Delgado
COMMUNITY COLLEGE

Office of Institutional Research

Graduate Intent and Satisfaction Survey

Fall 2010

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Methodology

Graduates are surveyed at the time they apply for graduation.

Summary of Graduate Satisfaction Results

- ✔ 669 out of 713 graduates filled out the survey.
- ✔ 52% were Caucasian and 29% African American.
- ✔ In general, Fall 2010 graduates were more satisfied with Delgado than those of the previous year.
- ✔ 78% were satisfied with their overall Delgado experience.
- ✔ 85% were satisfied with their overall coursework.
- ✔ Delgado's Website and Nursing Skills Lab - Charity were the highest rated services.
- ✔ 71% Plan to continue their education after graduation.
- ✔ 62% of respondents are already employed; 38% in a field related to their studies.

Graduate Intent

	Number	Percent
Respondents -Graduate Satisfaction	669	93.8%
Total Graduates	713	

After Graduation do you plan to:	Yes	%
Continue your Education?	474	70.9%

At what institution did you continue your education?	
Delgado Community College	76
Dillard University	7
Loyola University	13
LSU	41
UNO	89
Xavier	7
Our Lady of Holy Cross College	11
SUNO	21
Tulane	5
Southeastern	25
SU - Baton Rouge	3
Our Lade of the Lake	4
Nicholls	1
U. Alabama	15
Other	55
No Response	101
Total	**474**

Employment Status		
Employed	**412**	**61.6%**
Employed in a related field	251	60.9%
Seeking employment in related field	NA	NA
Not Employed	**238**	**35.6%**
Seeking employment in related field	225	94.5%
No Response	**19**	**2.8%**

If not employed in your field, why:		
Total not employed in field	**399**	
Seeking employment in field	225	56.4%
Continuing education	26	6.5%
Not enough jobs in your fields	11	2.8%
Salaries not adequate	3	0.8%
Prefer to work in another field	6	1.5%
Need more skills	9	2.3%
Other	11	2.8%
No Response	108	27.1%

* Students may select more than one choice.

Degree Goal	
BA	172
BS	140
Masters	145
Ed. D	1
JD.	1
PhD	15
Total	**474**

When do you anticipate starting your continuing education?	
Spring 2011	160
Summer 2011	36
Fall 2011	103
Spring 2012	39
Summer 2012	2
Fall 2012	27
Spring 2013	8
Summer 2013	2
Fall 2013	18
No Response	79
Total	**474**

Bar chart:
- Employed - Only: 162
- Continuing Education - only: 145
- Employed & Continue Education: 250
- Not Employed /Not Continue Ed.: 93
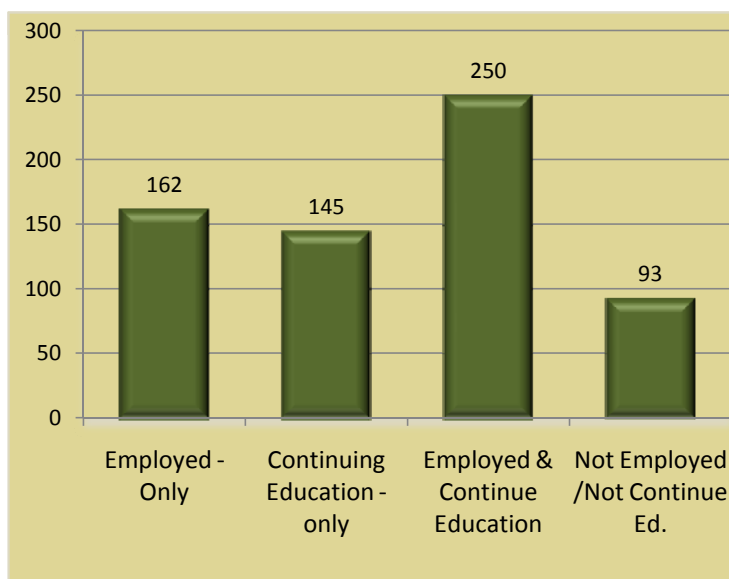
Demographics of Respondents

Gender		
Female	486	72.6%
Male	164	24.5%
No Response	19	2.8%
Total	**669**	**100.0%**

Ethnicity		
African American	197	29.4%
Native American	3	0.4%
Caucasian	349	52.2%
Asian	33	4.9%
Hispanic	55	8.2%
Hawaiian/Pacific Is.	1	0.1%
No Response	31	4.6%
Total	**669**	**100.0%**
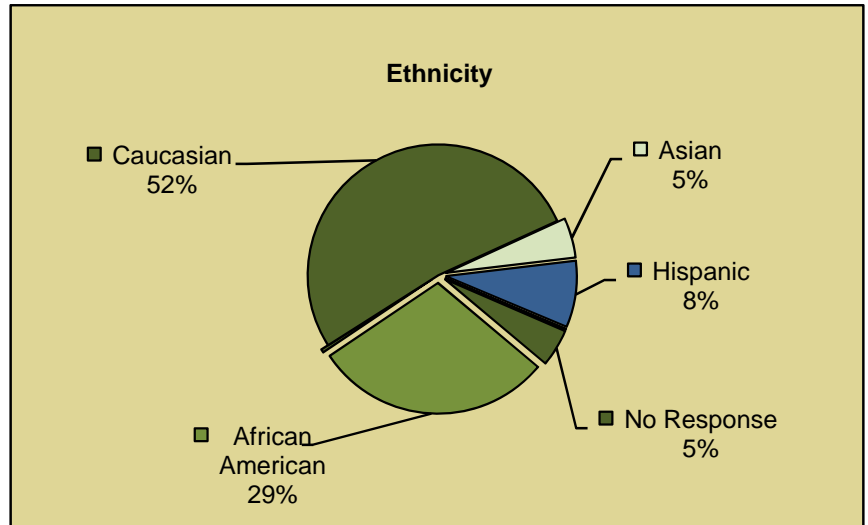
Campus		
City Park	346	51.7%
West Bank	56	8.4%
Charity	190	28.4%
Northshore Site	24	3.6%
Jefferson Site	25	3.7%
Other	9	1.3%
No Response	19	2.8%
Total	**669**	**100.0%**
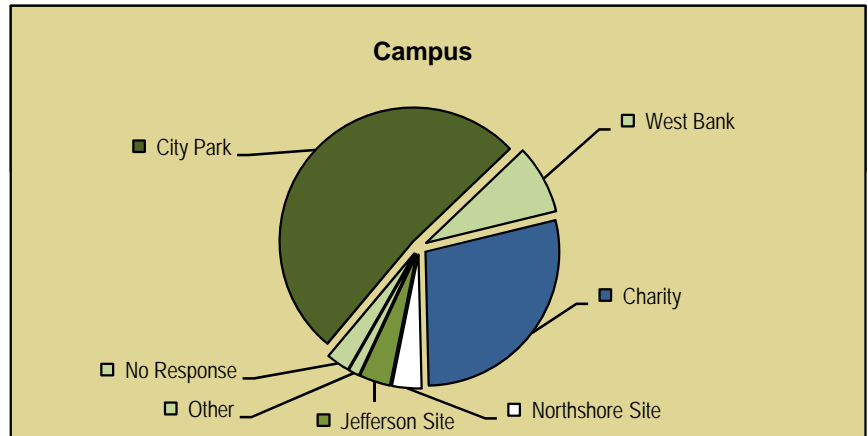
Awards		
Associate	547	81.8%
Certificate	114	17.0%
No Response	8	1.2%
Total	**669**	**100.0%**

Ethnicity

- Caucasian 52%
- Asian 5%
- Hispanic 8%
- No Response 5%
- African American 29%

Campus

- City Park
- West Bank
- Charity
- Northshore Site
- Jefferson Site
- Other
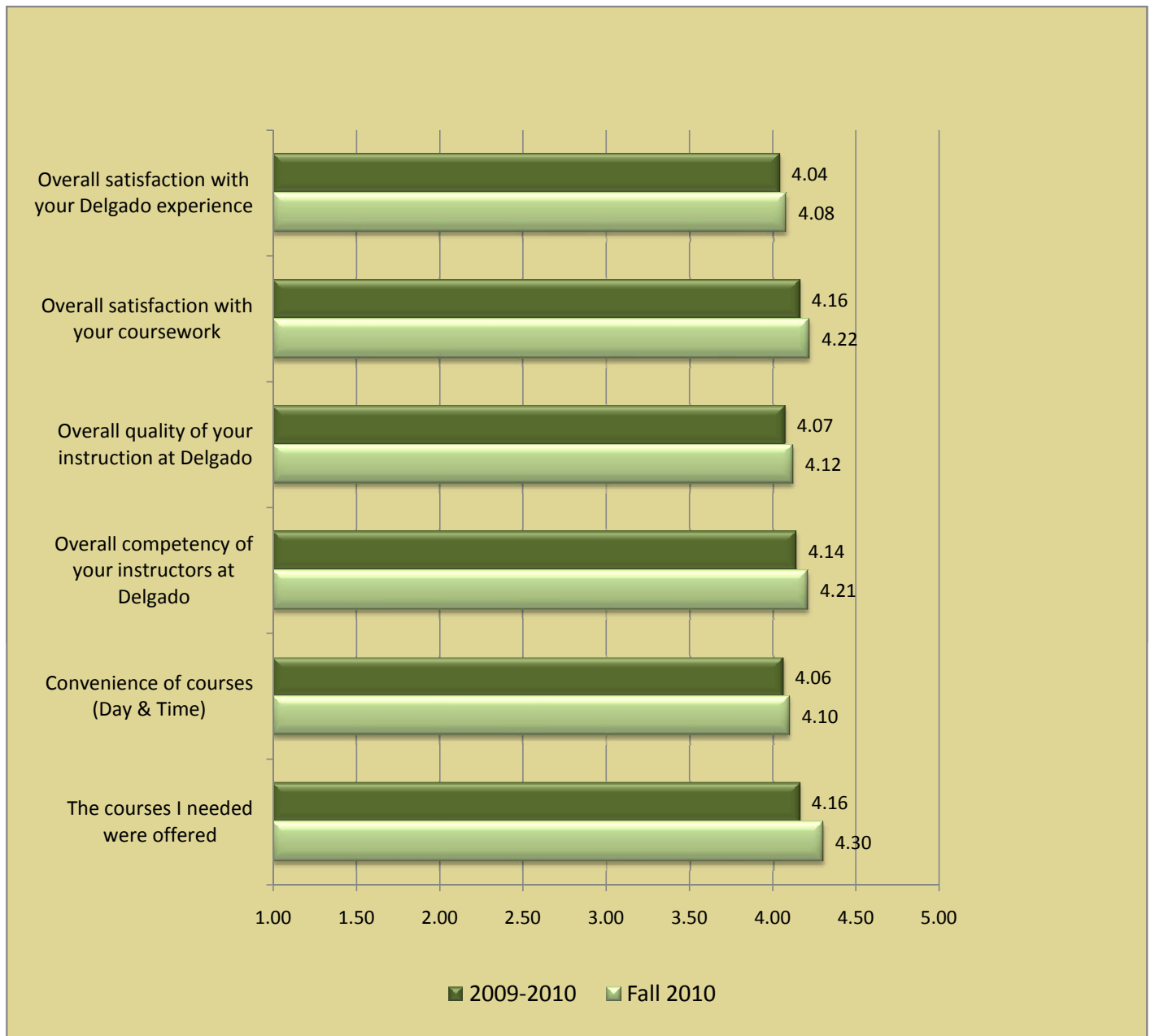- No Response

Awards

- Associate
- Certificate
- No Response
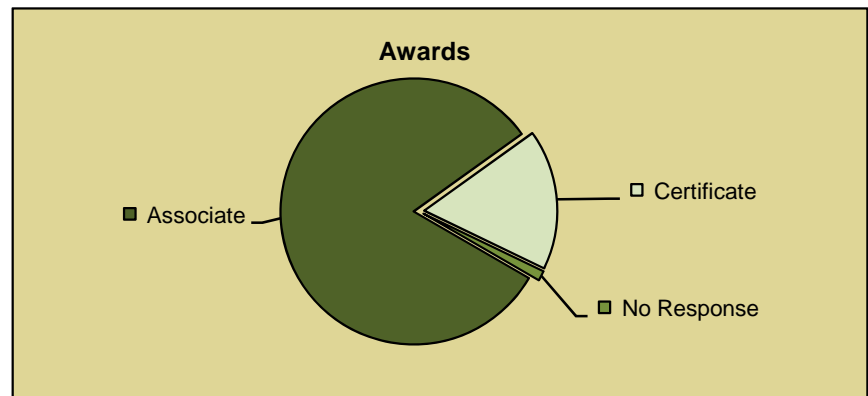
College Wide Level of Satisfaction

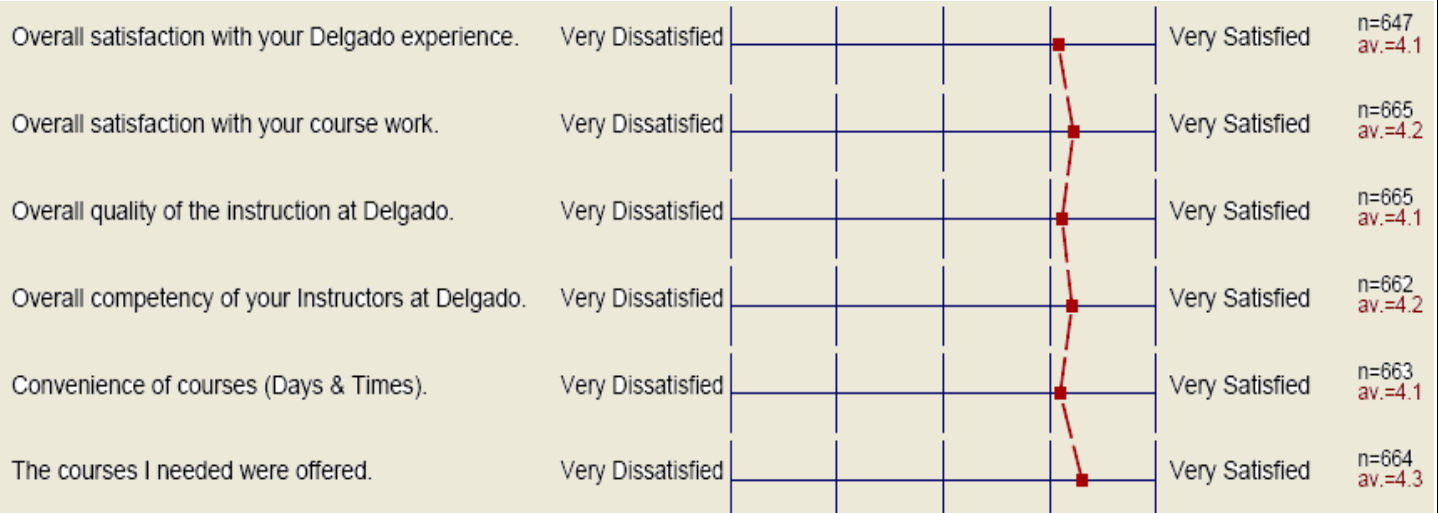| College Wide Level of Satisfaction:	Average Rating*		% of students who responded positively**	
	2009-2010	Fall 2010	2009-2010	Fall 2010
Overall satisfaction with your Delgado experience	4.04	4.08	89.6%	78.2%
Overall satisfaction with your coursework	4.16	4.22	84.6%	84.8%
Overall quality of your instruction at Delgado	4.07	4.12	80.6%	80.1%
Overall competency of your instructors at Delgado	4.14	4.21	84.3%	83.5%
Convenience of courses (Day & Time)	4.06	4.10	79.6%	79.8%
The courses I needed were offered	4.16	4.30	84.6%	87.6%
Student Services				
Academic Advisement	3.83	3.79	70.5%	66.1%
New Student Orientation Program	3.87	3.95	69.8%	71.2%
Financial Aid Office	3.59	3.60	59.1%	60.3%
Registration	3.85	3.59	70.8%	66.1%
Veterans Services	3.82	3.88	65.7%	57.0%
Delgado's Web Site	4.11	4.18	82.1%	84.1%
Delgado's Bookstore	3.97	3.92	77.1%	71.1%
Career and Counseling Center	3.81	3.88	65.7%	65.9%
Student Employment Services	3.75	3.73	62.7%	59.8%
Disability Services	3.86	3.84	66.0%	58.4%
Buildings and Grounds maintenance	3.95	4.02	64.7%	76.0%
Student Health Services	3.95	3.88	72.3%	63.7%
Library	3.93	3.99	74.6%	74.0%
Student Open Computer Labs	4.04	4.12	79.0%	79.2%
Science Learning Center - City Park	NA	3.95	NA	65.9%
Writing Center & English Composition Lab - City Park	4.05	4.00	74.4%	68.0%
Math Lab - City Park	3.97	3.95	72.3%	66.6%
Hibernia Enrichment Center - City Park	3.93	3.80	70.6%	61.8%
Reading Lab - City Park	3.95	3.88	71.1%	62.2%
Security	3.96	4.01	76.4%	76.4%
Parking	3.21	3.15	48.5%	46.1%
Nursing Skills Lab - Charity	3.87	4.18	79.4%	80.1%
Learning Resource Center - West Bank	3.95	4.02	84.5%	70.4%
Computer Assisted Learning Lab - Charity	3.97	4.17	82.2%	79.9%
Human Patient Simulator Lab(Charity)	NA	4.13	NA	76.1%
Student Life Center	4.02	4.02	76.9%	74.3%
Food Services	3.83	3.82	68.9%	65.6%
Distance Education Offerings	3.98	4.15	74.2%	77.3%
Technology use in classes	3.97	4.14	75.2%	82.1%
Tutoring Services	3.89	3.94	69.7%	69.1%
Student Learning Resource Center - Northshore	3.88	3.99	75.0%	67.4%

* Scale is 1 to 5, 5 = Very Satisfied
** Percentage of students who responded Satisfied or Very Satisfied

Category	2009-2010	Fall 2010
Overall satisfaction with your Delgado experience	4.04	4.08
Overall satisfaction with your coursework	4.16	4.22
Overall quality of your instruction at Delgado	4.07	4.12
Overall competency of your instructors at Delgado	4.14	4.21
Convenience of courses (Day & Time)	4.06	4.10
The courses I needed were offered	4.16	4.30

■ 2009-2010   ■ Fall 2010

* Average Rating Scale is 1 to 5, 5 = Very Satisfied

College Wide Level of Satisfaction

			n= / av.
Overall satisfaction with your Delgado experience.	Very Dissatisfied	Very Satisfied	n=647 av.=4.1
Overall satisfaction with your course work.	Very Dissatisfied	Very Satisfied	n=665 av.=4.2
Overall quality of the instruction at Delgado.	Very Dissatisfied	Very Satisfied	n=665 av.=4.1
Overall competency of your Instructors at Delgado.	Very Dissatisfied	Very Satisfied	n=662 av.=4.2
Convenience of courses (Days & Times).	Very Dissatisfied	Very Satisfied	n=663 av.=4.1
The courses I needed were offered.	Very Dissatisfied	Very Satisfied	n=664 av.=4.3

Note: n = number of students who responded,   av. = average responded.

			n= / av.
New Student Orientation Program	Very Dissatisfied	Very Satisfied	n=525 av.=4
Financial Aid Office	Very Dissatisfied	Very Satisfied	n=587 av.=3.6
Academic Advising	Very Dissatisfied	Very Satisfied	n=634 av.=3.8
Registration	Very Dissatisfied	Very Satisfied	n=655 av.=3.6
Student Employment Services	Very Dissatisfied	Very Satisfied	n=363 av.=3.7
Disability Services	Very Dissatisfied	Very Satisfied	n=245 av.=3.8
Veteran's Services	Very Dissatisfied	Very Satisfied	n=249 av.=3.9
Student Health Services	Very Dissatisfied	Very Satisfied	n=372 av.=3.9
Student Open Computer Labs	Very Dissatisfied	Very Satisfied	n=588 av.=4.1
Career Services	Very Dissatisfied	Very Satisfied	n=466 av.=3.9
Student Life Center	Very Dissatisfied	Very Satisfied	n=544 av.=4
Food Services	Very Dissatisfied	Very Satisfied	n=497 av.=3.8
Library	Very Dissatisfied	Very Satisfied	n=574 av.=4

Note: n = number of students who responded,   av. = average responded.

Service			n / av.
Delgado's Book Store	Very Dissatisfied	Very Satisfied	n=630 av.=3.9
Delgado's Web Site	Very Dissatisfied	Very Satisfied	n=650 av.=4.2
Building and Grounds Maintenance	Very Dissatisfied	Very Satisfied	n=637 av.=4
Security	Very Dissatisfied	Very Satisfied	n=640 av.=4
Parking	Very Dissatisfied	Very Satisfied	n=643 av.=3.1
Hibernia Enrichment Center -- City Park	Very Dissatisfied	Very Satisfied	n=291 av.=3.8
Mathematics Learning Center-- City Park	Very Dissatisfied	Very Satisfied	n=306 av.=4
Reading Lab -- City Park	Very Dissatisfied	Very Satisfied	n=259 av.=3.9
Science Learning Center -- City Park	Very Dissatisfied	Very Satisfied	n=284 av.=4
Writing Center -- City Park	Very Dissatisfied	Very Satisfied	n=278 av.=4
Learning Resources Center-- West Bank	Very Dissatisfied	Very Satisfied	n=230 av.=4
Computer-Assisted Learning Lab -- Charity	Very Dissatisfied	Very Satisfied	n=294 av.=4.2
Human Patient Simulator Lab -- Charity	Very Dissatisfied	Very Satisfied	n=276 av.=4.1
Nursing Skills Lab -- Charity	Very Dissatisfied	Very Satisfied	n=271 av.=4.2
Student Learning Resource Center -- Northshore	Very Dissatisfied	Very Satisfied	n=190 av.=4
Distance Education Offerings	Very Dissatisfied	Very Satisfied	n=537 av.=4.1
Use of Technology in the classroom	Very Dissatisfied	Very Satisfied	n=646 av.=4.1
Tutoring Services	Very Dissatisfied	Very Satisfied	n=518 av.=3.9

Note: n = number of students who responded,   av. = average responded.

Top Five Rated Services	Average Rating*		% of students who responded positively**	
	2009-2010	Fall 2010	2009-2010	Fall 2010
The courses I needed were offered	4.16	4.30	84.6%	87.6%
Overall satisfaction with your coursework	4.16	4.22	84.6%	84.8%
Overall competency of your instructors	4.14	4.21	84.3%	83.5%
Delgado's Web Site	4.11	4.18	82.1%	84.1%
Nursing Skills Lab - Charity	3.87	4.18	79.4%	80.1%
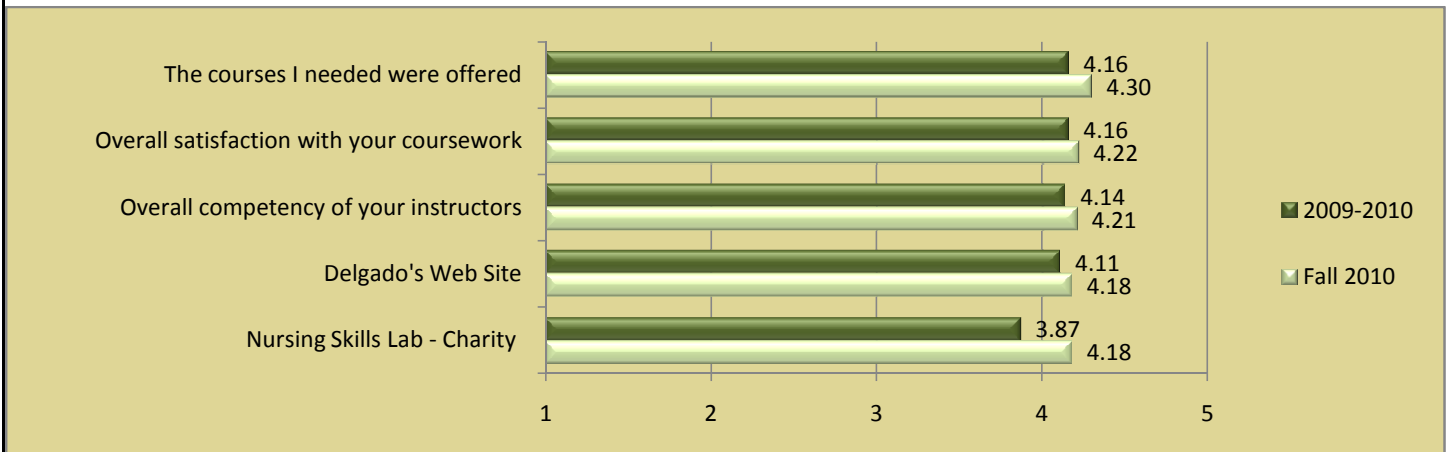
Five Lowest Rated Services	Average Rating*		% of students who responded positively**	
	2009-2010	Fall 2010	2009-2010	Fall 2010
Academic Advisement	3.83	3.79	70.5%	66.1%
Student Employment Services	3.75	3.73	62.7%	59.8%
Financial Aid Office	3.59	3.60	59.1%	60.3%
Registration	3.85	3.59	70.8%	66.1%
Parking	3.21	3.15	48.5%	46.1%

* Scale is 1 to 5, 5 = Very Satisfied
** Percentage of students who responded Satisfied or Very Satisfied
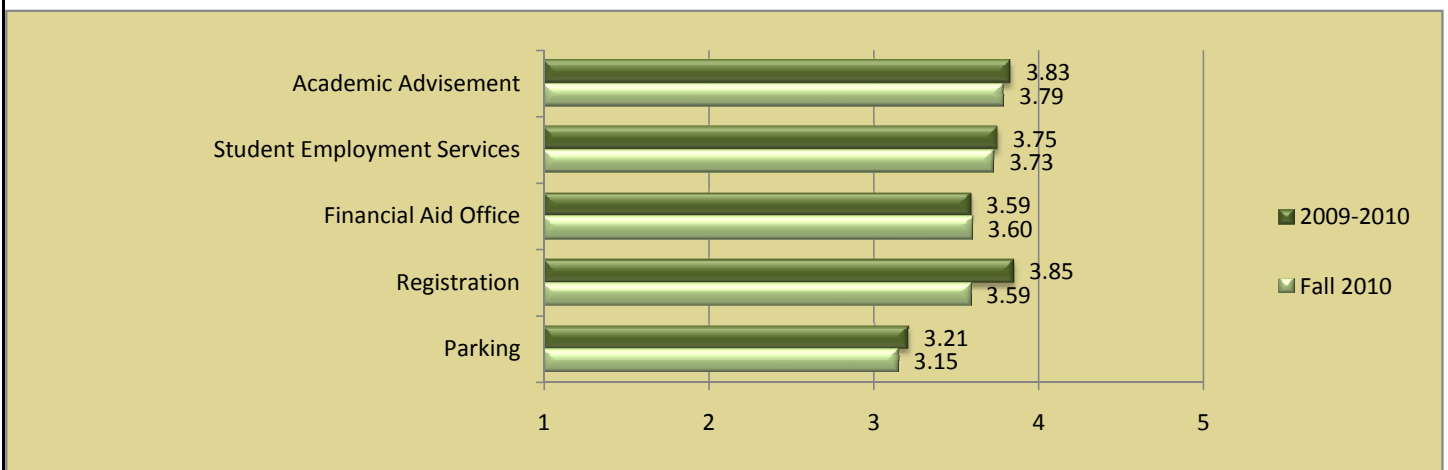
Level of Satisfaction by Campus						

Level of Satisfaction by Campus:	City Park Total Responed: 346		West Bank Total Responed: 56		Charity School of Nursing Total Responed: 190	
	Average Rating*		Average Rating*		Average Rating*	
	2009-2010	Fall 2010	2009-2010	Fall 2010	2009-2010	Fall 2010
Overall satisfaction with your Delgado experience	4.12	4.10	4.29	4.16	3.73	3.96
Overall satisfaction with your coursework	4.26	4.28	4.42	4.35	3.82	4.07
Overall quality of your instruction at Delgado	4.16	4.19	4.33	4.20	3.76	3.96
Overall competency of your instructors at Delgado	4.21	4.26	4.37	4.28	3.86	4.06
Convenience of courses (Day & Time)	4.10	4.18	4.12	4.13	3.76	4.01
The courses I needed were offered	4.21	4.31	4.06	4.33	3.56	4.32
Student Services						
Academic Advisement	3.88	3.77	4.04	4.07	3.56	3.74
New Student Orientation Program	3.87	3.90	4.02	4.26	3.68	3.93
Financial Aid Office	3.50	3.46	3.99	3.90	3.67	3.72
Registration	3.89	3.83	4.08	4.17	3.53	2.86
Veterans Services	3.86	3.86	3.67	4.21	3.83	3.81
Delgado Web Site	4.10	4.17	4.39	4.38	3.73	4.16
Delgado Bookstore	3.95	3.94	4.23	3.93	3.78	3.92
Career and Counseling Center	3.82	3.88	4.03	4.22	3.61	3.70
Student Employment Services	3.72	3.69	3.87	4.17	3.76	3.64
Disability Services	3.86	3.85	4.24	4.29	3.73	3.74
Buildings and grounds maintenance	3.89	4.02	4.15	4.37	3.83	3.90
Student Health Services	3.95	3.89	4.26	4.31	3.79	3.71
Library	3.85	3.88	4.22	4.26	3.91	4.19
Security	3.94	4.01	4.15	4.15	3.81	4.01
Parking	3.25	3.39	3.38	3.41	2.91	2.53
Student Life Center	3.80	4.13	4.12	4.07	NA	3.86
Food Services	3.87	3.88	3.95	4.06	3.61	3.65
Distance Education Offerings	4.00	4.14	4.15	4.43	3.78	4.10
Technology used in classes	4.01	4.11	4.24	4.28	3.53	4.15
Tutoring Services	3.90	3.92	4.19	4.24	NA	3.88
Student Open Computer Lab	3.96	4.03	NA	4.30	NA	4.21
Science Learning Center - City Park	NA	3.92				
Writing Center & English Composition Lab - City Park	4.05	4.03				
Math Lab - City Park	3.97	3.93				
Hibernia Enrichment Center - City Park	3.93	3.83				
Reading Lab - City Park	3.95	3.90				
Learning Resource Center - West Bank			4.29	4.35		
Computer Assisted Learning Lab - Charity					3.77	4.21
Human Patient Simulator Lab - Charity					NA	4.24
Nursing Skills Lab - Charity					3.63	4.31

* Scale is 1 to 5, 5 = Very Satisfied

Employment Status Prior to Graduation

College Wide Job Titles	Employed in a Related Field	Employed in an Unrelated Field	*Not Employed	Unknown if in a Related Field	Total
Accounting	13	12	7	0	32
Administrative Office Technology	4	2	4	0	10
American Sign Language	1	0	3	0	4
Business Administration	33	28	15	0	76
Care & Development of Young Children	5	1	3	0	9
CET - Architectural Tech	1	4	1	0	6
CET - Civil Tech.	***	***	***	***	***
CET - Construction Mgt	***	***	***	***	***
Computer Aided Drafting & Design	2	12	13	0	27
Computer Information Technology	5	5	2	0	12
Computer Networking Tech	2	1	1	0	4
Computer & Electronics Services Technology	***	***	***	***	***
Construction Management	***	***	***	***	***
Criminal Justice	2	11	6	0	19
Culinary Arts	26	1	2	0	29
Diagnostic Medical Sonography	1	0	6	0	7
Dietetic Technician	1	1	3	0	5
Elect Electronics Engr Tech	2	5	3	0	10
Electrical Technology	***	***	***	***	***
Electric Line Technician	***	***	***	***	***
Emergency Med Tech	***	***	***	***	***
EMT - Paramedic	***	***	***	***	***
EST - Biomedical Equip Repair	***	***	***	***	***
Fine Arts	***	***	***	***	***
Fire Science Technology	6	0	2	0	8
Funeral Service Education	***	***	***	***	***
General Science	5	6	5	0	16
General Studies	2	8	13	0	23
Health Information Technology	***	***	***	***	***
Horticulture Technology	3	1	1	0	5
Hospitality Management	10	1	0	0	11
Interior Design	***	***	***	***	***
Legal Secretary	2	1	1	0	4
Management	11	9	1	0	21
Massage Therapy	0	1	3	0	4
Medical Coding	1	2	1	0	4
Medical Lab Technician	1	0	4	0	5
Motor Vehicle Technology	5	0	2	0	7
Music	***	***	***	***	***

Note: This is pre-graduation employment
* Not employed is assumed where students did not indicate an employer.

Employment Status Prior to Graduation(cont.)

College Wide Job Titles	Employed in a Related Field	Employed in an Unrelated Field	*Not Employed	Unknown if in a Related Field	Total
Nuclear Medicine Technology	***	***	***	***	***
Nursing	70	19	74	0	163
Occupational Therapy Assistant	0	1	7	0	8
Ophthalmic Medical Assistant	***	***	***	***	***
Pastry Arts	6	0	2	0	8
Patient Care Technology	1	4	3	0	8
Performance & Media Art	0	3	2	0	5
Pharmacy Technician	8	3	4	0	15
Physical Therapist Assisting	4	0	1	0	5
Practical Nursing	2	6	17	0	25
Radiological Technology	14	5	1	0	20
Radiation Therapy -Certificate	***	***	***	***	***
Respiratory Care Technology	4	6	20	0	30
Safety & Health Technology	5	0	0	0	5
Surgical Technology	5	5	6	0	16
Teaching Grade 1-5	***	***	***	***	***
Visual Communications	***	***	***	***	***
Veterinary Technology	***	***	***	***	***
Website Developer	***	***	***	***	***
Total	**263**	**164**	**239**	**0**	**666**

* Not employed is assumed where students did not indicate an employer.

I feel like the resource labs mentioned in Math, Reading, and Writing, as well as, the Charity Human Patient simulator labs should be advertised and announced to the whole student body.

I think the professional issues projects take away from extra time to study!

Thank you for this educational experience.

It has taken a while to reach my goal, but I am very happy it is almost over! My experience at Delgado has been a pleasant one despite some hiccups. I thank you for being an avenue for my continuing education and helping me attain my goal!

There are a lot of great teachers at Delgado, however, with that said, there almost as many teachers who have made tenure and have stopped teaching, or stopped caring about, the course they are assigned.

Registration for classes were very crazy. Too many people signing up at same time. Two people at DCC would have two answers to same questions. Very confusing when needed any questions answered. DCC always lost any paper work I turned in.

Music in the common area does not reflect all students. These need to be much more variety for an enjoyable experience. It's the right of every student and I feel neglected as a christian. State flag, christian flag, and USA flag in more locations and symbols of christianity.

Most of the meetings, events, seminars that part-time students could benefit from are not available at a time that we can participate. We pay the say amount as the full-time students, but they only reap the benefits. It is robbery to the full time employees; which happen to be part/full-time students. Why pay for something that we can not utilize.

The registration process for classes in Charity nursing school each semester is frustrating and really needs to be reworked.

My experience at DCC was great although I wish it could have been a four year university.

I think Delgado Charity School of Nursing, should inform perspective students that they should not attend Charity if they need to work to support themselves... During my Charity experience, I have learned to study quite a few hours a day. Which I understand it is for the best. But then you have these evaluation papers and goal sheets for each week during rotation. These are a bit much, because they take up so much study time. In my opinion, I think these papers are useless. They are not helping you achieve a better grade in class or giving you insight for working as a nurse. I do understand the reason for the care maps, at least they show students different ways to care for a patient. But those evaluation and goal sheets for nac2 are useless. I have to say I would not recommend anyone go to Charity if they HAD to work full time or part time. It is not worth it. Something will fail, either the grades or the finances. I think Charity should do theory first, then send students out for clinicals. That way the students are not stressed over trying to decide if they should study or work 9 hours on a care map or 4 hours on useless papers that need to be turned in.

I think that Delgado needs to improve their financial aid department. The people that work there are very rude and do not have a clue to what they are talking about. I applied for work study, I was told by one employee that I would never qualify for work study. About a week or two later I received a letter stating that I had until a certain date to approve my work study or I will loose it. I have had more than one problem with the department. It seems like every year the department gets worse. The financial aid department needs to get it together.

My experience was mostly pleasant. Nothing's perfect and neither was attending college as an adult student, but for the most part things went well and I'm glad to be finishing!

Delgado truly was a great experience for me. I enjoyed the transition from Mount Carmel to DCC. I like that the classes are small and teachers are very caring and definitely want you to succeed. I recommend DCC to a lot of people who are having trouble deciding on a college. I think community college is a great transition to get one ready for a 4year college. I hope to succeed in all of my future endeavors with the help of DCC.

I've had nothing but problems getting my previous credits accepted. No single person is willing to make a decision. The financial aid office has sent me a letter a week, for months, demanding more information when I visited their office, nothing was needed. Yet, I continue to get demand letters. The registrars office lost my official transcript, several times. I had to pay for a new one each time. When I finally brought it in, myself, and watched a person open it and examine it, I was questioned relentlessly regarding its' content. I can't change the fact that my school closed. The only information I have is from the state and is on that transcript. It closed before the internet was invented. The mouse wasn't even invented when I took my first computer class. So when I don't have my syllabi and texts from 18 years ago no one is willing to accept my classes. I was even made to take English Comp 101 again. The disability exception program is invasive and is meant to embarrass students with disabilities. One doesn't let applicants know if their applications are accepted or what exceptions are allowed. Many calls to her are answered with "I will have to call you back" or her voice mail. On a positive note, my instructors are fabulous people. One has an unpredictable grading scale that made the entire class fail an exam. She also says that she weighs different exams differently but that's not the case. Consistency and predictability would be better.

The ratio between number of students and career counselors has to increase. Posted office hours are not accurate or followed.

Delgado has allowed me meet some of my goals. It is a very friendly and family oriented environment. It has allowed me to be a student and mother to my kids. It was very affordable. That's what the word Community represents to me in the College name. Thanks for allowing me to achieved those goals.

As a student who was transferred to the City Park campus due to the merger of LTC and Delgado, (Respiratory Therapy Program) I am appreciative of the learning experience and the encouragement of the teachers and staff...Thank you for taking the time to make this transition a pleasant one.

I started attending Delgado Community College city park campus in the Fall of 2004. I did change my major three times, but the Advisors I had gave me some courses I didn't need to take because they were in a rush to get to the other students. That was one the causes of pushing me back those extras semesters besides changing my major a number of times. Other than that, I had a wonderful experience attending this school.

I think Delgado needs to have more night classes offered for the full time worker, as well as more visible security guards around the campus!

I believe that it would be far more productive for the Business and Technology Division students had more than one person to assist them with academic advising.

During my years at DCC, I have learned a lot such as communicating with students and people, and developing my English, Math, and Physic skills. I feel ready to be the teacher for both subjects (Math and Physic) to any student seeks for help. THANK to DCC and teachers to open this opportunity to continuous my education and earn Associates Degree in General since. I will carry my lovely days those I spent at DCC everywhere I go to.

Some of the questions I chose not to answer and some of the question would not let me answer.

As a continuing education student, I found that Delgado has a long way to go to reach any level of consistency and direction with the standards of teaching, advising and overall classroom instruction. After 3 semesters attending Delgado I found that many of the "instructors" had no idea in what they were or could teach to the students. I had several occasions with instructors cancelling classes in excess (13 classes in 1 semester), another continuously late (20-25 minutes each class period) and yet another forgetting what curriculum was to be tested, forgetting on several occasion to prepare exams on time (i.e. give them when stated) and many more examples of clear unprofessional behavior from educators at a community college. The fact that I will be continuing to take classes next semester to finish my Associates degree with Delgado is only out of necessity so that I can take a position in my desired field of work. If other options were available to me educationally to finish my degree without extending my time frame in school, I would explore them in a second. I welcome the opportunity to further discuss my experiences with the college on any level and would ask that, for the future students of Delgado, the college does not let my statements go unheard.

I have been disappointed with the AUTO CADD department and the Architecture department because there is only one instructor for each division. A student can not learn from the instructors if there are several classes going on at the same time. In the AUTO CADD department, one instructor to four or five different classes at the same time does not match up! Over a year ago I started a petition and had over 75 students sign it requesting to get more Instructors in the AUTO CADD department. The Dean advised me that because of budgeting and not enough students signing up for the classes was the reason they were not getting more instructors. Something really needs to be done if you are pushing education! Also, the equipment was not working properly which left the students in a bind at times. The plotters are not working, new equipment that just sat there and these are things that could help out the program and the school; if you had working equipment. I pushed the Architecture Department for years and I am left with a sour taste in my mouth because it feels like no one is helping the problems within the department. The instructor is only one person and he can not do it alone. If you really are serious about wanting to do better for future students then send the staff to the class rooms. Do your own evaluations and you will realize what will be needed to better the school and the departments. Thank you and hope you really take this into consideration.

The financial aid department is very disorganized and unfriendly. Also the academic advisors should do more. I have been at Delgado for 5 years and not once knew who my advisor was or meet with anyone regarding my schedules. Also there should be a certain order classes should be required to be taken in the criminal justice field to grasp the whole concept correctly. Also letters should be sent out to students giving them that who is in their field department and the chain of command to contact with. I have had several times when people in the criminal justice department where I did not get a response to my question or a response to the requirements for the program which brings me back to advisors needing to be known to the students.

I'm glad to be out !

It's been a wonderful experience, can't wait to graduate!

The surg tech program on north shore is definitely looking up now. I am not working yet and I do think the program needs to help out more in finding jobs post graduation.

I have enjoyed my overall experience here at Delgado and would recommend others to attend as well.

The registration process is terrible and needs to be changed. Everyone should not register at the same time. The computers get overwhelmed and the process is frustrating.

Fall 2010 Graduate Intent & Satisfaction Comments

My experience at Delgado Community College was a great one!

I started attending Dillard University on a scholarship Fall 2010.

I really enjoyed my time at Charity School of Nursing. I think that the instructors are great, they seem like they really care about their students and really want them to succeed. I am glad that I chose Charity to start my career as a nurse and can't wait to further my education.

More schools should be like Delgado Community College. Delgado help me find my true career path. The institution gave me hope to continue on and achieve my career goals. I'm a proud "Future Alumni"!

I absolutely dislike the out sourced phone call system the workers have NO idea what they are talking about nor do they offer any solutions PERIOD. If This were a business I would never support it. I have to drive into City park to get any kind of help or answer to my questions.

I am planning on becoming an RN through the Charity School of Nursing program

The campus that I attended for the practical nursing program needs more of the learning labs like Charity has. I think it is very ridiculous that this campus does not have a decent library. It is really a room that is always locked. There is a simulation room with a few mannequins that we were able to practice on. I am sure that it is in no way similar to the mannequins the "RN" students are using. I am aware of the $35 million budget cuts that higher ed sustained, but this was a complaint before the budget cuts. Overall I am very satisfied with this campus, the PN Center of Excellence, I am really looking for a leveled playing field. My instructors were very knowledgeable on the information taught throughout the program. I love them all and appreciate all that I have learned in these short 18 months. I am planning to continue my education in the nursing field, however Charity does not seem to be my primary choice for my matriculation in this area of study. My time at DCC-City Park was awesome! My favorite instructor was (believe it or not)Dr. Lawler (Microbiology study of human pathogens). He prepared me for my nursing courses. I honestly wish I had attended DCC in my "early days."

I am not currently working in my field because the jobs I want require a further education.

I really enjoyed attending Charity School of Nursing!!

Charity needs more parking and more security. Also, charity needs a cafeteria and they need to fix the pool on the 7th floor.

Right now I work on average 3 to 5 days per week. I submitted the hourly rate I'll be receiving in 1/11 ($17.50), when I become full-time with benefits. I currently don't have any benefits, but I'm making $25/hour, which is rare around here for starting PTA's. Occasionally I only get to work 1 or 2 days per week, but usually more.

My overall experience as a long term Delgado student was good. I would like to request a better tutoring program for the nursing division. The tutoring available is students teaching students and I didn't find that to be helpful in understanding the material. Wish I was able to utilize the simulator lab more than three times in my two years of nursing school. The nursing labs were available at all times, but I didn't find out until my last semester that they had an instructor available for questions.

Employees holding jobs in Register's Office and Financial Aid need to be more personable and not act like they are bother when asked a question.

I wish Charity had their own graduation separate from the rest of Delgado.

I have attended Delgado since 2006 and I have paid for my tuition and books myself. I always pay tuition in full with my own money (not financial aid) one semester in advance during Advanced Registration. I have had major problems each of the last four semesters where a $25 deferred fee appears on my account within the semester in which I was enrolled, as if I had asked for tuition deferment. I never sought deferment. This charge seemed to result from increases in tuition enacted and assessed after I had paid fees in full the semester prior. The computer would 'see' the additional fee hikes and classify it as deferred or partial payments of tuition. The result would be that late fees would be assessed against my account for 'failing' to pay 'deferred' amounts. This is inexcusable. I have paid thousands of dollars of my own money to attend Delgado. The bursar employees working at Delgado and CSN in the financial/Bursar divisions seem helpless in dealing with their own computer systems. Every semester I experienced grief and inconvenience when attempting to get the 'deferment 'issue solved and have undeserving holds removed to be able to register and PAY tuition in full to Delgado in advance for the upcoming semester. Delgado should use a computer bursar/accounting system that does not confound the Delgado staff while also alienating paying students. Also, registration at Charity is an absolute fiasco beset with horrible, traumatic, and ridiculous 'server problems'. Why does a college campus that can see to charge a full-time student more than a thousand dollars a semester not see to it to have the proper bandwidth and operability of their servers on registration days?

* There were a number of times that lecture notes would not be posted until one or two days before the scheduled lecture. Notes need to be posted more in advance so they are available to be used with study/prep before class. The schedule is posted at the beginning of the semester; there is no reason the lecture notes can't be posted sooner. * Classes were often scheduled for 8 AM, yet needed computer accesses (Library or Computer Lab) were not opened until just before classes. This did not permit time to use these services before class. If classes are going to be scheduled early, the computer lab or library should be opened earlier. * Registration was a NIGHTMARE!! I NEVER had a good registration experience. While I understand "first come, first serve/choice" it should at least be a fair shot. In every instance, when computer access opened, I was "kicked" off the student self-serve site, and could not get back on, and ended up getting registered for classes that were not my choice at all. * While overall, the instructors were excellent, there were a few who were better suited to be kindergarten teachers than college level teachers. The faculty needs to keep sight of the fact that at this stage they are instructing young adults and should talk with them in the same way they expected to be talked to. * Overall, my experience was acceptable.

I Loved my experience at Delgado. I feel that the school doesn't get enough credit (publically) for what they provide... All of my professor's with very few exception were excellent both in teaching and relaying information, as well as, motivating me to excel. I will never forget my time at Delgado; nor will I ever forget the influence my professors had on me. Being exposed to many different backgrounds, ideals, and thought processes, of each individual student and teacher has allowed me learn and take something from each of them with me into my bright future! :-) Thanks Delgado!!!

I have just about successful completed my early childhood program at Delgado Community College. it has been a great success. I've been able to take my classes when offered, and at my convenience whether on-line or in the classroom. My teachers were awesome and very helpful on my journey. I'd also like to acknowledge the math lab for all their help in math, that's been a long journey as well. On completing my program at Delgado I will move up to a Head start Pre school teacher which is awesome!!! I currently work in the field of education and wish to continue to go on for my BA. THANKS DELGADO FOR ALL THE SUPPORT AND HELP.

Fall 2010 Graduate Intent & Satisfaction Comments

Assistance with job placement is a must.

I have enjoyed my education for the most part at DCC the teachers have been pretty well I must say they are very helpful.

Overall, my time at Delgado was a wonderful experience. It's really amazing that Delgado is the only institution in the state of Louisiana offering American Sign Language Interpreting as a Degree. Even if other school's did, I'm sure they wouldn't be able to hold a "candle" to the education I received here. If there was anything I didn't favor is the constant and flagrant disrespect of the rules in the labs. I understand that we are all adults here, but if nothing is done about these instances, someone in the future could get hurt.

As a 51 year old with almost thirty years experience in the workforce, I can really appreciate the well rounded education I have received at Delgado Community College. There is no doubt in my mind that I will be reentering the workforce as a much better and more knowledgeable individual. I wish I had done this thirty years ago!

I have truly enjoyed my experience at Delgado's Northshore campus for the past year and a half. I couldn't have asked for a better education experience with as helpful, courteous professors as I have found at my time at Delgado. I will make it my goal to continue my education at SLU in hopes to obtain a Bachelor's degree in Sociology within the next two years.

I thought that with the surgical technician program the teachers and staff with the program careers that heal were supposed to help with finding a job in the students field of study. I haven't received one phone call nor have I received any help from my teacher on the current job positions available.

This is a great program, however important areas should be together, like nac 1 and 2 transition should remain separate.

I'm looking up to have a job in my education I hope if got a chance to practice what we study to have experience in general . Also I wish I had a chance to find a job in labs to know exactly where is my place in this society . At least to know places that can help .

I have enjoyed Charity School of Nursing for the most part. The instructors I had were very dedicated, caring, and encouraging.

School is really hard for me because I have been out of high school for so long, but I am determine to finish. I had good and bad experiences with Delgado. I do not regret anything about these experiences and I would recommend my soon to be alma-mater to anyone.

Ms. LaVance and Ms. LaRoche, did an excellent job of preparing me for my career as a Pharmacy Technician.

In order to make registration better at Delgado, do not allow so many people to register at one time online. This overwhelms the system and makes the process longer and more stressful.

Thank you for every thing.

Please change the registration schedule -- all campuses should be on different days!!!

I am very satisfied with Delgado college.

Attitudes of instructors as a whole in our final semester have been very defensive and counterproductive to a good learning environment.

Nice time going to school Lots of learning. Happy to have gone to Delgado Community College.

Everyone's been very helpful and extremely nice!

I loved my experience at Charity! Thank you for everything!

IT'S FINALLY OVER!

The merger between Delgado and LTC made this process extremely difficult for me. I felt that it could have been planned better than it was.

I have had a great experience at Charity School of Nursing and I would highly recommend the program to future RN's. I also had the privilege of attending Delgado Westbank and I was very pleased with the quality of education I received in the science department.

I have enjoyed my time at Delgado. I have met some really nice and educated people. I would recommend Delgado to anyone looking to further their education.

Thanks for all your support. I am looking forward to accomplish many great and wonderful things.

Delgado is in GREAT need of more student parking. Financial aid officers are so unhelpful that it's become a joke (literally). Great instructors for the most part! Can't say enough about their quality and professionalism!

I don't think it should have been necessary for me to attend the Grad Fest to graduate. I am not interested in a grad ceremony. I only had to visit two booths. One was for financial aid and had nothing to do with me. Both booths told me what I already knew.. -that I was good to go. After work I had to rush to the City Park campus. I suppose it was nice earlier when they had good snacks. All I saw was stale popcorn. It was a big waste of time. But at least Delgado was able to get me to fill out another mandatory survey "to graduate" of course. I hope Delgado is satisfied with this survey, because this mandatory thing is getting tiresome. But besides the bureaucratic crap, Delgado is actually a nice school. I liked that the West Bank campus was small and it was easy to focus on the courses.

Bathrooms should not be cleaned in between class periods. On M/W/F the ladies room in building 1 was closed for cleaning between the 10:50 dismissal and 11:00 class. I shouldn't have to miss class time to use the restroom. The cleaning lady was rude. I guess she got tired of people asking when she would be done. If she wasn't constantly on her cell phone, she would have finished sooner. She would direct the ladies downstairs, but that bathroom was typically closed too! I believe a parking garage would have been a better use of space than a day care center! I attended BRCC for 1 semester. The parking garage was a nice amenity. Charging students even $1 to park would eventually repay the cost.

I plan on now working towards an engineering degree, either chemical or petroleum.

Thanks to all the people who make possible this achievement in my life.

Obtained a job before enrolling in school. Non-traditional student who already has a B.S. and M.S before enrolling at Delgado.

Fall 2010 Graduate Intent & Satisfaction Comments

Our Delgado community college is great, but it needs time to get back to pre-Katrina standards plus if DCC would be better at communicating with foreign students or perhaps in the foreign or alien population in our community its popularity would grow among many diversity cultures of immigrants to make a more knowledgeable alien-American population and together for a become better country globally wise; with the common purpose of educating our people to confront challenging times yet to come in a near future and communicated better with our cultural differences together.

You need to provide new and transfer students a great deal of more information about when you sign up for classes, what their department does with registration start and end dates of classes and if I set my personal e-mail as the primary email then that is where I expect important emails to go. Not once did I receive an email from Delgado at my preferred e-mail.

Mrs. Gonzales is the best instructor I've had aside from Mr. Emmett Davis. Awesome teachers.

Rings could be cheaper and food could be better and lines can be shorter.

I have enjoyed my time here at Delgado, there are a few things I would have changed but for the most part of my experience was really good.

I love Delgado. Thanks for all your help, I will never forget this life changing experience!

Excited to finish all pertinent courses, not enough jobs to compensate the output of students.