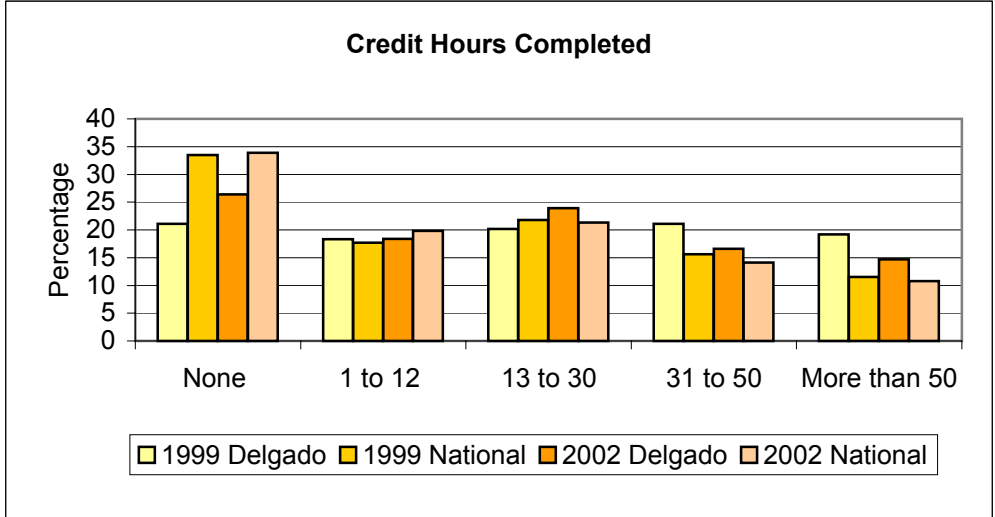
Item IV: Enrollment Status

Enrollment Status	1999			2002		
	Delgado Census	Delgado Sample	National Sample	Delgado Census	Delgado Sample	National Sample
	Percentage			Percentage		
Full-Time	45.7	71.0	62.5	46.6	52.0	55.0
Part-Time	54.3	29.0	37.5	53.4	48.0	45.0

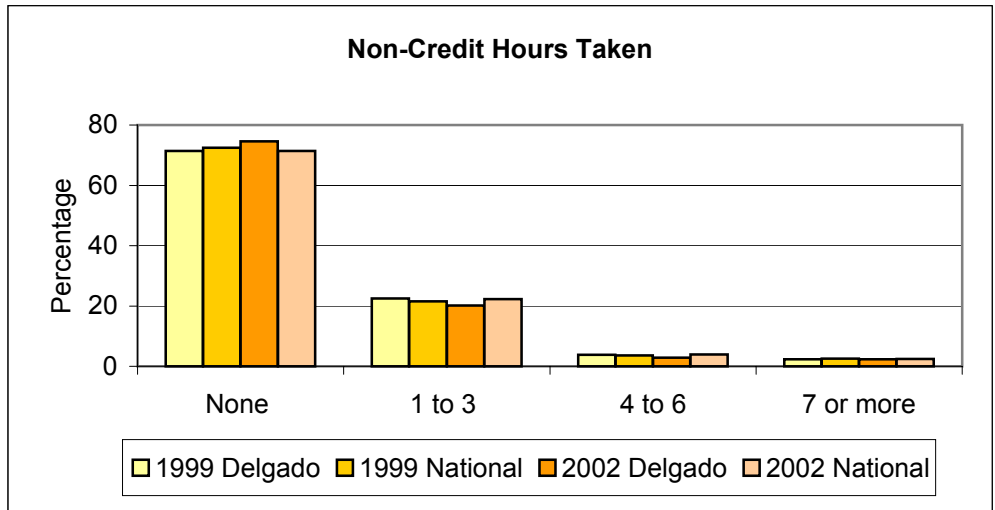


Item V: Academic Status

Credit Hours Completed at Delgado	1999		2002	
	Delgado Sample	National Sample	Delgado Sample	National Sample
None	21.1	33.5	26.4	33.9
1 to 12	18.3	17.7	18.4	19.8
13 to 30	20.2	21.8	23.9	21.3
31 to 50	21.1	15.6	16.6	14.1
More than 50	19.2	11.5	14.7	10.8



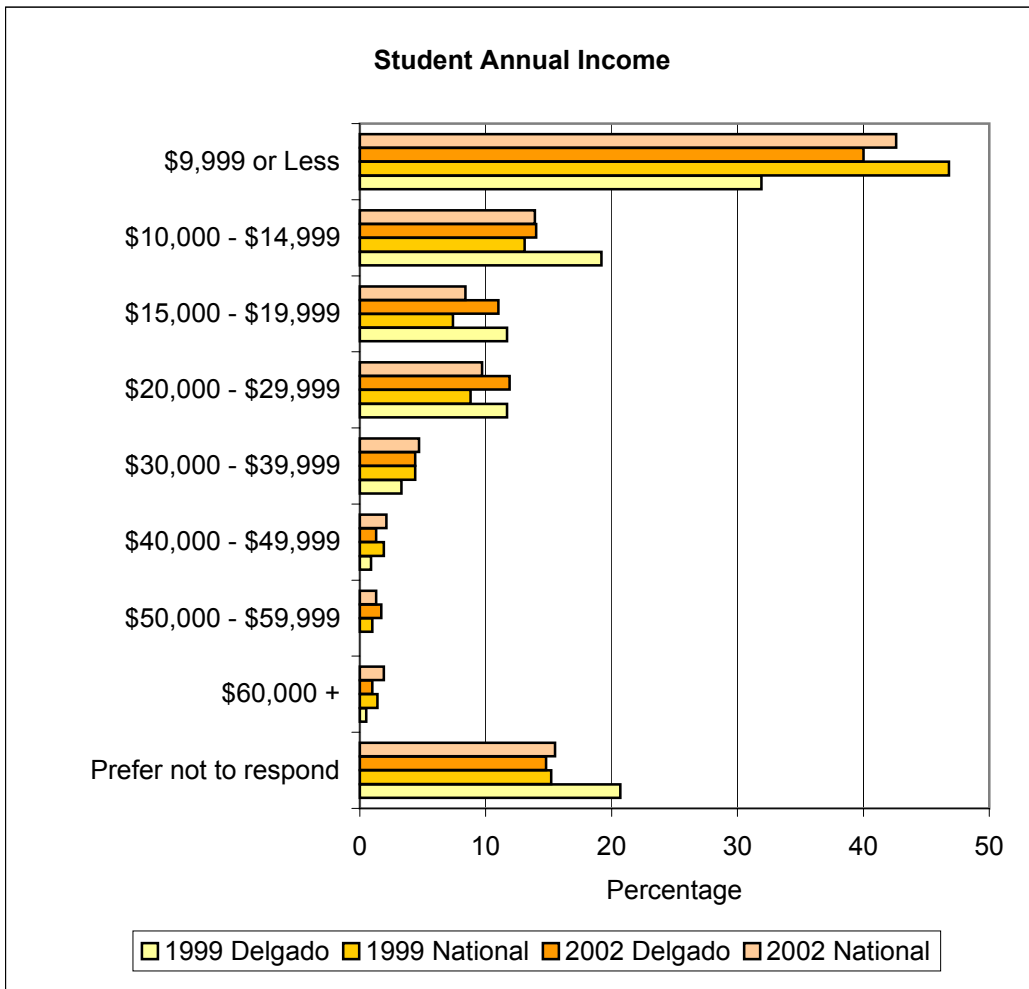
Non-credit Hours Taken at Delgado	1999		2002	
	Delgado Sample	National Sample	Delgado Sample	National Sample
None	71.4	72.5	74.6	71.4
1 to 3	22.5	21.5	20.2	22.3
4 to 6	3.8	3.6	2.9	3.9
7 or more	2.3	2.5	2.3	2.4



Section B: Student Financial Synopsis

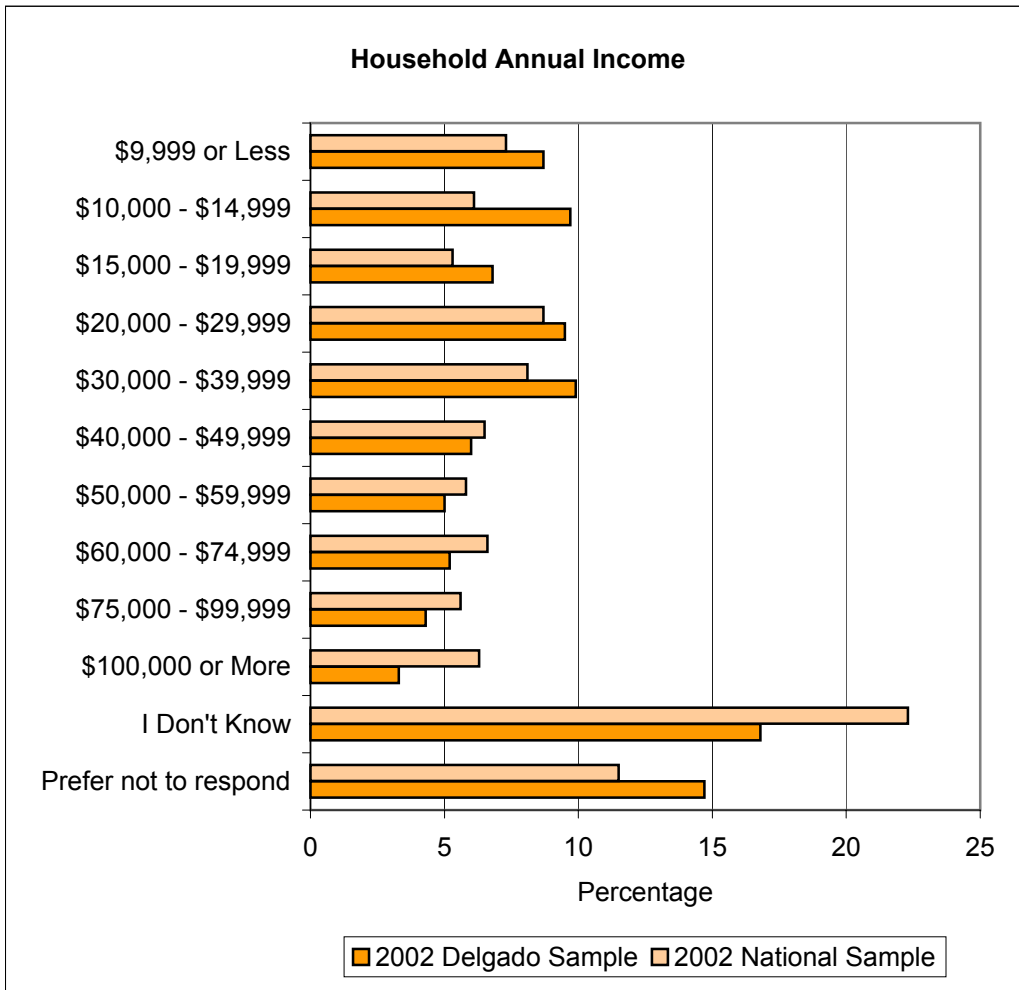
Item VI: Economic Status

Student's Total Annual Income	1999		2002	
	Delgado Sample	National Sample	Delgado Sample	National Sample
	Percentage		Percentage	
\$9,999 or Less	31.9	46.8	40.0	42.6
\$10,000 - \$14,999	19.2	13.1	14.0	13.9
\$15,000 - \$19,999	11.7	7.4	11.0	8.4
\$20,000 - \$29,999	11.7	8.8	11.9	9.7
\$30,000 - \$39,999	3.3	4.4	4.4	4.7
\$40,000 - \$49,999	0.9	1.9	1.3	2.1
\$50,000 - \$59,999	0.0	1.0	1.7	1.3
\$60,000 - \$74,999	0.0	0.6	0.4	0.9
\$75,000 - \$99,999	0.0	0.3	0.0	0.4
\$100,000 or More	0.5	0.5	0.6	0.6
Prefer not to respond	20.7	15.2	14.8	15.5



Item VI: Economic Status(cont.)

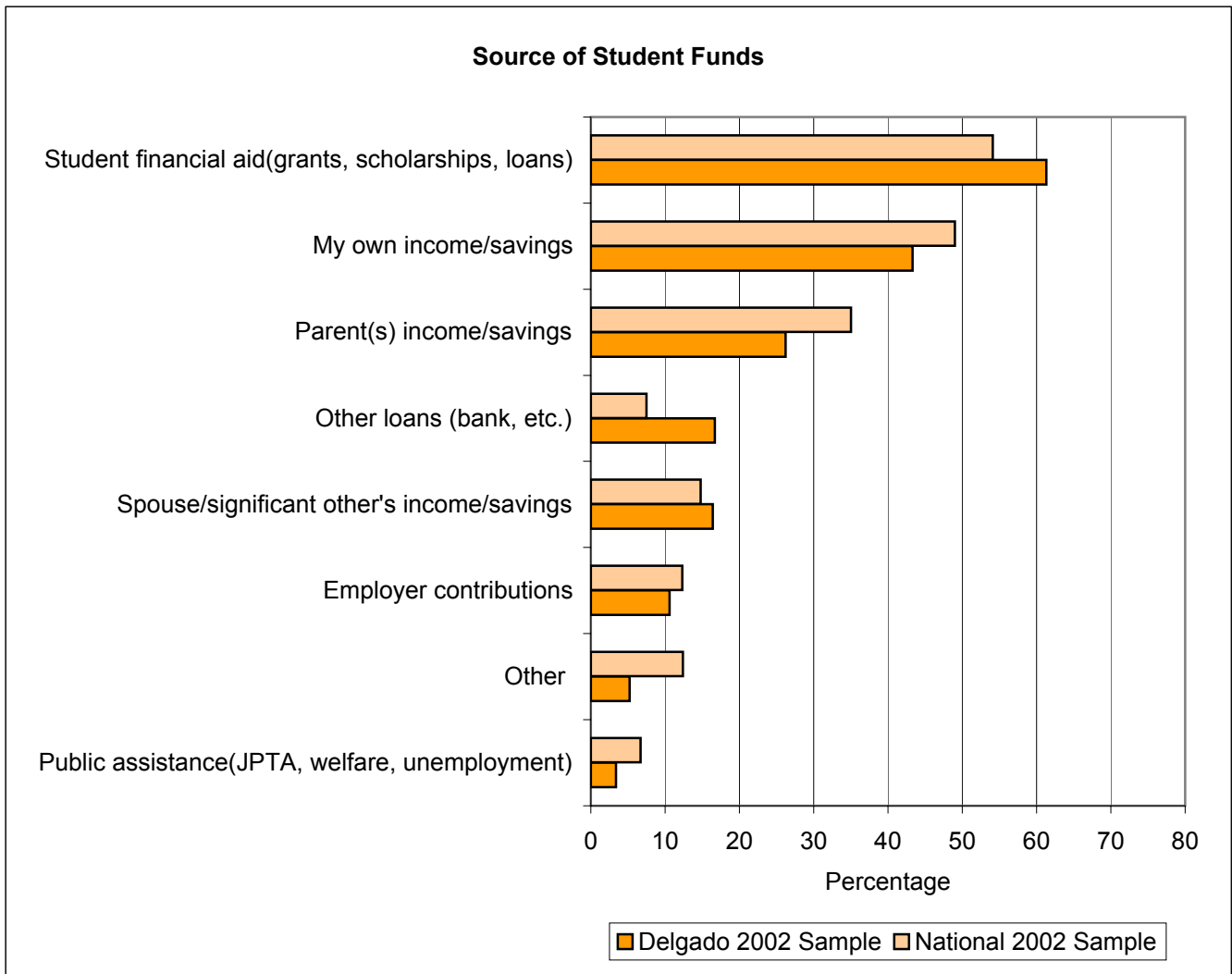
Household's Annual Income	2002 Sample			
	Delgado	National		
	Percentage			
\$9,999 or Less	8.7	7.3		
\$10,000 - \$14,999	9.7	6.1		
\$15,000 - \$19,999	6.8	5.3		
\$20,000 - \$29,999	9.5	8.7		
\$30,000 - \$39,999	9.9	8.1		
\$40,000 - \$49,999	6.0	6.5		
\$50,000 - \$59,999	5.0	5.8		
\$60,000 - \$74,999	5.2	6.6		
\$75,000 - \$99,999	4.3	5.6		
\$100,000 or More	3.3	6.3		
I Don't Know	16.8	22.3		
Prefer not to respond	14.7	11.5		



Item VII : Source of Funds Ranked by Percentage

Those Who Responded that the Corresponding Source was a Major or Moderate Source of Funds	2002 Sample	
	Delgado	National
	Percentage	
Student financial aid(grants, scholarships, college loans)	61.3	54.1
My own income/savings	43.3	49.0
Parent(s) income/savings	26.2	35.0
Other loans (bank, etc.)	16.7	7.5
Spouse/significant other's income/savings	16.4	14.8
Employer contributions	10.6	12.3
Other	5.2	12.4
Public assistance(JPTA, welfare, unemployment)	3.4	6.7

Scale: (4=major source of funds, 3=moderate source of funds, 2=minor source of funds, 1=not a source of funds)



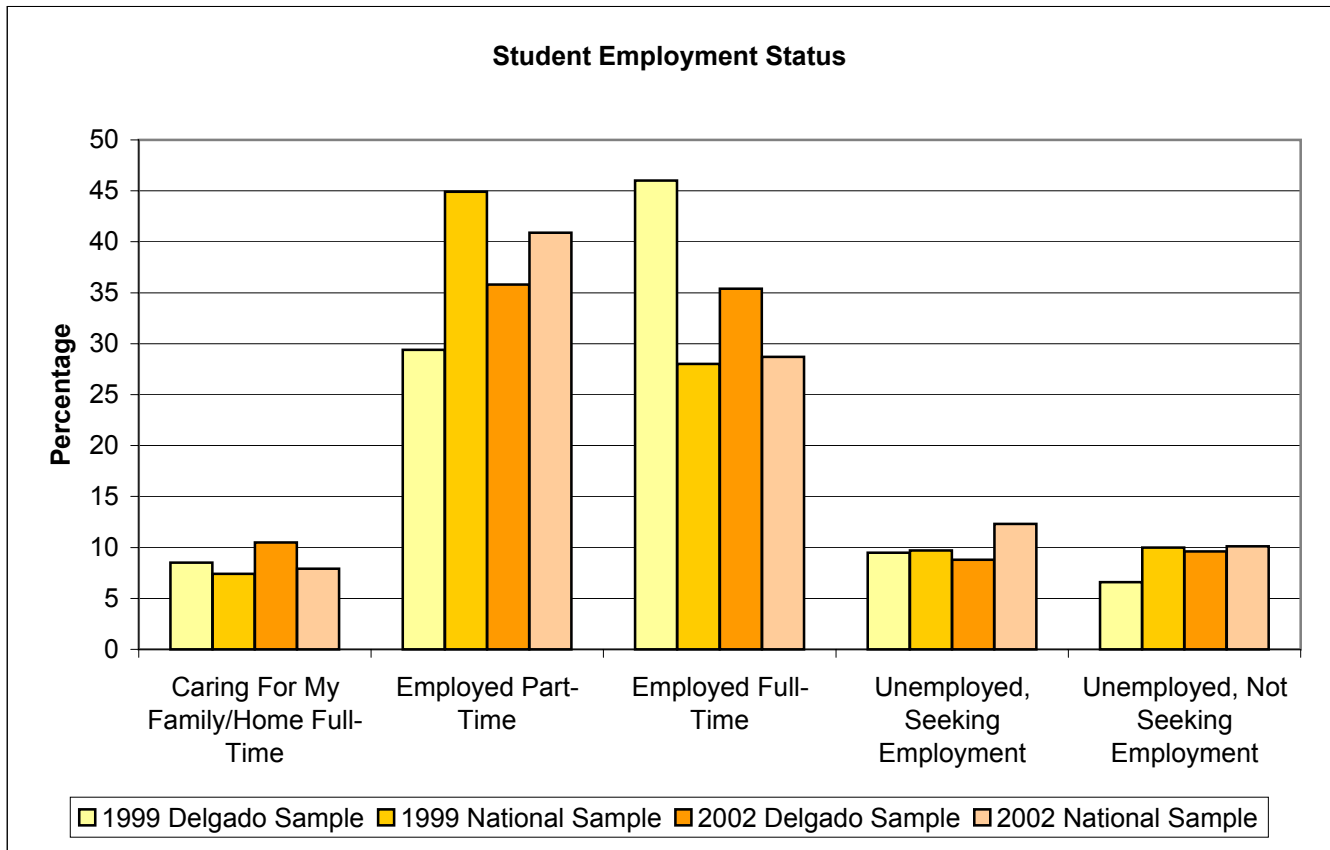
Item VIII: Expenses Paid by Employer

Expenses	2002 Sample	
	Delgado	National
	Percentage	
Employer does not pay any expenses	77.8	54.1
All of Tuition	5.1	5.2
Part of Tuition	8.4	6.1
Books and Materials	4.1	4.1
Transportation	1.6	1.1
Dependent Care	0.3	0.6
Other	7.8	5.6

* Respondents checked all that applied.

Item IX: Student's Current Employment Status

Student's Current Employment Status	1999		2002	
	Delgado Sample	National Sample	Delgado Sample	National Sample
Caring For My Family/Home Full-Time	8.5	7.4	10.5	7.9
Employed Part-Time	29.4	44.9	35.8	40.9
Employed Full-Time	46.0	28.0	35.4	28.7
Unemployed, Seeking Employment	9.5	9.7	8.8	12.3
Unemployed, Not Seeking Employment	6.6	10.0	9.6	10.1



Item X: Primary Status

Primary Status	2002 Sample	
	Delgado	National
	Percentage	
A Student	68.3	66.5
An Employee/Worker/Self Employed	31.7	33.6

Item XI : Number of Jobs Currently Held

Number of Jobs Currently Held of those employed	2002 Sample	
	Delgado	National
	Percentage	
One Full-Time	46.9	29.2
Two Full-Time	1.0	1.1
One Part-Time	43.0	35.6
Two Part-Time	6.0	6.9
Three or more Part-Time	0.8	1.1
Occasional Jobs	10.4	7.9

Item XII : Years Held Current Primary Job

Years Held Current Primary Job	2002 Sample	
	Delgado	National
	Percentage	
Less Than 1 Year	32.6	38.5
1 - 2 Years	30.7	31.7
3 - 4 Years	17.1	15.6
5 - 10 Years	11.4	9.0
More Than 10 Years	8.3	5.2

Item XIII: Times Typically Worked at Primary Job

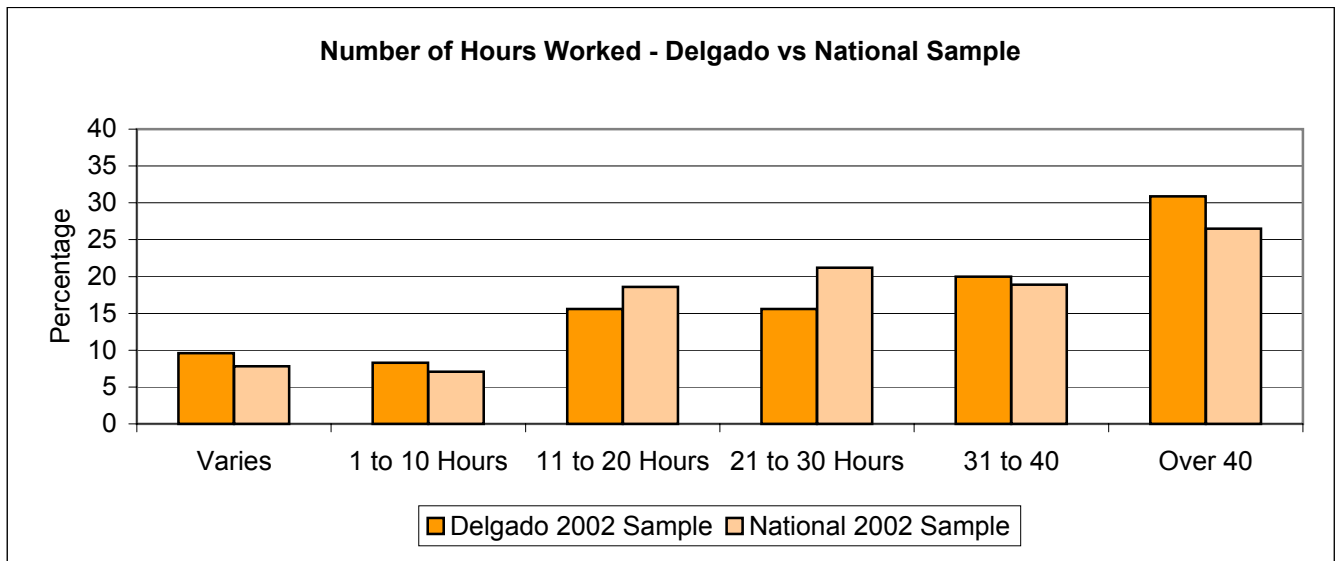
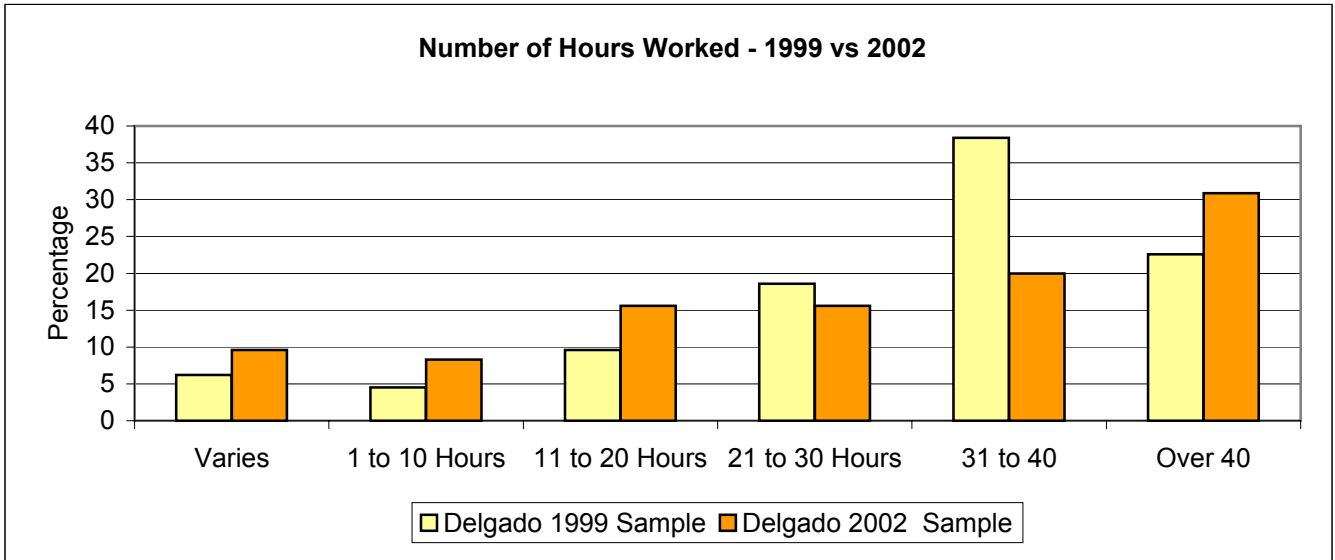
Time Period	2002 Sample	
	Delgado	National
	Percentage	
Weekdays	42.7	44.8
Evening	32.1	33.3
Overnight	6.1	4.1
Other	19.1	18.0

Item XIV: Major Household Wage Earner(s)

Major Household Wage Earner(s)	2002 Sample	
	Delgado	National
	Percentage	
Self	40.2	36.1
Spouse/Significant Other	23.3	21.0
Parent(s)	38.3	46.4
Other	4.9	4.8

Item XV: Hours Worked

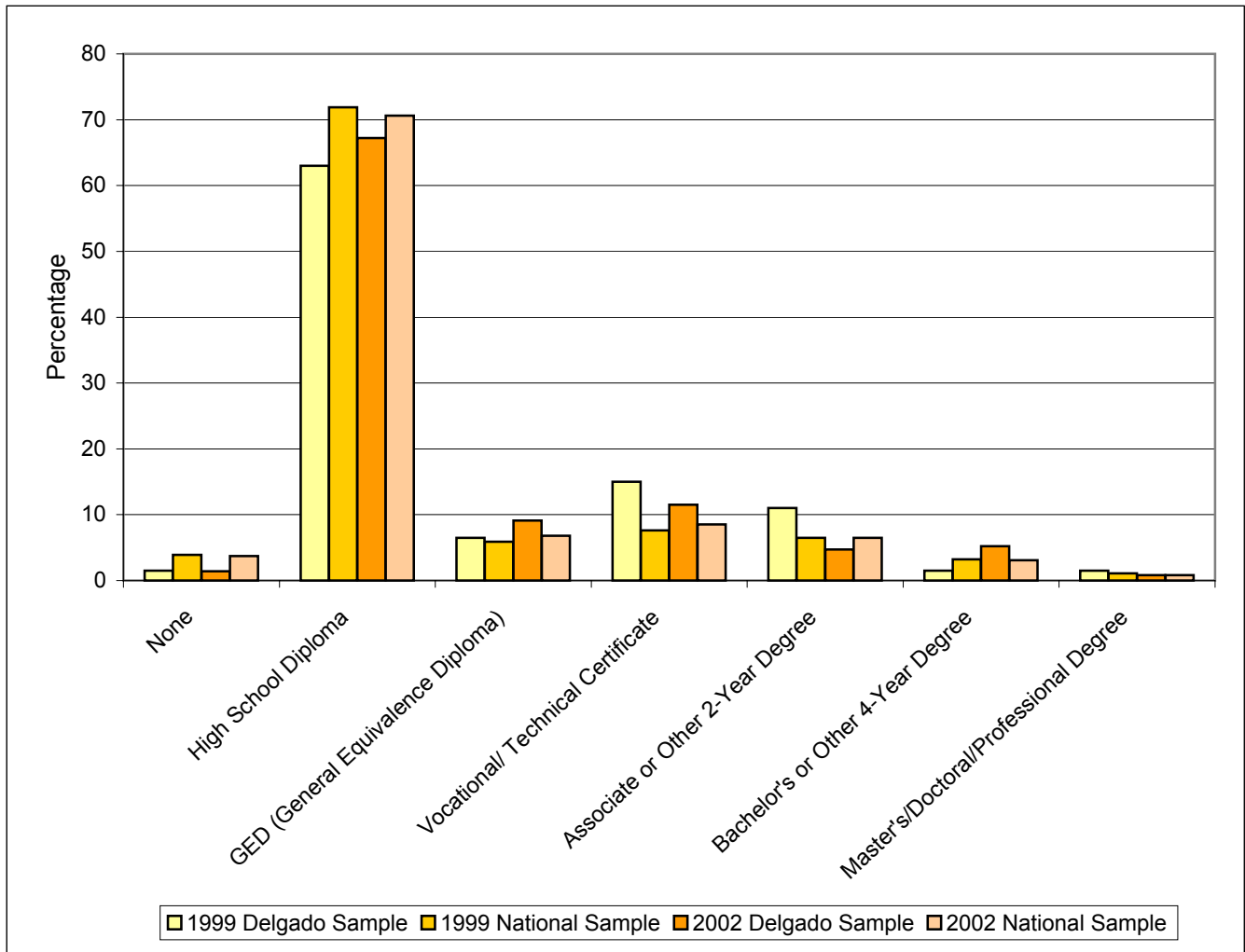
Hours Worked	1999		2002	
	Delgado Sample	National Sample	Delgado Sample	National Sample
	Percentage		Percentage	
Varies	6.2	7.2	9.6	7.8
1 to 10 Hours	4.5	7.5	8.3	7.1
11 to 20 Hours	9.6	20.2	15.6	18.6
21 to 30 Hours	18.6	23.3	15.6	21.2
31 to 40	38.4	24.9	20.0	18.9
Over 40	22.6	16.9	30.9	26.5



Section C: Student Profile

Item XVI: Student's Highest Academic Level

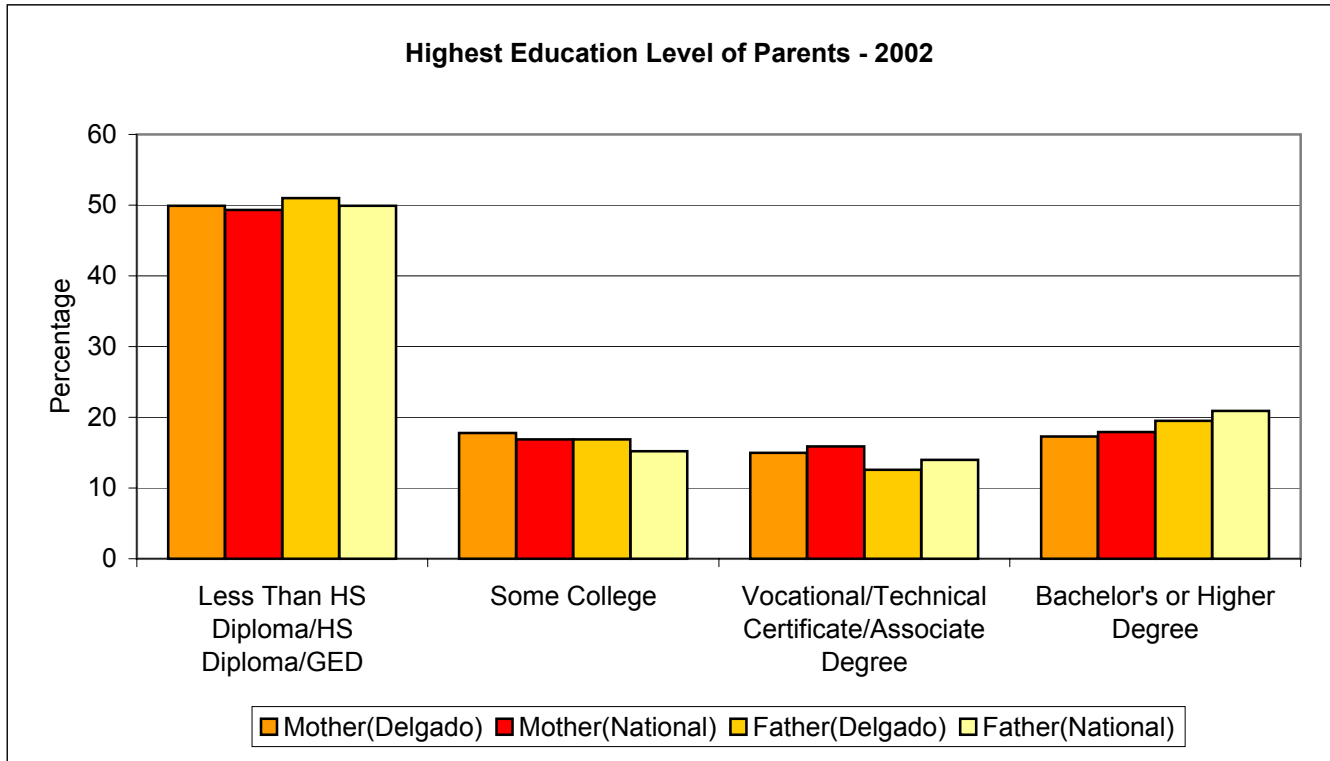
Students Highest Academic Level	1999		2002	
	Delgado Sample	National Sample	Delgado Sample	National Sample
None	1.5	3.9	1.4	3.7
High School Diploma	63.0	71.9	67.2	70.6
GED (General Equivalence Diploma)	6.5	5.9	9.1	6.8
Vocational/ Technical Certificate	15.0	7.6	11.5	8.5
Associate or Other 2-Year Degree	11.0	6.5	4.7	6.5
Bachelor's or Other 4-Year Degree	1.5	3.2	5.2	3.1
Master's/Doctoral/Professional Degree	1.5	1.1	0.8	0.8



Item XVII: Education Level of Parents

Highest Education Level Attained by Parents	1999			
	Mother		Father	
	Delgado Sample	National Sample	Delgado Sample	National Sample
Less than High School Diploma	21.4	14.5	24.5	16.9
High School Diploma or GED	30.5	33.8	28.9	30.9
Some College, No Certificate or Degree	18.6	17.0	14.2	14.9
Vocational/Technical Certificate	9.5	5.9	8.3	7.2
Associate or other 2 year Degree	7.6	10.2	7.4	7.5
Bachelor's Degree	7.1	12.0	10.3	13.4
Master's/Doctoral/Professional Degree	5.2	6.5	6.4	9.3

Highest Education Level Attained by Parents	2002			
	Mother		Father	
	Delgado Sample	National Sample	Delgado Sample	National Sample
Less than High School Diploma	12.1	15.3	15.6	17.7
High School Diploma or GED	37.8	34.0	35.3	32.2
Some College, No Certificate or Degree	17.8	16.9	16.9	15.2
Vocational/Technical Certificate	6.6	6.1	6.2	7.3
Associate or other 2 year Degree	8.5	9.8	6.4	6.7
Bachelor's Degree	11.4	11.7	12.6	12.8
Master's/Doctoral/Professional Degree	5.9	6.2	6.9	8.1



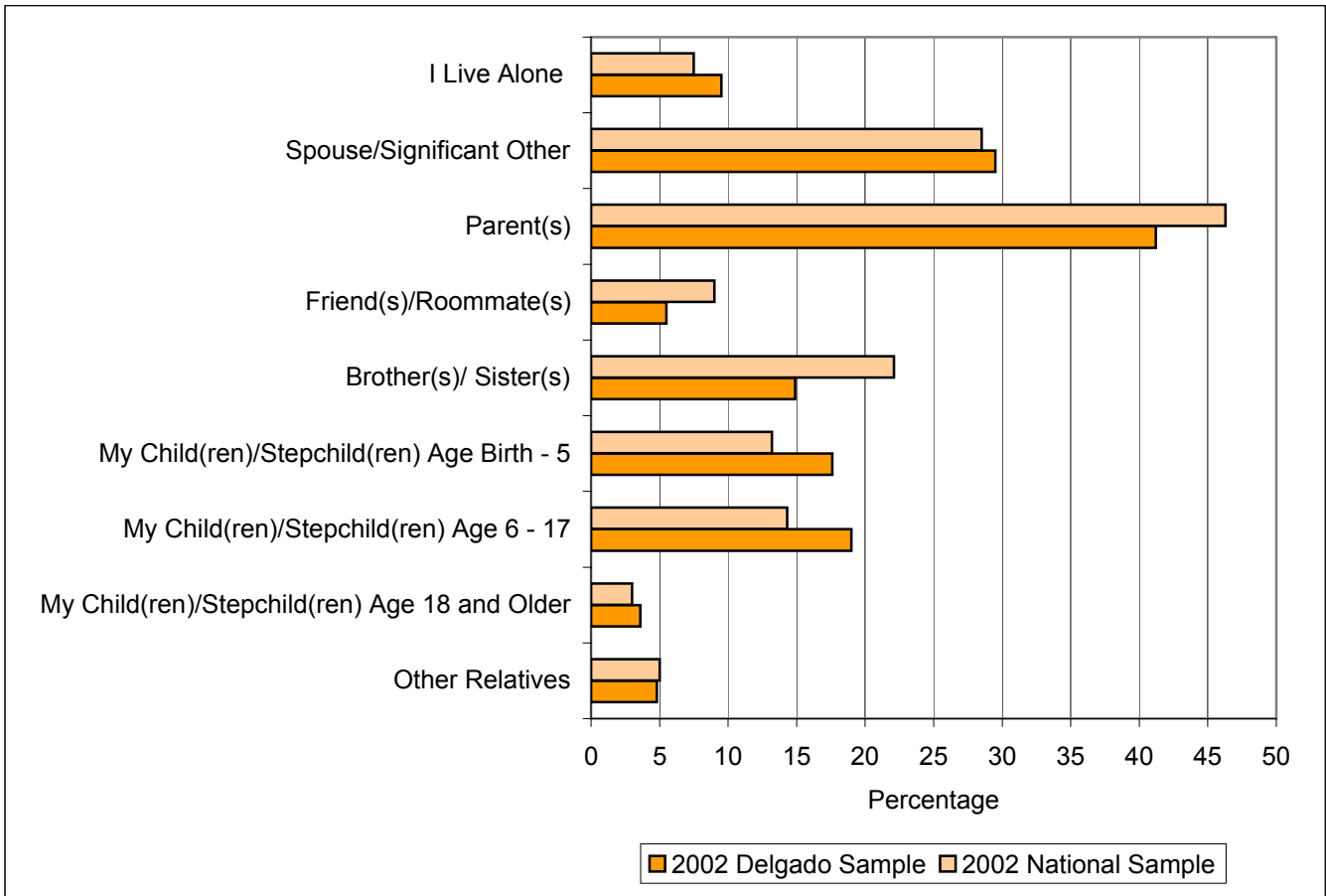
Item XVIII: Native Language

Is English Your Native Language	2002 Sample	
	Delgado	National
	Percentage	
Yes	93.9	87.7
No	6.1	12.3

Item XIX: Living Arrangements

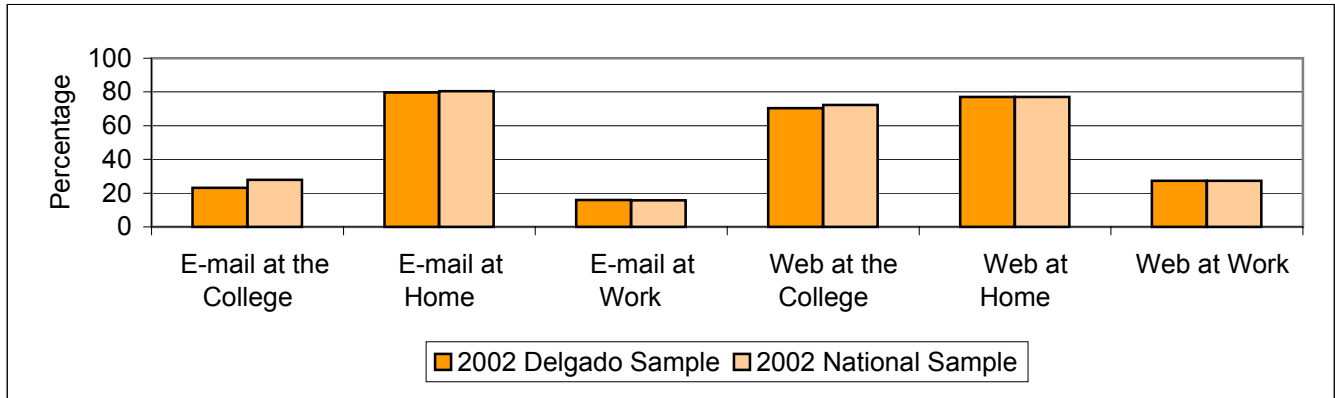
Living Arrangements*	2002 Sample	
	Delgado	National
	Percentage	
I Live Alone	9.5	7.5
Spouse/Significant Other	29.5	28.5
Parent(s)	41.2	46.3
Friend(s)/Roommate(s)	5.5	9.0
Brother(s)/ Sister(s)	14.9	22.1
My Child(ren)/Stepchild(ren) Age Birth - 5	17.6	13.2
My Child(ren)/Stepchild(ren) Age 6 - 17	19.0	14.3
My Child(ren)/Stepchild(ren) Age 18 and Older	3.6	3.0
Other Relatives	4.8	5.0

* Multiple answers possible.



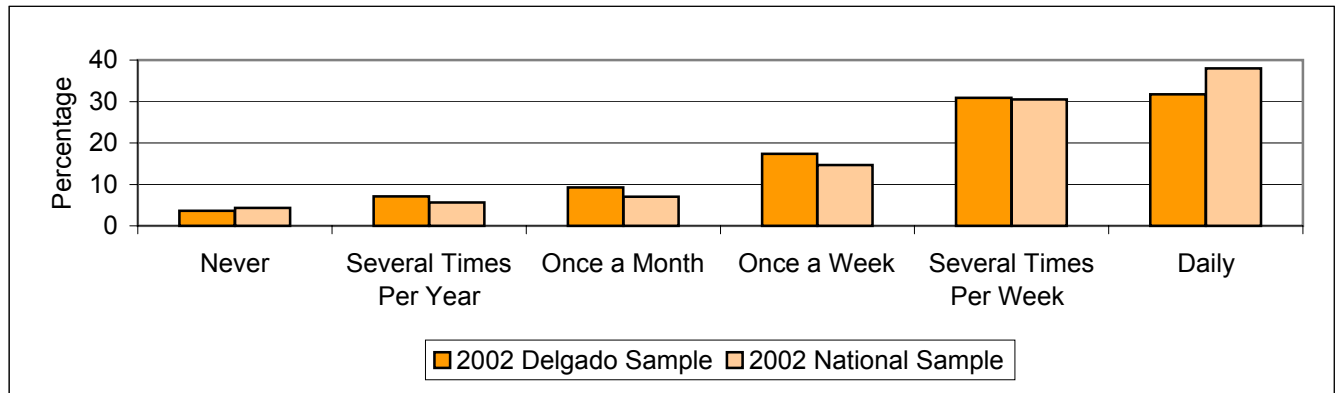
Item XX: Access to E-Mail and The World Wide Web

Access to E-Mail and The World Wide Web	2002 Sample	
	Delgado Percent	National Percent
E-mail Address		
Through the College	23.2	27.8
At Home	79.7	80.5
At Work	16.0	15.7
Web Access		
Through the College	70.4	72.3
At Home	77.1	77.1
At Work	27.3	27.3



Item XXI: Internet and The World Wide Web Usage

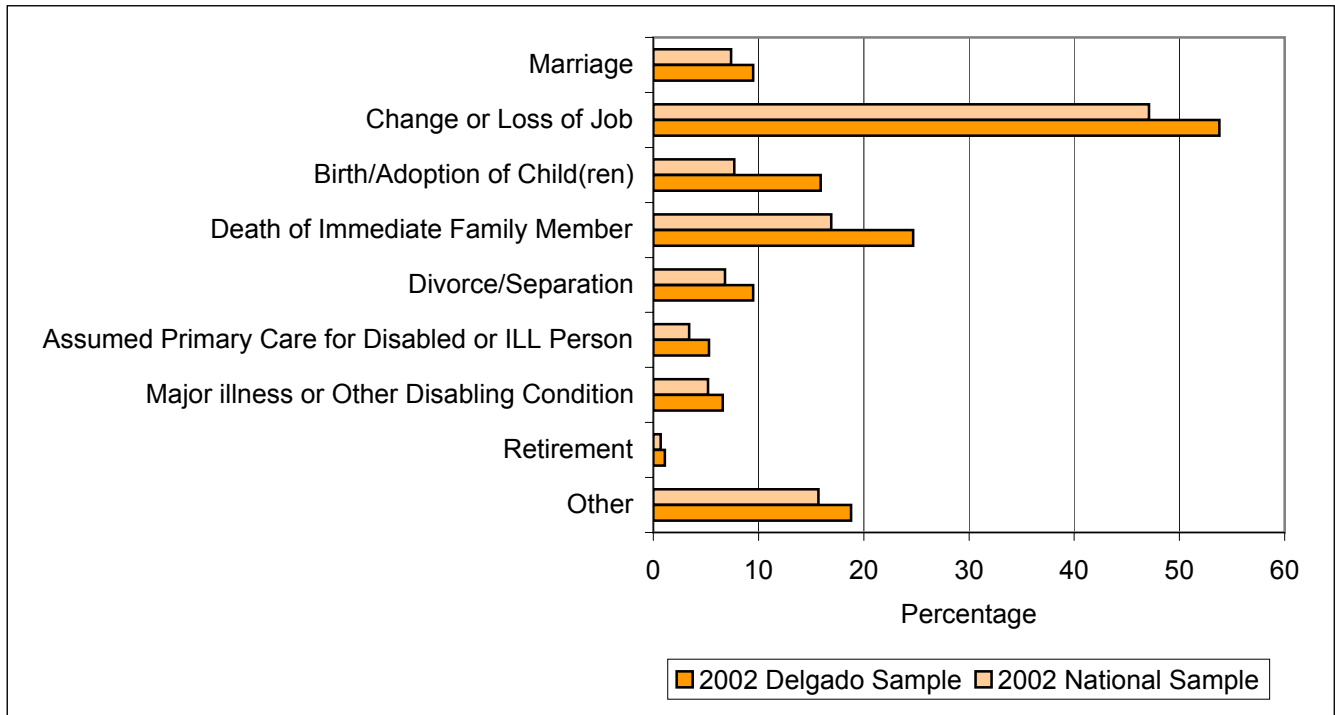
Internet and The World Wide Web Usage	2002 Sample	
	Delgado Percent	National Percent
Never	3.6	4.3
Several Times Per Year	7.1	5.6
Once a Month	9.3	7.0
Once a Week	17.4	14.7
Several Times Per Week	30.9	30.5
Daily	31.7	38.0



Item XXII: Experiences During the Last Two Years

Experiences During the Last Two Years	2002 Sample	
	Delgado	National
	Percentage*	
Marriage	9.5	7.4
Change or Loss of Job	53.8	47.1
Birth/Adoption of Child(ren)	15.9	7.7
Death of Immediate Family Member	24.7	16.9
Divorce/Separation	9.5	6.8
Assumed Primary Care for Disabled or ILL Person	5.3	3.4
Major illness or Other Disabling Condition	6.6	5.2
Retirement	1.1	0.7
Other	18.8	15.7

*Percentage based on multiple responses.



Item XXIII: Number of Terms Completed at Delgado

Number of Terms Completed at Delgado	2002 Sample	
	Delgado	National
	Percentage	
None	27.3	38.3
One	14.1	14.6
Two	14.7	17
Three	14.9	10.1
Four	10.4	7.8
Five or More	18.7	12.3

Item XXIV: Purpose for Entering Delgado

Purpose for Entering Delgado	2002 Sample			
	Delgado	National		
	Percentage*			
To Obtain an Associate Degree	54.6	38.3		
To Take Courses Related to Future Work or Job	39.7	43.0		
To Take Courses Necessary for Transferring to a 4-Year College or University	28.9	44.2		
To Take Courses for Self Improvement	15.3	20.7		
To Take Courses Related to Current Work or Job	10.6	10.1		
Other	7.3	7.7		
To Maintain a License or Certification	6.9	7.6		
To Complete a Vocational/Technical Program	3.7	7.1		
No Definite Purpose in Mind	0.8	2.3		
To Prepare for a GED or High School Diploma	0.2	1.0		

*Percentage based on multiple responses.

Item XXV: Intended Career Field

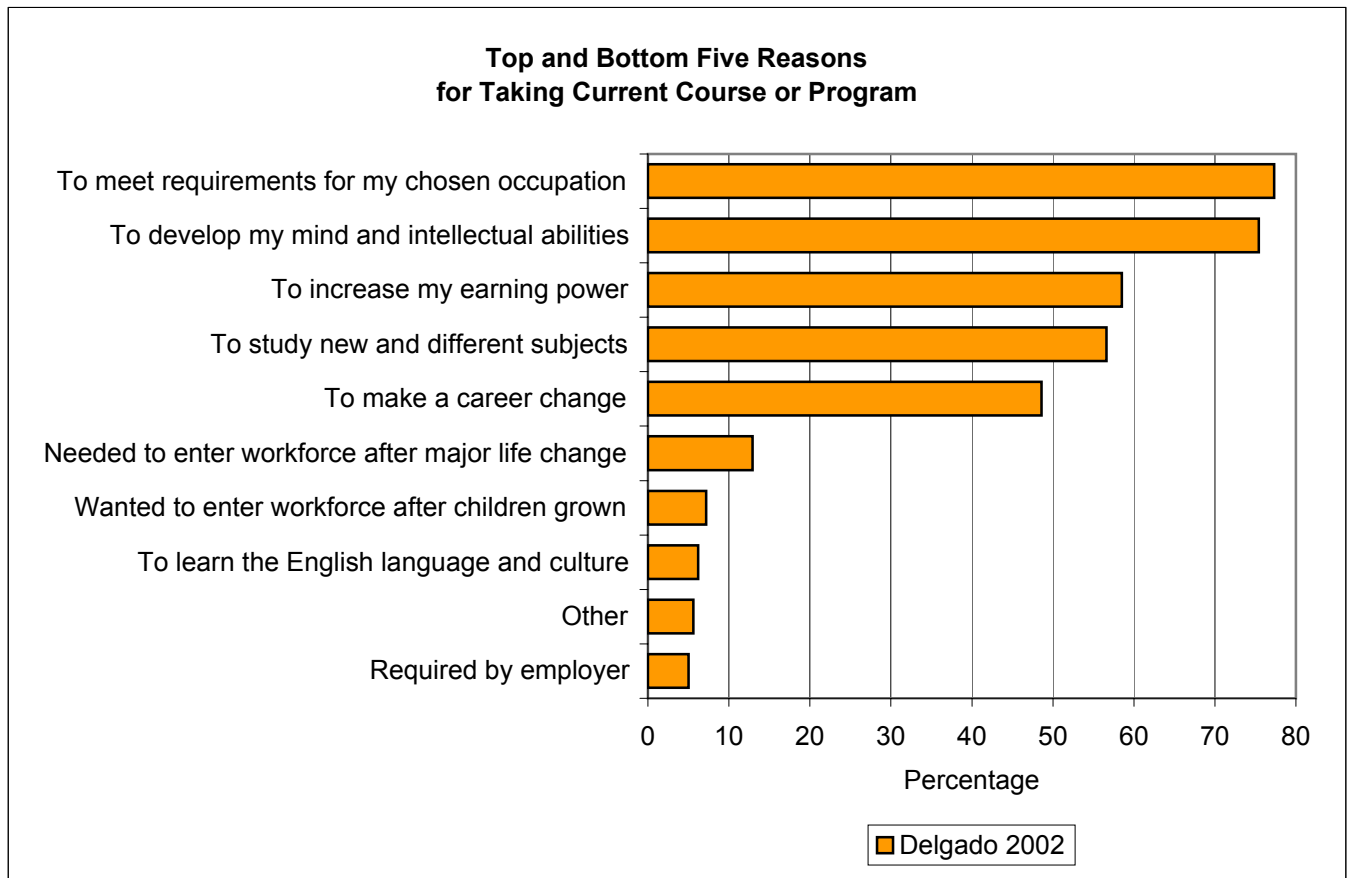
Intended Career	2002 Sample			
	Delgado	National		
	Percentage			
Agriculture	0.4	1.7		
Architecture and Related Fields	0.4	0.7		
Arts, Applied and Applied Visual	1.4	1.2		
Arts, Creative/Performing	0.6	0.9		
Building Maintenance and Repair	0.2	4.4		
Business, Financial Transactions	0.6	1.0		
Business, Management & Administrative	2.6	7.5		
Business, Marketing	0.4	8.1		
Business, Records & Communications	0.6	4.4		
Business, Storage	0.2	1.4		
Communications & Communications Technology	1.0	0.8		
Computer & Information Services	2.2	3.4		
Construction & Related Trades	0.2	2.6		
Education	2.0	6.8		
Engineering & Related Technologies*	2.2	1.9		
Health Professions	20.5	11.9		
Health Specialties & Technologies	7.9	2.2		
Hospitality Industry	1.4	7.7		
Parks, Recreation, Leisure & Fitness	0.2	1.4		
Personal & Customer Services	0.2	7.3		
Science & Mathematics	0.2	0.6		
Social and Government Services	2.4	3.4		
Vehicle Operation and Repair	0.6	2.0		
Other	1.6	13.1		
No Response	49.6	0.0		

*Not health-related.

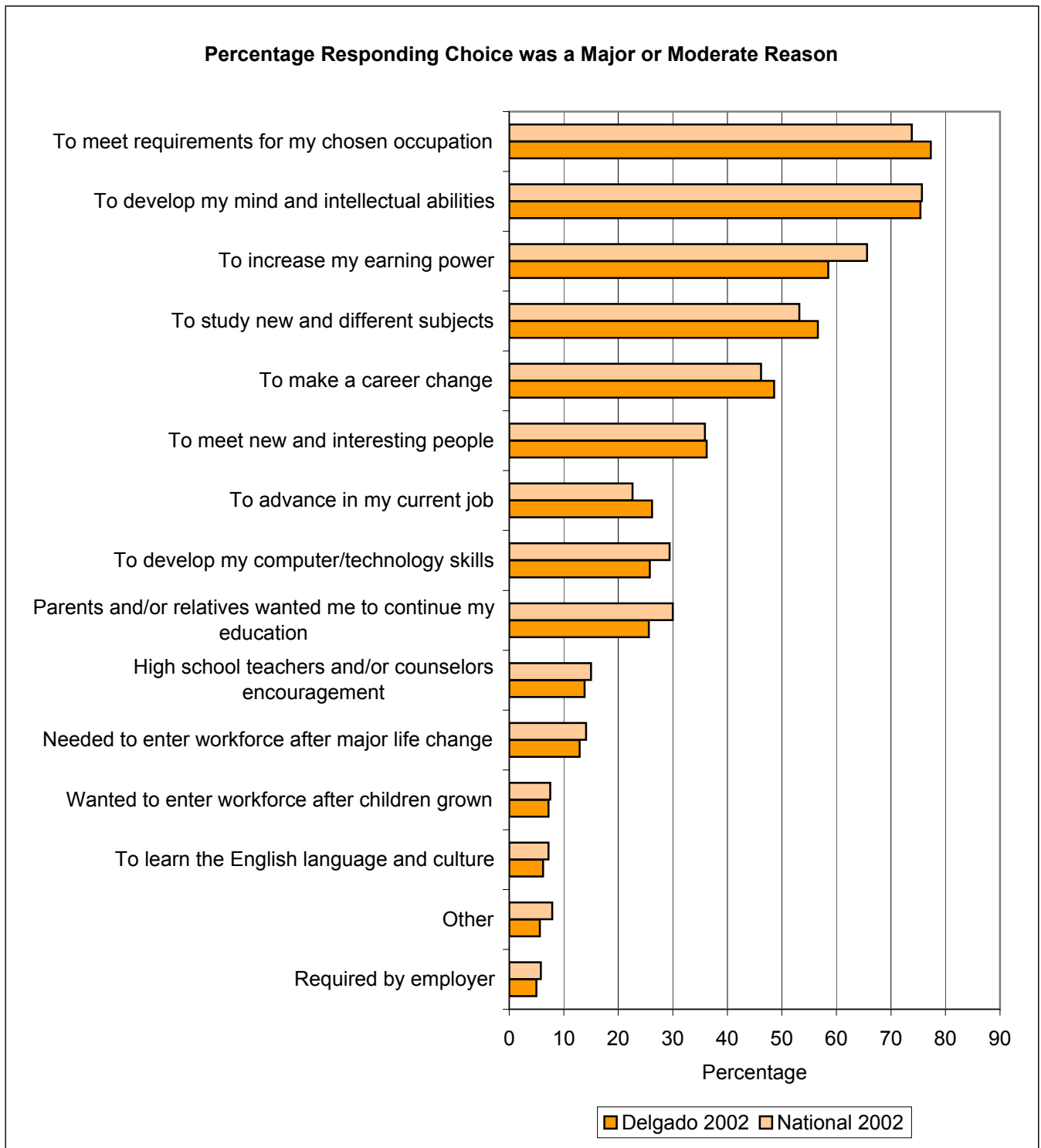
**Item XXVI: Reasons for Taking Current Course or Program at College for Fall 2002
Ranked by Delgado Major or Moderate Response Percentage**

Item	Delgado		National	
	Avg	Major/Moderate Response Percentage	Avg	Major/Moderate Response Percentage
To meet requirements for my chosen occupation	3.39	77.3	3.15	73.8
To develop my mind and intellectual abilities	3.25	75.4	3.09	75.7
To increase my earning power	3.08	58.5	2.86	65.6
To study new and different subjects	2.69	56.6	2.55	53.2
To make a career change	2.53	48.6	2.34	46.2
To meet new and interesting people	2.22	36.2	2.15	35.9
To advance in my current job	1.81	26.2	1.68	22.6
To develop my computer/technology skills	1.82	25.8	1.90	29.4
Parents and/or relatives wanted me to continue my education	1.84	25.6	1.93	30.0
High school teachers and/or counselors encouragement	1.48	13.8	1.49	15.0
Needed to enter workforce after major life change	1.42	12.9	1.42	14.1
Wanted to enter workforce after children grown	1.25	7.2	1.22	7.5
To learn the English language and culture	1.23	6.2	1.23	7.2
Other	1.25	5.6	1.23	7.9
Required by employer	1.19	5.0	1.18	5.8

Scale: (4=Major Reason, 3=Moderate Reason, 2=Minor Reason, 1=Not a Reason)



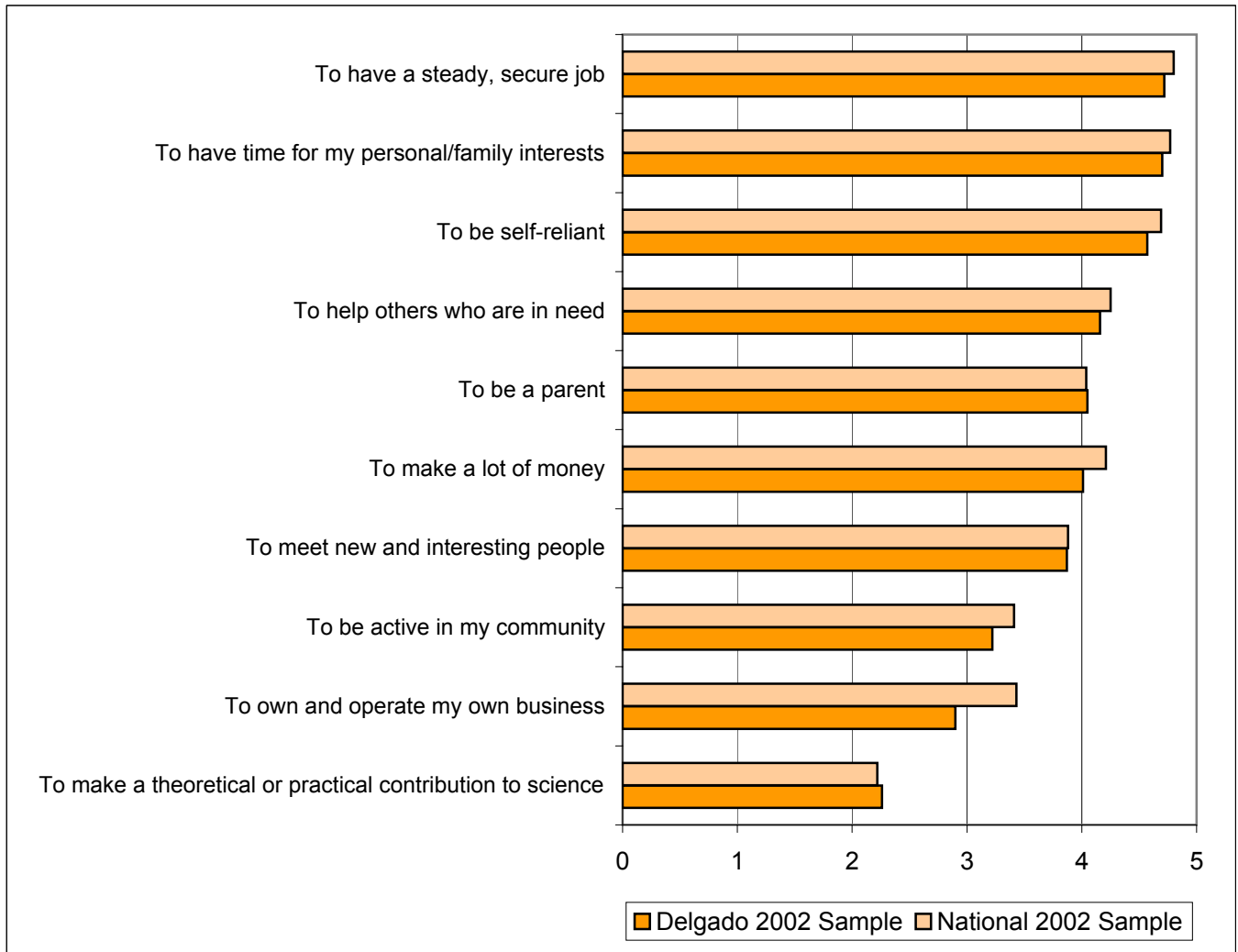
Item XXVI: Reasons for Taking Current Course or Program at College for Fall 2002



Item XXVII: What is Important to our Students

Item	1999		2002		Delgado
	Delgado	National	Delgado	National	99 - 02
	Sample	Sample	Sample	Sample	Inc/(Dec)
To have a steady, secure job	4.80	4.69	4.80	4.72	0.00
To have time for my personal/family interests	4.77	4.69	4.77	4.70	0.00
To be self-reliant	4.69	4.55	4.74	4.57	0.05
To help others who are in need	4.25	4.11	4.29	4.16	0.04
To be a parent	4.04	3.99	4.21	4.05	0.17
To make a lot of money	4.21	3.96	4.19	4.01	-0.02
To meet new and interesting people	3.88	3.88	3.97	3.87	0.09
To be active in my community	3.41	3.19	3.33	3.22	-0.08
To own and operate my own business	3.43	2.85	3.21	2.90	-0.22
To make a theoretical or practical contribution to science	2.22	2.14	2.48	2.26	0.26

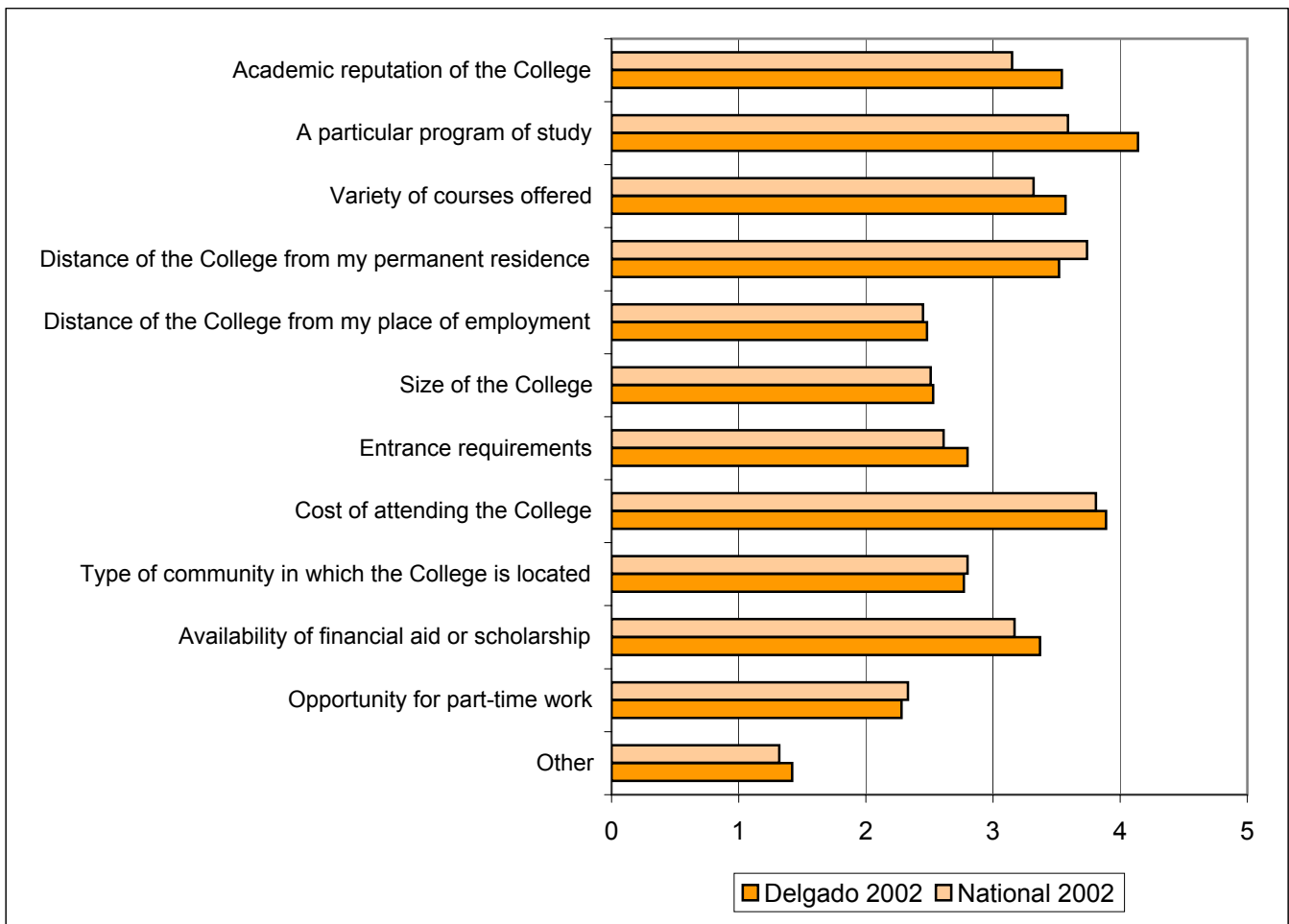
Scale: (5=very important, 3=moderately important, 1=not important)



Item XXVIII: Importance of Factors in Decision to Attend this College

Item	1999		2002		Delgado
	Delgado	National	Delgado	National	99 - 02
	Sample	Sample	Sample	Sample	Inc/(Dec)
Academic reputation of the College	3.31	3.10	3.54	3.15	0.23
A particular program of study	4.11	3.47	4.14	3.59	0.03
Variety of courses offered	3.58	3.24	3.57	3.32	-0.01
Distance of the College from my permanent residence	3.32	3.72	3.52	3.74	0.20
Distance of the College from my place of employment	2.58	2.47	2.48	2.45	-0.10
Size of the College	2.57	2.47	2.53	2.51	-0.04
Entrance requirements	2.75	2.53	2.80	2.61	0.05
Cost of attending the College	3.98	3.77	3.89	3.81	-0.09
Type of community in which the College is located	2.81	2.78	2.77	2.80	-0.04
Availability of financial aid or scholarship	3.19	3.05	3.37	3.17	0.18
Opportunity for part-time work	2.17	2.31	2.28	2.33	0.11
Other	1.34	1.32	1.42	1.32	0.08

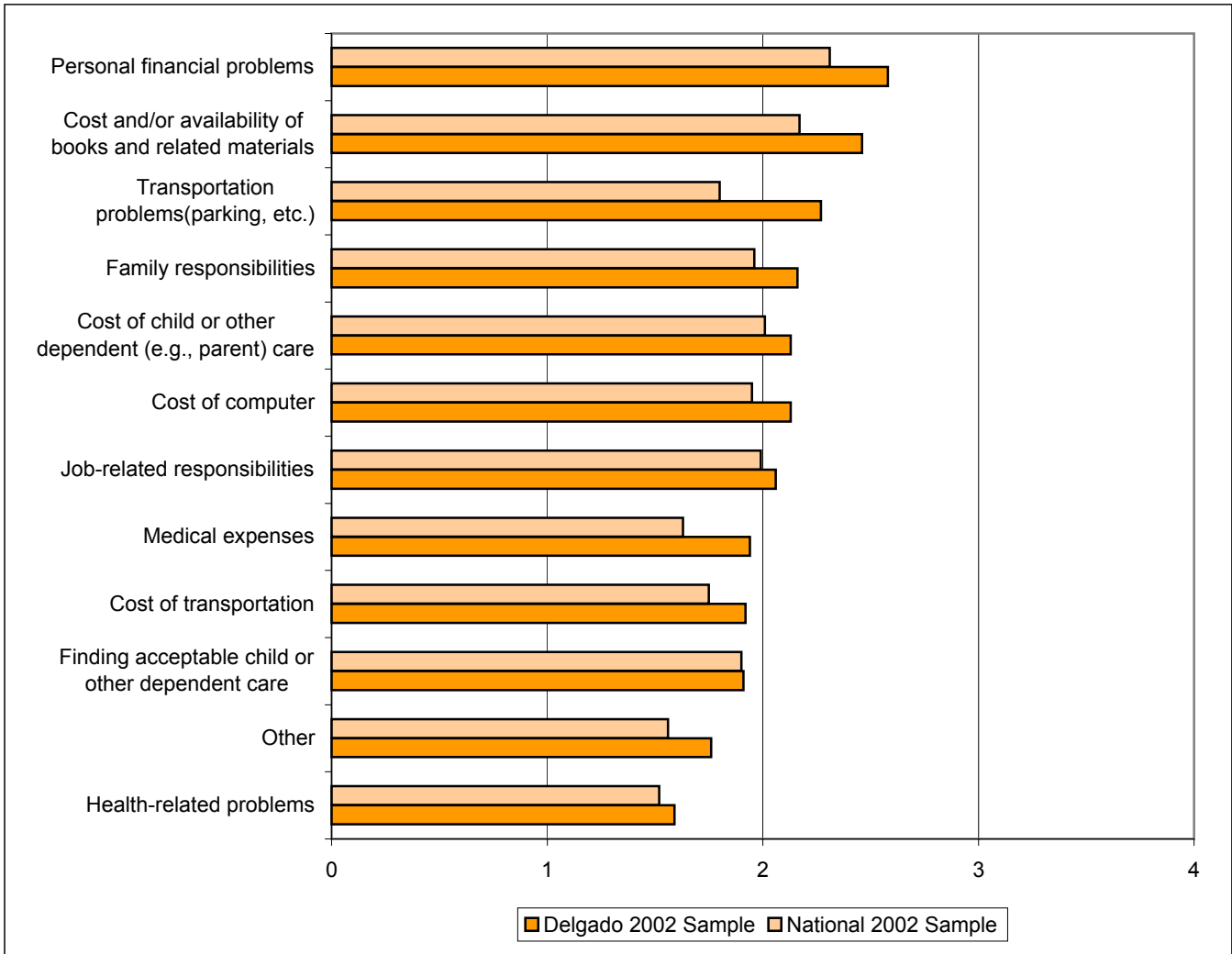
Scale: (5=Very Important, 3=Moderately Important, 1=Not Important)



Item XXIX: Student Challenges

Item	1999		2002		Delgado
	Delgado	National	Delgado	National	99 - 02
	Sample	Sample	Sample	Sample	Inc/(Dec)
Personal financial problems	2.51	2.24	2.58	2.31	0.07
Cost and/or availability of books and related materials	2.38	2.14	2.46	2.17	0.08
Transportation problems(parking, public transit, etc.)	2.12	1.75	2.27	1.80	0.15
Family responsibilities	1.99	1.93	2.16	1.96	0.17
Cost of child or other dependent (e.g., parent) care	2.33	2.04	2.13	2.01	-0.20
Cost of computer	2.31	2.08	2.13	1.95	-0.18
Job-related responsibilities	2.22	2.03	2.06	1.99	-0.16
Medical expenses	1.77	1.60	1.94	1.63	0.17
Cost of transportation	1.97	1.75	1.92	1.75	-0.05
Finding acceptable child or other dependent care	2.05	1.94	1.91	1.90	-0.14
Other	1.51	1.49	1.76	1.56	0.25
Health-related problems	1.57	1.56	1.59	1.52	0.02

Scale: (4=major challenge, 3=moderate challenge, 2=minor challenge, 1=not a challenge)

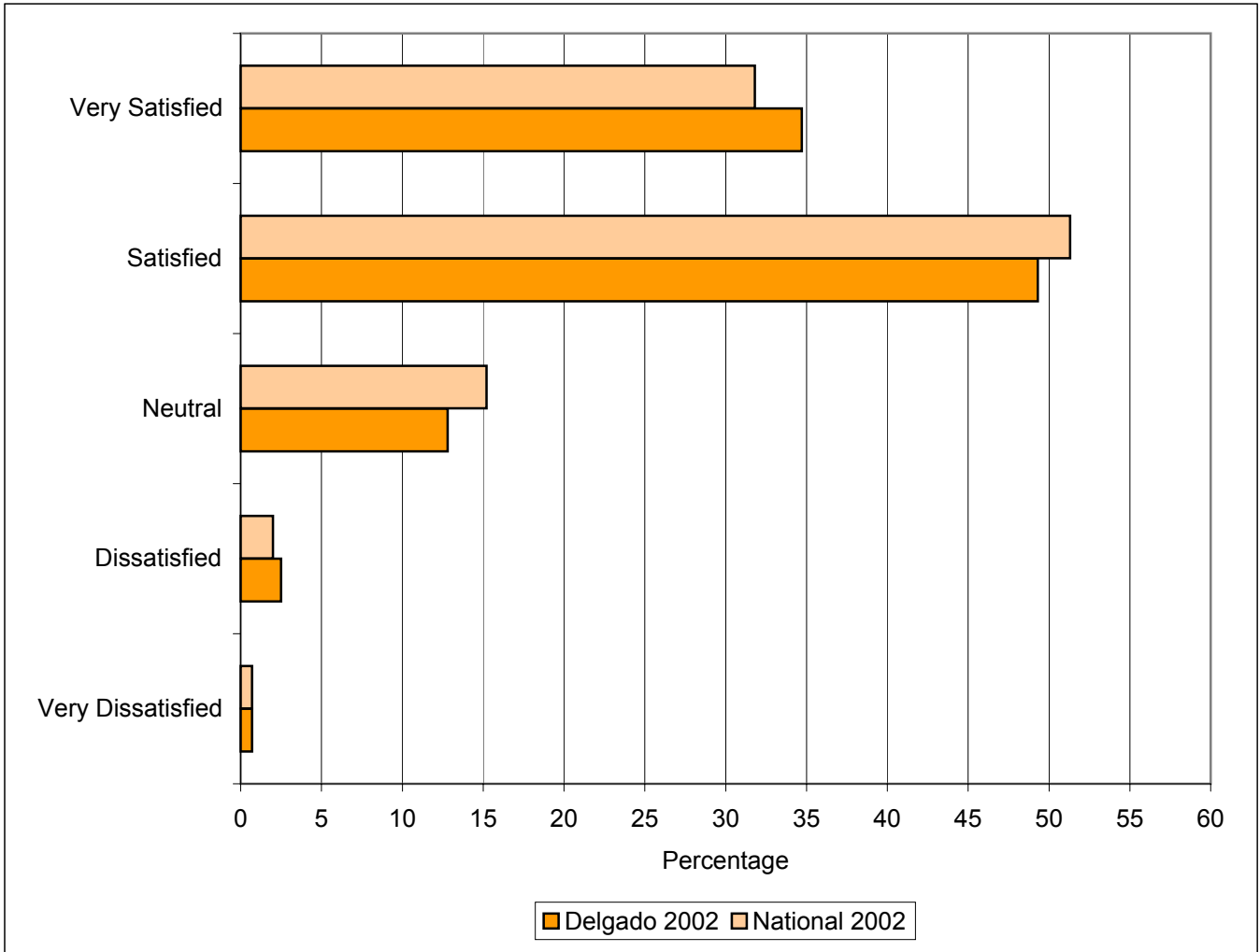


Section D: Student's Perspective

Item XXX: Satisfaction with Delgado Community College

Satisfaction Level	Delgado	National	Delgado	National	Delgado
	1999 Percent	1999 Percent	2002 Percent	2002 Percent	99 / 02 Inc/(Dec)
Very Satisfied	26.6	31.2	34.7	31.8	8.10
Satisfied	54.8	52.1	49.3	51.3	-5.50
Neutral	15.1	13.8	12.8	15.2	-2.30
Dissatisfied	3.0	2.1	2.5	2.0	-0.50
Very Dissatisfied	0.5	0.8	0.7	0.7	0.20
Group Average	4.04	4.11	4.15	4.11	0.11

Scale: (5=Very Satisfied, 4=Satisfied, 3=Neutral, 2=Dissatisfied, 1=Very Dissatisfied)

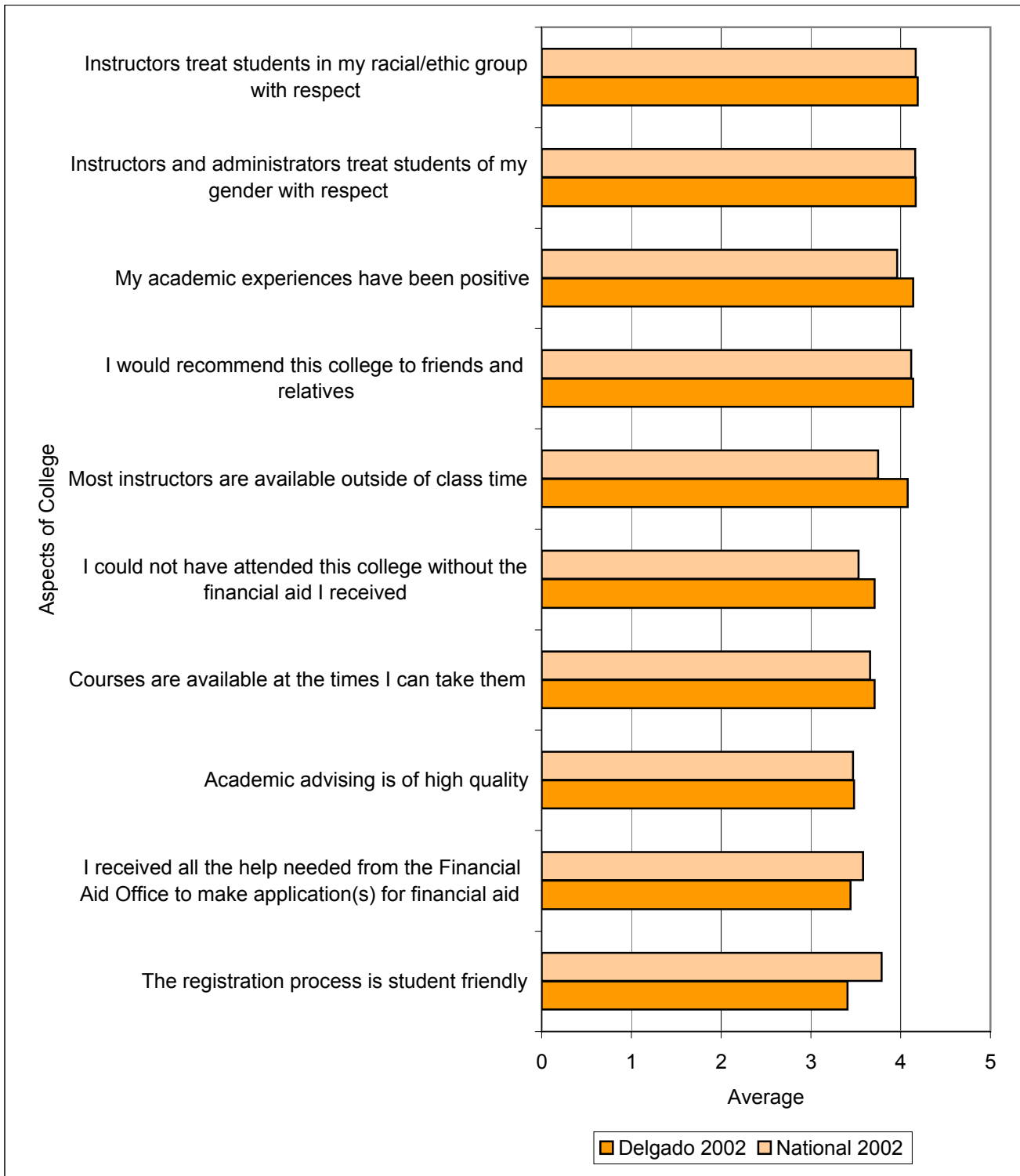


**Item XXXI: Agreement with Statements about Delgado Comparison with
National Data for Fall 2002 Ranked by Delgado Average**

Aspects of College	Delgado Average	National Average	Delgado Inc/(Dec)
Instructors treat students in my racial/ethnic group with respect	4.19	4.17	0.02
Instructors and administrators treat students of my gender with respect	4.17	4.16	0.01
I would recommend this college to friends and relatives	4.14	4.12	0.02
My academic experiences have been positive	4.14	3.96	0.18
Most instructors are available outside of class time	4.08	3.75	0.33
I feel I fit in at this college	4.06	3.95	0.11
Students in my racial/ethnic group are treated with respect by students in other racial/ethnic groups	4.02	4.02	0.00
I feel a sense of general safety and security while on campus and attending classes	4.02	4.05	-0.03
Administrators and non-teaching staff treat students in my racial/ethnic group with respect	4.00	4.10	-0.10
This college has a good reputation in the community	3.99	3.95	0.04
Overall, my program of study at this college has been sufficiently challenging	3.98	3.76	0.22
Instruction is of high quality	3.93	3.84	0.09
Computing services and facilities are available at the times I need them	3.89	3.88	0.01
Concern is shown for students as individuals	3.88	3.81	0.07
Courses are available at the times I can take them	3.71	3.66	0.05
I could not have attended this college without the financial aid I received	3.71	3.53	0.18
Academic advising is of high quality	3.48	3.47	0.01
I received all the help I needed from the Financial Aid Office personnel to make my application's for financial aid	3.44	3.58	-0.14
The registration process is student friendly	3.41	3.79	-0.38

Scale: (5=strongly agree, 4=agree, 3=neutral, 2=disagree, 1=strongly disagree)

Item XXXI(cont.): Agreement with Statements about Delgado Comparison with National Data for Fall 2002 Ranked by Delgado Average



Item XXXII: Value Received by our Students

Item	1999		2002		Delgado
	National	Delgado	National	Delgado	99 - 02
	Sample	Sample	Sample	Sample	Inc/(Dec)
Increasing my academic competence	3.86	4.10	3.88	4.02	-0.08
Identifying the training and skills required for career opportunities that fit my interests and abilities	3.52	4.01	3.57	3.97	-0.04
Learning skills needed specifically for my current or future job	3.74	4.09	3.77	3.96	-0.13
Enriching my intellectual life	3.54	3.79	3.55	3.84	0.05
Developing self-confidence	3.36	3.51	3.38	3.61	0.10
Developing an openness to opinions other than my own	3.10	3.36	3.10	3.37	0.01
Learning effective leadership skills	3.00	3.30	3.04	3.26	-0.04
Communicating with others in the work setting	2.97	3.32	2.95	3.22	-0.10
Learning how to work effectively as a member of a team	2.90	3.17	2.89	3.11	-0.06
Learning to use a computer for my personal tasks	2.88	3.07	2.70	2.71	-0.36
Learning to use a computer for my work-related tasks	2.78	3.02	2.63	2.67	-0.35

Scale: (5=Major Contribution, 3=Moderate Contribution, 1=No Contribution)

